

(1) Exhibit A, Federal Requirements

- Continue to work with Carisk Partners to ensure data collected in the portal is complete and accurate.
- Current Block Grant funds utilization through Q3:
 - 2.3.1.1 – 67% (Prevention set aside)
 - 2.3.1.2. – 87% (HIV early inter set aside)
 - 2.3.2. – 86% (Women set aside)
 - 2.3.3. – 75% (Prevention set aside for people with psychotic disturbances, post first episode set aside)

(2) To demonstrate compliance with the requirements of the SAPT and CMH block grants, the Managing Entity shall, on a quarterly basis report on the following activities:

a. Training and technical assistance:

The following chart represents training activities related to Wraparound during the third quarter.

Date(s) of Activity	Type of Wraparound Training Activity	County (where training occurred)	# of Participants
1/14/19	Wraparound for Clinicians	St. Lucie	30
2/5-2/7/2019	Wraparound 101	Palm Beach	22

Date(s) of Technical Assistance	Other Wraparound technical assistance provided	County (where technical assistance occurred)	# of Participants
1/7/2019	Wraparound Coaching Meeting-Tykes and Teens	Martin	3
1/10/2019	Wraparound Coaching Meeting-Tykes and Teens	Martin	3
1/16/2019	Wraparound Coaching-Goodwill	Palm Beach	4
1/20/2019	Wraparound Coaching-Jerome Golden	Palm Beach	6

1/22/2019	Wraparound Coaching-Jerome Golden	Palm Beach	6
1/23/2019	Wraparound Documentation Scoring-Tykes and Teens	Palm Beach	1
1/24/2019	Wraparound Coaching and Technical Assistance-Sinfonia	Palm Beach	2
1/31/2019	Wraparound Coaching- Legacy	Palm Beach	5
2/14/2019	Wraparound Technical Assistance-Multilingual	Palm Beach	2
2/20/2019	Wraparound Technical Assistance-Community Partners	Palm Beach	2
2/21/2019	Wraparound Coaching-CRC FITT	St. Lucie	4
2/28/2019	Wraparound Technical Assistance Inter-rater Reliability-New Horizons CAT Team	St. Lucie	5
3/8/2019	Wraparound Coaching and Technical Assistance-Sinfonia	Palm Beach	4
3/11/2019	Wraparound Technical Assistance-Henderson	Palm Beach	2
3/13/2019	Wraparound Coaching-Jerome Golden Center	Palm Beach	5
3/26/2019	Wraparound Documentation	Palm Beach	1

	Scoring-Tykes and Teens		
3/27/2019	Wraparound Coaching-CRC FITT	St. Lucie	4

We have been consistently providing Wraparound 101 Training for Youth and Families and are now providing Wraparound 101 training to Care Coordinators, (Intensive) Adult Case Managers, FITT and FACT teams. We are currently using one curriculum for all populations served.

We are currently working with **fifteen** providers coaching to Wraparound certification or helping with prevention of drift of Wraparound facilitation and with family support partners/supervision. Four others are in the beginning phase of initiating coaching, as well:

- Henderson Behavioral Health (Palm Beach and Treasure Coast/Okeechobee, staff attends the Wraparound Learning Community)
- Community Partners-Parent Child Center (Staff attends the Wraparound Learning Community)
- Multilingual Psychotherapy (2 supervisors and 3 staff members are currently certified; Staff attends the Wraparound Learning Community)
- Federation of Families (all family support partner staff certified; Staff attends the Wraparound Learning Community)
- SequelCare (Palm Beach and Treasure Coast, 1 certified facilitator, no current specific plan on their part to move forward with certification, however they continue to send staff to trainings and staff attends the Wraparound Learning Community)
- Suncoast Mental Health Center (no current specific plan on their part to move forward with certifying internal coaches, but staff attends the Wraparound Learning Community)
- For the Children (no current specific plan on their part to move forward)
- Legacy Behavioral Health (Assessment updated and actively working towards implementation of policy and procedures and documentation, plan to go through the certification process in near future and staff attends the Wraparound Learning Community)
- Helping People Succeed (staff was sent to Wraparound 101; Supervisor recently completed the Wraparound Refresher Booster Training and desires to start coaching process, but no plan developed to move forward, however Staff attends the Wraparound Learning Community)
- New Horizons of the Treasure Coast (Outpatient and CAT Team and Staff attends the Wraparound Learning Community)
- Counseling and Recovery Center (FITT) (Initial coaching assessment completed on 8/13/2018, Policy and procedures and documentation have been implemented, initial coaching session on 3/27/19 and Staff attends the Wraparound Learning Community)
- Sinfonia CAT Team (3 staff are close to certification and Staff attends the Wraparound Learning Community)
- Tykes and Teens (Initial coaching plan developed on 6/15/18 and the initial coaching session took place on 9/18/2018; coaching in process and the first staff is close to certification as coach and facilitator and staff attends the Wraparound Learning Community)
- Jerome Golden Center (Several staff and supervisors have initiated the coaching process and staff are represented at the Wraparound Learning Community).
- South County Mental Health Center (5 staff/supervisors across programs have completed the coaching process and became certified as facilitators and coaches and staff are represented at the Wraparound Learning Community).

Others who have sent staff to Wraparound 101 training and plan to begin coaching in the near future are:

- Goodwill (Youth re-entry) (Initial coaching plan developed however there is no current timeframe to start the coaching process; Goodwill has recently reassessed their structure and conversations continue as to how Wraparound can help support their practices. Goodwill stated that Wraparound is in their strategic plan for the Back to the Future Program).
- Cotler Youth and Family Services (No plan has been developed to move forward with the certification process)
- New Horizons of the Treasure Coast (Care Coordinators/Adult Case Managers/Peers/Intensive Case Managers)
- Drug Abuse Foundation- (Care Coordinators/Adult Case Managers/Peers/Intensive Case Managers)

Coaching continues to occur within group Wraparound Learning Communities and at the individual level of coaching with providers. It may involve presentations, role plays, behavioral rehearsals, and/or live/telephonic observations.

In this third quarter, 11 case managers were certified as Wraparound Facilitators. The recently certified Wraparound facilitators are providing Wraparound at South County Mental Health Center, Community Partners of South Florida and Multilingual Psychotherapy Centers. Five supervisors became internal Wraparound Coaches for South County Mental Health Center.

For those providers using Wraparound with Care Coordination, the providers will receive continued or additional coaching to use a facilitation method

Supervisors' System Meetings continue to be held in both Circuits with a primary goal to increase awareness and collaboration across providers and system partners. Barriers to services and efforts to eliminate waitlists are often the topic of conversation. Direct Supervisors at provider agencies and system partners discuss day-to-day integration efforts and share information about new resources.

This quarter, they were held:

Circuit 15 – 1/10/2019, 2/14/2019, 3/14/2019

Circuit 19 – 2/21/2019 (this group voted to hold meetings every other month)

Wraparound Learning Communities offered group coaching efforts, share concerns regarding Wraparound implementation and opportunities to increase certification and prevent practice drift. Representation from providers that serve children and families, adults and the SPMI populations are all represented at the meetings.

This quarter, they were held:

Circuit 15 – 2/27/2019, 3/20/2019

Circuit 19 – 2/26/2019, 3/19/2019

SEFBHN has also developed an online Wraparound Toolkit for regional and statewide access and use. The toolkit has a variety of resources to help support provider implementation of Wraparound and sustainability. Other toolkits were developed to assist the Wraparound Champions and supportive training. SEFBHN devoted a section on their website for housing the multiple toolkits. A Wraparound Systems toolkit is still under development but does have a developed Coaching section. The toolkit continues to be monitored monthly and updated, as needed by a SEFBHN staff.

Care Coordinators are now assisting with the Forensic Specialists and Civil Liaisons with discharge planning and placement from the civil and forensic SMHTF in Circuits 15 and 19.

- Department of Corrections aftercare appointments: SEFBHN continues to provide technical assistance to the providers with utilizing the SAMH system and inputting appointments.
- My Strengths program: Program Innovation Manager participated in introductory conference meeting with providers in March 2019
- Discharge Process from the SMHTF conference calls: March 2019: discussed ways to strengthen the discharge process (suggestion: return of Short Term Residential Treatment (SRT) facilities)
- SEFBHN continues to assist with special cases in the Mental Health court system: dementia, traumatic brain injury, deaf consumer who does not use the American Sign Language, etc. Special provisions are made for the conditional release plans.
- Pending projects: meeting with Circuit 15 Forensic Evaluators (Mental Health Court), set up meeting with new Mental Health court judges; DCF Forensic staff training with Circuit 15 and 19 staff (scheduled).
- SAMHSA GAINS Center Learning Collaboratives: Competency to Stand Trial/Competency Restoration: SEFBHN has participated in three conference calls in preparation of on-site training in Gainesville, FL.

FACT

- Circuit 15 FACT Team: validation was completed in November 2018, CVRR was released December 2018; several follow up meetings occurred to discuss the findings and a Performance Improvement Plan was completed. SEFBHN decided to not renew the FACT contract with Henderson Behavioral Health.
- Circuit 19 FACT Teams: validations were completed November and December 2019 and New Horizons of the Treasure Coast decided not to continue with servicing the FACT teams for the fiscal year 19/20.
- Technical assistance by SEFBHN staff was provided to the New Horizons FACT South team for a consumer who has multiple medical and behavioral health needs (KW).
- Current FACT Request for Application is open until April 22, 2019 for the FACT Teams in Circuit 15 and 19.

Children and Family Related Interventions

The SEFBHN C19 Family Systems Manager continues to participate on the C19 Lock-out Committee to reduce the number of children who are “locked out” of their homes due to their parents refusing to allow them to return home, usually following a delinquent act or mental health crisis. The C19 Collaborative Committee met in January and updated the Protocol for Keeping Families Connected or KFC to reflect minor changes focusing on crisis de-escalation and continued service linkage as early in the process as possible. Representatives from both the Children’s Crisis Unit at Indian River Medical Center and Sandy Pines Residential Treatment Center were present at the Collaborative Meeting. Multiple KFC calls have been held this quarter. SEFBHN Family Systems Manager participates on the calls to provide care coordination services to youth and families and foster collaboration among the multiple agencies represented. Often coordination is needed after the calls to secure services for the youth and families and

follow up on mental health services, housing, or to remove any barriers to service needs. The goal of the Committee along with the standard multiple partner calls is to reduce the number of children and youth going into licensed care. Through the team's interactions with families, more high-risk youth have been able to access intensive services immediately and crises are able to be addressed from strengths based and recovery-oriented approach. This quarter SEFBHN participated in four C19 KFC staffings **and two were diverted from out of home care**. The two who came into DCF custody had repeat staffings.

The SEFBHN C15 Family Systems Manager is also an identified member for the C15 Lock-out protocol. The C15 lockouts have been transitioned into the SST conference staffing per the Service Coordinator at Child Net. SST staffings allow the CBC, SEFBHN and other stakeholders to come together to brainstorm ways to divert youth from the child welfare system with combined efforts to provide community supports and services (i.e. CAT and Wraparound Case Management) via Care Coordination efforts. During this quarter, C15 Family Systems Manager attended four SST Staffings. Of these four C15 staffings, **two of the youth staffed where diverted from being sheltered** as a result of plans being made with network providers who met with the guardians and ensured service provision to avoid parents refusing to accept the child after crisis episodes.

In C15 SEFBHN and ChildNet partnered to implement a collaborative training plan with Sunshine Health and Center for Child Counseling. Trainings were held January thru March respectively with the topics of Trauma Informed Interventions (54 participants), Impact of ACES on the Brain (10 participants) and Working with LGBTQ Youth (11 participants; webinar). CEUs were offered for each.

Also, in C15 a training around emerging substance abuse trends for CPIs and DCMs was organized with prevention staff and Family System Managers at SEFBHN. Prevention Staff took the lead in reaching out to our providers who are subject matter experts and who provided the training last year at DCF and CBC request. The training was provided this quarter and was well attended by CBC and DCF staff.

SEFBHN participates in C19 Local Review Team monthly to review high risk youth cases that are involved with multiple agencies. SEFBHN worked collaboratively with Carisk Partners clinical staff to ensure the network participated in three review teams scheduled this quarter.

SEFBHN C15 Family Systems Manager (FSM) continues to participate in monthly/as needed C15 Interagency (Local Review Team) meetings hosted by ChildNet. This quarter, C15 FSM attended 2 IRT meetings. Since raising awareness of this interagency opportunity at Executive Order meetings, system partners in the Interagency agreement have decided to review this current process and realign it toward it's intended purpose. System level issues were discussed versus actual cases during the quarter, as none were raised to the team.

SEFBHN continues to participate in C15 and C19 Child Welfare and Behavioral Health Integration Meetings with DCF, CBCs and community partners to discuss Network opportunities for improvement; access issues; and overall progress with programs/agencies aimed at serving the Child Welfare Population (i.e. 211 SACC Hotline; FIT Teams; CAT Teams). The Circuit 19 CW/BH group requested the Call Center Data reports completed by 211 SACC to be sent quarterly to the clinical department at Communities Connected for Kids; they need the cancelation spreadsheets form 211 monthly in order to help increase the compliance of consumers. Additionally, workgroups are formed from the Integration Meetings to address training and other relevant needs within the Circuits. Shared accountability continues

to be discussed among Network behavioral health providers and the Child Welfare staff as to how to get the parents to specific appointments; have them remain in treatment; and comply with case plans tasks.

Director of Children's System of Care presented at the FAU-Jupiter CARD – Mental Health and Autism event regarding the availability of behavioral health resources i.e., mobile response teams, Wraparound, peers and behavior analysis services.

Director of Children's System of Care participates in monthly C15 Adolescent Collaborative meetings with law enforcement (Sheriffs Behavioral Health Unit staff and School Police) as well as with Children's Services Council, ChildNet, JFK North, School district (School Safety and ESE/SEDNET staff) to discuss collaboration opportunities for high risk youth.

Director of Children's System of Care attends monthly School Health Advisory Council – Mental Health Subcommittee meetings to support Palm Beach County school system access to community behavioral health supports and services. Mobile Response Team and Baker Act information are routinely shared as well to identify any trends or additional supports needed at the school level.

Additional efforts to integrate child welfare and behavioral health include:

Care Coordination:

- Data reports are run biweekly to identify families and youth who are high utilizers of acute care services and/or have child welfare involvement. Medical records and discharge plans are requested and reviewed in an effort to offer assistance/services that can bridge gaps which may be creating patterns of high utilization. Identified high-risk consumers are referred to the Coordination of Care Module for further monitoring and collaboration during transitional phases of treatment.
- Family Systems Managers continue to attend monthly Coordination of Care meetings facilitated by SEFBHN in order to address barriers around Care Coordination and collaborate to ensure continuity and fidelity to the process across all counties served.
- Family Systems Managers also met with multiple providers over the quarter to provide education and technical assistance around the Care Coordination process and module, respectively.
- Agencies within the SEFBHN Network are expected to update the Care Coordination Module for the children and families they serve that are receiving care coordination services.
- Child welfare consumers who are on the Waitlist for services are also targeted for care coordination services. Care coordination efforts at the system level are done to ensure interim services are provided to the consumers.
- C19 has created a committee to evaluate the document known as the "Progress Exchange Form" that is uploaded into the data portal for usefulness and accuracy. The discussions around timeliness of uploading and completion of the forms by providers will continue to be held during Integration Meetings and Substance Abuse Provider Meetings.
- SEFBHN staff routinely attended Child Welfare/Behavioral Health Integration meetings as part of the Steering Committee and Provider meetings for both circuits.
- Family System Manager attended Monthly Treatment Team Staffings held at SandyPines on SIPP/PRTS and Care Coordination youth.

- FL LINC QPR-T Suicide Risk Assessment for Therapists was offered to two Network Providers involved with the Mobile Response Teams this Quarter. Family System Manager co-trained with Regional Suicide Prevention Specialist at New Horizons of the Treasure Coast on 1/18/19 and 2/25/19. The Jerome Gold Center began the process at the beginning of April.
- Family Systems Manager began attending the St Lucie County SHAC meetings and presented information on SEFBHN and Care Coordination Services on 1/24/19 and 2/28/19
- Family Systems Manager also began attending the St Lucie County Juvenile Justice Council Meetings monthly being held at Port St Lucie Police Department this Quarter. Updated from our Network were given along with any care coordination assistance that is needed with multisystem youth.
- Family Systems Manager provided monthly technical assistance and support to the FIT Team at Counseling & Recovery Center on 1/25/19, 3/1/19 and 3/26/19. Technical assistance was also provided to the CAT team at Sinfonia on 1/24/19, 2/25/19 and 3/25/19. Technical assistance meetings provide an opportunity for processing and brainstorming high risk cases that have been identified by the teams in an effort to celebrate successes and formulate plans of action for the clients and families. In addition to in-person technical assistance meetings, C15 FSM also provided tele-support to both identified teams
- Family Systems Manager provided monthly technical assistance to the FIT Team at Henderson Behavioral Health on 1/16/19; 2/7/19; 3/7/19 and the CAT team with New Horizons of the Treasure Coast Inc on 2/14/19; 3/14/19; 3/20/19. Barriers to services are being addressed, clinical issues get resolved in terms of the process of integrating child welfare and behavioral health into the practice model, along with care coordination expectations and the COC Module.
- Family Systems Manager participated in Child Abuse Death Review (CADR) in C15 on 1/24/19; 3/28/19. C19 CADR meetings were rescheduled until 4/28/19.

b. Access to treatment for Priority populations, including capacity reports:

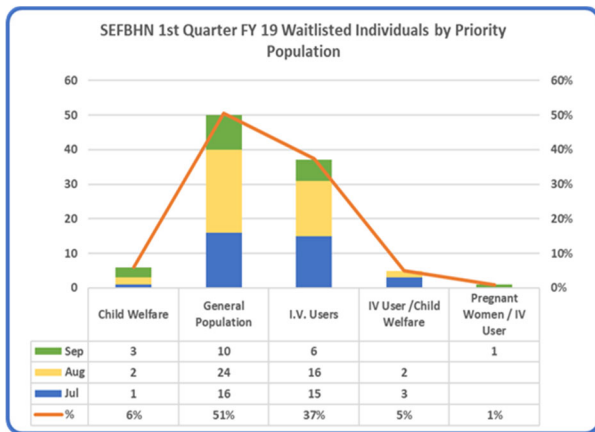
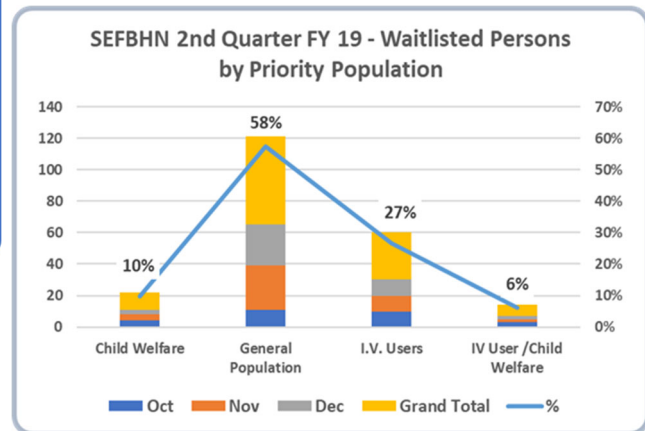
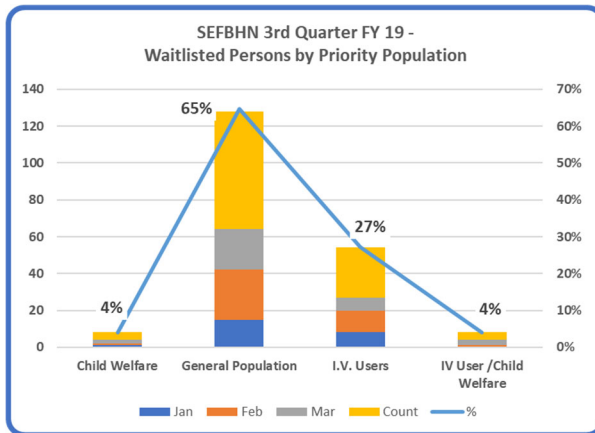
Waitlist Update 3rd Quarter FY 19

SEFBHN providers added 99 persons to the Waitlist during the 3rd quarter of this fiscal year, with the listing providers shown in the following table:

SEFBHN 3rd Quarter FY 19	
Waitlisted Individuals by Listing Provider	
Listing Provider	Count
DRUG ABUSE FOUNDATION OF PALM	73
HOUSING PARTNERSHIP INC.	21
WAYSIDE HOUSE	5
Grand Total	99

Sixty-five percent of those waitlisted in the 3rd Quarter were General Population clients – up from 58% in the Second Quarter and 51% in the First Quarter of FY 19, as shown in the following charts. The percentage of IV Drug Users remained the same as last quarter, which was down significantly

from the first quarter of this fiscal year. It is posited that the additional services for Opioid Substance Use through the STR and SOR funding are having an impact on the number IV Drug Users being placed on the waitlist.



While Residential Level 2 remained the most waitlisted level of care, the percentage of those waitlisted for Residential Level 4 services increased by 50% from the prior quarter:

SEFBHN 3rd Quarter FY 19 Waitlisted Persons by Level of Care					
Level of Care	Jan	Feb	Mar	Count	%
Residential Level 2	18	29	30	77	78%
Residential Level 4	5	12	4	21	21%
Room & Board Level 2	1	0	0	1	1%
Grand Total	24	41	34	99	100%

SEFBHN 2nd Quarter FY 19					
Waitlisted Persons by Level of Care					
Level of Care	Oct	Nov	Dec	Quarter	%
Residential Level 1	1			1	1%
Residential Level 2	27	37	32	96	85%
Residential Level 4		7	9	16	14%
Grand Total	28	44	41	113	100%

The average length of stay on the waitlist – 22 days – has decreased from the second quarter and is now back down to same level as occurred in the first quarter of this fiscal year:

SEFBHN 3rd Quarter FY 19					
Average Length of Stay on the Wait List (in Days)					
Population	Jan	Feb	Mar	3rd Quarter	Δ from Q2
Child Welfare	30	36	8	21	-42%
General Population	37	24	10	22	-12%
I.V. Users	21	29	10	22	-4%
IV User /Child Welfare		4	8	7	-56%
Grand Total	31	25	10	22	-12%

Seventy-three (73) persons were removed from the Wait List during the third quarter with 27 of these, or 37%, receiving the referred service. This percentage is down from the 70% who received the referred service in the second quarter, but still up from the 31% who received the referred service during FY 18.

SEFBHN 3rd Quarter FY 19						
Reasons for Waitlist Removal						
Population	Declined	MMOA	Other	Received Referred Services	Service no longer Appropriate	3rd Quarter Total
Child Welfare			3			3
General Population	3	1	15	19	6	44
I.V. Users	2		11	8	1	22
IV User /Child Welfare	1		3			4
Grand Total	6	1	32	27	7	73

Waitlist reduction strategies – SEFBHN continues to proactively work with providers to ensure appropriate use of Care Coordination, utilization of Transitional Vouchers, and Peer Services to reduce the number of individuals who are on the waitlist.

- c. **Peer activities:** The following information represents Peer Activities conducted by SEFBHN during the fourth quarter
- SEFBHN has been working with two network service providers, Rebel Recovery and MHA Palm Beach County to assist them in becoming facilitators for the Helping Others Heal (HOH) Peer Certification Training. Rebel Recovery now has a certified facilitator on staff which will allow SEFBHN to step back as trainer for the HOH training and serve in an oversight role. Rebel Recovery and Mental Health Association has an HOH training scheduled for May 6th – 10th, 2019.
 - SEFBHN is also working with providers to develop facilitators for Wellness Recovery Action Plan (WRAP) program. This training is scheduled for **April 1-5, 2019** - 16 individuals are scheduled to participate. We are also looking to expand into the Treasure Coast to implement WRAP Facilitator training in our Provider Network within the next Quarter.
 - SEFBHN will be entering into a contract to staff a Certified Recovery Peer Specialist (CRPS) for Palm Beach County as an Outreach Coordinator and assist building rapport and engaging individuals experiencing homelessness.
 - Rebel Recovery has two WRAP Facilitator trainers that will continue WRAP Seminar trainings for the community.
 - SEFBHN attended FADAA ROSC work shop in February 21, 2019 along with webinars and RCO Statewide calls. Attendance for the RCO Boot Camp in Daytona Beach scheduled for April 25, 2019.
 - SEFBHN has been collaborating with DCF and the Peer Support Coalition on a Provider MAT site visit scheduled for April 16- 18, 2019.
 - New CRPS` are being employed and volunteer positions are opening for persons seeking credentialing to obtain their 500 hours.
 - SEFBHN continues to provide technical assistance in the direction in the ROSC movement and the value of creating ROSC mini coalitions within their Agencies.
 - The SEFBHN conducts Peer Workgroups on a monthly basis. The groups provide information to assist the peers in pursuing their certification and also serves as a support group.

- d. **Priority access to treatment for pregnant women;**
- Pregnant IV drug users and pregnant drug/alcohol users continue to be prioritized for services. We work with our providers to ensure that pregnant women do not go on the waitlist.
- e. **Wait list management for non-pregnant injecting drug users and all others:**
- SEFBHN staff monitor the waitlist to ensure that these priority populations are being put on the waitlist and that our providers are utilizing the waitlist appropriately. We are also encouraging providers to utilize peer services for individuals on the waitlist to keep them engaged as part of the delivery of interim services while they await placement in the appropriate level of care.
 - Additional information about waitlist management is under Access to treatment for Priority populations, including capacity reports:

f. **Compliance with charitable choice provision:** N/A

g. **Monitoring FY 18/19: Contract Validation On-Site visits were conducted at the following agencies during the third quarter**

PDC18-1619 – Palm Beach County Substance Abuse Coalition, Inc. –The final report has been sent out to the provider

LTF09 - 211 Palm Beach/Treasure Coast, Inc. – The final report has been sent out to the provider

ZDF02 - Okeechobee Substance Abuse Coalition – The final report was sent out to the provider in the 4th quarter

IH612 - Sinfonia Family Services of Florida Inc. – The final report was sent out to the provider in the 4th quarter

ZDA08-1619 - Public Defenders Office, Nineteenth Judicial Circuit – The final report is pending

ZNC24 - New Horizons of The Treasure Coast: (CAT Team) – The final report is pending

PDA54 - Access to Recovery Solutions, LLC – The final report is pending

LDC07-1619 - Drug Abuse Treatment Association – The final report is pending

Status of previously reported on-site validations.

PDA47 - Ebb Tide Treatment Center: The final report was sent in the 4th quarter.

h. Continuous quality improvement: (CQI)

The following information was presented during the third quarter CQI meetings:

- Mary Bosco discussed SEFBHN's updated care coordination procedures related to SEFBHN Care Coordination Policy 325.00. It was noted that the procedure was expanded to include coordination of care services for any consumer who is receiving services from more than one network provider. Providers are expected to obtain information from the consumer as to any other services they are receiving from other providers when completing an intake. Providers should then ensure contact with each other on behalf of the client (after obtaining a release of information) within the first 2 weeks of initiation of services and then quarterly thereafter. All contacts should be documented in the consumer's chart. Care Coordination for High Utilizers has not changed and is still based on DCF Guidance Document 4 – Care Coordination
- Daniel Oria of SEFBHN gave a presentation on Recovery Oriented System of Care. While this topic has been covered in prior CQI meetings – SEFBHN is committed to ensuring providers are successful with this statewide initiative. The presentation noted that all staff within an organization should be aware of ROSC principles and thus work together to meet the needs of the client. ROSC is thus a culture shift within the organization. The presentation included examples of how to best document services that reflect ROSC principles. The values of self-determination, customization, and choice should be reflected in the client chart and through interviews with staff. Agencies may also contact Daniel for additional information regarding ROSC.
- Jill Sorensen gave an update on Wraparound activities within the network. She presented a preview of the Wraparound information that is now on SEFBHN's new website and the Wraparound Tool Kit that can be found on Board Docs. The tool kit has an abundance of documents to help agencies maintain fidelity as they implement Wraparound. She noted that more and more agencies are sending staff for Wraparound Training. There are now 13 certified coaches in the network which supports self-sustainability of the practice. Approximately 500 individuals per month are receiving Wraparound Services.
- Candace Parkerson of SEFBHN gave a presentation that outlined the differences between Case Management and Care Coordination. While it seems that they may be similar they are different when it comes to service delivery for the consumer. Some of the high points of the presentation include:
 - ❖ The involvement of a Single Point of Contact for high utilizers transitioning to a lower level of care and are not yet effectively connected to with the services and supports they need to transition successfully. Care Coordination is also intended to be time limited in that once the appropriate services and connections are made Care Coordination should not be needed ongoing.
 - ❖ Case Management is a direct service provided to a consumer on a longer term basis. Case Managers help people identify their needs and plan their services, then monitor the service delivery and evaluate the efficacy of the services received.

- My Strength – As had been previously reported SEFBHN has been working on the implementation of My Strength which is also very consistent with a Recovery Oriented System of Care. When used as part of treatment services it provides tools to empower the individual to take charge of their recovery. Yvette Garcia and Edward Melendez from My Strength provided a presentation (via Go To Meeting) on My Strength. My Strength is an evidence based, web-based platform that provides digital resources designed to compliment other forms of care, such as medication and direct contact with a behavioral health professional. My Strength is also available to agency staff to assist with their own well-being. SEFBHN is sponsoring the initial cost to implement the use of My Strength throughout the network but each agency will pay a one-time fee (which is based on the size of the agency and number of clients served) to have access to My Strength and thus allow their clients to use it at no charge. My Strength can also be used as part of the interim services that are provided for individuals who are placed on waitlists for both substance use disorders and mental health disorders. My Strength will be rolled out over time within the network. Drug Abuse Foundation and Community Partners have been selected as the first agencies to begin using it and training has been scheduled. It is anticipated that all agencies within the network will be trained and utilizing this effective resource by January 2020. Melissa McInturff can also provide additional information.
- All CQI meeting agendas, power point presentations, and handouts are available on SEFBHN Board Docs at the following link:

<https://www.boarddocs.com/fl/sefbhn/Board.nsf/Public>

Reinvestment Grants

- SEFBHN continues to collaborate with the Indian River Mental Health Court System as a result of the Reinvestment Grant that was awarded to our agency in 2016. As a result, the partnering agencies make every effort to provide input regarding their clients. Regular Monday morning staffing meetings are held wherein all agencies have the opportunity to discuss the successes and the treatment plan of every single client, as well as discussing better ways to engage with both the client and the legal system. The following represents activities that occurred during the third quarter in Indian River County
 - On February 9, 2018, an additional 8 participants graduated from Mental Health Court, reducing the number of participants to 90, allowing more intense and targeted case management.
 - The recidivism rate within mental health court participants remains much lower with only four (4) clients being arrested on new charges. The current recidivism rate for the mentally ill within the regular court system is between 70 and 80 percent nationwide. The recidivism rate for Indian River County Mental Health Court participants has remained consistently between 3 and 7 percent since the inception of the CJMHSR Reinvestment Grant.

- Additionally, 6 (six) clients were assisted in applying for SSI benefits, with three (3) clients receiving benefits. Moreover, there are four (4) clients in the appeal phase of the process.
- The pilot transitional housing program with community partner, Treasure Coast Homeless Coalition has grown to include both a male and female transition house. It continues to prove successful. The four participants currently inhabiting the house are completing transition plans to allow for a successful and smooth integration into the community by May, 2019. At that time, three an additional three participants will be moved into the house. The female house is expected to also house three participants by or before May 1, 2019.
- In November, 2018, the Planning and Safety Committee and County Commissioners voted to allow SEFBHN to apply for a CJMHSA Expansion Grant. The new application utilizing the OARRS assessment tool, targeted case management for much smaller caseloads, additional case managers, and fidelity Wraparound services. It was submitted in December with the backing of the local agencies. Unfortunately we were notified that our proposal was not selected for an award.

As previously reported SEFBHN also received a Reinvestment Grant in November 2017 to expand the existing Drug Court and establish a Mental Health Court in Okeechobee County.

- To date the Mental Health Program has assisted with 42 total clients. There are currently 24 clients being monitored by Mental Health Court, having added 5 new clients just this quarter. We are currently housing four clients in a residential treatment program and have one living in a sober living house. We currently have 3 Veterans in the Okeechobee Mental health Court Program. Over the past year we have had seven clients who graduated successfully. Mental Health Court had one client enter the state hospital for stabilization, and 7 return for sentencing after refusing to abide with court requirements.
- Over this past quarter we have had many successes. With Legacy having hired a Targeted Case manager and a Peer Specialist, many of our clients are getting a more focused assessment and assistance with the needs outside of the courtroom. This targeted case management has assisted with 8 clients receiving SSI benefits and SSDI benefits. Two clients are currently working with vocational rehabilitation to assist them with job placement; one of which has never had a job. The Peer Specialist has assisted a client in receiving all benefits, SSDI, Medicaid and Food Stamps which will be greatly beneficial for this client. As well she has assisted with helping clients schedule appts for needs outside of Mental Health Court. The Team has successfully transitioned two clients into assisted living facilities to better meet the needs of the clients.
- The targeted case manager, the court case manager and peer specialist, all received SSI/SSDI Outreach, Access, and Recovery (**SOAR**) training. As well, all parties involved with the 19th Judicial Circuit Mental Health Court and Drug Court received a Sanctions and Incentives training. This training was focused on the populations of these two courts and developing new approaches for punishment/sanctions and rewards/ incentives with the hopes of a higher success rate and reducing recidivism. Circuit 19 is gearing up for a risk assessment training held in the next quarter. As well, the Peer Specialist, Therapist,

Targeted Case Manager and Court Case Manager are all awaiting WRAP AROUND Training.

- As Part of this grant Crisis Intervention Training was included with a goal of 45 during the 3 year grant. Okeechobee County Sheriff's Office has successfully trained 32 officers to date, thereby supporting mental health court on the streets and in the jail.
- A Substance Use Forum is planned for early in the 4th quarter. The Forum will provide an opportunity for community stakeholders and local providers of behavioral health services to identify needed resources in Okeechobee County.

Consumer Satisfaction Surveys: SEFBHN staff is currently compiling the third quarter consumer satisfaction surveys for submission to DCF by April 30th, 2019. Third quarter surveys include surveys received in the months of January, February, and March of 2019. During the January, 2019 CQI meeting the process of how consumer satisfaction surveys should be submitted to SEFBHN was reviewed. It was noted that some providers have not been submitting surveys and that for the ones that are submitted – many are submitted late. Participants were reminded of the due dates and that they all have a certain number of surveys to submit based on the number of clients they serve. She also informed participants that no more extensions will be granted for survey submission through the remainder of the fiscal year.

3rd Quarter FY 19 LOCUS Update

The number of persons receiving level of care assessments using the LOCUS instrument increased by 184% - from 74 in the second quarter to 210 in the 3rd quarter of the fiscal year. The distribution of these assessments by provider is shown in the following table:

SEFBHN 3rd Quarter FY 19 LOCUS Assessments by Provider		
Provider	Count	Percentage
HENDERSON BEHAVIORAL HEALTH (HBH)	12	6%
NEW HORIZONS OF THE TREASURE COAST (NHTC)	170	81%
SOUTH COUNTY MENTAL HEALTH CENTER (SCMHC)	5	2%
South Florida State Hospital (SFSH)	14	7%
THE JEROME GOLDEN CENTER (JGC)	9	4%
Grand Total	210	100%

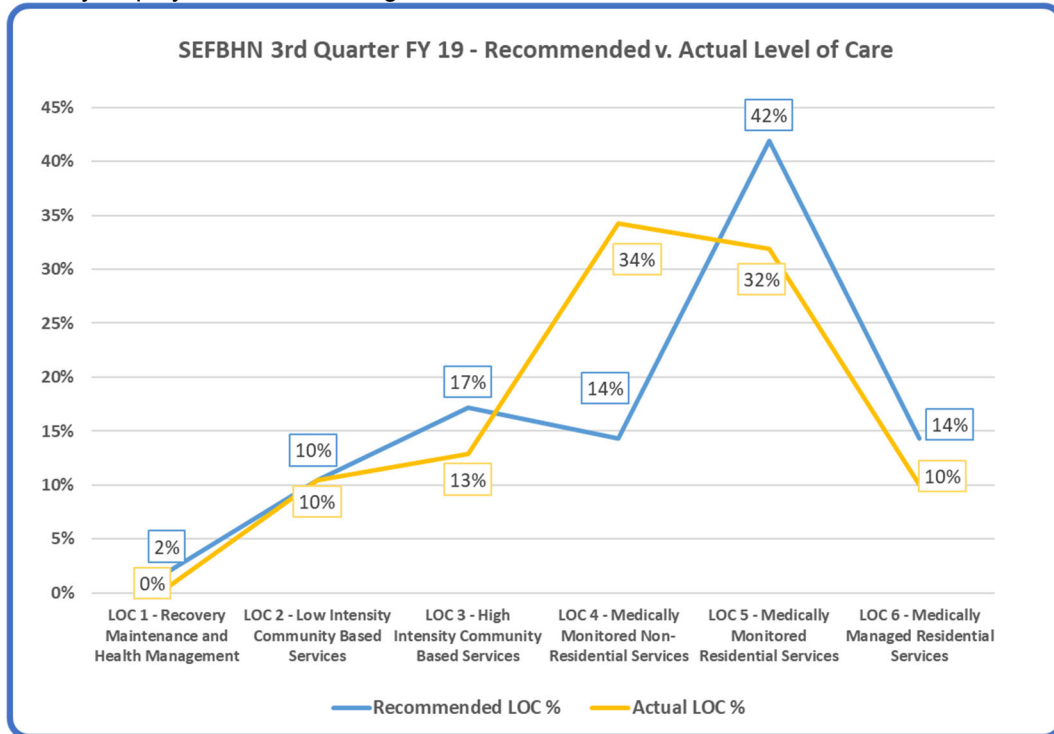
As shown in the following table, Level of Care 5, Medically Monitored Residential Services – was the recommended level of care for 42% of those evaluated, followed by LOC 3, High Intensity Community Services (17%) and LOC 4, Medically Monitored Non-residential Services and LOC 6, Medically Managed Residential Services with 14% each.

SEFBHN 3rd Quarter FY 19							
LOCUS Recommended Levels of Care by Provider							
Level of Care	HBH	NHTC	SCMHC	SFSH	JGC	Total	Percentage
LOC 1 - Recovery Maintenance and Health Management		4				4	2%
LOC 2 - Low Intensity Community Based Services		18	2	2		22	10%
LOC 3 - High Intensity Community Based Services	6	25	2	2	1	36	17%
LOC 4 - Medically Monitored Non-Residential Services		27		2	1	30	14%
LOC 5 - Medically Monitored Residential Services	5	74	1	6	2	88	42%
LOC 6 - Medically Managed Residential Services	1	22		2	5	30	14%
Grand Total	12	170	5	14	9	210	100%

The actual levels of care for these persons is detailed in the following table:

SEFBHN 3rd Quarter FY 19							
LOCUS Actual Levels of Care by Provider							
Levels of Care	HBH	NHTC	SCMHC	SFSH	JGC	Total	Percentage
LOC 1 - Recovery Maintenance and Health Management		1				1	0%
LOC 2 - Low Intensity Community Based Services		19	2	1		22	10%
LOC 3 - High Intensity Community Based Services	1	21	1	3	1	27	13%
LOC 4- Medically Monitored Non-Residential Services	11	56	1	2	2	72	34%
LOC 5 - Medically Monitored Residential Services		58	1	6	2	67	32%
LOC 6 - Medically Managed Residential Services		15		2	4	21	10%
Total	12	170	5	14	9	210	100%

The difference between the recommended and actual LOC for the persons assessed during the quarter is visually displayed in the following chart:



Fifty four (54) persons were placed in an actual level of care which differed from that recommended by the LOCUS. The reasons for the variances are shown in the following table:

SEFBHN 3rd Quarter FY 19 LOCUS Summary						
Reasons for Variance from Recommended Level of Care						
Reason for Variance	HBH	NHTC	SCMHC	SFSH	JGC	Total
Client refuses recommended lev	1	8				9
Clinical Judgment	10	32	1	1	1	45
Total	11	40	1	1	1	54

Carisk Partners increased LOCUS and CALOCUS trainings for SEFBHN providers during the third quarter. Carisk Partners conducted five LOCUS trainings, including two at The Jerome Golden Center for Behavioral Health at which 26 JGC staff and 4 Palm Beach Habilitation staff were trained; two at South County Mental Health Center attended by 32 SCMHC staff; and one at SEFBHN where 8 staff from The Lord's Place, Henderson Behavioral Health, Ebb Tide and SEFBHN were trained. In addition, one CALOCUS training was conducted for 9 staff persons employed by Counseling and Recovery Center, Boys Town of South Florida, Helping People Succeed and Henderson Behavioral Health.

In March of this quarter, Carisk Partners received SEFBHN approval for initiation of a LOCUS-CALOCUS Quality Assurance and Fidelity Monitoring process to be implemented over the next few months. This

process will involve intensive training of SEFBHN and provider trainers, design of a fidelity monitoring tool, establishment of an inter-rater reliability protocol, and conduct of bi-monthly work groups to assure the quality of the assessments being performed by our system of care providers.

In keeping with FASAMS requirements SEFBHN Policy 705.00 Standardized Level of Care Instrument was shared at the January CQI meeting. The policy will require providers to use a standardized level of care instrument for assessment of consumers. The instruments are the LOCUS, CALOCUS and the ASAM Continuum. Use of any other level of care instrument will require prior approval from SEFBHN.

(3) Overview of necessary adjustments to required plans, including justification for proposed changes, identification of barriers or anticipated barriers to achieving stated goals, and proposed strategies to mitigate the impact of said barriers on the Network.

No changes were made to any plans during the 3rd quarter.

SEFBHN received funding that will be subcontracted with our provider Rebel Recovery to operate a Recovery Community Organization (RCO). An RCO functions similarly to Drop-in Centers that serve individuals with Mental Health Disorders but the target population is for individuals struggling with substance use disorders. This will be one of 2 RCO's initially funded in the state. An RCO is very consistent with the principles of a Recovery Oriented System of Care (ROSC) as it presents an accepting and safe environment that offers additional opportunities to engage individuals into treatment when they are ready. Infusing ROSC principles throughout our systems will reduce barriers to achieving positive outcomes for consumers receiving services.

(4) Network Management Activities:

- (a) New subcontracts, or amendments to existing subcontracts with Network Service Providers;

Eight amendments; one new agreement; and, one termination letter was completed during the third quarter. The documents can be found in the Provider E-Contracting System and are listed as follows:

Amendments

- PDA54** – Access Recovery Solutions, LLC
- PDA51** – Wayside House, Inc.
- AGR14** – Recovery Outcomes Institute, Inc.
- PNA15-1618** – Housing Partnership, Inc.
- PNA31** – South County Mental Health Center, Inc.
- PDA44** – Sunset House, Inc.
- ZDF05** – Substance Abuse Council of Indian River County, Inc.
- PDC19** – Hanley Center Foundation

New Subcontracts

N/A

New Agreements

AGR26 – Premier Behavioral Solutions of Florida, Inc.

Termination

AGR23 – Recovery Outcomes Institute, Inc.

(b) Collaborative strategies and activities with the Department or Stakeholders

- SEFBHN and the FL LINC Project continues to collaborate to create messages to reduce the stigma of suicide with education and training throughout the network. SEFBHN continues to enhance partnerships, networks, and advisory boards to engage, organize, and empower community leaders and its members to recognize Suicide Prevention, Intervention, and Post-vention. Care Coordination responsibilities for the Florida LINC program were transitioned to New Horizons of the Treasure Coast (NHTC) at the end of FY 16/17, with SEFBHN is providing workspace and office supplies for the Florida LINC Regional Suicide Prevention Specialist. As result, SEFBHN provides funding to support the following services with our Care Coordination Team being available to lend additional technical assistance as needed / requested.
 - **29** children were provided Coordination of Care Services by NHTC during the third quarter of the 18/19 fiscal year.
 - **12** Suicide Prevention Trainings were conducted in both Circuits 15 and 19 by Florida LINC during this 3rd quarter providing skills and tools to **199** participants:
 - **9** QPR (Question, Persuade, Refer) trainings prepared a total of **166** QPR trained gatekeepers
 - **1** LINC Care Coordination Monitoring and Workshop trained **26** participants
 - **2** QPRT Suicide Risk Assessment Orientation Workshop trained **7** participants

Florida LINC also informed SEFBHN that due to some identified carry forward funding the program will be able to continue an additional 6 months – through September 30, 2019.

- SEFBHN was made aware of the December 2018 release and termination of the Zero Suicide Care Coordinator by New Horizons of the Treasure Coast (NHTC). Upon receiving that news, SEFBHN consulted with and monitored the process toward securing a new hire, who began in February 2019. During that month she completed her 2-week NHTC onboarding and received training from our LINC Regional Suicide Prevention Specialist. During the month of February, she worked on the NHTC Children's unit and submitted her first monthly Suicide Care Coordination report. The Suicide Care Coordinator's supervisor, during the last monthly follow-up meeting, shared that the Coordinator continues to show

expertise in completing the work given and an ability to connect, well, with to the youth she serves.

- As a result of a presentation on the Marjorie Stoneman Douglas High School Public Safety Act provided by SEFBHN CEO Ann Berner the Roundtable of St. Lucie County during the 3rd quarter, an ad hoc committee was formed to operationalize the issues addressed in the law. Network Prevention Manager, Cassandra Burney, serves as co-chair of this group, with Teresa Bishop. The group is now called the St. Lucie County Behavioral Health Task Force.
- FASAMS: Efforts continue in the implementation of FASAMS within the network which included a presentation on FASAMS Priorities – Treatment Episode Data during the January CQI meeting. Treatment Episode data must be submitted for all individuals receiving DCF-funded substance abuse and mental health services and should also be submitted prior to submitting service events. Documentation of co-occurring disorders was also discussed and it was noted that the definition must adhere to SAMHSA guidelines. The power point presentation contains further details about these data entry requirements for FASAMS and is available on SEFBHN Board Docs at the following link:

<https://www.boarddocs.com/fl/sefbhn/Board.nsf/Public>

Participants were also informed that there are additional documents related to FASAMS on the DCF website. SEFBHN forward the link to all CQI participants.

- **Children's System of Care**

During the third quarter a total of 221 children and youth received prevention and treatment services through system of care. Seventy-eight new referrals were received, and fifty-five children and youth were enrolled in treatment services while Thirty-five children and youth were discharged. At the start of the quarter, two hundred and seven youth were being served and at the end of the quarter, two hundred and twenty-one were being served. The following is a summary of activities that occurred during the first quarter.

In the previous quarter, the Glades Area SOC updated their strategic plan to include promotion of behavioral health with primary care. They worked to bring more partners to the table, specifically in the primary care health field. During the third quarter they met with L.O.T. Healthcare, who has recently moved into an office located in close proximity to the Federation of Families office. They were provided with information about the SOC, provided a Universal Referral Form and invited to the SOC planning group.

In Okeechobee the Youth and Family committee offered input and ideas for the Mental Health Support Groups that began in late January. These groups also included tutoring for middle and high school as well as social emotional learning using the Big Life Journal and WISE End the Stigma curriculum.

In March many mental health agencies and additional social service agencies participated in the Behavioral Health Fair in Circuit 19. New Horizons conducts a weekly radio show, and

children's wraparound case management was promoted on the show March 29th.

Both SOC sites have developed strategies to further engage youth into services

Glades

Upon receiving referrals from the community mental health services agency, we discovered that several referrals were of families living in local subsidized housing complexes. Since then we have worked collaboratively training other groups, targeting several housing communities as a better way to access new youth and families who might never enter the SOC through our more traditional providers. When trainings are offered, we include information about the SOC and the programs and services offered to their families. This has resulted in several Wraparound referrals as well as referrals to our youth children's mental health prevention programs for additional supports and services. We use their facility space. They also provide food and door prizes. We provide the support services.

Okeechobee

Six different mental wellness groups are running successfully, three school based and three community based. In addition to the mental health support, kids in middle and high school are able to access tutors, and parents are able to attend parenting classes after the support group. This is a collaborative effort of the CMH SOC, school district, two local churches and a nonprofit organization.

Social Marketing and Community Activities

Our Okeechobee site has active Facebook and Instagram pages and the website is now living on the School District of Okeechobee County website. It is fully formed and has both SOC and resource information on it. The Facebook page had over 30,000 direct views and nearly a quarter of a million indirect contacts of content appearing on someone's screen during the first quarter. Many of the inspirational postings are shared.

The Glades site has multiple activities planned within the community to acknowledge Children's Mental Health Week in May including sponsoring the airing of the Broken Places Documentary about the impact of childhood adversities on 3 different dates.

The Glades site also organized their first Golf Tournament. This was a collaborative effort with Bridges of Pahokee and Belle Glade. Business and fraternal order sponsors were also utilized for the event. Youth participated and learned how to putt all while raising awareness in the community about the importance of mental health services.

Prevention Activities

- The Network Prevention Manager continues to meet monthly with ME Prevention Managers and DCF state Prevention Clinical liaison. The team has confirmed the next face-to-face for October 24, 2019 in Tampa, FL. The goals continue..
 - to create a better educated and skilled Prevention work force, statewide
 - to continue conversations to better the data collection system {The developer of the Collaborative Planning Group, was invited to present the growth and new capabilities of the Performance Based Prevention System (PBPS)}
 - to better communications and present a cohesiveness message which represent the needs of the Prevention community to those at the state legislative level.

- The Network Prevention Manager continues to convene monthly phone-in meetings; for all Prevention SAMH funded agencies and coalitions to discuss Statewide Managing Entity Prevention news and updates within the ME and state. The calls allow for a monthly 2-way conversations between the ME and the Prevention funded. During the month of February, the Prevention team held our quarterly face-to face meeting in the St. Lucie County Department of Health Conference Room. Meetings in January and March were phone call-in meetings. During the months of January - March 2019 centered around
 - Fiscal Reporting and Data Collection systems,
 - Carisk Partners (formerly known as Concordia)
 - FASAMS (Financial And Services Accountability Management Systems)
 - Data Conversion Tool
 - Performance Based Prevention Systems (PBPS)
 - Data Collection Upgrades
 - PBPS Invoicing Tool
 - BASE and CORE Manuals
 - Suicide Prevention
 - Discussions Continued surroundings
 - Validations / Monitorings
 - Prevention Monitoring Tool
 - Performance Measures Outcomes doc
 - Needs Assessment and Community Action Plan Upcoming reviews
 - Individual CARF Review Findings

- This 18-19 FY, the Network Prevention Manager continues to assume the responsibility of completing the writing of Prevention Contracts and Amendments. During this 3rd quarter of FY 18-19, the Network Prevention Manager worked with the Compliance Administrator to officiate 4 Negotiation Conversations with those agencies up for renewal. Negotiations were initiated with Drug Abuse Treatment Association, Okeechobee Substance Abuse Coalition, Palm Beach County Substance Awareness Coalition and Roundtable of St. Lucie County. Discussions with all agencies continue toward acceptance of the terms and their 19/20 contract, during the 4th Quarter of FY 18/19.

- This Network Prevention Manager also worked with the Compliance Administrator to learn the various steps to lead SEFBHN staff through a SEFBHN Validation of agencies. During this 3rd quarter of FY 18-19, with the guidance of the Compliance Administrator, the Network Prevention Manager lead the processes of

- 2 Coalition Validations (Palm Beach County Substance Awareness Coalition, Inc. and Okeechobee Substance Abuse Coalition, Inc.) and
 - 1 Provider Validation (Drug Abuse Treatment Association, Inc.)
- All SEFBHN Coalitions are working on the semi-annual review of their county's Needs Assessments, Logic Models and Comprehensive Community Action Plans. Network Prevention Manager began review of those plans during the 3rd Quarter, accepting plans or making recommendations. Completed Coalition County reports will be submitted during the 4th quarter.
 - During the months of January – March 2019, the Coalitions were fully engaged, continuing the implementation of Environmental Strategies and School-based Programming throughout the SEFBHN Network.
 - In partnership with the CW network local television affiliate (CW34), Palm Beach County Substance Awareness Coalition (PBCSAC) worked with partners to create Drug Free activities during PBC Spring Break week. PBCSAC Teen Coalition-In-Action (CIA) continued hosting Teen Vaping sessions and initiated #Teen Talk, an interactive event where Teen CIA led conversations with parents, community members, teachers and law enforcement regarding a solution focused approach to e-cigarette use, underage drinking and other drugs.
 - PBCSAC continued their work with planning the Palm Beach County Youth Teen Summit. They also completed the PBC Schools poster contest; reviewing 600 entries to recognize the top 5 in Elementary, Middle and High School. A partnership with the South Florida Fair allowed the display of the top 75 entries.
 - PBCSAC continues to the work to complete the implementation and execution of goals outlined in the Circuit 15 Heroin Task Force (HTF) Prevention Plan. Those identified initiatives in the HTF Prevention Plan are as follows:
 - Execution and roll-out of Opioid Prevention messaging to educate School and College age Youth, Parents and the general community.
 - Enhancement of current Opioid Prescription education components to Physicians and Medical service providers.
 - Martin County Board of County Commissioners and PBCSAC continue their partnership, developing a Teen Coalition-In-Action group who are assisting in the planning of the Martin County Schools Youth Teen Summit. That group is also working on an ordinance to present to the Commissioners to raise the smoking legal age to 21 in Martin County.
 - Okeechobee Substance Awareness Coalition – continued holding Friday Night Done Right outings at the Bowling Lanes and partnered with community partners to create safe drug free places and activities for Okeechobee Schools Spring Break week. They also participated in the Okeechobee County Behavioral Health Fair, sponsored by the Okeechobee County System of Care initiative.
 - Roundtable of St. Lucie County – assisted in the development of the St. Lucie County Behavioral Health Task Force.

- Their Executive Director and the Network Prevention Manager co-chair the task force which has engaged representation by the St. Lucie County School, Children’s Services Council, Treatment Centers, DJJ, DOH and other County Coalitions.
 - They meet monthly on the 4th Wednesday to connect Community Behavioral Health Resources.
 - Their short- term goal is to create a Needs Assessment, Logic Model and Community Action Plan to prioritize and direct the steps to meet the identified Community Behavioral Health needs.
 - Roundtable also worked with community partners within their county to provide safe and drug-free Spring Break activities
 - Substance Abuse Free Indian River (SAFIR) partner with community agencies working within their community to provide safe and drug-free Spring Break activities, during Indian River County School’s Spring Break week.
 - Substance Abuse Free Indian River (SAFIR) was also highlighted / featured in the Community Anti-Drug Coalitions of America (CADCA) Coalitions Online weekly newsletter for their partnership between the coalition and St. Lucie County law enforcement.
 - All SEFBHN Coalitions continue developing Youth Coalition Teams / Teen Coalitions In Action.
- During the 3rd Quarter, Prevention Provider Agencies learned they were recipients of the State Opioid Response Prevention Funding. All 3 Provider agencies received funds to implement Substance Abuse Classroom Evidence-Based Programming which propose to reduce the number of youth engaging or experimenting in the Misuse of substances. Each began serving their targeted population during the months of January – March 2019. Those agencies are:
 - Hanley Foundation
 - New Horizons of the Treasure Coast
 - Tykes and Teens
 - SEFBHN Prevention Providers are celebrating the ability and successes had in implementing the state recommended Prevention School-based Programming in schools in each of our counties:
 - Hanley Center Foundation (HCF), one our recipients of the DCF Florida State Opioid Response (SOR) Prevention funding, successfully continues their implementation of the Botvin LifeSkills Training school-based program in Palm Beach County’s Western Community. With this new funding, HCF plans to continue program’s development, introducing new children to the 8th, 9th and 11th grade programs. HCF plans to continue the transition of some of their schools from Allstars and Alcohol Literacy Challenge to Botvin LifeSkills Training

- New Horizons of the Treasure Coast (NHTC), our 2nd recipient of the DCF Florida State Opioid Response (SOR) Prevention funding, successfully, continues their implementation of the Botvin LifeSkills Training school-based program in Okeechobee County Elementary Schools. With the additional, funding they have also reached out to St. Lucie Schools to request permission to transition schools from Too Good For Drugs to Botvin LifeSkills Training. That could, potentially have that Evidence Based Curriculum, State approved for Opioid and other Drugs Mis-Use Prevention, also being implemented in St. Lucie County.
 - New Horizons of the Treasure Coast (NHTC) has successfully provided “Too Good For Drugs / Violence” to selected grades in all Elementary, Middle and High School students in St. Lucie County. They have been successful in developing and nurturing this partnership with St. Lucie County School District which has allowed this implementation for the last 4 years.
 - Tykes & Teens, our 3rd recipient of the DCF Florida State Opioid Response (SOR) Prevention funding, began the implementation of Botvin LifeSkills Training school-based program in Martin County Elementary Schools. At the end of quarter, Tykes & Teens reports having served 1300 5th graders and 304 4th graders.
 - With their awarded Prevention Partnership Grant (PPG) funding, Substance Abuse Council of Indian River (SACIRC) continues the implementation of Botvin LifeSkills Training in all Indian River County Elementary, Middle, and High Schools.
 - Because of SACIRC’s success at implementing Botvin LifeSkills Training in Indian River County, Botvin LifeSkills Training has recognized SACIRC, featuring them on their Program tab. Please see the weblink to the article.
<https://www.lifeskillstraining.com/indian-river-county-florida-and-botvin-lifeskills-training-prevention-is-a-partnership/>
- The Network Manager has begun to work with the Circuit 19 Juvenile Justice Advisory Board, attending the Circuit’s monthly meetings and participating on the Tobacco/Vaping Sub-Committee.
 - The Network Prevention Manager continues work with the Circuit 15 Juvenile Justice Advisory Board, partnerships / committees and alliances. Meetings continue to address the goals and work for FY 18/19; and the collaborative work of state agencies and integration of Behavioral Health recommendations by the State of Florida Marjorie Stoneman Douglas High School Public Safety Act.
 - The Network Prevention Manager and SEFBHN Prevention Team work closely with Circuit 19’s Opioid Task Force Prevention Team. The Network Prevention Manager and Representatives from our SEFBHN Prevention Team attend and volunteer their expertise to create and support Prevention processes and measures which deter or delay the introduction of the use and abuse of Opioid substances.

- During this 18-19 FY, The Network Prevention Manager continues the work to complete the implementation and execution of the goals outlined in the Circuit 15 Heroin Task Force (HTF) Prevention Plan.
 - SEFBHN Prevention Providers are celebrating successes in implementing initiatives recommended by Circuit 15 / Palm Beach County's collaborative efforts to respond to the county's Heroin epidemic. The Heroin Task Force (HTF) developed plans for many sectors of the community. Components of that HTF Prevention plan continue to be implemented / executed.
 - Drug Abuse Treatment Association (DATA) continues our SEFBHN work to complete the implementation and execution of goals outlined in the Circuit 15 Heroin Task Force (HTF) Prevention Plan; namely the addition of 15-minute Opioid Prevention Message to their existing Prevention programming.
 - Hanley Center Foundation (HCF), additionally, continues to the work to complete the implementation and execution of goals outlined in the Circuit 15 Heroin Task Force (HTF) Prevention Plan. Those identified initiatives in the HTF Prevention Plan are as follows:
 - Creation and Development of an Opioid Education and Support Group, which made possible after the acquisition of funding from Palm Beach County to initiate the Project C4OPE project with Hanley Center Foundation.
 - Implementation of Botvin LifeSkills Training curriculum in schools where there is no SAMH Prevention ~ or ~ the addition of 15-minute Opioid Prevention Message to existing Prevention programming.
- The Network Prevention Manager continues to work closely with the Florida Alcohol and Drug Abuse Association (FADAA) statewide Prevention team and Florida Substance Abuse Prevention Advisory Council (PAC). The PAC continues to meet quarterly by phone.
- The FADAA statewide prevention team continues to phone meet monthly. This 3rd quarter's discussions centered around initiatives to address the Opioid crisis in selected districts / circuits; and the increase in Marijuana as reflected in data reports from last year. FADAA representatives sought to have agencies share programming and initiatives to educate and inform parents and youth of the dangers of mis-using these medications. Also, on the agenda, was the continued conversation surrounding having an effective "single message" going out from the Prevention Community. During the 3rd Quarter, this information was shared with SEFBHN Network Prevention Providers and Coalitions to encourage discussions about next steps for the work we'll do regarding the stated areas.

Care Coordination

- The care coordination team continues to create opportunities for cross-system collaboration and communication between SEFBHN and the network providers that improves overall network performance outcomes through continuous quality improvement (CQI) meetings. Four network providers: Drug Abuse Foundation, New Horizons of the Treasure Coast, Jerome Golden Center, and South County Mental Health Center, continue to maintain full-time care coordination staff that

are responsible for implementing internal care coordination processes and collaborating with community stakeholders for the purposes of developing a recovery-oriented system of care.

- The SEFBHN Coordination of Care Team conducts daily coordination of care activities in collaboration with our network providers and stakeholders. They assist through trouble shooting complex cases by identifying needed services and supports within the community for priority consumers. During the 3rd quarter there were 42 consumers identified, approved and enrolled as candidates for care coordination services. An example of a case opened during this quarter involved a consumer with recent trauma, legal issues, co-occurring diagnoses and a history of multiple recent acute care admissions. Through care coordination involvement, collaboration between the provider, court system and family members was established and a treatment plan was developed. As a result, long-term treatment was identified as the appropriate level of care required and a potential provider was located. Care coordination assistance was provided throughout the referral process and placement was secured. As of today, the client is still actively enrolled in treatment and reports indicate steady progress has been shown by the consumer.
- The CoC team continues to utilize the Transitional Voucher Program. It is designed to provide care coordination and vouchers to purchase treatment and support services for adults transitioning from Florida Assertive Community Treatment (FACT) teams, acute crisis services, and institutional settings to independent community living. This program is designed to bridge the gap for persons with behavioral health disorders to live independently in the community as they transition to lower levels of care while building a support system to sustain their independence, recovery, and overall well-being. In the 3rd quarter, SEFBHN approved 41 transitional vouchers – 25 for substance use and 16 for mental health. All vouchers were used for housing subsidies and 2 of the mental health vouchers clothing and food.
- The Coordination of Care Module remains fully operational however we have been able to identify some needed enhancements to the module now that it has been up and running more than a year. Requested changes include the ability to look up Clients by Enrollment Date and the name for the Acute Care High Utilizers was revised to remove the SA Detox designation since the care plan was designed to be used for both the Crisis Stabilization and SA Detox populations. Carisk Partners is working with MD Flow to continue to make some additional edits.
- SEFBHN Care Coordination staff continues to facilitate a regularly scheduled monthly interdisciplinary care coordination meeting with staff persons from Jerome Golden Center, South County Mental Health Center, New Horizons of the Treasure Coast and Okeechobee, and Drug Abuse Foundation. The goal of the meetings is to facilitate the effective exchange of agency information that supports timely and efficient utilization of network resources through clearly defined actions. During this quarter, the participating providers with SMHTF Civil and Forensic liaisons have been invited to the table to identify and address the needs of those consumers

being petitioned for SMHTF and those seeking placement from SMHTF's back into the community. Two areas of focus have been assisting care coordinators to look at consumers being petitioned for SMHTF placement to determine if any can be diverted from placement during their sometimes-lengthy wait periods in the respective CSU's and prioritizing consumers on the discharge ready list with significant obstacles that has resulted in delayed discharges. These meetings continue to offer provider and SEFBHN staff an open forum to discuss service trends, systems gaps, and treatment barriers. Some recent topics discussed included; effective transitions/warm hand-offs, utilization of peer support specialists, collaboration with area FACT Teams and early identification of "high risk" consumers who may not yet meet criteria for Priority Population status.

The SEFBHN Network Integrity Manager has been conducted bi-weekly calls (previously held weekly) with the network substance abuse providers. With an average of 9-10 participants the purpose of the call is used to improve communication between the providers and thus remove barriers to obtaining services for individuals in need. An area in which these calls have had a positive impact is the length of stay for individuals at Ted's Place (currently operated by South County Mental Health Center). Ted's Place is meant to be a very short term safe placement for individuals waiting for longer term treatment options. The concept is to keep individuals from being out on the street where they obtain and misuse substance. Initially the length of stay was lasting up to a month but as a result to the collaboration between providers during the calls, the average stay is one week in duration. Additional weekly calls are held directly with Ted's Place staff to ensure that each resident is addressed in terms of what is needed so they will be ready to move on such as assessments, medical appointments, and initiation of MAT Treatment.

Housing Activities

- The SEFBHN Director of Network Integrity and Housing Specialist are very active attending and participating in stakeholder meetings geared at addressing homeless issues in our community. They regularly attend the Continuum of Care (CoC) meetings in Circuits 15 & 19.
- The SEFBHN Housing Specialist has arranged with the Treasure Coast Housing Coalition CEO and Palm Beach Continuum of Care Director to speak with our network providers at our May 2019 CQI. This presentation will assist our Providers in accessing the Coordinated Entry systems.
- Treasure Coast Homeless Coalition has requested SOAR training for their CoC Providers. SEFBHN Housing Specialist will work closely to determine how well this SOAR Model will be utilized and request a SOAR Cohort for upcoming Quarter.
- The Director of Network Integrity and the Housing Specialist continues to participate in the quarterly statewide Managing Entity Housing Calls.
- The Director of Network Integrity is a member of the Executive Committee of the HHA (Palm Beach County's CoC) and participates in monthly meetings.

- The Housing Specialist is a member of the Palm Beach Continuum of Care Engagement Subcommittee, newly adapted and attends monthly, beginning March 2019.
- The Director of Network Integrity is member of the Homeless Advisory Board (HAB) of Palm Beach County and attends quarterly meetings. A new Housing Plan is due in 2019 – and additional workshop meetings are being held regularly to educate board members on options and ideas for the plan.
- SEFBHN in collaboration with Indian River Mental Health Court (MHC) received the CJMNSA Reinvestment Grant which started in January 2017 and the SEFBHN Director of Network Integrity and Housing Specialist continue to help coordinate housing options in Indian River County for MHC clients. SEFBHN entered into an MOU with the Treasure Coast Homeless Services Council (TCHSC) to lease a 3-bedroom home to be used for clients of the Indian River Mental Health Court (IRCMHC). This house is designated for men, with 3 clients successfully living there as they transition to permanent housing. In January, we secured a second house through Treasure Coast Homeless Coalition for women connected to IRCMHC. The Indian River County Reinvestment grant Project Coordinator and Housing Specialist continue to work with TCHSC to find permanent housing options for clients graduating from Mental Health court.
- SEFBHN is collaborating with Treasure Coast Homeless Services Council on a HUD grant they received from Martin County to house consumers in Mental Health and Drug Courts that are experiencing homelessness. This grant will assist for 10 people with housing for up to a year in Martin, St. Lucie and Indian River counties. To date we have identified 8 individuals.
- SEFBHN attended TCHSC Point In Time count scheduled first meeting on 1/11/19.
- PATH Indian River County partnered with Treasure Coast Homeless Coalition for ongoing housing possibilities throughout the Treasure Coast.
- Continued SOAR Technical Assistance and revitalizing SOAR dedicated positions and programs.
- SOAR Work Group scheduled Qtrly with the first of the year Group to meet 1/29/19. Big Bend ME, Teresa Berdoll- State Team Lead and Dazara Ware- National Team Lead to attend this SOAR Work Group via conference call. National & State Leads did and have been attending ongoing SOAR calls. This Work Group is making great strides in developing quality data, creating higher collaborative relationships with SSA.
- Relationship with Congressman Mast's office to develop point of contact at USCIS. This meeting is scheduled for April 26, 2019.
- OAT data proving higher outcomes of approvals and time lines of decisions made by Social Security Administration.
- SOAR/PATH monthly call with DCF attended regularly.
- ME, PATH and HMIS data teams are meeting regularly to identify glitches within HMIS to better control PATH data and services entered.
- SEFBHN continues to participate on the Circuits 15 and 19 Baker Act Task Force meetings. These meetings provide an opportunity to address case specific and systemic issues.

- SEFBHN and Carisk Partners continue to meet on a monthly basis. These meetings allow for robust information exchange about Data, Technology, Reporting, Billing and Financial Management and Care Coordination. Over the past year Carisk has developed a Care Coordination Module. They are also working on an e-contract management system (CCM) that is currently being reviewed within SEFBHN before it is finalized.

Opioid Addiction Services/Medication Assisted Treatment

- The Director of Network Integrity attended FADAA Workshop for MAT induction in Hospital Emergency rooms in Orlando on Jan. 8, 2019.
- The Network Integrity Manager attended the WITS/ASAM Continuum training for the SOR grant in Tampa in February. He attended the ME training and the training day for our Network Provider.
- In March, SEFBHN began collaborating with the Palm Beach County Sheriff's Office to bring MAT and Peer services into the jail. The collaboration also includes Rebel Recovery, The Recovery Research Network (TRRN) and 211. We are also working with PBSO's Another Way program, an educational substance abuse program in the jail in Belle Glade to enhance the services to include clinical and peer groups. The expectation is that we can start treatment for individuals in the jail and transition them to on-going services in the community upon re-entry and help reduce the rate of recidivism due to substance use.
- Substance Awareness Center of Indian River County (SACIRC) has been providing Peer led groups in their county jail since last July. They have also collaborated with their local FQHC, Treasure Coast Health Center (TCCH) to provide vivitrol in the jail to individuals leaving jail. SACIRC provides the individual with outpatient services and TCCH continues to provide the medical services and vivitrol. SACIRC has a contract with FADAA for the OSCA Vivitrol program and an MOU with TCCH to provide the medication. With the SOR funding, SEFBHN is now able to support this new program.
- As previously reported, SEFBHN has been moving ahead with the Hospital Emergency Room Programs in Palm Beach and the Treasure Coast. These programs will utilize hospitals that agree to start a buprenorphine induction for overdose patients in their ER coupled with Peer Services. Peer Support will be available to the consumers in the ER and link them to continuing MAT and other required treatment services. The utilization of these programs has not been as high as had been anticipated. During the second quarter we began discussions with Tenent Hospitals in PBC. This would include 3-4 hospitals; Martin Memorial Hospitals (3 in Martin and St. Lucie County) – the start date has been delayed as we continue to discuss the implementation of a buprenorphine induction. Palm Beach County government has been considering funding a central addictions receiving facility which may impact how this program will be managed in Palm Beach County. Substance Awareness Center of Indian River County and Treasure Coast Community Health are in discussions with Cleveland Clinic Indian River Medical Center in Vero Beach to begin a buprenorphine induction in the hospital. The program would include a connection to peers, continuing MAT at TCCH and substance abuse treatment at SACIRC.

- The 100-Day Challenge came to a close at the end of June, however, there was some carry over money and the housing vouchers were extended through August. SEFBHN also extended their contract with ROI to continue funding the Recovery Navigators through January 2019. On March 1, 2019, ROI requested to terminate their contract as they are going in a different direction. SEFBHN was able to transition ROI's two Recovery Navigators over to Rebel Recovery and continue Peer services uninterrupted for all individuals being served.
- Treasure Coast Opioid Task Force continues to meet every month and is actively involved in getting an ER/Peer program in place.

(c) Adverse fiscal impact of proposed Network changes and recommendations for resolution.

No new issues related to potential adverse fiscal impact other than the impact of administrative responsibilities with no additional funding. SEFBHN does however continue to pursue other sources through local governmental entities including Palm Beach County and through other grant opportunities.

(2) Network Service Provider performance including:

(a) Monitoring and review results, including reports and corrective action plans (CAP) or other necessary follow-up actions; and

- Contract Validation reports with any subsequent required corrective actions for the provider can be found in the newly implemented Provider E-Contracting System but copies of all reports completed thus far have also been submitted directly to the DCF.
- During the second quarter of FY 18/19, it was reported that the following agencies had open Performance Improvement Plans (PIPs). The current status is noted next to each agency.
 - **Henderson Behavioral Health** – The provider submitted new performance improvement plans for the FACT team on January 3, 2019; This PIP is still open however SEFBHN has decided to solicit applications for a new provider through a Request for Applications (RFA) which are due April 22, 2019.
 - **Jerome Golden Center** -This PIP is still open. SEFBHN continues to work closely with this provider to improve their delivery of services. SEFBHN just completed an on-site contract validation with many areas of concern noted – so the possibility of financial penalties is being considered.
 - **New Horizons of the Treasure Coast** – The previous remaining PIP's are now closed. The report for the onsite validation of both FACT Teams conducted in

December. The Contract Validation Review Report was forwarded to NHTC who has now chosen to give up the contract for both FACT Team effective July 1, 2019. As noted a an RFA has been release to solicit new providers.

- **Federation of Families** – staff is providing technical assistance with the provider as they work on their data correction and entry processes.
- **The Lord’s Place** – The PIP is still open. SEFBHN continues to provide technical assistance relating to SOAT and clinical use of evidence-based practices.
- **JFK Medical Center** – The PIP is still open. SEFBHN continues to provide technical assistance relating to data submission, discharge planning, and care coordination.
- **South County Mental Health Center** – A PIP was requested to address some finding related to the Navigate (First Episode of Pyschosis) program and some administrative findings as a result of the onsite visit conducted in November

SEFBHN continues to meet with the leadership team of all three community mental health centers - Jerome Golden Center (JGC), New Horizons of the Treasure Coast (NHTC), and South County Mental Health Center (SCMHC) and our largest substance abuse treatment center - Drug Abuse Foundation (DAF)) on a monthly basis. During the third quarter areas of discussion included inpatient detox programs. SEFBHN os reviewing how these services are being provided in our network and whether to engage SCMHC in providing these services. At this time SCMHC has determined that this would not be an avenue they would want to pursue. SEFBHN will continue to review the process to ensure quality services are being provided.

(b) Performance measures:

Network Service Provider Outcome Measures		FY Target	YTD Performance
Adult Mental Health	Average annual days worked for pay for adults with severe and persistent mental illness	40	75
	Percent of adults with serious mental illness who are competitively employed	24%	65%
	Percent of adults with severe and persistent mental illnesses who live in stable housing environment	90%	96%
	Percent of adults in forensic involvement who live in stable housing environment	67%	84%
	Percent of adults in mental health crisis who live in stable housing environment	86%	86%

Adult Substance Abuse	Percentage change in clients who are employed from admission to discharge	10%	18%
	Percent change in the number of adults arrested 30 days prior to admission versus 30 days prior to discharge	15%	-81%
	Percent of adults who successfully complete substance abuse treatment services	51%	68%
	Percent of adults with substance abuse who live in a stable housing environment at the time of discharge	94%	96%
Children's Mental Health	Percent of school days seriously emotionally disturbed (SED) children attended	86%	90%
	Percent of children with emotional disturbances (ED) who improve their level of functioning	64%	90%
	Percent of children with serious emotional disturbances (SED) who improve their level of functioning	65%	78%
	Percent of children with emotional disturbance (ED) who live in a stable housing environment	95%	100%
	Percent of children with serious emotional disturbance (SED) who live in a stable housing environment	93%	99%
	Percent of children at risk of emotional disturbance (ED) who live in a stable housing environment	96%	100%
Children's Substance Abuse	Percent of children who successfully complete substance abuse treatment services	48%	80%
	Percent change in the number of children arrested 30 days prior to admission versus 30 days prior to discharge	20%	-83%
	Percent of children with substance abuse who live in a stable housing environment at the time of discharge	93%	100%

All performance measures have been met during the third quarter including the the percentage of adults in mental health crisis who live in stable housing, noting that this measure has been challenging to meet due to the lack of affordable housing in our network geographic area. Our housing specialist works diligently to assist providers in identifying housing resources. SEFBHN does continue to be very proud of the network's overall performance.

c. Implementation of specific appropriations, or grant funds.

- The Jerome Golden Center continues to operate a 12-bed Level II licensed Residential Treatment Facility for individuals with co-occurring (mental health and substance abuse) disorders that is funded through Specific Appropriation 372. In the 3rd quarter they served 32 clients. Fourteen were successfully discharged, eleven carried over to next quarter and seven were discharged prior to completion of the program. All of those who graduated from the program were discharged to stable housing also.
- Henderson Behavioral Health continues to provide FIT Team services in Palm Beach County funded through specific appropriation 369 for FY 18/19. FIT uses a team approach to provide substance abuse treatment services to parents of children who are involved in the child welfare system. During the 3rd quarter of FY 18/19 36 children and 21 adults were served. It was determined that without these services 9 of the adults would have needed residential treatment vs. outpatient treatment and 13 of the 19 children living with their parents would not be able to remain in the home with their parents and would need foster care placements. It is also noted that less clients were served during the third quarter compared to the 2nd quarter. The provider did note that they had not received many referrals during the 3rd quarter in addition to transitioning clients & training a new therapist. Once the therapist was trained & transitioned, several of the referrals they had received did not pan out either due to not being appropriate or no longer in need of FIT services. HBH has let ChildNet and DCF know they have availability for new referrals.
- Funding for a second FIT Team within our network was appropriated during FY 17/18 – specifically for Indian River, Martin, Okeechobee, and St. Lucie County. The provider is Counseling and Recovery Center (CRC). During the 3rd quarter of FY 18/19 the CRC FIT Team served 32 parents and 56 children (34 living with parents and 22 in out of home settings). It was determined that without these services 11 of the 32 parents receiving in home services would need residential care and 20 of the children living at home would need out of home care.
- The two service agreements funded through Specific Appropriation 369 to fund programs for the Opioid Crisis, were terminated during the 3rd quarter. The agreements were with:
 - **Palm Health Care Foundation (PHF)**
 - **Recovery Outcomes Institute (ROI)**

The funding for Palm Health Care Foundation was fully expended and SEFBHN had determined the process could be streamlined by taking the administering of Housing Vouchers in-house.

Recovery Outcomes Institute decided to terminate their agreement with SEFBHN as they are changing the direction of their agency – choosing not to provide direct services. The 2 Peer Navigators that were employed through the agreement have transitions to another SEFBHN Peer Advocacy provider – Rebel Recovery.

- Specific Appropriation 366 provides a combined 1.5 million dollars in funding for 2 Community Action Teams (CAT) from the Department – one in Circuit 15/Palm beach County operated by

Sinfonia and one in Circuit 19/Indian River, Martin, Okeechobee, and St. Lucie Counties and funded operated by New Horizons of the Treasure Coast. During the 3rd quarter these teams served a total of 119 children and reported a total cost avoidance to the state of \$1,430,460.00 by keeping children and youth out of deeper end child welfare and juvenile justice programs.

- Specific Appropriation 367 funds the Transitional Housing program operated by New Horizons of the Treasure Coast. This program provides housing for individuals stepping down from the State Mental Health Treatment Facilities (SMHTF). During the third quarter the program served 20 clients stepping down from the state hospital. Four clients were successfully discharged to a less restrictive setting within the community. The savings to the state was \$172,837.00, had these individuals had to remain in the SMHTF as opposed to having the availability of the Transitional Housing program.
- Refer to section 2.h -Continuous Quality Improvement, of this report for information on the 2 Reinvestment Grants that SEFBHN received to enhance services to the Mental Health Court in Indian River county and to the Mental Health and Drug Courts in Okeechobee counties.
- Mobile Response Teams – As previously reported SEFBHN released an ITN to solicit Mobile Response Teams to be funded in part with the legislative appropriation from The Marjory Stoneman Douglas High School Public Safety Act, (SB7026). South County Mental Health Center and New Horizons of the Treasure Coast were selected to receive this funding. The Jerome Golden Center continues to operate a Mobile Response Team but they were not awarded any of the additional appropriation. In an effort to ensure consistent tracking of MRT calls SEFBHN has arranged for 211 of Palm Beach and the Treasure Coast to serve as the central contact for all MRT services within the network. It is noted however that if an MRT provider is contacted directly – they will respond to the call. The caller would not be requested to call 211 first. The breakdown of funding for each MRT provider is as follows:

New Horizons Treasure Coast – SB 7026 – \$384,179.00

Non SB 7027 - \$324,608.00

South County Mental Health Center – SB 7026 – \$779,210.00

Non SB 7026 - \$1,031,000.00

Jerome Golden Center – SB 7026 - \$0.00

Non SB 7026 - \$917,000.00

d. Any adverse finding or report against a Network Service Provider by any regulatory or law enforcement entity.

As previously reported in the 2nd quarter report SEFBHN has been reviewing the quality of care at the Drug Abuse Foundation (DAF) due to two deaths that occurred at their facility. A comprehensive review was completed that involved chart reviews and data surveillance in addition to coordinating with DCF licensing. Concerns included the quality of treatment



Quarterly Report

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planning, appropriate determination of level of care for clients and inaccurate data entry. The plan is to present the findings of this review at a Board of Directors Executive Committee meeting early in the 4th quarter to determine if financial penalties should be imposed on DAF. The outcome and status will be reported in the 4th quarter report.