

**(1) Exhibit A, Federal Requirements**

- Continue to work with Carisk Partners to ensure data collected in the portal is complete and accurate.
- Current Block Grant funds utilization through Q2:
  - 2.3.1.1 – 44% (Prevention set aside)
  - 2.3.1.2. – 47% (HIV early inter set aside)
  - 2.3.2. – 61% (Women set aside)
  - 2.3.3. – 50% (Prevention set aside for people with psychotic disturbances, post first episode set aside)

**(2) To demonstrate compliance with the requirements of the SAPT and CMH block grants, the Managing Entity shall, on a quarterly basis report on the following activities:**

**a. Training and technical assistance:**

The following chart represents training activities related to Wraparound during the second quarter.

<b>Date(s) of Activity</b>	<b>Type of Wraparound Training Activity</b>	<b>County (where training occurred)</b>	<b># of Participants</b>
11/28/2018-11/30/2018	Wraparound 101	Palm Beach	32

<b>Date(s) of Technical Assistance</b>	<b>Other Wraparound technical assistance provided</b>	<b>County (where technical assistance occurred)</b>	<b># of Participants</b>
10/2/2018	Wraparound Coaching Document Review-Sinfonia	Palm Beach	1
10/3/2018	Wraparound Coaching Document Review-Sinfonia	Palm Beach	1
10/4/2018	Wraparound Coaching-Sinfonia	Palm Beach	4
10/17/2018	Wraparound Coaching Meeting-Tykes and Teens	Martin	3
10/19/2018	Wraparound Coaching Meeting-Tykes and Teens	Martin	3

10/25/2018	Technical Assistance-Henderson Palm Beach	Palm Beach	13
11/7/2018	Wraparound Coaching (Phone monitoring)-Tykes and Teens	Martin/Palm Beach	4
11/9/2018	Wraparound Coaching (document review)-Tykes and Teens	Palm Beach	1
11/13/2018	Wraparound Coaching Meeting- Tykes and Teens	Martin	3
11/21/2018	Wraparound Coaching-Sinfonia	Palm Beach	2
12/13/2018	Wraparound Coaching Meeting- Tykes and Teens	Martin	3
12/17/2018	Wraparound Document review scoring-Tykes and Teens	Palm Beach	1

We have been consistently providing Wraparound 101 Training for Youth and Families and are now providing Wraparound 101 training to Care Coordinators, (Intensive) Adult Case Managers, FITT and FACT teams. We are currently using one curriculum for all populations served.

We are currently working with **fifteen** providers coaching to Wraparound certification or helping with prevention of drift of Wraparound facilitation and with family support partners/supervision. Four others are in the beginning phase of initiating coaching, as well:

- Henderson Behavioral Health (Palm Beach and Treasure Coast/Okeechobee)
- Community Partners-Parent Child Center
- Multilingual Psychotherapy (2 supervisors and 2 staff members recently became certified)
- Federation of Families (all family support partner staff certified)
- SequelCare (Palm Beach and Treasure Coast)
- Suncoast Mental Health Center (no current specific plan on their part to move forward with certifying internal coaches)
- For the Children (no current specific plan on their part to move forward)
- Legacy Behavioral Health (no current specific plan on their part to move forward with certification, however they continue to send staff to trainings)
- Helping People Succeed (staff was sent to Wraparound 101 this quarter, Supervisor recently completed the Wraparound Refresher Booster Training and desires to start coaching process)
- New Horizons of the Treasure Coast (Outpatient and CAT Team)
- Counseling and Recovery Center (FITT) (Initial coaching assessment completed on 8/13/2018, Policy and procedures and documentation are being updated so coaching can begin)
- Sinfonia CAT Team
- Tykes and Teens (Initial coaching plan developed on 6/15/18 and initial coaching session took place on 9/18/2018; coaching in process and first staff close to certification as coach and facilitator)

- Jerome Golden Center (Several staff and supervisors have initiated the coaching process and staff are represented at the Wraparound Learning Community).
- South County Mental Health Center (Several staff and supervisors across programs are completing the coaching process and staff are represented at the Wraparound Learning Community).

Others who have sent staff to Wraparound 101 training and plan to begin coaching in the near future is:

- Goodwill (Youth re-entry) (Initial coaching plan developed however there is no current plan to start coaching process; Goodwill has recently reassessed their structure and conversations continue as to how Wraparound can help support their practices).
- Cotler Youth and Family Services
- New Horizons of the Treasure Coast (Care Coordinators/Adult Case Managers/Peers/Intensive Case Managers)
- Drug Abuse Foundation- (Care Coordinators/Adult Case Managers/Peers/Intensive Case Managers)

Coaching continues to occur within group Wraparound Learning Communities and at the individual level of coaching with providers. It may involve role plays, behavioral rehearsals, and/or live/telephonic observations.

In this second quarter, 1 case manager was certified as a Wraparound Facilitator. The recently certified Wraparound facilitator is providing Wraparound at Henderson Behavioral Health Center. 1 supervisor became an internal certified Wraparound Coach for Henderson Behavioral Health Center.

Supervisors' System Meetings continue to be held in both Circuits with a primary goal to increase awareness and collaboration across providers and system partners. Barriers to services and efforts to eliminate waitlists are often the topic of conversation. Direct Supervisors at provider agencies and system partners discuss day-to-day integration efforts and share information about new resources.

This quarter, they were held:

Circuit 15 – 10/11/2018, 11/8/2018

Circuit 19 – 10/18/2018, 12/19/2018

Wraparound Learning Communities offered group coaching efforts, share concerns regarding Wraparound implementation and opportunities to increase certification and prevent practice drift. Representation from providers that serve children and families, adults and the SPMI populations are all represented at the meetings.

This quarter, they were held:

Circuit 15 – 10/31/2018

Circuit 19 – 10/17/2018

Combined Circuit 15 & 19 – 12/4/2018

**Additional Technical Assistance offered in the network:**

- The need for more forensic funds for Circuits 15 + 19 continues to be a barrier. Palm Beach county continues to have high numbers of commitments and little community resources upon their return from the SMHTF. The lack of forensic funding has crippled any efforts to expand forensic capacity in both circuits. A long-term goal is to offer Competency Restoration services in the jail or community setting in Palm Beach county to possibly reduce the number of commitments to the SMHTF system.
- Combined monthly Forensic, Civil and FACT meetings have continued. Each provider was given a Forensic and Civil Reference Guide to ensure that cross training is ongoing. The guide includes JITP information, Forensic and Civil System overview, monthly reports, FACT Guidance Document information and other helpful information.
- The SEFBHN Forensic Coordinator met with the new statewide Community Forensic Liaison to discuss system barriers, service gaps, and technical assistance needs.
- The entire 19<sup>th</sup> circuit diversionary (Mental Health and Drug courts) teams participated in a mandatory training with guest speakers. The presentation was titled: Incentives: Sanctions and Therapeutic Responses. This meeting was also set up to allow for exchange of information and allow participants to express what barriers they face and the resources they need to better serve the consumers.
- The SEFBHN Forensic Coordinator and staff from the Ronik-Radlauer Group presented at the Palm Beach county Re-Entry Summit which took place October 3 – 5, 2018. The topic was “An Integrated Approach to Re-Entry: Wraparound Behavioral Health Supports and Services”
- The SEFBHN Forensic Coordinator continues to provide support to the mental health courts regarding community resources for special needs of the consumer: traumatic brain injury, deaf, neurocognitive disorders, etc.
- The SEFBHN Forensic Coordinator met with staff from the Palm Beach Criminal Justice Commission Re-Entry program staff to discuss how to best utilize the limited resources available for persons returning to the community from the prison system. Any suggestions arise from this
- SEFBHN staff and the Civil Liaisons from the local behavioral health providers participated in the South Florida State Hospital Discharge Benchmark Team Visit to discuss barriers to discharge, system issues and achievements. These meetings will be scheduled on a quarterly basis. The next meeting is scheduled for February, 2019.

FACT

- ME staff conducted Contract Validation Reviews for each team during the second quarter: Henderson FACT team, November 5, 2018; New Horizons FACT team South, December 4, 2018; and New Horizons FACT team North, December 11.
  - The Contract Validation Review for Henderson elicited multiple finding which will require performance improvement plans.
  - The Contract Validation Review report for the New Horizons North and South teams are pending.

The results of these validation reviews will inform SEFBHN in determining whether to release a competitive procurement for FACT Team Services.

#### Children and Family Related Interventions

- The SEFBHN Family Systems Manager continues to participate on the C19 Lock-out Committee to reduce the number of children who are “locked out” of their homes due to their parents refusing to allow them to return home, usually following a delinquent act or mental health crisis. The C19 committee agreed to change the name to Keeping Families Connected or KFC. Multiple KFC calls have been held this quarter. SEFBHN Family Systems Manager participates on all calls to provide care coordination services to youth and families and foster collaboration among the multiple agencies represented. Often coordination is needed after the calls to secure services for the youth and families and follow up with mental health services, housing, or to remove any barriers to needs. The goal of the Committee along with the standard multiple partner calls is to reduce the number of children and youth coming into licensed care. Through the team’s interactions with families, more high-risk youth have been able to access intensive services immediately and crises are able to be addressed from strengths based and recovery-oriented approach. This quarter SEFBHN participated in four KFC staffings.
- SEFBHN is also an identified member for the C15 Lockout protocol. We work closely with ChildNet and have been able to help divert youth out of the child welfare system with combined efforts to provide community supports and services (i.e., CAT and Wraparound Case Management) via Care Coordination efforts. The C15 lockouts have been transitioned into the SST conference staffing per the Service Coordinator at Child Net.
- In C15 SEFBHN and ChildNet partnered to create and put forth a training needs assessment survey to identify those needs most important to behavioral health providers who are stakeholders in the child welfare system. A training plan will be put forth in the next quarter to plan how to roll-out the most identified needs.
- In C15 we have been working to organize training around emerging substance abuse trends for CPIs and DCMs. The prevention staff and SEFBHN have taken the lead in reaching out to our providers who are subject matter experts and who provided the training last year at DCF and CBC request. The training will occur early in the 3<sup>rd</sup> quarter.
- SEFBHN participates in C19 Local Review Team monthly to review high risk youth cases that are involved with multiple agencies. SEFBHN worked collaboratively with Carisk Partners formerly known as Concordia Behavioral Health clinical staff to ensure the network participated in two review teams scheduled this quarter. The third review team was rescheduled due to the Holidays.
- SEFBHN participates in C15 Interagency (Local Review Team) cases as scheduled by ChildNet. Since raising awareness of this interagency opportunity at Executive Order

meetings, system partners in the Interagency agreement have decided to review this current process and realign it toward its intended purpose. System level issues were discussed versus actual cases during the quarter, as none were raised to that team.

- SEFBHN continues to participate in C15 and C19 Child Welfare and Behavioral Health Integration Meetings with CBCs and community partners to discuss Network opportunities for improvement; access issues; and overall progress with programs/agencies aimed at serving the Child Welfare Population (i.e. 211 SACC Hotline; FIT Teams; CAT Teams) The Circuit 19 CW/BH group requested the Call Center Data reports completed by 211 SACC to be sent quarterly to the clinical department at Communities Connected for Kids; they are in need of the cancellation spreadsheets form 211 monthly in order to help increase the compliance of consumers. Additional efforts to integrate child welfare and behavioral health include:
  - Data reports are run biweekly to identify families and youth who are high utilizers of acute care services and or have child welfare involvement to offer services to bridge gaps that may be creating patterns of high utilization.
  - Child welfare consumers who are on the Waitlist for services are also targeted for care coordination services. Care coordination efforts at the system level are done to ensure interim services are provided to the consumers.
  - C19 has created a committee to evaluating the document known as the progress exchange form that is uploaded into the data portal for usefulness and accuracy. The discussion and committee meetings will meet next quarter to begin making changes.
  - Shared accountability was discussed among Network behavioral health providers and the Child Welfare staff as to how to get the parents to specific appointments and remain in compliance with their case plans.
  - Family Systems Manager provides monthly technical assistance and support for high risk cases on both FIT Teams - Henderson Behavioral Health on 10.31.18 and 11.21.18 and Counseling & Recovery Center on 11.14.18 along with CAT teams Sinfonia on 10.22.18; 11.19.18 and New Horizons of the Treasure Coast Inc on 11.2.18; 12.7.18. Barriers to services are being addressed and any clinical issues get resolved in terms of the process of integrating child welfare and behavioral health into the practice model.
  - Since October, SEFBHN Family Systems Manager has agreed to participate in Child Welfare Safety Staffing Team (SST) Meetings that involved mental health concern or substance misuse to assist with timely coordination, linkage, and access to mental health and substance services for children and parents involved with investigations. There has been a total of 9 different SST staffings participated on during the quarter.
  - Additionally, to address system barriers between DCF and our Network Partners, Family System Manager has helped to facilitate meetings at the C15 local community based care agency and at different providers with all relevant stakeholders present. We have discussed service array, policies, safety concerns

from DCF perspective, reporting into FSFN, and any treatment barriers to further the integration of behavioral health and child welfare needs.

- Family System Manager participated in CADR C15 on 10.15.18. The other CADR meetings were rescheduled until the beginning of the New Year. Family System Manager also participated in a Miami CIRRT this quarter on December 4<sup>th</sup> and 5<sup>th</sup>.

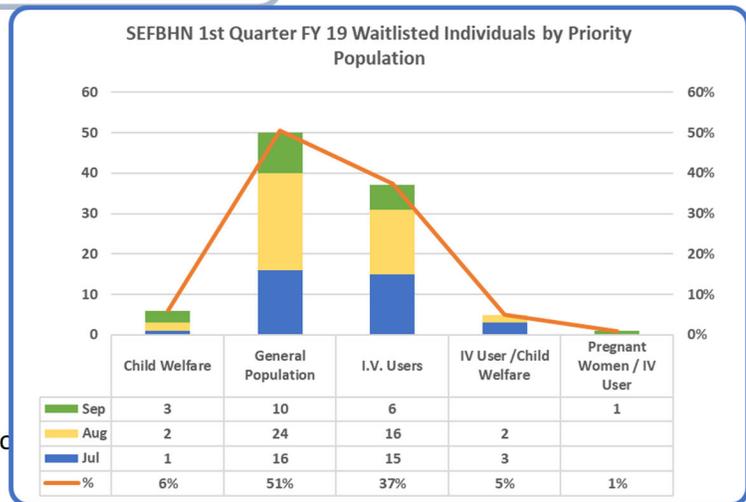
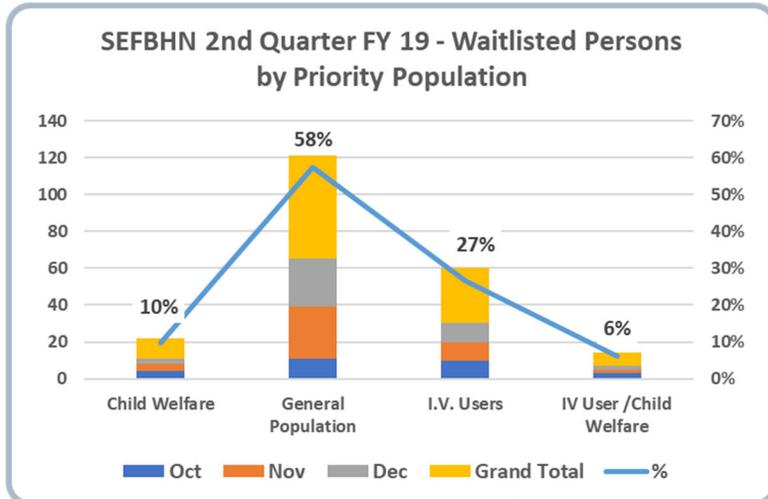
**b. Access to treatment for Priority populations, including capacity reports:**

**Waitlist Update 2<sup>nd</sup> Quarter FY 19**

SEFBHN providers added 113 individuals to the waitlist in the second quarter of this fiscal year. Listing providers are shown in the following table along with the number of persons listed by each by month.

<b>SEFBHN 2nd Quarter FY 19</b>				
<b>Waitlisted Persons by Listing Provider</b>				
<b>Provider</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Grand Total</b>
DRUG ABUSE FOUNDATION OF PALM BEACH COUNTY	16	27	31	74
HOUSING PARTNERSHIP INC.		7	9	16
WAYSIDE HOUSE	12	10	1	23
<b>Grand Total</b>	<b>28</b>	<b>44</b>	<b>41</b>	<b>113</b>

The distribution of the waitlisted persons among the priority populations was different this quarter compared to the prior quarter and prior years. As a percentage of the total, more child welfare-involved and general population clients, and considerably less IV drug users, were waitlisted this quarter compared to last, as shown in the following charts.



Residential Level II continues to account for the following table:

SEFBHN 2nd Quarter FY 19 Waitlisted Persons by Level of Care					
Level of Care	Oct	Nov	Dec	Quarter	%
Residential Level 1	1			1	1%
Residential Level 2	27	37	32	96	85%
Residential Level 4		7	9	16	14%
<b>Grand Total</b>	<b>28</b>	<b>44</b>	<b>41</b>	<b>113</b>	<b>100%</b>

The average length of stay on the waitlist is up from 22 days last quarter, but still down from the 27-day ALOS in FY 18:

SEFBHN 2nd Quarter FY 19				
Average Length of Stay on the Wait List (in Days)				
Population	Oct	Nov	Dec	2nd Quarter
Child Welfare	45	38	22	36
General Population	44	27	15	25
I.V. Users	22	31	16	23
IV User /Child Welfare	13	9	27	16
<b>Grand Total</b>	<b>33</b>	<b>28</b>	<b>16</b>	<b>25</b>

Fifty-four (54) persons were removed from the Wait List during the second quarter. The reasons for waitlist removal are shown below. Notably, 38 of the 54 discharges from the Wait List – 70% – receiving the referred service. This is up from 31% during FY 18.

SEFBHN 2nd Quarter FY 19				
Reasons for Waitlist Removal				
Row Labels	Declined	Other	Received Referred Services	Quarter Total
Child Welfare	1	1	3	5
General Population	5	3	20	28
I.V. Users	3	2	11	16
IV User /Child Welfare		1	4	5
<b>Grand Total</b>	<b>9</b>	<b>7</b>	<b>38</b>	<b>54</b>

- c. **Peer activities:** The following information represents Peer Activities conducted by SEFBHN during the fourth quarter
- SEFBHN has been working with two network service providers, Rebel Recovery and MHA Palm Beach County to assist them in becoming facilitators for the Helping Others Heal (HOH) Peer Certification Training. Rebel Recovery now has a certified facilitator on staff which will allow SEFBHN to step back as trainer for the HOH training and serve in an oversight role.
  - A Helping Others Heal Training was conducted October 19-24, 2018 by Rebel Recovery and MHA Palm Beach County. Twenty eight individuals completed the training and will continue the steps needed to become certified. Another HOH training is scheduled for the 3<sup>rd</sup> quarter – January 7-11, 2019 with Rebel Recovery co-facilitating. SEFBHN is moving towards an oversight role for Peer training to ensure fidelity to the curriculum.
  - SEFBHN is also working with providers to develop facilitators for Wellness Recovery Action Plan (WRAP) program. Our PATH Agency, The Lord’s Place is collaborating with NAMI of Palm Beach County to send a CRPS to Ireland to become Advanced Level Facilitator for

Wellness Recovery Action Plan. Upon return, the plan is to hold a large WRAP Facilitator training for at least two Facilitators per Agency. This training is scheduled for **April 1-5, 2019**.

- Rebel Recovery has two WRAP Facilitator trainers that will continue WRAP Seminar trainings for the community.
- SEFBHN forwarded information regarding a free training provided by FADAA entitled “Agency Supports for Quality Peer Recovery Services” to our provider agencies. This training is designed for agency leadership staff with several sessions being offered around the state. The local session for the Southeast Region is January 9, 2019. The SEFBHN Peer Specialist will develop further topics regarding Peer Supervision for presentation at CQI meetings during the remainder of Fiscal Year 18/19.
- The SEFBHN Peer Specialist has been able to begin meetings with the newly hired DCF ROSC Quality Improvement Peer Specialist QI DCF CRPS, Rachel Landry in addition to Peer Support Florida Regional Network & Outreach Coordinator; Kimberly Comer to reenergize the Peer Advisory which was initiated to collaborate and not duplicate services by all agencies..
- The SEFBHN conducts Peer Workgroups on a monthly basis. The groups provide information to assist the peers in pursuing their certification and also serves as a support group.

**d. Priority access to treatment for pregnant women;**

- Pregnant IV drug users and pregnant drug/alcohol users continue to be prioritized for services. We work with our providers to ensure that pregnant women do not go on the waitlist.
- SEFBHN is being pro-active with DCF and IV drug using Moms` - arranging advocacy towards ending immediate removal of infants born substance exposed. This innovative collaboration will allow mothers and their infants to continue to bond directly after birth while they are still in the hospital.

**e. Wait list management for non-pregnant injecting drug users and all others:**

- SEFBHN staff monitor the waitlist to ensure that these priority populations are being put on the waitlist and that our providers are utilizing the waitlist appropriately. We are also encouraging providers to utilize peer services for individuals on the waitlist to keep them engaged as part of the delivery of interim services while they await placement in the appropriate level of care.
- SEFBHN continues to work with community stakeholders on behalf of pregnant woman in need of substance abuse treatment. SEFBHN was contacted by Public Defender Office Outreach Case Manager in Circuit 19 regarding a pregnant female, IV Drug user searching

for treatment. Panda was contacted and female was immediately placed into detox with a bed in Panda for long term treatment.

**f. Compliance with charitable choice provision: N/A**

**g. Monitoring FY 18/19: Contract Validation On-Site visits were conducted at the following agencies during the second quarter**

**PDA50 - Healthy Living Detox, LLC** –The final report is pending.

**PNA33 - Henderson Behavioral Health:** This onsite review was specific to the FACT Team operated by Henderson Behavioral Health. The final report has been sent to the provider and is also forwarded to DCF with this report.

**PNA31 - South County Mental Health Center:** This onsite review was specific to the Navigate Program operated by South County Mental Health. The final report is pending.

**PDA47 - Ebb Tide Treatment Center:** The final report is pending.

**ZNA31 - New Horizons of The Treasure Coast:** Two separate onsite reviews were conducted specific to the two FACT Teams operated by New Horizons of the Treasure Coast. The final reports are pending.

**h. Continuous quality improvement: (CQI)**

- The following information was presented during the October CQI:
  - Jill Sorensen provided an update about Wraparound Activities within the network. She reported that the practice of Wraparound is currently being provided to 140 families and that during the first quarter of FY 18/19, three coaches were certified and eight facilitators were certified. She also spoke about the requirements to become a certified as a Behavioral Health Case Manager through the Florida Board of Certification noting that 50 hours of training are required.  
Jody Olayinka conducted an exercise with participants utilizing a handout entitled “Needs vs Services”. The purpose of the activity was to raise awareness as to what constitutes a consumer’s needs and what is actually a service/intervention provided to the consumer and how to determine this.
  - Angie Vyas-Knight, SEFBHN Compliance Administrator continued the presentation on the contract validation process, that began in the September CQI meeting. In September she discussed the Risk Assessment process used to determine which providers will require on-site validations and who will require desk reviews. During the October meeting she reviewed the process SEFBHN follows to conduct on-site and desk reviews. It was explained that SEFBHN utilizes multiple monitoring tools tailored to the services being reviewed. She was able to present the tools and it was noted that they are all

available on Board Docs. Performance Improvement Plans were also discussed and that providers will be asked to complete them when there are findings as a result of a contract validation. The assigned SEFBHN Primary Point of Contact will review the PIP, approve it and then ensure follow-up by the provider.

- Unaccredited Providers - Part of the CARF accreditation process for SEFBHN was to complete on-site visits to our unaccredited providers. Each of these providers had also been asked to complete the CARF Standards Manual for Unaccredited Providers. Mary Bosco provided a handout that outlined the strengths and opportunities for Quality Enhancement. Providers had been receptive to the on-site visits and welcomed the feedback that was provided. There were some common standards that many providers did not meet or only partially met that are also outlined in the handout. Some of these include training for staff and clients on communicable disease, documentation of unannounced tests of emergency procedures and timely completion of employee performance evaluations.
- All CQI meeting agendas, power point presentations, and handouts are available on SEFBHN Board Docs at the following link:

<https://www.boarddocs.com/fl/sefbhn/Board.nsf/Public>

#### Reinvestment Grants

- SEFBHN continues to collaborate with the Indian River Mental Health Court System as a result of the Reinvestment Grant that was awarded to our agency in 2016. As a result, the partnering agencies make every effort to provide input regarding their clients. Regular Monday morning staffing meetings are held wherein all agencies have the opportunity to discuss the successes and the treatment plan of every single client, as well as discussing better ways to engage with both the client and the legal system. The following represents activities that occurred during the second quarter in Indian River County
  - In October, 18 clients graduated from Mental Health Court which was the highest number during any quarter since the inception of the program. Per the suggestion of the SIM report, great effort is being made to identify and prioritize the highest utilizers as well as reduce the overall numbers of the court to approximately 60 participants, allowing more intense and targeted case management.
  - The recidivism rate within mental health court participants remains much lower with only four (4) clients being arrested on new charges. Additionally, 6 (six) clients were assisted in applying for SSI benefits, with three (3) clients receiving benefits. Moreover, there are four (4) clients in the appeal phase of the process.

- Additionally, the treatment and legal team participated a retreat held October 23<sup>rd</sup>, 2018, The facilitator is compiling the suggestions made by team members. The team agreed to meet at a later date to discuss areas identified as needing improvement.
- The pilot transitional housing program with community partner, Treasure Coast Homeless Coalition, continues to prove successful. The four participants currently inhabiting the house are completing transition plans to effect a successful and smooth integration into the community by March 1, 2019. At that time, the current house will be closed due to sale of the property. However, an additional two houses will be provided; one for females and their children and another for males.
- Legacy Behavioral has hired a new therapist. All 22 MHC clients were transferred onto her care by means a good and well-executed plan.
- As previously reported SEFBHN also received a Reinvestment Grant in November 2017 to expand the existing Drug Court and establish a Mental Health Court in Okeechobee County.
  - To date the Mental Health Program has assisted with 35 total clients. There are currently 26 clients being monitored by Mental Health Court, having added 5 new clients just this quarter. We are currently housing two clients in a residential treatment program and have one living in a sober living house. We currently have 2 Veterans in the Okeechobee Mental health Court Program. Over the past year we have had one client who graduated successfully. Mental Health Court had one client enter the state hospital for stabilization, and 7 return for sentencing after refusing to abide with court requirements.
  - Over this past quarter we have had many successes. With Legacy having hired a new Targeted Case manager, many of our clients are getting a more focused assessment and assistance with the needs outside of the courtroom. This targeted case management has assisted with 4 clients receiving SSI benefits and SSDI benefits. Three clients are currently working with vocational rehabilitation to assist them with job placement; one of which has never had a job. Two clients with co-occurring disorders who were previously in a residential treatment program have transitioned home and are doing well. One of these clients is working with Indian River State College in the PANTHER Program to receive his GED. As we are approaching our one year since starting Mental Health Court in Okeechobee we are preparing to graduate clients at the end of this quarter who have meet and exceeded successfully in MHC.
  - The targeted case manager and the court case manager, both received SSI/SSDI Outreach, Access, and Recovery (**SOAR**) training last quarter. As well, all parties involved with the 19<sup>th</sup> Judicial Circuit Mental Health Court and Drug Court received a Sanctions and Incentives training last quarter. This training was focused on the populations of these two courts and developing new approaches for punishment/sanctions and rewards/ incentives with the hopes of a higher success rate and reducing recidivism.
  - As Part of this grant Crisis Intervention Training was included with a goal of 45 during the 3 year grant. Okeechobee County Sheriffs Office has successfully trained 32 officers to date, thereby supporting mental health court on the streets and in the jail.

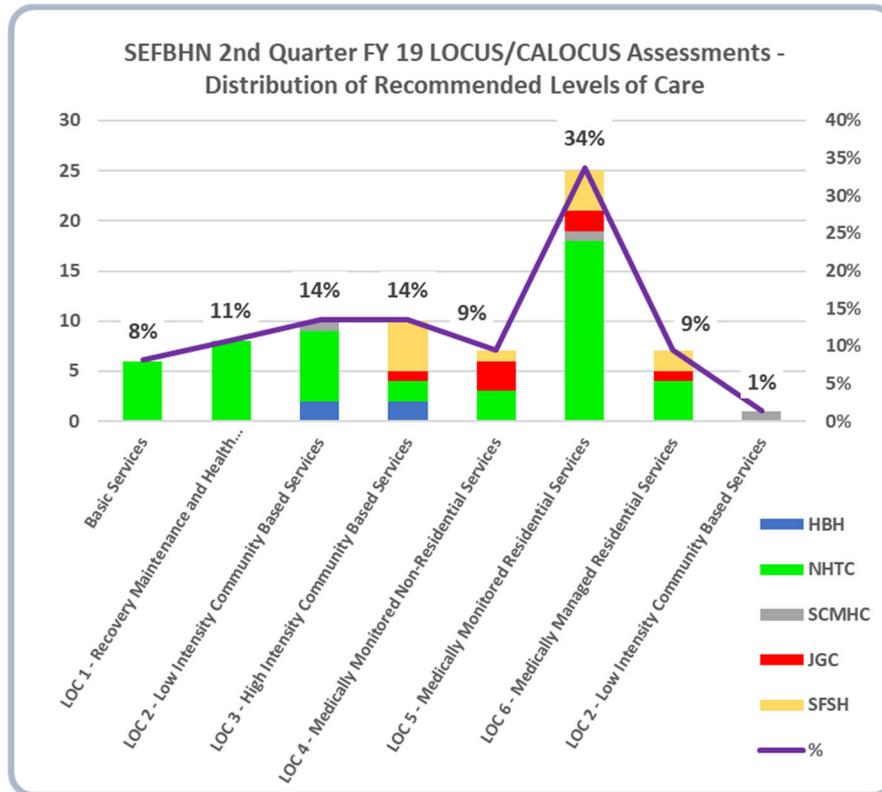
- Consumer Satisfaction Surveys:** SEFBHN staff is currently compiling the second quarter consumer satisfaction surveys for submission to DCF by February 1st, 2019. Second quarter surveys include surveys received in the months of October, November and December of 2018.
- **CARF Accreditation-** SEFBHN received our official CARF Accreditation notification and report. As was indicated by the on-site CARF surveyors there were two recommendations that are to be addressed in a CARF Quality Improvement Plan. These include the need to expand the scope of our Care Coordination Policy to include all individuals receiving services from more than one network provider and unannounced test of emergency procedures.

### LOCUS/CALOCUS Update – 2<sup>nd</sup> Quarter FY 19

During the second quarter of this fiscal year, LOCUS/CALOCUS assessments were conducted to determine the appropriate level of care for 74 consumers - a 28% increase from last quarter. These assessments were conducted by 5 SEFBHN providers and the South Florida State Hospital (SFSH). As shown below, New Horizons of the Treasure Coast conducted 65% of the assessments, and SFSH conducting 16%. One of the assessments was a CALOCUS conducted by SCMHC's NAVIGATE program.

SEFBHN 2nd Quarter LOCUS/CALOCUS Assessments		
Provider	Count	Percentage
<b>LOCUS Assessments</b>		
Henderson Behavioral Health (HBH)	4	5%
New Horizons of the Treasure Coast (NHTC)	48	65%
South County Mental Health Center (SCMHC)	2	3%
The Jerome Golden Center for Behavioral Health (JGC)	7	9%
South Florida State Hospital (SFSH)	12	16%
<b>CALOCUS Assessments</b>		
South County Mental Health Center (SCMHC)	1	1%
<b>Grand Total</b>	<b>74</b>	<b>100%</b>

As shown in the following chart and detailed in the table, 34% of the assessments recommended LOC 5 – Medically Monitored Residential Services, with LOC 2 and 3, Low Intensity and High Intensity Community Based Services both recommended 14% of the time.



SEFBHN 2nd Quarter FY 19 LOCUS/CALOCUS Assessment Summary - Recommended Levels of Care by Provider

Recommended Level of Care	Providers					Total	%
	HBH	NHTC	SCMHC	JGC	SFSH		
<b>LOCUS Assessments</b>							
Basic Services		6				6	8%
LOC 1 - Recovery Maintenance and Health Management		8				8	11%
LOC 2 - Low Intensity Community Based Services	2	7	1			10	14%
LOC 3 - High Intensity Community Based Services	2	2		1	5	10	14%
LOC 4 - Medically Monitored Non-Residential Services		3		3	1	7	9%
LOC 5 - Medically Monitored Residential Services		18	1	2	4	25	34%
LOC 6 - Medically Managed Residential Services		4		1	2	7	9%
<b>CALOCUS Assessments</b>							
LOC 2 - Low Intensity Community Based Services			1			1	1%
<b>Grand Total</b>	<b>4</b>	<b>48</b>	<b>3</b>	<b>7</b>	<b>12</b>	<b>74</b>	<b>100%</b>

Twenty-five (25) of the 74 assessments conducted in the second quarter had previous LOC assessments on record. Seven (7) of the 25 (28%) recommended higher levels of care; 14 or 56% recommended the same level of care as previously; and 4 (16%) recommended a lower LOC, as shown below.

<b>SEFBHN 2nd Quarter FY 19 LOCUS/CALOCUS Assessment Summary</b>			
<b>Change from Previous Assessment in Recommended Level of Care</b>			
<b>PREVIOUS_DISPOSITION</b>	<b>RECOMMENDED_DISPOSITION</b>	<b>Total</b>	<b>Δ</b>
Recovery Maintenance and Health Management	Medically Monitored Residential Services	1	↑
	Recovery Maintenance and Health Management	1	—
Low Intensity Community Based Services	High Intensity Community Based Services	1	↑
	Low Intensity Community Based Services	2	—
High Intensity Community Based Services	Basic Services	2	↓
	High Intensity Community Based Services	5	—
	Medically Managed Residential Services	1	↑
	Medically Monitored Non-Residential Services	2	↑
Medically Monitored Non-Residential Services	Medically Monitored Residential Services	2	↑
	High Intensity Community Based Services	1	↓
	Medically Monitored Non-Residential Services	1	—
Medically Monitored Residential Services	High Intensity Community Based Services	1	↓
	Medically Monitored Residential Services	4	—
Medically Managed Residential Services	Medically Managed Residential Services	1	—
<b>Grand Total</b>		<b>25</b>	

Twenty nine of the 74 assessments placed the person in a different level of care than recommended by the instrument. The reasons for these variances are detailed in the following table.

SEFBHN 2nd Quarter FY 19 LOCUS/CALOCUS Summary		
Reasons for Variance from Recommended LOC		
Reason for Variance	Total	%
Client is court ordered to a lower LOC	1	1%
Client refuses recommended level	5	7%
Client's financial/job deters treatment level	2	3%
Client's priority is shelter at this time	2	3%
Clinical Judgment	17	23%
No services/beds available at level of care	2	3%
<b>Subtotal</b>	<b>29</b>	<b>39%</b>
No Variance Recorded	45	61%
<b>Grand Total</b>	<b>74</b>	<b>100%</b>

Carisk Partners continued to provide LOCUS and CALOCUS trainings for SEFBHN providers. During the second quarter, Carisk Partners conducted two trainings at NHTC at which 41 individuals were trained.

**(3) Overview of necessary adjustments to required plans, including justification for proposed changes, identification of barriers or anticipated barriers to achieving stated goals, and proposed strategies to mitigate the impact of said barriers on the Network.**

SEFBHN did make a change to the Network Services Provider Management Plan. The change was specific to clarifying the time frames for providers submitting their Performance Improvement Plans and for SEFBHN to approve them or grant an extension. The change specified that the provider will have 30 calendar days as opposed to 30 days to submit their PIP. SEFBHN will also have 14 calendar days to approve the PIP or request modifications from the provider. The plan also states that if a provider requests an extension that SEFBHN will approve or deny the request within 14 calendar days.

SEFBHN is also concentrating on infusing a Recovery Oriented System of Care (ROSC) throughout our network. This is a key transformational issue identified by the SEFBHN Board of Directors and it will impact the trainings and CQI subject matter as well as how we complete on-site contract validations. DCF is getting ready to monitor how ROSC is being implemented at a provider agency in each Managing Entity Region – we will building on trainings and information that has previously been shared with providers relating to ROSC

**(4) Network Management Activities:**

- (a) New subcontracts, or amendments to existing subcontracts with Network Service Providers;

Eight amendments were completed during the second quarter. The documents can be found in the Provider E-Contracting System and are listed as follows:

### Amendments

**PNA15-1618** – Housing Partnership, Inc.  
**LTF10 (Wraparound)** – Henderson Behavioral Health, Inc.  
**PNF20-1619** – Parent-Child Center, Inc.  
**PDA50** – Healthy Living Detox, LLC  
**PDA52** – South County Mental Health Center, Inc.  
**PTF03-1619** – The Jerome Golden Center for Behavioral Health, Inc.  
**IH612** – Sinfonia Family Services of Florida, Inc.  
**PNC25** – Father Flanagan’s Boys Town Florida, Inc.  
**ZTF13-1619** -- New Horizons of the Treasure Coast

### New Subcontracts

N/A

### New Agreements

N/A

### Termination

N/A

## **(b) Collaborative strategies and activities with the Department or Stakeholders**

- SEFBHN and the FL LINC Project continues to collaborate to create messages to reduce the stigma of suicide with education and training throughout the network. SEFBHN continues to enhance partnerships, networks, and advisory boards to engage, organize, and empower community leaders and its members to recognize Suicide Prevention, Intervention, and Post-vention. Care Coordination responsibilities for the Florida LINC program were transitioned to New Horizons of the Treasure Coast (NHTC) at the end of FY 16/17, with SEFBHN is providing workspace and office supplies for the Florida LINC Regional Suicide Prevention Specialist. As result, SEFBHN provides funding to support the following services with our Care Coordination Team being available to lend additional technical assistance as needed / requested.
  - **54** children were provided Coordination of Care Services by NHTC during the second quarter of the 18/19 fiscal year.
  - **12** Suicide Prevention Trainings were conducted in both Circuits 15 and 19 by Florida LINC during this 2nd quarter providing skills and tools to **136** participants:
    - **9** QPR (Question, Persuade, Refer) trainings prepared a total of **114** QPR trained gatekeepers
    - **2** QPRT Suicide Risk Assessment Orientation Workshop trained **11** participants;
    - **1** Family Training trained **11** participants;

Florida LINC also informed SEFBHN that due to some identified carry forward funding the program will be able to continue an additional 6 months – through March 30, 2019.

- SEFBHN was made aware of the December 2018 release and termination of the Zero Suicide Care Coordinator by New Horizons of the Treasure Coast (NHTC). SEFBHN understands that NHTC is currently in the process of interviewing and identifying a new full-time associate to assume the role of Zero Suicide Care Coordinator. Follow-up meetings have been held and planned to continue discussions regarding this search process and to receive updates on the status of this NHTC new hire.
- SEFBHN CEO Ann Berner gave a presentation on behavioral health care to the Roundtable of St. Lucie County on November 2, 2018. She described the new Margorie Stoneman Douglas High School Public Safety Act. This generated discussion around who which agency should take ownership for the provisions in the new law. It was determined that an ad hoc committee would convene to discuss how to operationalize the issue by establishing a Mental Health Network.. Ann and Teresa Bishop, Executive Director of the SLC Roundtable agreed to set this meeting up. Agencies to be included are the School District of St. Lucie County, the Early Learning Coalition, ALPI Child Development and Family Services Center, SEFBHN, the Health Department, Health Start, the Department of Juvenile Justice, Communities Connected for Kids, and DCF.
- FASAMS - The implementation of DCF's new data system for publicly funded behavioral health services in Florida known as the Financial and Services Accountability Management System (FASAMS) continues on SEFBHN's radar. Ann Berner, CEO sits on the statewide Executive Steering Committee for FASAMS. FASAMS is anticipated to go live on December 31, 2018. SEFBHN in conjunctions with CARISK Partners had been utilizing the Data Provider Workgroups to keep them informed of the implementation schedule. The 3<sup>rd</sup> quarter report will include further information related to successes and challenges related to the utilization of FASAMS within our network.
- **Children's System of Care**

During the second quarter a total of 200 children and youth received prevention and treatment services through system of care. Twenty-four new referrals were received, and thirty-one children and youth were enrolled in treatment services while sixteen children and youth were discharged. At the start of the quarter, sixty-two youth were being served and at the end of the quarter, sixty-three were being served. The following is a summary of activities that occurred during the first quarter.

Throughout the second quarter, the Glades Area SOC focused on revising their strategic plan. Partnership meetings were devoted to discussing and making changes to the goals and objectives for this site. The revised plan was approved by the Glades STAR community partnership. One revision reflected a focus on trainings related to cultural and linguistic competence as well as trauma-informed care. Announcements from agencies and organizations partnering in Glades STAR are a standing agenda item. This allows agencies to share any events, new services, or opportunities for the SOC.

Near the end of the second quarter, youth of the Glades Area SOC began working on a Dare to Dream America grant proposal. These grants, available to youth and Youth MOVE chapters, are awarded to help implement projects and activities that promote mental health awareness activities.

In Okeechobee, SOC presentations were made to various agencies, councils, and groups in the community including The Rotary Club, Florida Community Health Centers, Communities Connected for Kids, the Lake Okeechobee Rural Health Network Symposium, DJJ Coordinating Council, the Okeechobee County Chamber of Commerce, and the Department of Health School Health Advisory Committee. Speaking with these agencies reflect concerted efforts to better engage primary care physicians, child welfare, and community agencies in the Okeechobee SOC.

The financing committee of the Okeechobee SOC met this past quarter to discuss a financing plan to support and sustain the SOC. Specifically, the site has begun conversation on the possibility of having the SOC established as a non-profit entity to enable the project to seek funding through grants only available to 501(c)3 organizations.

Henderson Behavioral Health, a recently added contracted provider agency with the Okeechobee SOC facilitated a day of Wraparound technical assistance to staff at a local middle school to prepare for the addition of a Wraparound Case Manager at the school.

Both sites in the Southeast Region have strived to identify potential problems early on so that preventative measures might be taken to ensure that implementation is not delayed. For instance, in the Glades area, it was discussed that parent volunteers might be able to assist with some administrative tasks to reduce the burnout of parent partners. Also, Okeechobee SOC leadership plans to devote sufficient time to educate the community on the long-term goals of the SOC, engage providers, and obtain buy-in to the values and principles of SOC.

### **Prevention Activities**

- This 18-19 FY, the Network Prevention Manager has continued to train to assume the responsibility of completing the writing of Prevention Contracts and Amendments. During this 2<sup>nd</sup> quarter of FY 18-19, the Network Prevention Manager worked with the Compliance Administrator to schedule Negotiation Conversations with those agencies up for renewal at the end of this 18-19 Fiscal Funding Cycle. At this writing, the first of those Negotiations is scheduled for January 22, 2019
- The Network Prevention Manager continues to convene monthly phone-in meetings; for all Prevention SAMH funded agencies and coalitions to discuss Statewide Managing Entity Prevention news and updates within the ME and state. The calls allow for a monthly 2-way conversations between the ME and the Prevention funded. Meetings during the months of October -December 2018 centered around
  - Preparing for 3<sup>rd</sup> and 4<sup>th</sup> quarter
    - Validations / Monitorings

- Prevention Monitoring Tool
  - Performance Measures Outcomes doc
  - Needs Assessment and Community Action Plan Upcoming reviews
  - Individual CARF Review Findings
  - Fiscal Reporting and Data Collection systems,
    - Performance Based Prevention Systems (PBPS)
    - Carisk Partners (formerly known as Concordia)
    - FASAMS (Financial And Services Accountability Management Systems)
  - Suicide Prevention
- All SEFBHN Coalitions are working on the semi-annual review of their county's Needs Assessments, Logic Models and Comprehensive Community Action Plans. Network Prevention Manager plans to review during the Coalition Validations scheduled during the 3<sup>rd</sup> quarter.
- During the months of October – December 2018, the Coalitions were fully engaged, continuing the implementation of Environmental Strategies and School-based Programming throughout the SEFBHN Network.
  - In partnership with the CW network local television affiliate (CW34), Palm Beach County Substance Awareness Coalition (PBCSAC) continued to convene Friday Night Lights safe and fun tailgate Power Zone at Palm Beach Gardens, Seminole Ridge, South Fork and Spanish River High Schools. PBCSAC Teen Coalition-In-Action hosted Teen Vaping sessions and worked with planning the fall 2018 Youth Teen Summit.
  - Martin County Board of County Commissioners and PBCSAC introduced Friday Night Rivals safe and fun tailgate Power Zone at Martin County and South Fork High Schools. This partnership also piloted a Teen Coalition-In-Action group which assisted and participated in the Palm Beach Youth Teen Summit.
  - Okeechobee Substance Awareness Coalition – continued holding Friday Night Done Right outings at the Bowling Lanes and assisted in collection of materials for Thanksgiving and Christmas give-aways.
  - Roundtable of St. Lucie County – assisted and supported the community's Thanksgiving and Christmas give-away efforts. Began this School Year's Youth Coalition Group. They began work on recruitment and facilitated School-Break activities during Thanksgiving and Christmas Break.
  - July 15-19, 2018, Substance Abuse Free Indian River (SAFIR) and Palm Beach County Substance Awareness Coalition (PBCSAC) took a delegation of youth to the CADCA week-long National Youth Leadership training in Orlando, FL.
  - All SEFBHN Coalitions are developing Youth / Teen Coalitions In Action.
  - Substance Abuse Free Indian River (SAFIR) was also highlighted / featured in the Community Anti-Drug Coalitions of America (CADCA) Coalitions Online weekly newsletter for their partnership between the coalition and St. Lucie County law enforcement.
  - PBCSAC was awarded a 3-year SAMHSA Mental Health First Aid (MHFA) grant to train 1500 in Palm Beach County. With these funds, they will provide MHFA trainings free to the individuals and the agencies requesting the trainings.

- The Network Prevention Manager and SEFBHN Prevention Team work closely with Circuit 15's Palm Beach County's Heroin Task Force Prevention Team and Circuit 19's Opioid Task Force Prevention Team. The Network Prevention Manager and Representatives from our SEFBHN Prevention Team attend and volunteer their expertise to create and support Prevention processes and measures which deter or delay the introduction of the use and abuse of Opioid substances.
- During this 18-19 FY, The Network Prevention Manager continues the work to complete the implementation and execution of the goals outlined in the Circuit 15 Heroin Task Force (HTF) Prevention Plan.  
Those identified initiatives in the HTF Prevention Plan are as follows:
  - Creation and Development of an Opioid Education and Support Group, which was actually made possible after the acquisition of funding from Palm Beach County to initiate the Project C4OPE project with Hanley Center Foundation.
  - Execution and roll-out of Opioid Prevention messaging to educate School and College age Youth, Parents and the general community.
  - Enhancement of current Opioid Prescription education components to Physicians and Medical service providers.
  - Advocation and Encouragement of the implementation of Botvin Life Skills curriculum in schools where there is no SAMH Prevention ~ or ~ the addition of 15-minute Opioid Prevention Message to existing Prevention programming.
- SEFBHN Prevention Providers are celebrating the ability and successes had in implementing the state recommended Prevention School-based Programming in schools in each of our counties:
  - Hanley Center Foundation (HCF), our recipient of the DCF Florida Partnership For Success (PFS), successfully continues their implementation of the Botvin Life Skills school-based program in Palm Beach County's Western Community. HCF plans to continue program's development, introducing new children to the 8<sup>th</sup>, 9<sup>th</sup> and 11<sup>th</sup> grade programs. HCF also has transitioned some of their schools from Allstars and Alcohol Literacy Challenge to Botvin Life Skills
  - New Horizons of the Treasure Coast (NHTC), our recipient of the DCF State Targeted Response (STR) funding, successfully continues their implementation of the Botvin Life Skills school-based program in Okeechobee County. NHTC plans to continue the engaged schools, introducing new children to the 6<sup>th</sup> and 10<sup>th</sup> grade programs.
  - With their awarded Prevention Partnership Grant (PPG) funding, Substance Abuse Council of Indian River (SACIRC) continues the implementation of Botvin Life Skills in all Indian River County Elementary, Middle, and High Schools.
  - Tykes and Teens of Martin County identified schools with whom they will pilot an Elementary 3<sup>rd</sup>, 4<sup>th</sup> and 5<sup>th</sup> grade program to students in Martin County Schools.
  - New Horizons of the Treasure Coast (NHTC) continues to successfully provide "Too Good For Drugs / Violence" to selected grades in all Elementary, Middle

and High School students in St. Lucie County. They have been successful in developing and nurturing this partnership with St. Lucie County School District which has allowed this implementation for the last 4 years.

- The Network Prevention Manager continues to work closely with the Florida Alcohol and Drug Abuse Association (FADAA) statewide Prevention team and Florida Substance Abuse Prevention Advisory Council (PAC). The PAC continues to meet quarterly by phone.  
The FADAA statewide prevention team continues to phone meet monthly. During the 1<sup>st</sup> quarter, a yearly face-to-face meeting convened during the FADAA Behavioral Conference in Orlando on August 16<sup>th</sup>. Those of us in attendance discussed the State Targeted Response (STR) funds sunseting at the end of this fiscal year, and the possibility of State Opioid Response (SOR) funds being awarded to the state of Florida. Also on the agenda, was a conversation surrounding having an effective “single message” going out from the Prevention Community; and the use of Prevention funds for Harm Reduction. All discussions are planned to continue into the upcoming months’ agendas.  
During the 2<sup>nd</sup> Quarter, that information was shared and discussed with the SEFBHN Network Prevention Providers and Coalitions to determine next steps in the work we’ll do regarding the stated areas.
- During the months of November and December, Prevention Agency Provider completed proposals to apply for the State Opioid Response Prevention Funding. Proposals have been reviewed and an announcement of the recipients of the award is scheduled January 11, 2019.
- The Network Prevention Manager continues to meet monthly with ME Prevention Managers and DCF state Prevention Clinical liaison.
  - to create a better educated and skilled Prevention work force, statewide
  - to continue conversations to better the data collection system {The developer of the Collaborative Planning Group, was invited to present the growth and new capabilities of the Performance Based Prevention System (PBPS)}
  - to better communications and present a cohesiveness message which represent the needs of the Prevention community to those at the state legislative level.
- The Network Prevention Manager continues work with the Circuit 15 Juvenile Justice Advisory Board, partnerships / committees and alliances. Meetings to continue work on FY 18/19 initiatives resumed in August and September after having paused in July.
- The SEFBHN Network Prevention Manager is now a trainer of trainers for the National Substance Abuse Prevention Skills Training (SAPST), having been trained during the week of January 22-26, 2018. SAPST is a nationally recognized training which provides the fundamentals of substance abuse prevention; providing Prevention providers tools to assess their community and determine the response to an identified Substance Abuse problem in their community. As result of this training, the Network Prevention Manager will train Prevention providers in the SEFBHN ME and Southern Florida region, and equip providers and coalitions with skills to create, enact and successfully facilitate a Substance Abuse Prevention plan.

### Care Coordination

- The care coordination team continues to create opportunities for cross-system collaboration and communication between SEFBHN and the network providers that improves overall network performance outcomes through continuous quality improvement (CQI) meetings. Four network providers: Drug Abuse Foundation, New Horizons of the Treasure Coast, Jerome Golden Center, and South County Mental Health Center, continue to maintain full-time care coordination staff that are responsible for implementing internal care coordination processes and collaborating with community stakeholders for the purposes of developing a recovery-oriented system of care.
  - The SEFBHN Coordination of Care Team conducts daily coordination of care activities in collaboration with our network providers and stakeholders. They assist through trouble shooting complex cases by identifying needed services and supports within the community for priority consumers. During the 2<sup>nd</sup> quarter there were 48 consumers identified, approved and enrolled as candidates for care coordination services. An example of a case opened during this quarter involved a consumer whose recent past included lengthy crisis stabilization and SRT stays. With support from the agency's care coordinator, the consumer has exhibited ongoing stability in the community and has avoided any repeat inpatient admissions. The consumer has been successfully linked with case management and has been a regular participant in their medication management clinic and day treatment program. A referral was also made to the agency's SOAR Specialist, who has been assisting the client with her SSDI application and subsequent appeal process.
  - The CoC team continues to utilize the Transitional Voucher Program. It is designed to provide care coordination and vouchers to purchase treatment and support services for adults transitioning from Florida Assertive Community Treatment (FACT) teams, acute crisis services, and institutional settings to independent community living. This program is designed to bridge the gap for persons with behavioral health disorders to live independently in the community as they transition to lower levels of care while building a support system to sustain their independence, recovery, and overall well-being. In the 2<sup>nd</sup> quarter, SEFBHN approved 44 transitional vouchers – 29 for substance use and 15 for mental health. All vouchers were used for housing subsidies and 2 of the mental health vouchers clothing and food.

Three of the approved mental health vouchers were utilized to secure Assisted Living Facility residential care for clients being discharged from State Mental Health Treatment Facility placement, and one of the approved vouchers enable the provider to secure timely placement for a consumer that had been added to the Seeking Placement list.
  - The Coordination of Care Module remains fully operational. There was Carisk Partners continues to provide technical assistance as requested by SEFBHN and

its providers. The module continues to facilitate the continuum of services by allowing greater access to consumers service delivery. The SEFBHN CoC staff is also taking advantage of other data management tools provided by Carisk Partners, in order to enhance the process of identifying consumers meeting the criteria for care coordination services and regularly sharing this information with the appropriate provider's care coordination staff.

- SEFBHN Care Coordination staff continues to facilitate a regularly scheduled monthly interdisciplinary care coordination meeting with staff persons from Jerome Golden Center, South County Mental Health Center, New Horizons of the Treasure Coast and Okeechobee, and Drug Abuse Foundation. The goal of the meetings is to facilitate the effective exchange of agency information that supports timely and efficient utilization of network resources through clearly defined actions. The coordination of services for clients that are being petitioned for SMHTF placement, civil and forensic, and those that are being discharged and seeking placement back into the community continues to be an area that requires increased attention. These meetings continue to offer provider and SEFBHN staff an open forum to discuss service trends, systems gaps, and treatment barriers. Some recent topics discussed included; use of the appropriate release of information forms for consumers engaging in SA services, the potential use of the MyStrength.com platform to enhance consumer care and the use of Carisk's Readmission Report to identify potential CC consumers.
  
- The Director of Network Integrity started a weekly Care Coordination call for all substance abuse providers in Palm Beach County. This call has helped to facilitate smoother transitions between providers for individuals receiving services and move individuals into treatment services quicker. It has increased the communication and collaboration among our providers as they become more knowledgeable of the other services available in our network. This is a place where providers can bring complex cases and receive ideas and help with placements.

#### Housing Activities

- The SEFBHN Director of Network Integrity and Housing Specialist are very active attending and participating in stakeholder meetings geared at addressing homeless issues in our community. They regularly attend the Continuum of Care (CoC) meetings in Circuits 15 & 19.
- The Director of Network Integrity and the Housing Specialist continues to participate in the quarterly statewide Managing Entity Housing Calls.
- The Director of Network Integrity is a member of the Executive Committee of the HHA (Palm Beach County's CoC) and participates in monthly meetings.
- The Director of Network Integrity is member of the Homeless Advisory Board (HAB) of Palm Beach County and attends quarterly meetings (October 24, 2018). A new Housing

Plan is due in 2019 – and additional workshop meetings are being held regularly to educate board members on options and ideas for the plan.

- SEFBHN in collaboration with Indian River Mental Health Court (MHC) received the CJMHSR Reinvestment Grant which started in January 2017 and the SEFBHN Director of Network Integrity and Housing Specialist continue to help coordinate and explore housing options in Indian River County for MHC clients. SEFBHN in collaboration with the Treasure Coast Homeless Services Council (TCHSC) leased a 3-bedroom home to be used for clients of the Indian River Mental Health Court. This house has been designated for men and 3 clients are successfully living in this house. We are looking to expand this program with a house for women. The Indian River County Reinvestment grant Project Coordinator and Housing Specialist continue to work with TCHSC to find permanent housing options for clients graduating from Mental Health court.
- SEFBHN is collaborating with Treasure Coast Homeless Services Council on a HUD grant they received from Martin County to house consumers in Mental Health and Drug Courts that are experiencing homelessness. This grant will assist for 10 people with housing for up to a year in Martin, St. Lucie and Indian River counties. To date we have identified 8 individuals.
- SEFBHN will attend TCHSC Point In Time count scheduled first meeting for 1/11/19.
- Continued SOAR Technical Assistance and revitalizing SOAR dedicated positions and programs.
- SOAR Work Group scheduled Qtrly with the first of the year Group to meet 1/29/19. Bog Bend ME, Teresa Berdoll- State Team Lead and Dazara Ware- National Team Lead to attend this SOAR Work Group via conference call.
- OAT data proving higher outcomes of approvals and time lines of decisions made by Social Security Administration.
- SOAR Conference announced for December 9 & 10, 2018 was cancelled. No tentative future date announced.
- SOAR/PATH monthly call with DCF attended regularly.
- ME, PATH and HMIS data teams are meeting regularly to identify glitches within HMIS to better control PATH data and services entered.
- SEFBHN continues to participate on the Circuits 15 and 19 Baker Act Task Force meetings. These meetings provide an opportunity to address case specific and systemic issues.
- SEFBHN and Carisk Partners continue to meet on a monthly basis. These meetings allow for robust information exchange about Data, Technology, Reporting, Billing and Financial Management and Care Coordination. Over the past year Carisk has developed a Care Coordination Module and an e-contracting system. The Contracting Module has not yet been implemented.

Opioid Addiction Services/Medication Assisted Treatment

- As previously reported, SEFBHN has been moving ahead with the Hospital Emergency Room Programs in Palm Beach and the Treasure Coast. These programs will utilize hospitals that agree to start a buprenorphine induction for overdose patients in their ER coupled with Peer Services. Peer Support will be available to the consumers in the ER and link them to continuing MAT and other required treatment services. The utilization of these programs has not been as high as had been anticipated. During the second we began discussions with Tenent Hospitals in PBC. This would include 3-4 hospitals; Martin Memorial Hospitals (3 in Martin and St. Lucie County) – the start date has been delayed as we continue to discuss the implementation of a buprenorphine induction. Palm Beach County government has been considering funding a central addictions receiving facility which may impact how this program will be managed in Palm Beach County.
- The 100-Day Challenge came to a close at the end of June, however, there was some carry over money and the housing vouchers were extended through August. SEFBHN also extended their contract with ROI to continue funding the Recovery Navigators through December, 2018. In the second quarter, there were 15 vouchers that were paid with carry over funds. ROI delivered Recovery Navigational support to 117 individuals. There was a follow up “Next Steps” meeting held at the end of July to review the lessons learned and determine what we would continue to do as a community. The on-going Prevention/Education and Care Coordination committee updates can be found under Prevention and Care Coordination.
- Treasure Coast Opioid Task Force continues to meet every month and is actively involved in getting an ER/Peer program in place.

**(c) Adverse fiscal impact of proposed Network changes and recommendations for resolution.**

This issue remains the same – the ME continues to be impacted by increasing administrative responsibilities due to new initiatives and responsibilities that do not come with additional administrative dollars. An additional concern related to ensuring adequate funding for Behavioral Health Services arose from the most recent compliance monitoring by the office of the Florida Auditor General (AG). This monitoring initially had indicated that the Florida Association of Managing Entities (FAME) was a lobbying entity which is unallowed and that the funds paid to FAME by the Managing Entities would have to be paid back to the state. A response to this finding was submitted to the AG’s office to counter this finding. It was accepted by the Auditor General and is no longer a finding in the report.

**(2) Network Service Provider performance including:**

(a) Monitoring and review results, including reports and corrective action plans (CAP) or other necessary follow-up actions; and

- Contract Validation reports with any subsequent required corrective actions for the provider can be found in the newly implemented Provider E-Contracting System but copies of all reports completed thus far have also been submitted directly to the DCF.

- During the first quarter of FY 18/19, it was reported that the following agencies had open Performance Improvement Plans (PIPs) that had been pending from FY 16/17. The current status is noted next to each agency.
  - Camelot Community Care- The PIP has been closed. All youth have completed treatment and no further prior authorizations have been issued this quarter.
  - **Drug Abuse Foundation of PBC** – The PIP was accepted and was closed on July 10<sup>th</sup>.
  - **Henderson Behavioral Health** – The provider submitted new performance improvement plans for the FACT team on January 3, 2019; PIPs are being reviewed by the SEFBHN management team.
  - **Jerome Golden Center** -This PIP is still open. SEFBHN continues to work closely with this provider to improve their delivery of service but they may be subject to financial penalties.
  - **New Horizons of the Treasure Coast** – The previous remaining PIP's are now closed. The report for the onsite validation of both FACT Teams conducted in December is not yet finalized but preliminary findings may result in a new PIP for the NHTC FACT Teams.
  - **Tykes and Teens**- The PIP is closed.
  - **Federation of Families** – staff is providing technical assistance with the provider as they work on their data correction and entry processes.
  - **The Lord's Place** – The PIP is still open
  - **JFK Medical Center** – The PIP is still open. The ME is collaborating with the new provider leadership to facilitate performance improvement.

SEFBHN continues to meet with the leadership team of all three community mental health centers (Jerome Golden Center, New Horizons of the Treasure Coast, and South County Mental Health Center) and our largest substance abuse treatment center (Drug Abuse Foundation) on a monthly basis. During the second quarter areas of discussion included implementation of the new funding for Mobile Response Teams and the restructuring of these teams. (ie SCMHC will now provide MRT services in the western communities of Palm Beach County). Agency specific program performance was also discussed with the applicable providers to include the FACT Teams and CAT Teams operated by NHTC and the Navigate program operated by SCMHC. Issues related to Significant Incidents were also discussed with Drug Abuse Foundation. FASAMS and each provider's readiness to implement the new information system are also discussed in these meetings.

**(b) Performance measures:**

	<b>Network Service Provider Outcome Measures</b>	<b>FY Target</b>	<b>YTD Performance</b>
<b>Adult Mental Health</b>	Average annual days worked for pay for adults with severe and persistent mental illness	40	73.87
	Percent of adults with serious mental illness who are competitively employed	24%	61%
	Percent of adults with severe and persistent mental illnesses who live in stable housing environment	90%	96%
	Percent of adults in forensic involvement who live in stable housing environment	67%	81%
	Percent of adults in mental health crisis who live in stable housing environment	86%	87%
<b>Adult Substance Abuse</b>	Percentage change in clients who are employed from admission to discharge	10%	19%
	Percent change in the number of adults arrested 30 days prior to admission versus 30 days prior to discharge	15%	-87%
	Percent of adults who successfully complete substance abuse treatment services	51%	72%
	Percent of adults with substance abuse who live in a stable housing environment at the time of discharge	94%	97%
<b>Children's Mental Health</b>	Percent of school days seriously emotionally disturbed (SED) children attended	86%	90%
	Percent of children with emotional disturbances (ED) who improve their level of functioning	64%	88%
	Percent of children with serious emotional disturbances (SED) who improve their level of functioning	65%	58%
	Percent of children with emotional disturbance (ED) who live in a stable housing environment	95%	100%
	Percent of children with serious emotional disturbance (SED) who live in a stable housing environment	93%	99%
	Percent of children at risk of emotional disturbance (ED) who live in a stable housing environment	96%	100%
	Percent of children who successfully complete substance abuse treatment services	48%	80%

Children's Substance Abuse	Percent change in the number of children arrested 30 days prior to admission versus 30 days prior to discharge	20%	-83%
	Percent of children with substance abuse who live in a stable housing environment at the time of discharge	93%	100%

It is noted that all but one measure has been met during the 2<sup>nd</sup> quarter relating to the percentage of children with serious mental disturbance (SED) who improve their level of functioning. As noted last month the size of the client population for children's mental health related to improving level of functioning, that determines this measure is low. The SEFBHN Director of the Children's System of Care did determine that the client base for this measure is 21, She will drill down on this further to determine what may be the issue( ie -data entry, specific provider, severity of child's needs).

We also note that the percentage of adults in mental health crisis who live in stable housing has improved and that the target was met this quarter. SEFBHN does continue to be very proud of the network's overall performance.

SEFBHN is also very pleased to have received notice from DCF that our contract will be renewed for five years beginning July 1, 2019 and ending June 30, 2024.

**c. Implementation of specific appropriations, or grant funds.**

- The Jerome Golden Center continues to operate a 12-bed Level II licensed Residential Treatment Facility for individuals with co-occurring (mental health and substance abuse) disorders that is funded through Specific Appropriation 372. It should be noted that the funding for this program decreased significantly from \$500,000.00 for fiscal year 17/18 to \$200,000.00 for fiscal year 18/19. In the 2nd quarter they served 29 clients. Twelve were successfully discharged, seven carried over to next quarter and three were discharged prior to completion of the program. All of those who graduated from the program were discharged to stable housing also.
- Henderson Behavioral Health continues to provide FIT Team services in Palm Beach County funded through specific appropriation 369 for FY 18/19. FIT uses a team approach to provide substance abuse treatment services to parents of children who are involved in the child welfare system. During the 2nd quarter of FY 18/19 55 children and 30 adults were served. It was determined that without these services 12 of the adults would have needed residential treatment vs. outpatient treatment and 25 of the 31 children living with their parents would not be able to remain in the home with their parents and would need foster care placements.
- Funding for a second FIT Team within our network was appropriated during FY 17/18 – specifically for Indian River, Martin, Okeechobee, and St. Lucie County. The provider is Counseling and Recovery Center (CRC) – one of our existing providers with experience working with families in the Child Welfare System. During the 2<sup>nd</sup> quarter of FY 18/19 the CRC FIT Team served 14 parents

and 24 children ( 19 living with parents and 5 in out of home settings). It was determined that without these services 6 of the 14 parents receiving in home services would need residential care and all 19 of the children living in home would need out of home care.

- For Specific Appropriation 369 to fund programs for the Opioid Crisis, SEFBHN will continue 2 service agreements in FY 18/19 as follows:
  - **Palm Health Care Foundation (PHF) – effective 7/01/2018 – 6/30/2019 - \$92,145.00**
  - **Recovery Outcomes Institute (ROI) – effective 7/01/2018 – 12/31/2018- \$127,000.00 – The contract is extended until 6/30/2019 but no additional funds were added.**

PHF serves as the Fiscal Agent and contract with a full-time Project Coordinator to administer the Housing Vouchers.

ROI provides training and supervision of Mentor Recovery Navigators who will work with individuals receiving Medication Assisted Treatment, recruit FARR certified residences to allow for Recovery Navigational Support services within their programs and collect data on individuals receiving services who reside in FARR residences that allow for Recovery Navigational Support and on individuals who reside in FARR residences that do not allow for Recovery Navigational Support

In the second quarter, there were 15 vouchers that were paid with carry over funds. ROI delivered Recovery Navigational support to 117 individuals.

- Specific Appropriation 366 provides a combined 1.5 million dollars in funding for 2 Community Action Teams (CAT) from the Department – one in Circuit 15/Palm beach County operated by Sinfonia and one in Circuit 19/Indian River, Martin, Okeechobee, and St. Lucie Counties and funded operated by New Horizons of the Treasure Coast.. During the 2nd quarter these teams served a total of 137 children and reported a total cost avoidance to the state of \$1,352,676.00 by keeping children and youth out of deeper end child welfare and juvenile justice programs.
- Specific Appropriation 367 funds the Transitional Housing program operated by New Horizons of the Treasure Coast. This program provides housing for individuals stepping down from the State Mental Health Treatment Facilities (SMHTF). During the second quarter the program served 21 clients stepping down from the state hospital. Two clients were successfully discharge to a less restrictive setting within the community. The savings to the state was \$211,059.00, had these individuals had to remain in the SMHTF.

- Refer to section 2.h -Continuous Quality Improvement, of this report for information on the 2 Reinvestment Grants that SEFBHN received to enhance services to the Mental Health Court in Indian River county and to the Mental Health and Drug Courts in Okeechobee counties.
- Mobile Response Teams – The Marjory Stoneman Douglas High School Public Safety Act, (SB7026), was passed during the 2018 Legislative session. Pursuant to Section 48 of this legislation the Florida Legislature appropriated **\$18,300,000.00** from the General Revenue Fund to create a statewide network of mobile crisis response teams through a competitive procurement process. As noted in the 1<sup>st</sup> quarter report, SEFBHN released an Invitation to Negotiate (ITN) for the purpose of soliciting proposals to operate Mobile Response Teams (MRT) in the five-county network. After the proposals were reviewed and scored, New Horizons of the Treasure Coast was selected to operate the MRT in Circuit 19 and South County Mental Health Center (SCMHC) was selected to operate the MRT in Circuit 15. The decision was appealed by the Jerome Golden Center who had also submitted a proposal. SEFBHN thus made the decision to continue funding the MRT currently operated by Jerome Golden Center but with some modifications to the scope of their program. SCMHC will serve as the lead MRT provider in Circuit 15 by ensuring a fluid dispatch of all MRT's within Palm Beach County. Jerome Golden will also no longer provide MRT services in the western communities of Palm Beach County -also referred to as "The Glades". SCMHC will cover the Glades now. SEFBHN is also exploring the use of 211 Palm Beach/Treasure Coast as a central contact for all MRT services in the network. This would ensure consistent tracking of all incoming calls.

**d. Any adverse finding or report against a Network Service Provider by any regulatory or law enforcement entity.**

SEFBHN is working with the Drug Abuse Foundation (DAF) to review 2 deaths that occurred at their facility in the 2<sup>nd</sup> quarter – one client was waiting for admission and another was admitted to their inpatient detox unit. We have asked DAF to provide information about the circumstances around both deaths so that it can be determined what if any gaps in service occurred and what quality improvement efforts should be made. DCF licensing has also been apprised of this situation in an effort to coordinate any subsequent corrective actions from DAF.