THIS AMENDMENT, entered into between the State of Florida, Department of Children and Families, hereinafter referred to as the "Department" and **Southeast Florida Behavioral Health Network, Inc.**, hereinafter referred to as the "Provider," amends **Contract # IH611**.

Amendment #0021 renewed Contract IH611 for an additional three years through June 30, 2019 and restated the contract with CF Standard Integrated Contract 2016.

Amendment #0022 updated Exhibit E, Schedule of Funds dated 6/7/2016 and added \$25,490.00 to Fiscal Year 15-16 of the contract, as specified in Budget Amendment B-0110 in the amount of \$12,990.00 and Budget Amendment B-0258 in the amount of \$12,500.00.

Amendment #0023 updated Exhibit E, Schedule of Funds dated 8/8/16 and added \$578,067.00 to Fiscal Year 16-17 of the contract, as specified in Budget Amendments B-0012, B-0018, and B-0021

Amendment #0024 added \$432,410.00 to the current Fiscal Year 2016-2017; revised Exhibit A, Special Provisions; Exhibit C3, ME Required Reports, Plans, and Functional Tasks; Exhibit F, Method of Payment; Exhibit F1, Schedule of Funds; and Exhibit F2, Schedule of Payments.

Amendment #0025 updated Exhibit B, Scope of Work; pursuant to PHS Act §1931(a)(I)(E) and 1916(a)(5) and 45 CFR §96.135(a)(5), the Managing Entity may not enter into subcontracts with a for-profit entity using Block Grant funds unless the for-profit entity subcontract is solely for providing goods and services for the Managing Entity's own use in meeting its obligations under this Contract. A subcontract with a for-profit entity may not provide for services meeting the definition of a "subaward" as defined in 2 CFR §200.92, using Block Grant funds, and revised Exhibit F1, ME Schedule of Funds, which did not have any financial impact.

Amendment #0026 updated the Schedule of Funds by transferring general revenue budget authority from OCAs MH000 and MS000 to two newly created OCAs, MHSFP and MSSFP to track for-profit sub-recipient expenditures.

Amendment #0027 updated the Schedule of Funds by transferring budget authority in OCA MHSOC for the new System of Care grant award effective 09/30/16.

Amendment #0028 updated Exhibit A and Exhibit C1 to incorporate the requirements of the Partnerships For Success (PFS) guidance document, and reduced the contract amount for Fiscal Year 2016-2017 by \$102,568.00.

Amendment #0029 updated Exhibits F, F1, and F2 and increased the contract amount for Fiscal Year 2016-2017 by \$184,844.00 due to implementing Florida's Opioid State Targeted Response Project.

Amendment #0030 updated the Schedule of Funds for Fiscal Year 2017-2018 by transferring Mental Health Temporary Assistance for Needy Families (TANF) to Substance Abuse TANF.

Amendment #0031 updated the Exhibits A, A2, B, C, C2, C3, E, F, and F2 for Fiscal Year 2017-2018.

The purpose of Amendment #0032 is to incorporate the Schedule of Funds dated 07/01/2017 and to update Exhibits A, C, C3, F, F1, and F2

- 1. Page 1, CF Standard Integrated Contract 2016, Section 1.1., dated 2016, Purpose and Contract Amount is hereby amended to read
  - Section 1.1, Purpose and Contract Amount
- The Department is engaging the Provider for the purpose of serving as a Regional Managing Entity, pursuant to s.394.9082, F.S., to manage the day-to-day operational delivery of behavioral health services through an organized system of care, pursuant to state and federal law, within the annual appropriation, as further described in Section 2, payable as provided in Section 3, in an amount not to exceed \$367,972,779.00.
- 2. Pages 18-22, **EXHIBIT A, SPECIAL PROVISIONS**, dated 07/01/2017, are hereby deleted in their entirety and Pages 18-22, **REVISED EXHIBIT A, SPECIAL PROVISIONS**, dated 07/20/2017, are inserted in lieu thereof and attached hereto.
- 3. Pages 37-52, **EXHIBIT C, TASK LIST**, dated 07/01/2017, are hereby deleted in their entirety and Pages 37-52, **REVISED EXHIBIT C, TASK LIST**, dated 07/20/2017, are inserted in lieu thereof and attached hereto.
- 4. Pages 60-64, EXHIBIT C3, ME REQUIRED REPORTS, PLANS, AND FUNCTIONAL TASKS, dated 07/01/2017, are hereby deleted in their entirety and Pages 60-64, REVISED EXHIBIT C3, ME REQUIRED REPORTS, PLANS, AND FUNCTIONAL TASKS, dated 07/20/2017, are inserted in lieu thereof and attached hereto.
- 5. Pages 66-69, EXHIBIT E MINIMUM PERFORMANCE MEASURES, dated July 1, 2017, are hereby deleted in their entirety and Pages 66 69, REVISED EXHIBIT E MINIMUM PERFORMANCE MEASURES, dated July 20, 2017, are inserted in lieu thereof and attached hereto.
- 6. Pages 70-73, EXHIBIT F, METHOD OF PAYMENT, dated 07/01/2017, are hereby deleted in their entirety and Pages 70-73, REVISED EXHIBIT F, METHOD OF PAYMENT, dated 07/20/2017, are inserted in lieu thereof and attached hereto
- 7. Page 74, EXHIBIT F1, ME SCHEDULE OF FUNDS, dated 05/10/2017, is hereby deleted in its entirety and Page 74, REVISED EXHIBIT F1, ME SCHEDLE OF FUNDS, dated 07/20/2017, is inserted in lieu thereof and attached hereto

8. Pages 75-76, CF Standard Integrated Contract 2016, EXHIBIT F2 – SCHEDULE OF PAYMENTS, Section F2-1, Table 7 and Section F2-2, Table 8 dated July 1, 2017, is hereby deleted and Page 75-76, Standard Integrated Contract 2016, EXHIBIT F2 – SCHEDULE OF PAYMENTS, Section F2-1, Table 7 and Section F2-2, Table 8, dated July 20, 2017, is inserted in lieu thereof and attached hereto.

This amendment shall begin on <u>July 20, 2017</u> or the date on which the amendment has been signed by both parties, whichever is later.

All provisions in the contract and any attachments thereto in conflict with this amendment shall be and are hereby changed to conform to this amendment.

All provisions not in conflict with this amendment are still in effect and are to be performed at the level specified in the contract.

This amendment and all its attachments are hereby made a part of the contract. IN WITNESS THEREOF, the parties hereto have caused this forty (40) page amendment to be executed by their officials' thereunto duly authorized.

PROVIDER:	SOUTHEAST FLORIDA BEHAVIORAL HEALTH NETWORK, INC.		EPARTMENT OF AND FAMILIES
SIGNED BY:	_	SIGNED BY:	
NAME: Ann E	<u>Berner</u>	NAME: Denr	nis Miles
TITLE: Chief	Executive Officer	TITLE: Region	onal Managing Director
DATE:	1/31/2017	DATE: 8	1-17

FEDERAL ID NUMBER: 271871869

#### **EXHIBIT A - SPECIAL PROVISIONS**

The following provisions supplement or modify the provisions of Items 1 through 9, as provided herein:

#### A-1 ENGAGEMENT, TERM AND CONTRACT DOCUMENT

#### A-1.1 Contract Document

In addition to the provisions of **Section 1.4.**, the following documents, or the latest revisions thereof, are incorporated herein and made a part of this Contract.

#### A-1.1.1 Additional Contract Exhibits

Exhibits A1, A2, B1, C1, C2, C3, F1 and F2

#### A-1.1.2 Guidance Documents

Guidance 1 - Evidence-Based Guidelines

Guidance 2 - Tangible Property Requirements

Guidance 3 - Managing Entity Expiration, Termination and Transition Planning Requirements

Guidance 4 - Care Coordination

Guidance 5 - Residential Mental Health Treatment for Children and Adolescents

Guidance 6 - Outpatient Forensic Mental Health Services

Guidance 7 - Forensic and Civil Treatment Facility Admission and Discharge Processes

Guidance 8 - Assisted Living Facilities with Limited Mental Health (ALF-LMH) Licensure

Guidance 9 - Supplemental Security Income/Social Security Disability Insurance (SSI/SSDI) Outreach Access, and Recovery (SOAR)

Guidance 10 - Prevention Services

Guidance 11 - Juvenile Incompetent to Proceed (JITP)

Guidance 12 - Behavioral Health Network (BNet) Guidelines and Requirements

Guidance 13 - Indigent Drug Program (IDP)

Guidance 14 - Prevention Partnership Grants (PPG)

Guidance 15 - Projects for Assistance in Transition from Homelessness (PATH)

Guidance 16 - Florida Assertive Community Treatment (FACT) Handbook

Guidance 17 - Temporary Assistance for Needy Families (TANF) Funding Guidance

Guidance 18 - Family Intensive Treatment (FIT) Model Guidelines and Requirements

Guidance 19 - Integration with Child Welfare

Guidance 20 - Local Review Team

Guidance 21 - Housing Coordination

Guidance 22 - Federal Grant Financial Management Requirements

Guidance 23 - Crisis Counseling Program

Guidance 24 - Performance Outcomes Measurement Manual

Guidance 25 - National Voter Registration Act Guidance

Guidance 26 - Women's Special Funding, Substance Abuse Services for Pregnant Women and Mothers

Guidance 27 - Central Receiving Systems Grant

Guidance 28 - Forensic Multidisciplinary Team

Guidance 29 - Transitional Voucher

Guidance 30 – Partnerships for Success (PFS)

Guidance 31 - Children's Mental Health System of Care (CMHSOC) Grant

Guidance 32 – Community Action Treatment (CAT) Team

#### A-1.1.3 Templates

Template 1 - Provider Tangible Property Inventory Form

Template 2 - Managing Entity Substance Abuse and Mental Health Block Grant Reporting Template Overview and Instructions

Template 3 - Narrative Report for the Substance Abuse and Mental Health Block Grant

Template 4 - Managing Entity Annual Business Operations Plan, including Template 4 Supplement Behavioral Health Catalog of Care

Template 5 - ALF-LMH Forms

Template 6 - BNet Participant Forms

Template 7 - BNet Alternative Service Forms

Template 8 – Deleted, effective 11/29/2016

Template 9 - Local Match Calculation Form

Template 10 - Managing Entity Monthly Fixed Payment Invoice

Template 11 - Managing Entity Monthly Progress Report

Template 12 - Managing Entity Monthly Expenditure Report

Template 13 - Managing Entity Monthly Carry Forward Expenditure Report

Template 14 - Cost Allocation Plan

Template 15 - Managing Entity Spending Plan for Carry Forward Report

Template 16 - Women's Special Funding Reporting Template

Template 17 - FIT Reporting Template

Template 18 - Deleted, effective 5/18/2017

Template 19 – Partnerships for Success Grant Drug Epidemiology Network (DENs) Report

Template 20 – CMHSOC Quarterly Report Template

Template 21 – Monthly Care Coordination Report

**A-1.1.4** Unless otherwise specified in this Contract, all documents incorporated by reference may be located at the following Department webpage location:

http://www.myflfamilies.com/service-programs/substance-abuse/managing-entities

Copies of these documents may also be obtained from the Department, 1317 Winewood Boulevard, Tallahassee, FL, 32399-0700.

#### A-1.2 Program Specific Terms

In addition to the provisions of Section 1.4.1., the definitions in Exhibit A1 apply to this Contract.

#### A-2 STATEMENT OF WORK

There are no additional provisions to this section of the Contract.

#### A-3 PAYMENT, INVOICE AND RELATED TERMS

There are no additional provisions to this section of the Contract.

#### A-4 GENERAL TERMS AND CONDITIONS GOVERNING PERFORMANCE

**A-4.1** Notwithstanding the terms of **Section 4.3.**, the Managing Entity may subcontract with Network Service Providers without advance approval in writing by the Department.

#### A-4.2 Insurance

In addition to the provisions of **Section 4.5.**, the following Special Insurance Provisions shall apply to this Contract. In the event of any inconsistency between the requirements of this section and the requirements of **Section 4.5.**, the provisions of this section shall prevail and control.

- **A-4.2.1** The Managing Entity shall notify the Contract Manager within 30 calendar days if there is a modification to the terms of insurance including but not limited to, cancellation or modification to policy limits.
- **A-4.2.2** The Managing Entity acknowledges that, as an independent contractor, the Managing Entity and its Network Service Providers at all tiers are not covered by the State of Florida Risk Management Trust Fund for liability created by s. 284.30, F.S.
- A-4.2.3 The Managing Entity shall obtain and provide proof to the Department of comprehensive general liability insurance coverage (broad form coverage), specifically including premises, fire and legal liability to cover managing the Managing Entity and all its employees. The limits of Managing Entity's coverage shall be no less than \$300,000 per occurrence with a minimal annual aggregate of no less than \$1,000,000.
- A-4.2.4 The Managing Entity shall cause all Network Service Providers, at all tiers, who the Managing Entity reasonably determines to present a risk of significant loss to the Managing Entity or the Department, to obtain and provide proof to Managing Entity and the Department of comprehensive general liability insurance coverage (broad form coverage), specifically including premises, fire and legal liability covering the Network Service Provider and all its employees. The limits of coverage for the Managing Entity's Network Service Providers, at all tiers, shall be in such amounts as the Managing Entity reasonably determines to be sufficient to cover the risk of loss.
- **A-4.2.5** If any officer, employee, or agent of the Managing Entity operates a motor vehicle in the course of the performance of its duties under this contract, the Managing Entity shall obtain and provide proof to the Department of comprehensive automobile liability insurance coverage. The limits of the Managing Entity's coverage shall be no less than \$300,000 per occurrence with a minimal annual aggregate of no less than \$1,000,000.
- **A-4.2.6** If any officer, employee, or agent of any Network Service Provider, at all tiers, operates a motor vehicle in the course of the performance of the duties of the Network Service Provider, the Managing Entity shall cause the Network Service Provider to obtain and provide proof to the Managing Entity and the Department of comprehensive automobile liability insurance coverage with the same limits.

**A-4.2.7** The Managing Entity shall obtain and provide proof to the Department of professional liability insurance coverage, including errors and omissions coverage, to cover the Managing Entity and all its employees. If any officer, employee, or agent of the Managing Entity administers any prescription drug or medication or controlled substance in the course of the performance of the duties of the Managing Entity under this contract, the professional liability coverage shall include medical malpractice liability and errors and omissions coverage, to cover the Managing Entity and all its employees. The limits of the coverage shall be no less than \$300,000 per occurrence with a minimal annual aggregate of no less than \$1,000,000.

- **A-4.2.8** If any officer, employee, or agent of the Network Service Provider, at all tiers, provides any professional services or provides or administers any prescription drug or medication or controlled substance in the course of the performance of the duties of the Network Service Provider, the Managing Entity shall cause the Network Service Provider, at all tiers, to obtain and provide proof to the Managing Entity and the Department of professional liability insurance coverage, including medical malpractice liability and errors and omissions coverage, to cover all Network Service Provider employees with the same limits.
- **A-4.2.9** The Department shall be exempt from, and in no way liable for, any sums of money that may represent a deductible or self-insured retention under any such insurance. The payment of any deductible on any policy shall be the sole responsibility of the Managing Entity, or Network Service Provider purchasing the insurance.
- **A-4.2.10** All such insurance policies of the Managing Entity and its Network Service Providers, at all tiers, shall be provided by insurers licensed or eligible to do and that are doing business in the State of Florida. Each insurer must have a minimum rating of "A" by A. M. Best or an equivalent rating by a similar insurance rating firm, and shall name the Department as an additional insured under the policy or policies. The Managing Entity shall use its best good faith efforts to cause the insurers issuing all such general, automobile, and professional liability insurance to use a policy form with additional insured provisions naming the Department as an additional insured or a form of additional insured endorsement that is acceptable to the Department in the reasonable exercise of its judgment.
- **A-4.2.11** All such insurance proposed by the Managing Entity shall be submitted to and confirmed by the Contract Manager annually by March 31.

#### A-5 RECORDS, AUDITS AND DATA SECURITY

#### A-5.1 Inspections and Corrective Action

In addition to the terms of Section 5.2., the following requirements shall apply to this Contract.

- **A-5.1.1** The Managing Entity shall be monitored in accordance with s. 402.7305, F.S., and CFOP 75-8, Policies and Procedures of Contract Oversight. The Managing Entity shall comply with any requests made by the Department as part of the conduct of such monitoring. At no cost to the Department, the Managing Entity shall provide complete access to all programmatic, administrative, management, budget and financial information related to services provided under this contract.
- **A-5.1.2** The Department will provide a written report to the Managing Entity within 30 days of the monitoring team's exit. If the report indicates corrective action is necessary, the Managing Entity shall provide a proposed corrective action plan for the Department's approval, except in the case of threat to life or safety of Individuals Served, in which case the Managing Entity shall take immediate action to ameliorate the threat and associated causes.
- **A-5.1.3** The Managing Entity shall cooperate at all times with the Department to conduct these reviews and shall provide all documentation requested by the reviewers in a timely manner at its administrative office or other location, as determined by the Department.

#### A-6 PENALTIES, TERMINATION AND DISPUTE RESOLUTION

#### A-6.1 Termination

The provisions of **Section 6.2.1**, and **Section 6.2.2**, are hereby modified and superseded as follows. The remaining clauses of **Section 6** remain in effect.

- **A-6.1.1** Notwithstanding the provisions of **Section 6.2.1.**, in accordance with Section 22 of PUR 1000 Form, this Contract may be terminated by the Department without cause upon no less than 180 calendar days' notice in writing to the Provider unless a sooner time is mutually agreed upon in writing.
- **A-6.1.2** Notwithstanding the provisions of **Section 6.2.2.**, this Contract may be terminated by the Provider upon no less than 180 calendar days' notice in writing to the Department unless a sooner time is mutually agreed upon in writing.

#### A-6.2 Dispute Resolution

In addition to the terms of Section 6.3., the following Dispute Resolution terms shall apply to this Contract:

- A-6.2.1 The parties agree to cooperate in resolving any differences in interpreting the contract. Within five working days of the execution of this contract, each party shall designate one person with the requisite authority to act as its representative for dispute resolution purposes. Each party shall notify the other party of the person's name and business address and telephone number. Within five working days from delivery to the designated representative of the other party of a written request for dispute resolution, the representatives will conduct a face-to-face meeting to resolve the disagreement amicably. If the representatives are unable to reach a mutually satisfactory resolution, either representative may request referral of the issue to the Managing Entity's Chief Executive Officer (CEO) and the Department's Regional Managing Director (RMD). Upon referral to this second step, the respective parties shall confer in an attempt to resolve the issue.
- **A-6.2.2** If the CEO and RMD are unable to resolve the issue within 10 days, the parties' appointed representatives shall meet within 10 working days and select a third representative. These three representatives shall meet within 10 working days to seek resolution of the dispute. If the representatives' good faith efforts to resolve the dispute fail, the representatives shall make written recommendations to the Secretary who will work with both parties to resolve the dispute. The parties reserve all their rights and remedies under Florida law. Venue for any court action will be in Leon County, Florida.

#### A-7 OTHER TERMS

- **A-7.1** The Managing Entity shall comply with all applicable federal and state laws and regulations and all policies, directives and guidelines published by the Department. In the event the Department amends any policies, directives, or guidelines after contract execution, the Department will provide electronic notice to the Managing Entity.
- **A-7.2 Exhibit A2** contains additional state and federal laws, rules, and regulations applicable to performance under this Contract.

#### A-8 FEDERAL FUNDS APPLICABILITY

There are no additional provisions to this section of the Contract.

#### A-9 CLIENT SERVICES APPLICABILITY

There are no additional provisions to this section of the Contract.

#### **EXHIBIT C – TASK LIST**

#### C-1 Service Tasks

The Managing Entity shall perform all functions necessary for the proper development, implementation, administration, and monitoring of a behavioral health Safety Net, including, but not limited to, the following functions:

#### C-1.1 Development and Planning Function

- **C-1.1.1** The Managing Entity shall develop and manage a comprehensive Network of qualified subcontracted Network Service Providers that:
  - **C-1.1.1.1** Promotes the development and effective implementation of a coordinated system of care as defined by s. 394.4573, F.S.;
  - **C-1.1.1.2** Provides an optimal array of services to meet community Behavioral Health Service pursuant to the needs assessment specified in **Section C-1.1.3**;
  - **C-1.1.1.3** Manages and allocates available funds in compliance with federal and state laws, rule and regulations; and
  - **C-1.1.1.4** Is accessible and responsive to individuals, families, and community Stakeholders; and
  - **C-1.1.1.5** Adopts principles of recovery-oriented care and recovery supports as defined by the Substance Abuse and Mental Health Services Administration.
- **C-1.1.2** The Managing Entity shall participate in community, circuit, regional and state planning in accordance with s. 394.9082, F.S., and shall submit regional planning documents to enable the Department to comply with the following statutory requirements:
  - **C-1.1.2.1** Section 394.4574(3), F.S.;
  - C-1.1.2.2 Section 394.461(4)(a)-(c), F.S.;
  - **C-1.1.2.3** Section 394,745, F.S.;
  - C-1.1.2.4 Section 394.75, F.S.;
  - C-1.1.2.5 The Long-Range Program Plan for the Department;
  - C-1.1.2.6 The Annual Business Plan for the Department;
  - **C-1.1.2.7** Regional operational plans to assist in the development and implementation of the Strategic Plan for the Department; and
  - **C-1.1.2.8** Any ad-hoc plans requested by the Department.
- **C-1.1.3** Effective July 1, 2016, the Managing Entity shall conduct a community behavioral health care needs assessment every three years, to be submitted to the Department no later than October 31 of each applicable year. At a minimum, the assessment shall consider:
  - **C-1.1.3.1** The extent to which each designated receiving system within the Managing Entity service location functions as a "no-wrong-door model," as defined by s. 394.4573, F.S.;
  - **C-1.1.3.2** The availability of treatment and recovery services that use recovery-oriented and peer-involved approaches;
  - C-1.1.3.3 The availability of less-restrictive services; and
  - C-1.1.3.4 The use of evidence-informed practices.

#### C-1.1.4 County Planning

The Managing Entity shall provide assistance to each county specified in **Section B-3.1** to develop a designated receiving system pursuant to s. 394.4573, F.S. and a transportation plan pursuant to s. 394.462, F.S.

#### C-1.1.5 Federal Planning

The Managing Entity shall collect and provide data and program information to the Department for the completion of Block Grant application, plans, and reports.

- **C-1.1.6** No later than July 31, of each year, the Managing Entity shall submit an annual business plan, developed with community Stakeholder input, to the Department, that shall outline the operational plan for the present fiscal year, and a future plan for the next fiscal year to assist in the development of the Department's legislative budget request. This plan shall be completed using **Template 4 Managing Entity Annual Business Operations Plan**. The annual business plan shall outline:
  - **C-1.1.6.1** Governance and administration:
  - C-1.1.6.2 Provider relations and development;
  - C-1.1.6.3 Service management;
  - C-1.1.6.4 Customer service and consumer affairs;
  - C-1.1.6.5 Projected community need; and
  - C-1.1.6.6 Anticipated service targets.
- **C-1.1.7** Annually, no later than July 15, the Managing Entity shall develop, implement and submit a plan for reintegrating individuals ready for discharge from the State Mental Health Facilities, to a less restrictive level of care. The Managing Entity may submit an update to a previously accepted plan to comply with this requirement.
- C-1.1.8 Within 90 days of execution, the Managing Entity shall submit, a record transition plan to be implemented in the case of contract termination or non-renewal by either party, in accordance with Guidance 3 Managing Entity Expiration, Termination and Transition Planning Requirements.
- **C-1.1.9** The Department will review the proposed policies, procedures, and plans required to be submitted by the Managing Entity. The Department will respond in writing indicating approval or noting any deficiencies within 30 business days from the date of receipt. Once approved by the Department, the Managing Entity's policies and procedures may be amended provided that they conform to state and federal laws, state rules, and federal regulations.
- **C-1.1.10** The Managing Entity shall make available and communicate all plans, policies, procedures, and manuals to the Managing Entity staff, Network Service Providers, Individuals Served, and Stakeholders, as applicable.

#### C-1.1.11 Resource Development

The Managing Entity shall, where appropriate, develop additional resources by pursuing third-party payments for services, applying for grants, assisting providers in securing local matching funds and in-kind services, and employing other methods needed to ensure that services are available and accessible.

#### C-1.1.12 Enhancement Plan

Annually on September 1, effective as of 2017, the Managing Entity shall submit an Enhancement Plan for Department approval. The Enhancement Plan shall:

**C-1.1.12.1** Identify a minimum of three and a maximum of five priority needs for services in the geographic area;

- **C-1.1.12.2** Provide a detailed description of the Managing Entity's strategies for enhancing services to address each priority need;
- **C-1.1.12.3** Include an implementation plan for each strategy which specifies actions steps and identifies responsible parties; delineates specific services to be purchased and the projected cost of those services; projects the number of individuals to be served and estimates the benefits of the services.
- **C-1.1.12.4** Be based upon a planning process which includes consumers and their families, community-based care lead agencies, local governments, law enforcement agencies, service providers, community partners and other stakeholders.

#### C-1.2 Implementation Function

**C-1.2.1** The Managing Entity shall maintain a comprehensive Network that provides an adequate and reasonable array of services in terms of geographic distribution to meet the service needs of individuals without excessive time and travel requirements.

#### C-1.2.2 Care Coordination

- **C-1.2.2.1** Within 60 days of execution, the Managing Entity shall submit a care coordination plan for Department approval prior to implementation. The Managing Entity shall update the care coordination plan annually, no later than July 15. The plan shall, at minimum, address the following areas:
  - **C-1.2.2.1.1** Specify methods that will be used to reduce, manage, and eliminate Waitlists for services:
  - **C-1.2.2.1.2** Promote increased planning, use, and delivery of services to individuals, including those with co-occurring substance abuse and mental health disorders;
  - **C-1.2.2.1.3** Promote access to clinically appropriate services by ensuring the use of screening, assessment, and placement tools designed to identify an appropriate level and intensity of care for an individual;
  - **C-1.2.2.1.4** Promote the use of service outcome data to achieve desired outcomes;
  - **C-1.2.2.1.5** Promote coordination of behavioral health care with primary care;
  - **C-1.2.2.1.6** Include a methodology to ensure that people are served at the clinically indicated least restrictive level of care and are diverted from higher levels of care when appropriate; and
  - **C-1.2.2.1.7** Monitor and implement system changes to promote effectiveness.
- **C-1.2.2.2** In addition, pursuant to s. 394.9082(3)(c), F.S., the Managing Entity shall provide care coordination activities, as specified in **Guidance 4 Care Coordination**, designed to improve outcomes among individuals in the following priority populations:
  - **C-1.2.2.2.1** Persons with a Serious Mental Illness (SMI) awaiting placement in a civil SMHTF or awaiting discharge from a SMHTF back to the community.

**C-1.2.2.2.2** Adults with three (3) or more acute care admissions (CSU, Detoxification, and inpatient) within 180 days.

#### C-1.3 Administration Function

- **C-1.3.1** The Managing Entity shall collaborate with and accept input from Stakeholders to administer services and shall operate in a transparent manner, providing public access to information, notice of meetings and opportunities for participation in Managing Entity decision-making.
- **C-1.3.2** The Managing Entity shall ensure the administration of the Network includes the following programmatic standards:
  - C-1.3.2.1 Guidance 5 Residential Mental Health Treatment for Children and Adolescents:
  - C-1.3.2.2 Guidance 6 Outpatient Forensic Mental Health Services;
  - C-1.3.2.3 Guidance 7– Forensic and Civil Treatment Facility Admission and Discharge Processes;
  - **C-1.3.2.4** The Managing Entity shall facilitate Limited Mental Health Assisted Living Facility (LMH-ALF) training pursuant to Rule 58A-5.0191, F.A.C., the additional guidance in **Guidance 8 Assisted Living Facilities with Limited Mental Health (ALF-LMH) Licensure**; and the recommended forms provided in **Template 5 ALF-LMH Forms**;
  - **C-1.3.2.5** The Managing Entity shall promote the SSI/SSDI Outreach, Access, and Recovery (SOAR) initiative with appropriate Network Service Providers in conjunction with the Department. Programmatic guidance is provided in **Guidance 9 Supplemental Security Income/Social Security Disability Insurance (SSI/SSDI) Outreach, Access, and Recovery (SOAR)**;
  - C-1.3.2.6 Guidance 10 Prevention Services;
  - C-1.3.2.7 Guidance 11 Juvenile Incompetent to Proceed (JITP):
  - C-1.3.2.8 Guidance 12 Behavioral Health Network (BNet) Guidelines and Requirements and the required forms provided in Template 6 Behavioral Health Network Participant Forms and Template 7 Behavioral Health Network Alternative Service Forms:
  - C-1.3.2.9 Guidance 13 Indigent Psychiatric Medication Program, known as the Indigent Drug Program (IDP);
  - **C-1.3.2.10** The Managing Entity shall be responsible for contracting, and providing oversight of the Prevention Partnership Grants, pursuant to s. 397.99, F.S. The Managing Entity shall require that all Network Service Providers receiving PPG funding complete the Evidence-Based Self-Assessment Survey annually and shall comply with the requirements in **Guidance 14 Prevention Partnership Grants (PPG)**;
  - C-1.3.2.11 Guidance 15 Projects for Assistance in Transition from Homelessness (PATH);
  - C-1.3.2.12 Guidance 16 Florida Assertive Community Treatment (FACT) Handbook;
  - **C-1.3.2.13** The Managing Entity must comply with the applicable obligations under 42 U.S.C., ss. 601, et. seq. The Managing Entity agrees that TANF funds shall be expended

for TANF participants as outlined in **Guidance 17 – Temporary Assistance for Needy Families (TANF) Funding Guidance**.

- **C-1.3.2.14** To ensure the implementation and administration of the Family Intensive Treatment (FIT) team model complies with the Department's programmatic standards, the Managing Entity shall require any Network Service Providers providing FIT model services adhere to the staffing, service delivery and reporting requirements of **Guidance 18 Family Intensive Treatment (FIT) Model Guidelines and Requirements**.
- **C-1.3.2.15** The Managing Entity shall implement the Transitional Voucher project according to the specifications in **Guidance 29 Transitional Voucher**.
- **C-1.3.3** The Managing Entity shall notify the Department within 48 hours of conditions related to Network Service Provider performance that may interrupt the continuity of service delivery or involve media coverage.
- **C-1.3.4** The Managing Entity shall develop a fraud and abuse prevention protocol within 60 days of execution that complies with all state and federal requirements applicable to this contract. This plan shall be approved by the Department prior to implementation.

#### C-1.3.5 Quality Management

- **C-1.3.5.1** The Managing Entity shall establish a quality management process to identify and address opportunities for improvement of operations for both Network Service Providers and the Managing Entity.
- **C-1.3.5.2** The Managing Entity shall submit a quality assurance plan documenting the process within 60 days of execution and annually no later than August 31. This plan shall be approved by the Department prior to implementation. For the purposes of this contract, quality assurance functions include, but are not limited to:
  - **C-1.3.5.2.1** Periodic external review activities conducted by the Department and the Managing Entity to assure that the agreed upon level of service is achieved and maintained by the Managing Entity and its Network Service Providers: and
  - **C-1.3.5.2.2** Assessing compliance with contract requirements, state and federal law and associated administrative rules, regulations, operating procedures, validating quality improvement systems and findings.
- **C-1.3.5.3** As applicable, the Managing Entity shall actively participate in the Department's local and statewide processes for quality assurance and quality improvement.
- **C-1.3.6** The Managing Entity shall be responsible, upon discovery of an incident involving a client whose services are paid for in whole or in part by the Managing Entity, for the management and oversight of incident reporting in accordance with the CFOP 215-6, Incident Reporting and Analysis System (IRAS).
- **C-1.3.7** The Managing Entity shall cooperate with the Department when investigations are conducted regarding a regulatory complaint relevant to a licensed facility operated by one of the Managing Entity's Network Service Providers.
- **C-1.3.8** The Managing Entity shall integrate the Department's current initiatives, new state and federal requirements, and policy initiatives into its operations.

#### C-1.3.9 Coordination with other Providers and Entities

- **C-1.3.9.1** The Managing Entity shall coordinate with the Community Based Care lead agency, or agencies, as appropriate, to further the child welfare role of the Department, pursuant to s. 409.996(12), F.S and to integrate behavioral health services with the child welfare system. Such coordination shall be in accordance with **Guidance 19 Integration with Child Welfare**.
- **C-1.3.9.2** The Managing Entity shall collaborate with and encourage increased coordination between Network Service Providers and the child welfare system, law enforcement agencies, the criminal justice system, the juvenile justice system, the Medicaid program, offices of the public defender, offices of criminal conflict and offices of the civil regional counsel within the geographic area.
- **C-1.3.9.3** Collaboration with the criminal justice system and the juvenile justice system, including the Department of Juvenile Justice, shall develop strategies and alternatives for diverting individuals from the criminal justice system to the civil system. Such diversion shall apply to persons with mental illness, substance use or co-occurring disorders;
- C-1.3.9.4 The Managing Entity shall coordinate with the judicial system to:
  - **C-1.3.9.4.1** Develop specific written procedures and agreements that maximize the use of involuntary outpatient services, reduce involuntary inpatient treatment and increase diversion from the criminal and juvenile justice systems; and
  - **C-1.3.9.4.2** Provide effective and timely services covered through this contract that address the substance abuse and mental health needs of children and parents in the child welfare system and the juvenile justice system.
- **C-1.3.9.5** The Managing Entity shall participate in the interagency team meetings created as a result of the Interagency Agreement for child-serving agencies in accordance with **Guidance 20 Local Review Team**.
- **C-1.3.9.6** The Managing Entity Shall provide the housing coordination function specified in **Guidance 21 Housing Coordination**, with Network Service Providers and local housing and homelessness stakeholders, and the Local Community Providers of Services identified at the Department's Office on Homelessness webpage at

http://www.myflfamilies.com/service-programs/homelessness/lead-agencies.

#### C-1.4 Monitoring Function

- **C-1.4.1** Within 30 days after execution and annually thereafter no later than July 31, the Managing Entity shall submit a Network Service Provider Monitoring Plan for Department approval. The plan shall include:
  - **C-1.4.1.1** A Risk Assessment to develop an annual monitoring schedule.
  - **C-1.4.1.2** A statistically valid sampling methodology to ensure that Network Service Providers have an onsite monitoring by the Managing Entity at least once every three years, if accredited.
  - **C-1.4.1.3** The monitoring schedule shall distinguish between onsite monitoring and desk reviews.

**C-1.4.1.4** The development of policies, procedures, and tools for the scope of monitoring, which shall include:

C-1.4.1.4.1	General Contract monitoring that will include:
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C-1.4.1.4.1.1	Fiscal stability,
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#### C-1.4.1.4.2 Program monitoring that will include:

## C-1.4.1.4.3 Background Screening monitoring that will include:

**C-1.4.2** The Managing Entity shall monitor Network Service Providers, in compliance with s. 402.7306, F.S. Monitoring shall include, but is not limited to:

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- C-1.4.2.1 Compliance with federal and state confidentiality laws;
- **C-1.4.2.2** Compliance with the requirements and restrictions of the Block Grant funds, and accompanying maintenance of efforts requirements;
- C-1.4.2.3 State and federal grant programs;
- C-1.4.2.4 Compliance with specific appropriations, or GAA directed projects;
- C-1.4.2.5 Compliance with TANF;
- C-1.4.2.6 Compliance with the provisions of ch. 65E-14, F.A.C.; and
- **C-1.4.2.7** A sample of case management records to verify that services identified in community living support plans for residents of Assisted Living Facilities with Limited Mental Health Licenses are provided pursuant to s. 394.4574, F.S.
- **C-1.4.3** The Managing Entity shall make available to the Department, the results of both planned and ad hoc monitoring, by uploading to the electronic vault within 30 days of completion.

#### C-1.5 Data Collection, Reporting, and Analysis Function

- **C-1.5.1** The Managing Entity shall implement shared data systems necessary for the delivery of coordinated care and integrated services, the assessment of Managing Entity performance and Network Service Provider performance and the reporting of outcomes and costs of services.
- **C-1.5.2** The Managing Entity shall develop and implement policies and procedures that protect and maintain the confidentiality of sensitive information of Individuals Served.
- **C-1.5.3** The Managing Entity shall require accurate and timely data entry required from Network Service Providers for performance outcomes measurement, in accordance with PAM 155-2, and s. 394.74(3)(e), F.S. The data must:
  - **C-1.5.3.1** Enable expenditures to be tracked by program, fund type, and service:
  - C-1.5.3.2 Capture service utilization by type and recipient; and
  - **C-1.5.3.3** Document quality of care, access to services, and outcomes for each Individual Served within the Network.
- **C-1.5.4** The Managing Entity shall electronically submit all data, as specified in PAM 155-2, to the SAMH Data System as follows:
  - **C-1.5.4.1** In order to establish a unique client identifier for all individuals served by a Network Service Provider, the Managing Entity shall submit the Demographic Data Set required by PAM-1552 Chapter 4 within 5 business days after the Network Service Provider confirmation of client eligibility for SAMH funded services. This process applies only to clients for whom the unique identifier has not been assigned.
  - **C-1.5.4.2** To document Network Service Provider services, the Managing Entity shall submit all data sets required by PAM 155-2, Chapters 4 through 15, inclusive, by the 18th of each month.
- **C-1.5.5** The Department will provide a monthly records acceptance and rejection report to the Managing Entity. The Managing Entity shall correct 95% of rejected records within 60 days after each report is issued.
- **C-1.5.6** Within 60 days of execution, the Managing Entity shall submit an information technology plan for Department approval prior to implementation. This plan shall be reviewed annually for progress. The plan shall demonstrate that the Managing Entity's data system shall be able to meet the following minimum requirements:

**C-1.5.6.1** The exchange of screening and assessment results among Network Service Providers to better coordinate care as outlined in the current Information Technology Plan;

- **C-1.5.6.2** Automated referral and electronic consent for release of confidential information within and between Network Service Providers:
- **C-1.5.6.3** Integrated processes for tracking and coordinating intake, admission, discharge and follow-up throughout the Network;
- **C-1.5.6.4** Electronic reconciliation of invoices submitted to the Department, including reconciliation of the amount of funding and services specified in this contract;
- **C-1.5.6.5** Electronic reconciliation of the Managing Entity's audit report and data information system for Individuals Served;
- C-1.5.6.6 Automated processes for state and federal data analysis and reporting; and
- **C-1.5.6.7** Compliance with federal and state laws, and regulations pertaining to security and privacy of protected health information.
- **C-1.5.7** The Managing Entity shall provide Department approved Regional and Headquarters staff with access to its data system for Department funded clients and services.
- **C-1.5.8** The Managing Entity shall provide data system training and training products for Department approved staff.
- **C-1.5.9** The Managing Entity shall create and maintain accurate and complete Network Service Provider information for its Network in the Data System. The Managing Entity shall require that changes or updates to Network Service Provider records in the SAMH Data System are made within 30 days of a known change.
- **C-1.5.10** The Managing Entity shall be responsible for maintaining all SAMH Data System access data accounts for persons affiliated with its Network.
- **C-1.5.11** The Managing Entity shall participate in statewide data activities, including standing Department SAMH data conference calls or meetings. When possible, the Managing Entity shall make arrangements for the Managing Entity data officer or designee to attend policy or strategic meetings in person.
- **C-1.5.12** The Managing Entity's delegated data officer shall participate in the Department's SAMH data training. The Managing Entity shall be responsible for training other required Managing Entity staff and affiliated personnel on accessing and using SAMH data systems.
- **C-1.5.13** The Managing Entity shall verify that data submitted is consistent with the data maintained locally by Network Service Providers in their Individuals Served files.
- **C-1.5.14** The Managing Entity shall review the Department's file upload history in the SAMH Data System to determine the number of records accepted, updated, and rejected. Based on this review, the Managing Entity shall correct the erroneous records for resubmission in the SAMH Data System within 60 days after submission.
- **C-1.5.15** The Managing Entity shall require that all data collection required by Federal and State grant awards is submitted to the appropriate parties and completed within the timeframes established by the grantor. The Department will provide technical assistance to the Managing Entity.
- **C-1.5.16** The Managing Entity shall require public receiving facilities, detoxification facilities and addictions receiving facilities within its Network Service Providers to collect and submit the acute care service utilization data specified in s. 394.9082(10), F.S., according to the timeframes established therein, using a file transfer protocol process or a web portal developed by the Managing Entity.

#### C-1.6 Fiscal Responsibility Function

- **C-1.6.1** The Managing Entity shall comply with **Guidance 22 Federal Grant Financial Management Requirements**.
- **C-1.6.2** The Managing Entity's financial management and accounting system must have the capability to generate financial reports detailing by fund source, individual recipient utilization, and cost, which, at a minimum, will meet federal requirements for the Block Grants
- **C-1.6.3** The Managing Entity shall ensure that it budgets and accounts for revenues and expenditures in compliance with Ch. 65E-14, F.A.C.
- **C-1.6.4** Direct and indirect costs eligible for payment from Department funds are expenses directly incurred by the Managing Entity to manage Behavioral Health Services under and pursuant to this contract and in accordance with:
  - **C-1.6.4.1** 2 CFR Part 200 Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards;
  - C-1.6.4.2 2 CFR Part 300.1 Adoption of 2 CFR Part 200;
  - **C-1.6.4.3** 45 CFR Part 75 Uniform Administrative Requirements, Cost Principles, and Audit Requirements for HHS Awards; and
  - **C-1.6.4.4** The Reference Guide for State Expenditures, which is incorporated herein by reference and may be located at: www.myfloridacfo.com/aadir/reference\_guide/
- **C-1.6.5** Managing Entity operational and indirect costs shall not include any Network Service Provider indirect costs.

#### C-1.7 Disaster Planning and Response Function

#### C-1.7.1 Planning

The Managing Entity shall cooperate with the Department to develop a regional disaster plan that reflects the Managing Entity's planned involvement with community based disaster management agencies. The regional disaster plan shall include, but not be limited to, pre-disaster records protection; alternative suitable accommodations and supplies for Individuals Served in residential settings during a disaster or emergency; and post-disaster recovery efforts which allow for post-disaster continuity of services.

#### C-1.7.2 Response

The Managing Entity shall be responsible for providing the FEMA CCP services in the event of a qualifying declared major disaster.

- **C-1.7.2.1** The Managing Entity shall designate a CCP Network Service Provider for each county within the Managing Entity's service area and provide a comprehensive list of said Network Service Providers to the Department's Disaster Behavioral Health Coordinator within 60 days of execution and within 10 days of any changes to the designated Network Service Provider.
- **C-1.7.2.2** At the direction of the Department's Disaster Behavioral Health Coordinator, the Managing Entity shall implement CCP services through the designated CCP Network Service Provider according to the terms and conditions of any CCP grant award approved by representatives of FEMA and SAMHSA, using the CCP contract template, provided in **Guidance 23 Crisis Counseling Program**.
- **C-1.7.2.3** The Managing Entity shall ensure compliance with the FEMA CCP Guidance, which is incorporated herein by reference and may be located at:

http://mediawww.samhsa.gov/DTAC-CCPToolkit/introdtac/ccptoolkit/gettingstarted.htm

#### C-1.8 Additional Region-Specific Tasks

The Managing Entity shall comply with the additional region-specific tasks specified in Exhibit C1.

#### C-2 Administrative Tasks

#### C-2.1 Staffing

- **C-2.1.1** The Managing Entity shall comply with their staffing plan contained in the Department-approved SAMH Projected Operating and Capital Budget submitted using Form CF-MH 1042, in accordance with Rule 65E-14.021, F.A.C.
- **C-2.1.2** The Managing Entity shall, within five business days, submit written notification to the Contract Manager if any of the following positions are to be changed and identify the individual and qualifications of the successor:
  - C-2.1.2.1 Chief Executive Officer (CEO);
  - C-2.1.2.2 Chief Operations Officer (COO); or
  - C-2.1.2.3 Chief Financial Officer (CFO).
- **C-2.1.3** The structure and membership of Managing Entity's Board of Directors shall comply with s. 394.9082(4), F.S., and ch. 617, F.S.
- **C-2.1.4** The Managing Entity shall nominate a member of their staff to perform the following functions:
  - **C-2.1.4.1** A member of the Managing Entity staff that is available to the Department for providing an immediate response 24 hours a day, seven days a week.
  - **C-2.1.4.2** A member of the Managing Entity staff to be a Consumer Affairs Representative, or equivalent title. The name of and contact information for this person shall be submitted to the Department at execution and annually on or before July 1.
  - **C-2.1.4.3** A member of the Managing Entity staff to serve as the Facilities Representative, or equivalent title as point of contact for reintegrating individuals that are ready for discharge from State Mental Health Treatment Facilities. The name and contact information of this person shall be submitted to the Department at execution and updated annually no later than July 1.
  - **C-2.1.4.4** A member of the Managing Entity staff to serve as the Network Service Provider Affairs Ombudsman, or equivalent title. This position shall be the first point of contact for Network-Managing Entity questions, concerns, and disputes. The name and contact information of this person shall be submitted to the Department at execution and updated annually no later than July 1.
  - **C-2.1.4.5** A member of the Managing Entity or a subcontractor staff to serve as a Data Officer to participate in statewide data activities.
  - **C-2.1.4.6** A member of the Managing Entity staff to serve as a Full-Time Equivalent (FTE) Lead Housing Coordinator, in compliance with the provisions of **Guidance 21 Housing Coordination**.

#### C-2.2 Subcontracting

**C-2.2.1** The Managing Entity shall subcontract with Network Service Providers to provide community-based Behavioral Health Services, as authorized in ss. 394.74 and 394.9082, F.S., subject to the provisions of **Section 4.3.** 

#### C-2.2.2 **Additional Program Specific Funds**

C-2.2.2.1 The Managing Entity shall incorporate into subcontracts any additional program-specific funds appropriated by the Legislature for services, as specified in **Exhibit C2.** Any increases will be documented through an amendment to this Contract. resulting in a current fiscal year funding and corresponding service increase. Such increase in services must be supported by additional deliverables as outlined in the amendment.

- **C-2.2.2.2** The Managing Entity shall collaborate with the Department to amend into this Contract all applicable requirements of any appropriations, awards, initiatives, or federal grants received by the Department.
- C-2.2.3 All subcontracts with Network Service Providers shall include, at a minimum:
  - **C-2.2.3.1** The applicable terms and conditions of this contract;
  - C-2.2.3.2 Provisions to require compliance with:
    - C-2.2.3.2.1 Exhibit B1:
    - C-2.2.3.2.2 2 CFR Part 200 Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards;
    - **C-2,2,3,2,3** 2 CFR Part 300.1 Adoption of 2 CFR Part 200;
    - C-2.2.3.2.4 45 CFR Part 75 Uniform Administrative Requirements, Cost Principles, and Audit Requirements for HHS Awards
    - C-2.2.3.2.5 the Reference Guide for State Expenditures;
    - C-2.2.3.2.6 Chapter 65E-14, F.A.C.;
    - **C-2.2.3.2.7** Block Grant requirements, including maintenance of effort;
    - **C-2.2.3.2.8** State and federal grant requirements:
    - C-2.2.3.2.9 TANF requirements, if applicable; and
    - **C-2.2.3.2.10** Department policies related to the delivery of service.
  - C-2.2.3.3 Clearly identifiable deliverables and performance measures that set minimum acceptable levels of service;
  - C-2.2.3.4 The outcome measures established pursuant to Section E-2. The methodology and algorithms to be used in determining performance are outlined in Guidance 24 - Performance Outcomes Measurement Manual: and
  - The National Voter Registration Act (NVRA) of 1993, Pub. L. 103-31 (1993), ss. 97,021 and 97,058, F.S., and ch. 1S-2,048, F.A.C., in accordance with Guidance 25 -National Voter Registration Act Guidance.
- The Managing Entity shall conduct cost analyses for each subcontract and all supporting documentation shall be retained in the Managing Entity's contract file for the respective Network Service Provider.
- Subject to the limitations of Florida law, the Managing Entity shall develop a procurement policy that will outline the processes used to publicize opportunities to join the Network and evaluate Network Service Providers for continued participation in the Network. The procurement policy shall be approved by the Department prior to implementation and made publicly available on the Managing Entity's website. This policy shall comply with state and federal expectations for grantees, and the

effective use of public funding. This policy shall be submitted within 90 days of execution, and must be approved by the Department prior to implementation.

**C-2.2.6** The Managing Entity shall make all subcontract documents available in an Electronic Vault. The Managing Entity shall ensure that all documents are clearly legible and those not requiring an original signature are uploaded in their original formats. All subcontracts initially assigned to the Managing Entity must be uploaded to the Electronic Vault within 60 days of assignment to the Managing Entity. All new subcontracts or changes to existing subcontracts shall be uploaded within 10 business days of their execution.

#### C-2.2.7 Files of Individuals Served

The Managing Entity shall require that Network Service Providers maintain all current and subsequent medical records and clinical files of Individuals Served. In the event a Network Service Provider program closes, the Managing Entity shall:

- **C-2.2.7.1** Maintain all inactive records documenting services provided with SAMH funds in compliance with the records retentions requirements of **Section 5**.; and
- **C-2.2.7.2** Coordinate the transition of active records documenting services provided with SAMH funds to a successor Network Service Provider for the program, as identified by the Managing Entity, in compliance with any service transition requirements in the terminated subcontract or a transition plan developed in coordination with the successor Network Service Provider.

#### C-2.2.8 Satisfaction Survey for Individuals Served

The Managing Entity shall ensure all Network Service Providers conduct satisfaction surveys of Individuals Served pursuant to PAM 155-2.

#### C-2.2.9 Third Party Billing

The Managing Entity shall adhere to the following guidelines for payment of services billed by Network Service Providers:

- C-2.2.9.1 Department funds may not reimburse services provided to:
  - **C-2.2.9.1.1** Individuals who have third party insurance coverage when the services provided are paid under the insurance plan; or
  - **C-2.2.9.1.2** Medicaid enrollees or recipients of another publicly funded health benefits assistance program, when the services provided are paid by said program.
- C-2.2.9.2 Department funds may reimburse services provided to:
  - **C-2.2.9.2.1** Individuals who have lost coverage through Medicaid, or any other publicly funded health benefits assistance program coverage for any reason during the period of non-coverage; or
  - **C-2.2.9.2.2** Individuals who have a net family income less than 150 percent of the Federal Poverty Income Guidelines, subject to the sliding fee scale requirements in Rule 65E-14,018 F.A.C.
- **C-2.2.9.3** The Managing Entity shall ensure that Medicaid funds will be accounted for separately from funds for this Contract at both the Network Service Provider and Managing Entity levels. This includes services such as SIPP and FACT.

#### C-2.3 Records and Documentation

**C-2.3.1** The Managing Entity shall protect the confidentiality of all records in its possession and ensure that all Network Service Providers protect confidential records from disclosure and protect the confidentiality of Individuals Served in accordance with federal and state law.

- **C-2.3.2** The Managing Entity shall notify the Department of any requests made for public records within 10 business days of receipt of the request and shall assume all financial responsibility for records requests, records storage, and retrieval costs.
- **C-2.3.3** The Managing Entity shall maintain adequate documentation of the provision of all tasks, deliverables and expenditures related to its operations.
- **C-2.3.4** The Managing Entity shall monitor the maintenance of Network Service Providers documentation of the provision of all services, sufficient to provide an audit trail.

#### C-2.4 Reports

- **C-2.4.1** The Managing Entity shall demonstrate acceptable performance of the administrative functions and progress towards meeting behavioral health service delivery targets by submitting all required documentation specified in **Exhibit C3** by the dates specified therein.
- **C-2.4.2** The Managing Entity shall make all requested documentation available in the Electronic Vault. All reports and plans or changes to existing reports and plans shall be uploaded within 10 business days of the change or Department approval, when approval of a plan is required.
- **C-2.4.3** Within 30 days after each fiscal year's **Exhibit F1** is amended into this Contract and prior to the start of a Network Service Provider's contract or subcontract period, the Managing Entity shall:
  - **C-2.4.3.1** Submit a revised Form CF-MH 1042, pursuant to Rule 65E-14.021(5)(d), F.A.C.; and
  - **C-2.4.3.2** Review, approve and submit all Network Service Provider forms required pursuant to Rule 65E-14.021(5)(e), F.A.C., and submit to the Department in the Electronic Vault.
- **C-2.4.4** The Managing Entity shall require that all Network Service Providers comply with **Attachment 3**.

#### C-2.4.5 Local Match

The Managing Entity shall ensure that Network Service Providers annually complete and submit the Department-approved **Template 9 – Local Match Calculation Form**.

#### C-2.4.6 Quarterly Report

The Managing Entity shall submit a report detailing its quarterly activities and performance, no later than October 20, January 20, April 20 and August 15. The report shall contain the following minimum elements:

#### C-2.4.6.1 Exhibit B1;

- **C-2.4.6.2** Overview of necessary adjustments to required plans, including justification for proposed changes, identification of barriers or anticipated barriers to achieving stated goals, and proposed strategies to mitigate the impact of said barriers on the Network;
- C-2.4.6.3 Network management including:

**C-2.4.6.3.1** New subcontracts, or amendments to existing subcontracts with Network Service Providers;

**C-2.4.6.3.2** Collaborative strategies and activities with the Department or Stakeholders; and

**C-2.4.6.3.3** Adverse fiscal impact of proposed Network changes and recommendations for resolution.

C-2.4.6.4 Network Service Provider performance including:

**C-2.4.6.4.1** Monitoring and review results, including reports and corrective action plans or other necessary follow-up actions; and

C-2.4.6.4.2 Performance measures.

C-2.4.6.5 Implementation of specific appropriations, or grant funds.

**C-2.4.6.6** Any adverse finding or report against a Network Service Provider by any regulatory or law enforcement entity.

C-2.4.7 Where this Contract requires the delivery of reports to the Department, mere receipt by the Department shall not be construed to mean or imply acceptance of those reports. It is specifically intended by the parties that acceptance of required reports shall require a separate act in writing within 15 days of receipt of the report by the Department. The Department reserves the right to reject reports as incomplete, inadequate, or unacceptable according to the parameters set forth in this contract, and must notice the Managing Entity electronically within 15 days of receipt of the report by the Department. The Department may allow additional time within which the Managing Entity may remedy the objections noted by the Department or the Department may, after having given the Managing Entity a reasonable opportunity to complete, make adequate, or acceptable, such reports, declare the contract to be in default.

#### C-2.5 Preference to Florida-Based Businesses

The Managing Entity shall maximize the use of state residents, state products, and other Florida-based businesses in fulfilling its contractual duties under this contract.

#### C-2.6 Use of Department's Operating Procedures

The Managing Entity shall use the Department's Operating Procedures until its agency procedures are approved by the Department for implementation. In the event of differing interpretation, the parties agree to meet for resolution. The Managing Entity shall have its operating procedures approved within 180 days of contract execution. The Department agrees to review proposed operating procedures submitted by the Managing Entity and will respond in writing with comments, or will approve within 30 working days from the day of receipt. Once approved by the Department, the Managing Entity's operating procedures may be amended without further Departmental review provided that they conform to state and federal laws and regulations.

#### C-2.7 National Provider Identifier (NPI)

- **C-2.7.1** All health care providers, including Managing Entities and Network Service Providers, are eligible to be assigned a Health Insurance Portability and Accountability Act (HIPAA) National Provider Identifier (NPI). However, health care providers who are covered entities (which includes all state-contracted community SAMH providers and State Treatment Facilities) must obtain and use NPIs.
- C-2.7.2 An application for an NPI may be submitted online at:

  <a href="https://nppes.cms.hhs.gov/NPPES/StaticForward.do?forward=static.npistart">https://nppes.cms.hhs.gov/NPPES/StaticForward.do?forward=static.npistart</a>
- C-2.7.3 Additional information can be obtained from one of the following websites:

**C-2.7.3.1** The Florida Medicaid Health Insurance Portability and Accountability Act:

http://www.fdhc.state.fl.us/medicaid/hipaa

C-2.7.3.2 The National Plan and Provider Enumeration System (NPPES):

https://nppes.cms.hhs.gov/NPPES/Welcome.do

**C-2.7.3.3** The CMS NPI:

http://www.cms.hhs.gov/NationalProvidentStand

## C-3 Standard Contract Requirements

The Provider will perform all acts required by Sections 4., 5., 7., 8. and 9. of this Contract.

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EXHIBIT C3 - ME REQUIRED REPORTS, PLANS, AND FUNCTIONAL TASKS

All Requirements in Table 2 must be submitted to the Contract Manager electronically and be uploaded to the ME's secure web-based document vault.

	-	Table 2 - Required Suhmissions	6	
Section				
#	Requirement	Required by	Frequency	Due No Later Than:
3-1	Required Reports and Plans			
Provider Ta Template 1	Provider Tangible Property Inventory Template 1	Section B-7.2 Guidance 2	Initial; and Annually	Initial: within 30 days of execution; Annual: July 31
Regional pl	Regional planning documents	Section C-1.1.2	As Needed	As Needed
Triennial No	Triennial Needs Assessment	Section C-1.1.3	Every 3 years, beginning 2016	October 31, 2016, 2019, 2022
Managing E	Managing Entity Annual Business Operations Plan	Section C-1.1.6	Annually	July 31
Plan for Rei	Plan for Reintegrating Discharge-Ready Individuals	Section C-1.1.7	Annually	July 15
Record Trar Guidance 3	Record Transition Plan Guidance 3	Section C-1.1.8	Once	Within 90 days of execution
Enhancement Plan	ent Plan	Section C-1.1.12	Annually, beginning 2017	September 1
Care Coord	Care Coordination Plan	Section C-1.2.2	Initial; and Annual Update	Initial: within 60 days of execution; Annual Update: July 15
Frand and /	Fraud and Abuse Prevention Protocol	Section C-1.3.4	Once	Within 60 days of execution
Quality Ass	Quality Assurance Plan	Section C-1.3.5.2	Initial; and Annual Update	Initial: within 60 days of execution; Annual Update August 31
Network Se	Network Service Monitoring Plan	Section C-1.4.1	Initial; and Annual Update	Initial: within 30 days of execution; Annual Update: July 31
Information	Information Technology Plan	Section C-1.5.6	Once	Within 60 days of execution Reviewed annually
Procurement Policy	nt Policy	Section C-2.2.5		Within 90 days of execution
Network Service Pro Projected Estimates	Network Service Provider's EOG/OPB Return on Investment Projected Estimates	Section C2-3.2.1	Annually	As Directed by EOG

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	EL.	Table 2 - Required Submissions	60	
Section #	Requirement	Required by	Frequency	Due No Later Than:
Network Se Reports	Network Service Provider's EOG/OPB Actual Return on Investment Reports	Section C2-3.2.2	Quarterly	As Directed by EOG
ALF-LMH Annual Plan Template 5	nnual Plan	Guidance 8	Annual	December 1
National Vo	National Voters Registration Act Quarterly Report	Guidance 25	Quarterly	January 10: April 10: July 10: October 10
C3-2	Required Financial Forms and Documents			
Managing E	Managing Entity Operating and Capital Budget Template: Form CF-MH 1042, per ch. 65E-14, F.A.C.	Section C-2.4.3	As Needed	30 days after any amendment to Exhibit F1
Managing El Template 10	Managing Entity Fixed Payment Invoice (Advance Payment) Template 10	Sections F-2.2 and F-3.1.1	Annually	July 1
Interest ren	Interest remittance and documentation of interest on advances	Section F-2.3	Quarterly	As Needed
Managing E Template 10	Managing Entity Monthly Fixed Payment Invoice Template 10	Section F-3.1.1		
SAMH Mans Template 11	SAMH Managing Entity Monthly Progress Report Template 11	Sections F-3.1.2 and F-3.3	Monthly; and FY Final; Angually	20th of month following service delivery FY Final: August 15
SAMH Mana Template 12	SAMH Managing Entity Monthly Expenditure Report Template 12	Section F-3.1.3		0 100000
SAMH Mana Template 13	SAMH Managing Entity Monthly Carry Forward Expenditure Report Template 13	Section F-3.1.4	Monthly	20th of month following service delivery; FY Final: August 15
Cost Allocation Plan Template 14	tion Plan	Section F-4	Initial, and Annual Update, and Revisions as needed	Initial: Within 30 days of execution; Annual Update: August 31; Revisions: Within 20 days of notifying the Department
Managing El	Managing Entity Spending Plan for Carry Forward Report Template 15	Section F-5.2	Annually	Within 30 days of confirmation of approved amount from the Department

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Southeast Florida Behavioral Health Network, Inc.

(Revised 7/20/2017)

	Table 2 - Required Submissions	60	
Section Requirement	Required by	Frequency	Due No Later Than:
Financial and Compliance Audit	Attachment 1	Annually, and As needed	The earlier of: 180 days after the end of the provider's fiscal year or 30 days after the ME's receipt of the audit
BNet Statement of Program Cost	Guidance 12	Annually	September 1
C3-3 Required Data Submission and Performance Reporting			
Substance Abuse and Mental Health Block Grant Report Template 2	Section B1-4.2	Semi-annually	February 15 August 15
Narrative Report for the SAMH Block Grant Template 3	Section B1-4.3	Annually	May 30
Monthly Data Submission to SAMH Data System	Section C-1.5.4.2	Monthly	18th of each month
Submission of Corrected Records to SAMH Data System	Section C-1.5.14	As needed	Within 60 days after initial record submission
Data required by Federal or State Grant Awards Other than Sections C3-3.7 and C3-3.8, below	Section C-1.5.15	As needed	As established by Grantor timeframes
Quarterly Report	Section C-2.4.6	Quarterly as scheduled	October 20; January 20; April 20; August 15
Conditional Release Data	Guidance 7, CFOP 155-18	Monthly	15th of each month
Family Intensive Treatment (FIT) Report Template 17	Guidance 18	Monthly	20th of each month
Women's Special Funding Data Reporting	Guidance 26	Monthly	18th of each month
Transitional Voucher Incidental Summary	Guidance 29	Quarterly	18th of the month following each quarter
Monthly Care Coordination Report Template 21	Guidance 4	Monthly	20th of month following service delivery FY Final: August 15

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Southeast Florida Behavioral Health Network, Inc.

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	Tab	Table 2 - Required Submissions	en e	
Section #	Requirement	Required by	Frequency	Due No Later Than:
C3-4	Required Contract Forms and Documents			
Proof of Insurance	urance	Section 4.5 and Section A-4.2	Annually; and As needed	Initial: upon execution; Annual: March 31; and As needed: Within 30 days of a modification of terms
Employmer	Employment Screening Affidavit	Section 4.14.2	Annually	July 1 or Anniversary of Previous Annual Affidavit, if later
Security Ag	Security Agreement Form	Section 5.5.3	Annually	Upon execution; Updated annually
Civil Rights CF Form 946	Civil Rights Compliance Checklist CF Form 946	Section 7.13 CFOP 60-16 45 CFR, Part 80	Initial, and Annually	Initial: Within 30 days of execution, Thereafter: July 15
Emergency	Emergency Preparedness Plan	Section 9.2	Initial, and Annual Update	Initial: Within 30 days of execution; Annual Update: every 12 months after acceptance of Initial
C3-5	Functional Tasks and Deadlines			
Notification interrupt se	Notification of Network Service Provider performance that may interrupt service delivery or involve media coverage	Section C-1,3,3	As needed	Within 48 hours
Incident Re	Incident Report Submission to IRAS- Management & Oversight	Sections 4.13 and C-1.3.6		Upon discovery of an incident
Designate (	Designate CCP Providers	Section C-1.7.2.1	Once, and As needed	Initial: Within 60 days of execution; As needed: Within 10 days of any change
Staffing Ch	Staffing Changes – CEO, COO, CFO	Section C-2.1.2	As needed	Within 5 business days of any change
Staff Designations:  Staff Memi Consumer Facility Re Network S Data Office	ignations: Staff Member responsible for providing immediate response Consumer Affairs Representative Facility Representative Network Service Provider Affairs Ombudsman Data Officer Lead Housing Coordinator	Section C-2.1.4	Initial and Annual Update	Initial: upon execution Annual Update: July 1

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Southeast Florida Behavioral Health Network, Inc.

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	Table 2 - Required Submissions	en en	
Requirement Requirement	Required by	Frequency	Due No Later Than:
Establish & maintain internet-based electronic vault for access contract-related documents	Sections C-2.2.6 and C-2.4.2	Once; and As needed	Initial Within 60 days of assignment As Needed: All new documents within 10 business days

Southeast Florida Behavioral Health Network, Inc.

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#### **EXHIBIT E - MINIMUM PERFORMANCE MEASURES**

E-1 To demonstrate delivery of the Service Tasks detailed in **Section C-1**, the Managing Entity shall meet the annual performance measures in **Table 3**.

	Table 3 - Managing Entity Performance Measures	
	Measure Description	Consequence
with Service year. Co Service achieve	ic Monitoring: The Managing Entity shall complete on-site monitoring, in accordance ction C-1.4 of no less than twenty percent of all Network Service Providers each fiscal empletion of monitoring includes the release of a final monitoring report to the Network Provider. Progress towards attainment of this measure shall be demonstrated by the ment of the following quarterly milestones. Each fiscal year, the Managing Entity shall a minimum of:	Failure to meet the standard shall be considered nonperformance pursuant to Section E-5
E-1.1	7% of its Network Service Providers by December 31;	
E-1.2	15% of its Network Service Providers by March 31; and	
E-1.3	20% of its Network Service Providers by June 30.	
Service towards Templat	R Service Provider Compliance: A minimum of 95% of the Managing Entity's Network Providers shall demonstrate compliance with the following measure annually. Progress attainment of this measure shall be demonstrated by the monthly submission of the 11 – Managing Entity Monthly Progress Report.  A minimum 85% of the applicable Network Service Provider Measures established in at the target levels for the Network Service Provider established in the subcontract.	Failure to meet the standard shall be considered nonperformance pursuant to Section E-5
annual N effort allo measure year. Of Entity, th	rant Implementation: The Managing Entity shall ensure 100% of the cumulative letwork Service Provider expenses comply with the Block Grants and maintenance of ocation standards established in Section B1-2.3. Progress towards attainment of this shall be demonstrated by the achievement of quarterly milestones for each fiscal the annual amount for each specified fund source appropriated to the Managing e following minimum percentages of each fund's amount shall be documented as d in compliance with the applicable allocation standard:  A minimum of 50% expended by December 31;  A minimum of 100% by June 30.	Failure to meet the standard shall be considered nonperformance pursuant to <b>Section E-5</b> and shall require payback of deficiency by the Managing Entity.
L-1.0	A minimum of 100 % by June 30.	
following <b>E-1.7</b>	entation of General Appropriations Act: The Managing Entity shall meet 100% of the requirements, by September 30:  Implementation of Specific Appropriations, demonstrated by contracts with Network Providers; and	Failure to meet the standard shall be considered nonperformance pursuant to Section E-5
E-1.8	Submission of all plans, pursuant to Exhibit C3.	parodust to occurs E-c

**E-2** To comply with the subcontract content requirements of **Section C-2.2**, the Managing Entity shall incorporate the Network Service Provider Measures in **Table 4** into each Network Service Provider subcontract, as appropriate to the services and target populations in each subcontract. The Managing Entity is not required to apply the Network Targets to each individual subcontract. Rather, the Managing Entity shall establish specific targets for each measure in each subcontract, sufficient to ensure the Network cumulatively reaches the specified Network Targets.

FULL	Table 4 – Network Service Provider Measures	
	Target Population and Measure Description	Network Target
Adult C	ommunity Mental Health	
MH003	Average annual days worked for pay for adults with severe and persistent mental illness	40
MH703	Percent of adults with serious mental illness who are competitively employed	24%
MH742	Percent of adults with severe and persistent mental illnesses who live in stable housing environment	90%
MH743	Percent of adults in forensic involvement who live in stable housing environment	67%
MH744	Percent of adults in mental health crisis who live in stable housing environment	86%
Adult Si	bstance Abuse	
SA753	Percentage change in clients who are employed from admission to discharge	10%
SA754	Percent change in the number of adults arrested 30 days prior to admission versus 30 days prior to discharge	15%
SA755	Percent of adults who successfully complete substance abuse treatment services	51%
SA756	Percent of adults with substance abuse who live in a stable housing environment at the time of discharge	94%
Children	's Mental Health	
MH012	Percent of school days seriously emotionally disturbed (SED) children attended	86%
MH377	Percent of children with emotional disturbances (ED) who improve their level of functioning	64%
MH378	Percent of children with serious emotional disturbances (SED) who improve their level of functioning	65%
MH778	Percent of children with emotional disturbance (ED) who live in a stable housing environment	95%
MH779	Percent of children with serious emotional disturbance (SED) who live in a stable housing environment	93%
MH780	Percent of children at risk of emotional disturbance (ED) who live in a stable housing environment	96%
Children	s Substance Abuse	
SA725	Percent of children who successfully complete substance abuse treatment services	48%
SA751	Percent change in the number of children arrested 30 days prior to admission versus 30 days prior to discharge	20%
SA752	Percent of children with substance abuse who live in a stable housing environment at the time of discharge	93%

E-3 To demonstrate delivery of the Service Tasks detailed in **Section C-1**, and the subcontract content requirements of **Section C-2.3**, the Managing Entity shall ensure the Network cumulatively reaches the annual output measures in **Table 5**.

Program Service Category  Residential Care Outpatient Care Crisis Care State Hospital Discharges	FY Target  300  12,000  5,400  140  250  10		
Adult Mental Health Crisis Care	12,000 5,400 140 250		
Adult Mental Health Crisis Care	5,400 140 250		
	140 250		
State Hospital Discharges	250		
Peer Support Services	10		
Residential Care			
Children's Mental Health  Outpatient Care	4500		
Crisis Care	1,010		
SIPP Discharge	5		
Residential Care	1,180		
Outpatient Care	6,600		
Adult Substance Abuse Detoxification	3,500		
Women's Specific Services	2,075		
Injecting Drug Users	1,350		
Peer Support Services	250		
Residential Care	165		
Children's Substance Abuse	2,000		
Detoxification	5		
Prevention	100,000		

**E-4** If the Managing Entity fails to perform in accordance with this Contract, or fails to perform the minimum level of service required by this Contract, the Department will apply financial consequences provided for in **Section E-5**. The parties agree that the financial consequences provided for under **Section E-5** constitute financial consequences under ss. 287.058(1)(h); and 215.971(1)(c), F.S. The foregoing does not limit additional financial consequences, which may include but are not limited to refusing payment, withholding payment until deficiency is cured, tendering partial payments, applying payment adjustments for additional financial consequences to the extent that this Contract so provides, or termination pursuant to the terms of **Section 6.2**, and requisition of services from an alternate source. Any payment made in reliance on the Managing Entity's evidence of performance, which evidence is subsequently determined to be erroneous, will be immediately due as an overpayment in accordance with **Section 3.4**, to the extent of such error.

#### E-5 Corrective Action for Performance Deficiencies

- **E-5.1** By execution of this Contract, the Managing Entity hereby acknowledges and agrees that its performance under the Contract must meet the standards set forth above and will be bound by the conditions set forth in this Contract. If performance deficiencies are not resolved to the satisfaction of the Department within the prescribed time, and if no extenuating circumstances can be documented by the Managing Entity to the Department's satisfaction, the Department may terminate the contract. The Department has the exclusive authority to determine whether there are extenuating or mitigating circumstances.
- **E-5.2** In accordance with the provisions of s. 402.73(1), F.S., and Rule 65-29.001, F.A.C., corrective action may be required for noncompliance, nonperformance, or unacceptable performance under this Contract. Financial consequences may be imposed for failure to implement or to make acceptable progress on such corrective action.

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#### **EXHIBIT F - METHOD OF PAYMENT**

#### F-1 Funding

- F-1.1 This advance fixed price, fixed payment Contract is comprised of federal and state funds, subject to reconciliation. Exhibit F1 identifies the type and amount of funding provided. At the beginning of each fiscal year, the Exhibit F1 will be amended into this Contract, and the total Contract amount in Table 6 will
- F-1.2 The contract total dollar amount shall not exceed the amount specified in **Section 1.1**, subject to the availability of funds, as specified in **Table 6**.

Table 6 – Contract Funding									
State Fiscal Year	Managing Entity Operational Cost	Direct Services Cost	Total Value of Contract						
2012-2013	\$9,034,641.00	\$29,574,934.00	\$38,609,575.00						
2013-2014	\$9,706,825.00	\$41,381,729.00	\$51,088,554.00						
2014-2015	\$7,550,111.00	\$43,464,154.00	\$51,014,265.00						
2015-2016	\$2,558,940.00	\$52,899,199.00	\$55,458,139.00						
2016-2017	\$2,937,445.00	\$53,853,589.00	\$56,791,034.00						
2017-2018	\$2,790,873.00	\$54,714,733.00	\$57,505,606.00						
2018-2019	\$2,790,873.00	\$54,714,733.00	\$57,505,606.00						
Total	\$37,369,708.00	\$330,603,071.00	\$367,972,779.00						

#### F-2 Payment

- **F-2.1** The Department will pay the Managing Entity an operational cost for the management of the Network in accordance with the terms and conditions of this Contract. The direct service cost is defined as the annual value of the Contract less the operational cost of the Managing Entity.
- **F-2.2** In accordance with s. 394.9082, F.S., the Department will pay the Managing Entity a two-month advance at the beginning of each fiscal year. Thereafter, the Managing Entity shall request monthly fixed payments equal to the fiscal year contract balance divided by the number of months remaining in the fiscal year. The advance and payment amounts for each fiscal year are specified in **Exhibit F2**. The payment request may be subject to financial consequences, pursuant to **Section E-5.2**.
- **F-2.3** The Managing Entity shall temporarily invest surplus advance funds in an insured interest bearing account, in accordance with s. 216.181(16)(b), F.S. The Managing Entity shall remit to the Department, on a quarterly basis, any interest earned on advance funds via check. The Managing Entity must submit documentation from the financial entity where said funds are invested, evidencing the Annual Percentage Rate and actual interest income for each month.
- F-2.4 The Managing Entity shall expend any advance in accordance with the General Appropriations Act.
- F-2.5 The Managing Entity shall request payment in accordance with Section F-3.

#### F-3 Invoice Requirements

- F-3.1 In accordance with Exhibit F2, the Managing Entity shall:
  - F-3.1.1 Request payment monthly through the submission of a properly completed **Template 10 Managing Entity Monthly Fixed Payment Invoice**:
  - **F-3.1.2** Submit a properly completed **Template 11 Managing Entity Monthly Progress Report**, for the month that payment is requested;
  - **F-3.1.3** Submit a properly completed **Template 12 Managing Entity Monthly Expenditure Report**, detailing actual costs incurred by the Managing Entity for the month that payment is requested. The SAMH Managing Entity Monthly Expenditure Report shall be certified by an authorized representative; and
  - F-3.1.4 Submit a properly completed **Template 13 Managing Entity Monthly Carry Forward Expenditure Report**, detailing the expenditure of approved carry forward funds, until said funds are fully expended.
- **F-3.2** Failure to submit the properly completed required documentation shall cause payment to be delayed until such documentation is received. Submission and approval of the elements in **Sections F-3.1** for the invoice period shall be considered the deliverables necessary for payment.
- **F-3.3** Within five business days of receipt of a properly completed invoice and **Template 11 Managing Entity Monthly Progress Report**, the Contract Manager will either approve the invoice for payment or notify the Managing Entity in writing of any deficiencies that must be corrected by the Managing Entity before resubmission of the invoice.
- **F-3.4** The Department and the state's Chief Financial Officer reserve the right to request supporting documentation at any time, prior to the authorization of payment.

#### F-4 Cost Allocation Plan

- **F-4.1** The Managing Entity shall submit an initial **Template 14 Cost Allocation Plan** within 30 days of execution and a revised Cost Allocation Plan to the Contract Manager annually by August 31, unless otherwise extended in writing by the Department.
- **F-4.2** The Department will review the Cost Allocation Plan and provide any comments within 15 days of submission. Revisions required by the Department shall be submitted by the date of the payment request for September. Failure to have an approved Cost Allocation Plan by September 20, unless extended in writing by the Department, will result in no further payment being made to the Managing Entity until the Department approves the Cost Allocation Plan.
- F-4.3 The Managing Entity shall submit a revised Cost Allocation Plan whenever the Managing Entity:
  - **F-4.3.1** Experiences a change in the type of funding it receives, whether under this Contract or an outside funding source; for example, when a new OCA is added, when a new outside funding source contributes to the Managing Entity's operational revenue or when an existing funding source is discontinued;
  - F-4.3.2 Makes internal organizational changes that affect the cost allocation methodology; or
  - **F-4.3.3** Makes any changes in the allocation of costs relative to funds provided under this Contract and other outside sources.
- **F-4.4** The Managing Entity may request to amend or revise their Cost Allocation Plan at any time during the state fiscal year, in writing to the Contract Manager. The Managing Entity shall submit the amended or revised Cost Allocation Plan within 20 days of providing written notification. The Department will review and provide written comments within 15 days of submission. The Managing Entity must submit a revised Cost

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Allocation Plan addressing any revisions required by the Department, within 15 days of the date of the Department's written response.

#### F-5 Carry Forward Funding

- **F-5.1** In accordance with s. 394.9082, F.S., the Managing Entity may carry forward documented unexpended state funds from one fiscal year to the next fiscal year, unless the following fiscal year falls outside the contract period, subject to the following conditions.
  - **F-5.1.1** Any funds carried forward shall be expended in accordance with the General Appropriations Act in effect when the funds were allocated to the Managing Entity
  - **F-5.1.2** The cumulative amount carried forward may not exceed eight percent of the contract total. Any unexpended state funds in excess of eight percent must be returned to the Department.
  - **F-5.1.3** The funds carried forward may not be used in any way that would create increased recurring future obligations, and such funds may not be used for any type of program or service that is not currently authorized by this contract.
  - **F-5.1.4** Any unexpended funds that remain at the end of the contract period shall be returned to the Department.
- F-5.2 Within 30 days after receiving confirmation of the approved carried forward amount from the Department, The Managing Entity shall submit a properly completed **Template 15 Managing Entity Spending Plan for Carry Forward Report**.

#### F-6 Allowable Costs

- **F-6.1** All costs associated with performance of the services contemplated by this contract must be both reasonable and necessary and in compliance with the cost principles pursuant to 2 CFR Part 200 Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards Subpart E, 45 CFR Part 75 Uniform Administrative Requirements, Cost Principles, and Audit Requirements for HHS Awards Subpart E, The Reference Guide for State Expenditures, and Ch. 65E-14, F.A.C.
- **F-6.2** None of the funds provided under the following grants may be used to pay the salary of an individual at a rate in excess of Level II of the Executive Schedule: Block Grants for Community Mental Health Services, Substance Abuse Prevention and Treatment Block Grant, Projects for Assistance in Transition from Homelessness, Project Launch, Florida Youth Transition to Adulthood; and Florida Children's Mental Health System of Care Expansion Implementation Project
- **F-6.3** Any compensation paid for an expenditure subsequently disallowed as a result of the Managing Entity's or any Network Service Providers' non-compliance with state or federal funding regulations shall be repaid to the Department upon discovery.
- **F-6.4** Invoices must be dated, signed by an authorized representative of the Managing Entity and submitted in accordance with the submission schedule in this contract, with appropriate service utilization and Individuals Served data accepted into the SAMH Data System, in accordance with PAM 155-2.
- **F-6.5** The Managing Entity is expressly prohibited from expending funds specified as "Direct Services Costs" in **Table 6**, for anything other than a subcontract with a Network Service Provider.

#### F-7 Financial Reconciliation

F-7.1 The Managing Entity shall submit reports that reflect the Managing Entity's actual operational cost and the actual service cost of the Network in accordance with Exhibit F2. The Managing Entity shall submit a final Managing Entity Monthly Expenditure Report annually no later than August 15. Payment for the final month of the fiscal year and carry forward shall not be approved until final reconciliation has been completed by the Department.

**F-7.2** The Department will reconcile actual expenditures reported to the funds disbursed to the Managing Entity based on the properly completed Managing Entity Monthly Expenditure Reports and the Managing Entity Monthly Carry Forward Expenditure Reports, according to the following schedule:

- **F-7.2.1** Quarterly, after September, 30, December 31, March 31, and June 30 each state fiscal year during desk reviews; and
- F-7.2.2 Annually, after June 30 each state fiscal year during year end reconciliation.
- **F-7.3** Any funds disbursed to the Managing Entity that are not expended or were determined to have been expended for unallowable costs shall be considered overpayment to the Managing Entity. The Department shall recoup such overpayments pursuant to **Section 3.5**. In the event an overpayment is identified after the end of a fiscal year and no further invoice is due, the Managing Entity shall remit the overpayment to the Department via check.

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# REVISED EXHIBIT F1 - ME SCHEDULE OF FUNDS

Exhibit F1 - ME Schedule of Funds
Southeast Florida Behavioral Health Network, Inc. - Contract# IH611

			1		
Other Cost Accumulators Title	Other Cost Accumulators	Federal	State	Total	The Amount of Non-Recurring Funds include:
	<b>法国际国际</b>	34			in Total Amour
Managing Entity Administrative Costs	MHS00	192,519	2,200,826	2,393,345	
ME Mental Health System of Care	MHOSK	123,264		123,264	
ME Housing Coordination	MHSHG	-	103,245	103.245	103,245
ME Care Coordination	MHSCD	101,800			171,019
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ME Mental Health Services & Support	MHOOO	2,333,901	21,106,376	23,440,277	-
Stewart-Marchman Behavioral Healthcare	MH011	-	-	-	-
Apalachee Center - Forensic Treatment Services	MH012	-	-	-	55
ME MH UCF-PTSD Clinic for Florida Veterans and First Responders  ME MH Starting Point Behavioral Healthcare	MH013	-	-	-	
ME MH Jewish Family and Children's Services of the Suncoast	MH014	-	-		
ME MH Personal Enrichment MH CSU	MH015	-	-		-
ME MH John Hopkins All Children's Hospital	MH016	-	_		-
ME MH Bridgeway Center Emergency Mobile Access Team	MH017	-	-		-
ME MH Healthcare Network of Southwest Florida Integrated Behavioral Health Program	MH019	-	-	-	-
ME Early Intervention Svs - Psychotic Disorders	MH022			-	
Directions for Living	MH026	722,894		722,894	-
David Lawrence Center-Behavioral Health Services	MH027	-	-	-	(2)
ME Veterans and Families Pilot Program	MH031		_	-	
Fort Myers Salvation Army-Behavioral Health Services	MH032		_	- 1	-
Centerstone Florida	MH037	_		-	-
Specialized Treatment, Education and Prevention Services	MH046	-	-		(4)
Veterans Alternative Retreat Program	MH050	-	-		
Northside Mental Health Center	MH060			-	-
Purchase of Residential Treatment Services for Emotionally Disturbed Children and Youth	MH061				4
Community Forensic Beds	MH071		310,617	310,617	-
Florida Assertive Community Treatment (FACT)	MH072		67,441	67,441	
Indigent Psychiatric Medication Program	MH073	1,197,196	2,353,301	3,550,497	
Clay Behavioral Health Center - Crisis Prevention	MH076		259,382	259,382	
Citrus Health Network	MH089		-		-
Jerome Golden Center	MH094 MH096	-	-		
Gracepoint Center		-	500,000	500,000	500,000
ME MH Community Action Treatment (CAT) Teams	MH819				*
ME-Orlando Emergency Crisis Counseling Services	MHCAT				
ME-Disability Rights Florida Mental Health	MHOER				
ME-Transition Vouchers Mental Health	MHDRF			-	-
Lifestream Center	MHTRV		148,210	148,210	*
ME Centralized Receiving Facilities	MHS50		-	-	- :
Veridian Behavioral Healthcare	MHSCR	-			7
AE FL SOC Expansion and Sustainability Project	MHSMB	7		-	-
//E MH State Funded For Profit Sub-recipients	MHESP	568,000	-	568,000	-
Renalssance Center	MHSFP		904,574	904,574	-
Circles of Care - Cedar Village	MHRM5 MHS51				
Circles of Care - Crisis Stabilization	MHS52				-
Circles of Care - Geropsychiatric Care Center Services	MHS55			-	) (#)
Brants PATH	MHOPG	450.000		-	(1.00)
Torida Youth Transition of Adulthood	MHOTA	480,000	-	480,000	
emporary Assistance for Needy Families (TANF)	MHOTE	707.000		-	
itle XXI Children's Health Insurance Program (Behavioral Health Network)	MHOBN	767,926 802,649		767,926	-
Frant Mismi-Dade County Wraparound FACES	MHOFA		32,313	834,962	-
ommunity Forensic Multidisciplinary Teams for Hospital Diversion	MHOFH				
irants Project Launch	MHOPI				-
[4]	EN INTE	6,872,566	25,682,214	22 554 700 1	-
AND PROPERTY OF THE PROPERTY WAS TO A SECOND		9,072,000	40,002,214	32,554,780	500,000
E Substance Abuse Services and Support	MS000	6,436,748	6,577,888	12.014.000	100000000000000000000000000000000000000
IV Services	MS023	516,557	0,377,888	13,014,636	-
revention Services	MS025	2,056,227	<del></del>	516,557	-
rojects Expansion of Substance Abuse Services for Pregnant Women and their affected	11.1420	2,000,221		2,066,227	(4)
milles	MS081	_	994,374	994,374	- 2
amily Intensive Treatment (FIT)	MS091		600,000	600,000	
emporary Assistance for Needy Families (TANF)	MSOTE	559,663	-	559,663	
E Special Services for Jerome Golden Center	MSOJG	-	1,040,584	1,040,584	
rug Abuse Comprehensive Coordinating Treatment (DACCO)	MS095		-	.,	
ere's Help	MS903		-		
E SA Memorial Regional Hospital - Maternal Addition Treatment Program	MS904			- :+	-
E SA Opiold Abuse Pilot Project - Palm Beach	M\$905	-	500,000	500,000	500,000
E SA Manatee County - Opioid Addiction Recovery Peer Pilot Program	M\$906	-	-	- 000,000	-50,000
. Johns County Shertifs Office - Detox Program	M\$907	-	-	<del> +</del>	-
E SA New Hope Residential SAMH Treatment Project	MS908	-			
E FL Partnerships for Success	MSOFS	-			-
evention Partnership Grant (PPG)	MSOPP	450,000		450,000	-
E State Epidemiology Outcomes Workgroup Local	MSOWL	18,385		18,385	-
E - FL Response to the Opioid Crisis MAT	MSOPM	2,033,285		2,033,285	2,033,285
E SA State Funded For Profit Sub-reciplents	MSSFP	-	270,000	270,000	2,033,265
E-Transition Vouchers Substance Abuse	MSTRV	-	96,242	96,242	
· 是在 在新教会 34000000000000000000000000000000000000	J. 100	12,080,865	10,079,088	22, 159, 953	2,633,206
tal All Fund Sources					The state of the s

## **REVISED EXHIBIT F2 - SCHEDULE OF PAYMENTS**

# F2-1 Table 7 specifies the schedule of payments for the current fiscal year of this Contract

			Table	7 -	Schedule of Payr	ments for Fiscal Y	ear 2017-18			na Hallon			
Month of Services	FY Contract Balance Prior to Payment	F	Fixed Payment Amount	Ва	FY Contract alance after this Payment	Invoice Packet Due Date	Progress and Expenditure Report Period	Funding Amendments After This Payment		Amendments After This		Notes	
Annual Advance	\$ 56,791,034.00	\$	9,465,172.33	\$	47,325,861.67	7/1/2017	N/A						
Jul-17	\$ 47,325,861.67	\$	3,943,821.80	\$	43,382,039.87	8/20/2017	July	\$	714,572.00	Amend 32			
Aug-17	\$ 44,096,611.87	\$	4,008,782.89	\$	40,087,828.98	9/20/2017	August						
Sep-17	\$ 40,087,828.98	\$	4,008,782.89	\$	36,079,046.09	10/20/2017	September						
Oct-17	\$ 36,079,046.09	\$	4,008,782.89	\$	32,070,263.20	11/20/2017	October						
Nov-17	\$ 32,070,263.20	\$	4,008,782.90	\$	28,061,480.30	12/20/2017	November						
Dec-17	\$ 28,061,480.30	\$	4,008,782.90	\$	24,052,697.40	1/20/2018	December						
Jan-18	\$ 24,052,697.40	\$	4,008,782.90	\$	20,043,914.50	2/20/2018	January		_				
Feb-18	\$ 20,043,914.50	\$	4,008,782.90	\$	16,035,131.60	3/20/2018	February						
Mar-18	\$ 16,035,131.60	\$	4,008,782.90	\$	12,026,348.70	4/20/2018	March						
Apr-18	\$ 12,026,348.70	\$	4,008,782.90	\$	8,017,565.80	5/20/2018	April						
May-18	\$ 8,017,565.80	\$	4,008,782.90	\$	4,008,782.90	6/20/2018	May						
Jun-18	\$ 4,008,782.90	\$	4,008,782.90	\$		7/20/2018	June						
Total F	Y Payments	\$	57,505,606.00										

# F2-2 Table 8 specifies the schedule of payments for the next fiscal year of this Contract

Water Die			Tab	le 8	Schedule of Paym	ents for Fiscal Yea	r 2018-19	5 3 4	The same
Month of Services	FY Contract Balance Prior to Payment	F	Fixed Payment Amount		Contract Balance fter this Payment	Invoice Packet  Due Date	Progress and Expenditure Report Period	Funding Amendments After This Payment	Notes
Annual Advance	\$ 57,505,606.00	\$	9,584,267.66	\$	47,921,338.34	7/20/2018	N/A		
Jul-18	\$ 47,921,338.34	\$	3,993,444.86	\$	43,927,893.48	8/20/2018	July		
Aug-18	\$ 43,927,893.48	\$	3,993,444.86	\$	39,934,448.62	9/20/2018	August		
Sep-18	\$ 39,934,448.62	\$	3,993,444.86	\$	35,941,003.76	10/20/2018	September		
Oct-18	\$ 35,941,003.76	\$	3,993,444.86	\$	31,947,558.90	11/20/2018	October	_	
Nov-18	\$ 31,947,558.90	\$	3,993,444.86	\$	27,954,114.04	12/20/2018	November		
Dec-18	\$ 27,954,114.04	\$	3,993,444.86	\$	23,960,669.18	1/20/2019	December		
Jan-19	\$ 23,960,669.18	\$	3,993,444.86	\$	19,967,224.32	2/20/2019	January		
Feb-19	\$ 19,967,224.32	\$	3,993,444.86	\$	15,973,779.46	3/20/2019	February		
Mar-19	\$ 15,973,779.46	\$	3,993,444.86	\$	11,980,334.60	4/20/2019	March		
Apr-19	\$ 11,980,334.60	\$	3,993,444.86	\$	7,986,889.74	5/20/2019	April		
May-19	\$ 7,986,889.74	\$	3,993,444.87	\$	3,993,444.87	6/20/2019	May		
Jun-19	\$ 3,993,444.87	\$	3,993,444.87	\$	-	7/20/2019	June		
Total F	Y Payments	\$	57,505,606.00						

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