

(1) Exhibit A, Federal Requirements

- Continue to work with Carisk Partners to ensure data collected in the portal is complete and accurate.
- Current Block Grant funds utilization through Q1:
 - 2.3.1.1 – 23% (Prevention set aside)
 - 2.3.1.2. – 20% (HIV early inter set aside)
 - 2.3.2. – 30% (Women set aside)
 - 2.3.3. – 25% (Prevention set aside for people with psychotic disturbances, post first episode set aside)

(2) To demonstrate compliance with the requirements of the SAPT and CMH block grants, the Managing Entity shall, on a quarterly basis report on the following activities:

a. Training and technical assistance:

The following chart represents training activities related to Wraparound during the first quarter.

Date(s) of Activity	Type of Wraparound Training Activity	County (where training occurred)	# of Participants
7/29/2019	Introduction to Wraparound	SEFBHN-Jupiter	3
8/26/2019-8/28/2019	Wraparound 101	Community Partners-Rivera Beach	34
9/24/2019	Wraparound for Clinicians	SEFBHN-Jupiter	23
9/24/2019	Wraparound Refresher Training	SEFBHN-Jupiter	11

Date(s) of Technical Assistance	Other Wraparound technical assistance provided	County (where technical assistance occurred)	# of Participants
7/8/2019	Wraparound Coaching-Sinfonia	Sinfonia-West Palm Beach	6
7/17/2019	Wraparound Technical Assistance-Henderson	Henderson-Lake Worth	2
7/24/2019	Wraparound Technical Assistance-Henderson	Clients Home-Greenacres	3
8/6/2019	Wraparound Coaching-Sinfonia	Sinfonia-West Palm Beach	2

9/16/2019	Wraparound Coaching-Sinfonia	Sinfonia-West Palm Beach	2
9/25/2019	Wraparound Coaching-Sinfonia	Sinfonia-West Palm Beach	2
9/25/2019	Wraparound Technical Assistance-Henderson	Client's Home-Rivera Beach	7
9/30/2019	Wraparound Coaching-Sinfonia	Sinfonia-West Palm Beach	2

We have been consistently providing Wraparound 101 Training for Youth and Families and are now providing Wraparound 101 training to Care Coordinators, (Intensive) Adult Case Managers, FITT and FACT teams. We are currently using one curriculum for all populations served.

We continue to work with **fifteen** providers coaching to Wraparound certification or helping with prevention of drift of Wraparound facilitation and with family support partners/supervision. Four others are in the beginning phase of initiating coaching, as well:

- Henderson Behavioral Health (Palm Beach and Treasure Coast/Okeechobee, staff attends the Wraparound Learning Community)
- Community Partners of South Florida-Parent Child Center (Staff attends the Wraparound Learning Community)
- Multilingual Psychotherapy (2 supervisors and 4 staff members are currently certified; Staff attends the Wraparound Learning Community)
- Federation of Families (all family support partner staff certified; Staff attends the Wraparound Learning Community)
- SequelCare (Palm Beach and Treasure Coast, 1 certified facilitator, no current specific plan on their part to move forward with certification, however they continue to send staff to trainings and staff attends the Wraparound Learning Community)
- Suncoast Mental Health Center, 3 certified facilitators (no current specific plan on their part to move forward with certifying internal coaches, but staff attends the Wraparound Learning Community)
- For the Children (no current specific plan on their part to move forward)
- Legacy Behavioral Health (Assessment updated and actively working towards implementation of policy and procedures and documentation, plan to go through the certification process in near future and staff attends the Wraparound Learning Community)
- Helping People Succeed (staff was sent to Wraparound 101; Supervisor recently completed the Wraparound Refresher Booster Training and desires to start coaching process. Hired a new supervisor who will attend Wraparound 101 and will become the Wraparound coach for the agency. Staff attends the Wraparound Learning Community)
- New Horizons of the Treasure Coast (Outpatient and CAT Team and Staff attends the Wraparound Learning Community)
- Counseling and Recovery Center (FITT) (Initial coaching assessment completed on 8/13/2018, Policy and procedures and documentation have been implemented, currently engaged in the coaching process and Staff attends the Wraparound Learning Community)

- Sinfonia CAT Team (3 staff are close to certification and Staff attends the Wraparound Learning Community)
- Tykes and Teens (1 supervisor certified as coach and facilitator. Plan to certify more staff and staff attends the Wraparound Learning Community)
- Jerome Golden Center (Several staff and supervisors have initiated the coaching process and staff are represented at the Wraparound Learning Community).
- South County Mental Health Center (5 staff/supervisors across programs have completed the coaching process and became certified as facilitators and coaches and staff are represented at the Wraparound Learning Community).

Others who have sent staff to Wraparound 101 training and plan to begin coaching in the near future are:

- Goodwill (Youth re-entry) (Initial coaching plan developed, policy and procedures and documentation have been updated however there is no current timeframe to start the coaching process; Goodwill has recently reassessed their structure and conversations continue as to how Wraparound can help support their practices. Goodwill stated that Wraparound is in their strategic plan for the Back to the Future Program).
- Cotler Youth and Family Services (No plan has been developed to move forward with the certification process)
- New Horizons of the Treasure Coast (Care Coordinators/Adult Case Managers/Peers/Intensive Case Managers)
- Drug Abuse Foundation- (Care Coordinators/Adult Case Managers/Peers/Intensive Case Managers)

Coaching continues to occur within group Wraparound Learning Communities and at the individual level of coaching with providers. It may involve presentations, documentation review, role plays, behavioral rehearsals, and/or live/telephonic observations. Coaching also occurs through technical assistance and inter-rater reliability events.

In this first quarter, four case managers were certified as Wraparound Facilitators. The recently certified Wraparound facilitators are providing Wraparound at New Horizons of the Treasure Coast and Community Partners of South Florida. One supervisor became an internal Wraparound Coach for Community Partners of South Florida. By the end of the first quarter there were 44 certified facilitators and 19 certified active coaches in our region.

For those providers using Wraparound with Care Coordination, the providers will receive continued or additional coaching to use a facilitation method.

Supervisors' System Meetings continue to be held in both Circuits with a primary goal to increase awareness and collaboration across providers and system partners. Barriers to services and efforts to eliminate waitlists are often the topic of conversation. Direct Supervisors at provider agencies and system partners discuss day-to-day integration efforts and share information about new resources.

This quarter, they were held:

Circuit 15 – 7/11/2019, 8/8/2019

Circuit 19 – 8/15/2019 (this group voted to hold meetings every other month)

Wraparound Learning Communities offered group coaching efforts, share concerns regarding Wraparound implementation and opportunities to increase certification and prevent practice drift.

Representation from providers that serve children and families, adults and the SPMI populations are all represented at the meetings.

This quarter, they were held:

Circuit 15 – 7/24/2019

Circuit 19 – 7/17/2019 (this group voted to hold meetings every other month)

Combined Circuits 15 & 19 – 8/13/2019

SEFBHN monitors Wraparound fidelity throughout the network through data collection, satisfaction surveys, providing organizations with coaching and technical assistance and participating in inter-rater reliability activities.

SEFBHN has also developed an online Wraparound Toolkit for regional and statewide access and use. The toolkit has a variety of resources to help support provider and system level implementation of Wraparound and sustainability. Other toolkits were developed to assist the Wraparound Champions and supportive training. SEFBHN devoted a section on their website for housing the multiple toolkits. The toolkit continues to be monitored monthly and updated, as needed by a SEFBHN staff. It is available via our website at www.sefbhn.org under Wraparound Initiative.

Forensic Services

Care Coordinators continue to assist with the Forensic Specialists and Civil Liaisons with discharge planning and placement from the civil and forensic SMHTF in Circuits 15 and 19.

- Monthly meetings were coordinated between the Care Coordinators, FACT staff, Forensic Specialists and Civil Liaisons where all parties participate in the discussions about Care Coordination and SMHTF discharge planning issues. The meeting is dedicated to a Care Coordination discussion for one hour and the second hour is dedicated to SMHTF discharge planning and community case management services discussion.
- SEFBHN participated in the completion of the SAMHSA GAINS project that focused on diversions from the SMHTF. During this period, the project involved creating a community list of forensic services and completing a jail screening survey.
- SEFBHN participated in the Forensic Examiner's Training in August 2019 by discussing the C15 and C19 community resources for defendants on a conditional release plan. Also, all of the ME Forensic Coordinators met to discuss common barriers to diversion efforts.
- SEFBHN participated in a Southeast Region Diversion discussion with DCF in August 2019 that specifically addressed each county's barriers to SMHTF diversion efforts.
- SEFBHN continues to provide technical assistance to the providers whenever there is staff turnover in the Forensic Specialist or Civil Liaison roles.
- SEFBHN continues to participate in monthly conference calls with DCF, SMHTF and ME for care coordination efforts.
- SEFBHN signed up for the Pre Arrest Diversion project (PTAC: Police, Treatment and Community Collaborative) and participated in a conference call in September.

FACT

- SEFBHN offered extensive technical assistance to the new C19 FACT provider, Psychotherapeutic Services, due to the short turnaround time once the contract was signed (approximately five weeks). Training of the FACT staff regarding the FACT model, Guidance Document 16, contract compliance and other matters was completed.
- SEFBHN is offering technical assistance to the C15 FACT provider, Henderson Behavioral Health, on a regular basis to identify some of the areas that need more attention and to applaud the successful efforts made on behalf of the consumers.

Children and Family Related Interventions

A SEFBHN Family Systems Manager continues to participate on the C19 Keeping Families Connected (Lock-out) Committee to reduce the number of children who are “locked out” of their homes due to their parents refusing to allow them to return home, usually following a delinquent act or mental health crisis. One Keeping Families Connected call was held this quarter. A SEFBHN Family Systems Manager participates on the C19 calls to provide care coordination services to youth and families and foster collaboration among the multiple agencies represented. Often coordination is needed after the calls to secure services for the youth and families, to refer to housing, or to remove any barriers to service needs. The goal of the Keeping Families Connected Committee along with the standard multiple partner calls is to reduce the number of children and youth going into licensed care. Through the team's interactions with families, more high-risk youth have been able to access intensive services immediately and crises are able to be addressed from strengths-based recovery-oriented approach. This quarter SEFBHN participated in two C19 Keeping Families Connected Staffings and **both youth were diverted from out of home care**. The KFC Committee Meeting was held on 9.24.19 and SEFBHN was in attendance along with several of our Network providers and representatives from Sandy Pines, Indian River Behavioral Health along with others on the multidisciplinary team.

The SEFBHN Family Systems Managers are also identified members for the C15 Lock-out protocol. The C15 lockouts have been transitioned into the SST conference staffing per the Service Coordinator at Child Net. SST staffings allow the CBC, SEFBHN and other stakeholders to come together to brainstorm ways to divert youth from the child welfare system with combined efforts to provide community supports and services (i.e. CAT and Wraparound Case Management) via Care Coordination efforts. During this quarter, there was one SST staffing that SEFBHN participated in on 8.27.19 in C19.

In C15 and C19, SEFBHN and the FL LINC Project partnered to implement a collaborative training with the South County Mental Health Center, New Horizons of the Treasure Coast and the Palm Beach County School District. Trainings were held from July thru September, with the topic of QPR-T Advanced Suicide Risk Assessment and Management Training. A total of 14 Mobile Response Team Specialists and 6 CAPE Team Specialists were trained in suicide intervention and risk assessment strategies.

SEFBHN participates in C19 Local Review Team monthly to review high risk youth cases that are involved with multiple agencies. SEFBHN worked collaboratively with Carisk Partners clinical staff to ensure the we were represented in two review teams scheduled this quarter. The third LRT was canceled as there were no youth to be staffed. C19 Family Systems Manager continues to make the network aware of the resource available for multisystem involved youth.

SEFBHN C15 Family Systems Manager continues to participate in monthly/as needed C15 Interagency (Local Review Team) meetings hosted by ChildNet. This quarter, C15 FSM attended 2 LRT

meetings. Since raising awareness of this interagency opportunity at Executive Order meetings, system partners in the Interagency agreement have decided to review this current process and realign it toward its intended purpose. System level issues were discussed versus actual cases during the quarter, as none were raised to the team.

SEFBHN continues to participate in C15 and C19 Child Welfare and Behavioral Health Integration Meetings with DCF, CBCs and community partners to discuss Network opportunities for improvement, access issues and overall progress with programs/agencies aimed at serving the Child Welfare Population (i.e. 211 SACC Hotline; FIT Teams; CAT Teams). Additionally, workgroups were formed from the Integration Meetings to address training needs and reviewing baseline data and establishing goals within the Circuits. Shared accountability continues to be discussed among Network behavioral health providers and the Child Welfare staff as to how to get the parents to specific appointments; have them remain in treatment; and comply with case plans tasks. The training workgroup has held additional meetings throughout the quarter to work on specific tasks. The Progress Exchange Form has been updated and made available in an electronic format for providers to begin utilizing. Training needs for Child Welfare Professionals and Behavioral Health Providers is another area of focus that has made significant progress this quarter. The goal of the trainings is to help each profession gain knowledge of the others function, basic concepts, and create a joint language and understanding from which to build a foundation. SEFBHN participated in both workgroup opportunities, as well.

Director of Children's System of Care participates in monthly C15 Adolescent Collaborative meetings with law enforcement (Sheriffs Behavioral Health Unit staff and School Police) as well as with Children's Services Council, ChildNet, JFK North, School district (School Safety and ESE/SEDNET staff) to discuss collaboration opportunities for high risk youth. Routine meetings resumed on 8/15/19. Additionally, Director of Children's System of Care and C15 Family Systems Manager attended a monthly meeting on 9/19/19. SEFBHN has been continuing to participate in workgroups to review the School District of Palm Beach County's Baker Act decision tree and a shared document for parents as to what they can expect when their child is Baker Acted reflecting school, hospital and community treatment and support perspectives. SEFBHN has also been in collaboration with members of the Adolescent Collaborative regarding suicide prevention trainings and working to develop a unified, community response to suicide crises in the child welfare system, as well as in the School District of Palm Beach County.

SEFBHN staff attends monthly School Health Advisory Council meetings in both circuits. In C15, a Mental Health Subcommittee meeting is attended to support Palm Beach County school system access to community behavioral health supports and services. Mobile Response Team and Baker Act information are routinely shared as well to identify any trends or additional supports needed at the school level. In this quarter, the Director of Children's System of Care presented on Baker Acts and Care Coordination compared to Case Management at one of the meetings in collaboration with Community Partners. C15 meetings in this quarter resumed in August. There were 2 meetings held in C19 this quarter.

Additional efforts to advance behavioral health efforts for children, youth and families include:

- Data reports are run biweekly to identify families and youth who are high utilizers of acute care services and/or have child welfare involvement. Youth who are identified as High Utilizers are added to the Care Coordination Module and Family System Managers contact area Crisis Units to request relevant assessments and discharge plans to be uploaded into the Care Coordination Module. Data reports are reviewed to offer assistance/services that can bridge gaps which may be creating patterns of high

utilization. Identified high-risk consumers are referred to the Coordination of Care Module for further monitoring and collaboration during transitional phases of treatment.

- Family Systems Managers continue to attend monthly Coordination of Care meetings facilitated by SEFBHN in order to address barriers around Care Coordination and collaborate to ensure continuity and fidelity to the process across all counties served.
- Family Systems Managers also met with multiple providers over the quarter to provide education and technical assistance around the Care Coordination process and module, respectively.
- Agencies within the SEFBHN Network are expected to update the Care Coordination Module for the children and families they serve that are receiving care coordination services.
- Child welfare consumers who are on the Waitlist for services are also targeted for care coordination services. Care coordination efforts at the system level are done to ensure interim services are provided to the consumers.
- Family Care Manager attended Monthly Treatment Team Staffing held at Sandy Pines on SIPP/PRTS and Care Coordination youth.
- QPR-T (Question, Persuade, Refer and Treat) Advanced Suicide Risk Assessment and Management Training was offered to several Network Providers involved with the Mobile Response Teams this Quarter. C19 and C15 Family System Managers co-trained at South County mental Health Center on 8.16.19, 8.19.19, and 9.17.19; Palm Beach County School District (CAPE Teams) on 7.29.19. New Horizons of the Treasure Coast received the training on 9.23.19.
- Family Care Manager collaborated with PSL PD social worker on specific cases for high risk youth resulting in one youth being referred to the C19 Local Review Team to be staffed in October.
- Family Systems Manager provided monthly technical assistance and support to the FIT Team at Counseling & Recovery Center on 8.12.19 and 9.25.19. Technical assistance was also provided to the CAT team at Sinfonia on 7.8.19 and 9.30.19. Technical assistance meetings provide an opportunity for processing and brainstorming high risk cases that have been identified by the teams in an effort to celebrate successes and formulate plans of action for the clients and families. In addition to in-person technical assistance meetings, Family System Managers also provided tele-support to both identified teams.
- Family Systems Managers provided monthly technical assistance to the FIT Team at Henderson Behavioral Health on 8.15.19 and 9.26.19, as well the CAT team with New Horizons of the Treasure Coast Inc on 9.27.19. along with several dates in July and August via telephone. Barriers to services are being addressed, clinical issues get resolved in terms of the process of integrating child welfare and behavioral health into the practice model, along with care coordination expectations and the COC Module.
- Family Care Manager participated in Child Abuse Death Review (CADR) in C15 on 7.25.19 and 8.26.19. C19 Family Systems Manager participated in C19 CADR on 9.26.19 and no other meetings were scheduled up until that date.
- Family System Manager presented on Trauma Informed Care at the Guardians for New Futures Summit held in Ft Pierce on 9.25.19.
- SEFBHN has received funding related to the use of State Opioid Response funding specifically for families in the Child Welfare System. SEFBHN has established a Substance Abuse Call Center (SACC) line through 211 to help ensure the prioritization of Child Welfare parents/caregivers within our network. The SACC line uses a calendar with

available appointment times at SEFBHN providers, which allows assessments to be scheduled 24 hour/7 days a week by the CPI or DCM. While this has assisted in expediting substance abuse treatment services for families in the Child Welfare System, we recognize that engagement of parents and caregivers with an Opioid Misuse Disorder can be difficult. An enhancement to this existing process will address the engagement barriers.

The enhancements will utilize the Mobile Response Teams that will be available to respond to residence of the parent/caregiver 24/7/365. The CPI or the Dependency Case Manager can call the 211 line who will dispatch the MRT to the home and then work to partner with the family on a plan to address their Opioid Misuse Disorder. The MRT will stay connected to the parent/caregiver for up to 72 hours to ensure implementation of the plan. After the initial 72 hours, the MRT may refer to the designated Child Welfare Peer Specialist for continued support, advocacy, and navigation through a warm handoff. The CPI or DCM may also directly link a parent/caregiver to the designated Child Welfare Peer Specialist for continued support, advocacy, and navigation, preferably though a through a face-to-face. Family Care Manager has provided support and linkage to DCF PI consultant regarding the appropriate training contact point person at SEFBHN.

b. Access to treatment for Priority populations, including capacity reports:

Waitlist 1st Quarter FY 20 Update

In the first quarter of this fiscal year, 90 distinct persons¹ were placed on SEFBHN's electronic centralized waitlist. Due to limited data sets in FASAMS' Waitlist Chapter, less data on waitlisted clients is now collected compared prior fiscal years. Therefore, quarterly waitlist updates and annual reports will no longer be able to provide the same level of detail as was previously available.

Another difference in this reporting is that SEFBHN has begun the process of expanding the waitlist to incorporate mental health and co-occurring treatment settings, projects and covered services in addition to substance use services. With this update, the first adult mental health provider to add clients to the waitlist– Jeff Industries – is included in the data. The following table shows the distinct number of persons on the waitlist during the first quarter of FY 20 by program and listing provider.

¹ Distinct persons were derived using a distinct count of demographic source record identifiers.

SEFBHN 1st Quarter FY 20 Waitlisted Persons by Listing Provider		
Program	Provider	Distinct Count of Demographic SRIs
1 - AMH		
	59-2516157 - Jeff Industries Inc.	2
2 - ASA		
	23-7074625 - Drug Abuse Foundation of Palm	81
	65-0988051 - Counseling and Recovery Center	1
5 - Adult Substance Abuse and Mental Health		
	23-7074625 - Drug Abuse Foundation of Palm	1
	59-2704597 - Housing Partnership Inc.	5
Grand Total		90

The next table displays waitlisted clients by the seven (7) populations that can be derived from the three (3) data fields included in the Waitlist Chapter of FASAMS (homeless, IV drug user, and pregnant).² Data is no longer collected on waitlisted clients with child welfare involvement, IV drug users with child welfare involvement, pregnant women with child welfare involvement or pregnant IV drug users with child welfare involvement. Reporting will no longer include data on these populations.

SEFBHN 1st Quarter FY 20 ASA and Co-Occurring Waitlisted Clients by Population								
Program	IV Drug Use	Pregnant	Pregnant IV Drug User	Homeless	Homeless IV Drug User	Pregnant / Homeless	General Population	Distinct Count of Demo SRIs
2 - ASA	11	0	0	22	3	0	51	82
5 - Adult Substance Abuse and Mental Health	1	0	0	3	0	0	2	6
Total	12	0	0	25	3	0	53	88

Consistent with prior quarters, Residential Level II continues to be the covered service with the most clients waiting for beds to be available. Of the substance use and co-occurring clients waitlisted in the first quarter of this fiscal year, 93% are waiting for a residential II bed. The others are waiting for a Residential Level IV bed.

Of the two (2) persons waitlisted for an AMH service, one was waiting for supportive employment, and the other for Drop-in Self-help Centers. The latter of course appears to be an error in data entry by the listing provider as drop-in centers offer their services without any wait times, to all who present at their facilities. Follow up with the provider will correct this entry.

² General population numbers counted persons remaining after removing those who are coded "yes" for homeless, IV drug use and/or pregnant from the raw data.

SEFBHN 1st Quarter FY 20 Number of Waitlisted Clients for Specific Projects/Services			
Program	Project	Covered Service	Distinct Count of Demographic SRIs
1 - AMH			
		07 - Drop-In Self-Help Centers	1
		25 - Supportive Employment	1
2 - ASA			
	A4 - Care Coordination	19 - Residential Level II	82
5 - Adult Substance Abuse and Mental Health			
		21 - Residential Level IV	5
	A4 - Care Coordination	19 - Residential Level II	1
Grand Total			90

Providers are now required to perform a level of care (LOC) assessment to waitlist a person. The following table shows the relationship between the ASAM recommended LOC and the covered service for which a client was waitlisted.

SEFBHN 1st Quarter FY 20 ASAM Recommended LOC v. Actual Covered Service For Which Client is Waitlisted			
ASAM Recommended LOC	Covered Service		Distinct Count of Demo SRIs
	19 - Residential Level II	21 - Residential Level IV	
5 - 3.1 Clinically Managed Low Intensity Residential Services	1	5	6
7 - 3.5 Clinically Managed High Intensity Residential Services	82		82
8 - 3.5 Adolescents - Medically Managed Medium-Intensity Residential Service	1		1
Grand Total	83	5	88

Similarly, the next table shows the relationship between LOCUS recommended LOCs and the waitlisted covered service.

SEFBHN 1st Quarter FY 20 LOCUS Recommended LOC v. Actual Covered Service For Which Client is Waitlisted			
LOCUS Recommended LOC	Covered Service For Which Client is Waitlisted		Distinct Count of Demo SRIs
	07 - Drop-In Self-Help Centers	25 - Supportive Employment	
1 - Recovery Maintenance and Health Management	1		1
2 - Low Intensity Community Based Services		1	1
Grand Total	1	1	2

The average length of stay (ALOS) for those who were discharged in the first quarter of FY 20 was 17 days. This is a welcome drop from last quarter's 33-day ALOS. However, since only 25 of the 90 persons on the waitlist during the quarter were discharged, an increase in the ALOS next quarter can be anticipated.

SEFBHN 1st Quarter FY 20 Average Length of Stay (in Days)	
Program	ALOS
1 - AMH	0
2 - ASA	17
5 - Adult Substance Abuse and Mental Health	0
Total	17

As shown in the last table, 20 of the 25 discharges – or 80% – occurred as a result of the client receiving services at the listing provider or another provider. This is an excellent achievement.

SEFBHN 1st Quarter FY 20 Discharge Reason by Program			
Program	Discharge Reason	Distinct Count of Demo SRIs	Not Discharged
1 - AMH			1
	1 - Receiving Services at this Provider	2	
2 - ASA			58
	1 - Receiving Services at this Provider	12	
	4 - Declined	1	
	7 - Receiving Services at another Provider	6	
	9 - No face-to-face telephone or other documented contact in last 30 days	4	
5 - Adult Substance Abuse and Mental Health			6
Grand Total		25	65

c. Peer activities: The following information represents Peer Activities conducted by SEFBHN during the first quarter

- SEFBHN continues to work with the DCF QI Peer to develop a local Advisory Board. Redevelopment of this Advisory Board will be introduced to the local RCO to flourish and make their own as the peer network is already involved with the RCO's.
- Southeast Florida Behavioral Health network has requested "Drop-In Centers" to begin offering Wellness Recovery Action Plan (WRAP) groups. Four (4) "Drop-In Centers" now provide at least one (1) WRAP Group every three (3) months.
- Drop-In Centers are also providing Peer Support Groups weekly.
- State of Florida, August 5 -9, 2019, held a Wellness, Recovery, Action Plan Advanced Level Co-Facilitation, Seminar III training. In attendance were two CRPS's from Circuit 15 & 19. Circuit 15 & 19 now have four (4) Certified Advanced Level Facilitators to hold C-Facilitator training, Seminar II for Peers that have attended their WRAP Seminar I.
- Two WRAP Seminar Trainings were held for Wraparound Case Managers and Peers to help them understand the WRAP (Wellness Recovery Action Plan) September 11 -12, 2019 and September 18 – 19, 2019 had a total of 19 persons in attendance.
- WRAP Co-Facilitator Seminar II was held September 23 – 27, 2019 with 14 persons in attendance.
- Monthly meetings such as TOCA 2.0, ROSC, Faces & Voices in Recovery attended by Southeast Florida Behavioral Health Network CRPS.
- Ongoing conversation with County of Palm Beach in hiring and Supervision of CRPS staff. County of Palm Beach has hired their first CRPS to enhance their Outreach staff in reaching persons that are experiencing homelessness.
- Two WRAP Seminar Trainings were held for Wraparound Case Managers and Peers to help them understand the WRAP (Wellness Recovery Action Plan). The trainings held on September 11 -12, 2019 and September 18 – 19, 2019 has a total of 19 people in attendance.
- SEFBHN continues to provide technical assistance in the direction in the ROSC movement and the value of creating ROSC mini coalitions within their Agencies.
- The SEFBHN conducts Peer Workgroups on a monthly basis. The groups provide information to assist the peers in pursuing their certification and also serves as a support group. This Peer Work Group will be shifted to the RCO's with the Southeast Florida Behavioral Health Network Peer to monitor with ongoing technical assistance to those seeking Certification assistance.

d. Priority access to treatment for pregnant women;

Pregnant IV drug users and pregnant drug/alcohol users continue to be prioritized for services. We work with our providers to ensure that pregnant women do not go on the waitlist. The following is an example of efforts to assist our consumers in meeting all of their needs.

- An IV pregnant drug abuser had been accepted into residential treatment at Drug Abuse Foundation. This consumer had been using for most of her life and living homelessly. She had all her teeth missing due to her drug use and carried great emotional stress, shame, guilt, remorse and low self-esteem. She had connection with Peer Services in which she revealed great stress of looking for employment due to not having her teeth. Transitional Voucher dollars were utilized for a dental appointment at a lower cost for this young lady to receive dentures. This move towards recovery has changed her perception of life and recovery. This young lady has been in communication with her Peer and living a new life with recovery and employment

e. Wait list management for non-pregnant injecting drug users and all others:

- SEFBHN staff monitor the waitlist to ensure that these priority populations are being put on the waitlist and that our providers are utilizing the waitlist appropriately. We are also encouraging providers to utilize peer services for individuals on the waitlist to keep them engaged as part of the delivery of interim services while they await placement in the appropriate level of care.
- Additional information about waitlist management is under Access to treatment for Priority populations, including capacity reports.
- The following represents the ability assist individuals seeking recovery:

A married couple had gone to drug treatment after having their children removed from the home. After being introduced to a MAT protocol, the husband is now employed and both parents have completed a DCF Case Plan, and are living a life in recovery. They are now regularly attending Narcotics Anonymous meetings and maintains communication with their Peer.

f. Compliance with charitable choice provision: There were not issues related to Charitable Choice

g. Monitoring FY 18/19: Contract Validation On-Site visits were conducted at the following agencies during the first quarter

As part of our Zero Suicide Initiative, SEFBHN conducted on-site technical assistance visits at the following agencies. Providers were very receptive to the visits and expressed a desire to improve or enhance their existing process for providing Suicide Care using evidence base practices. The final report was completed and sent out to all but the Hanley Center Foundation as their on-site visit was scheduled for October 11, 2019.

PNA31 – South County Mental Health Center, Inc.
ZNC24, ZTF13 – New Horizons of the Treasure Coast, Inc.
ZDA14 – Counseling and Recovery Center, Inc.
LDC07 – Drug Abuse Treatment Association, Inc.
PNC26 – Sinfonia Family Service of Florida, Inc.
ZNC25 – Tykes and Teens, Inc.
PDA51 – Wayside House, Inc.
LNC05 – Legacy Behavioral Health Center, Inc.
PNC25 – Father Flanagan's Boys Town Florida, Inc.
ZNC16 – HPS, Helping People Succeed, Inc.
PDC19 – Hanley Center Foundation, Inc.

h. Continuous quality improvement: (CQI)

The following information was presented during the first quarter CQI meetings:

- Justin Kunzelman and Nancy McConnell of our provider Rebel Recovery gave a presentation on the Peer Advocacy Services provided by their agency. Rebel Recovery (RR) has participated in the initial JFK ER Opioid Response Pilot project that began in March, 2017 and has admitted 584 individuals for direct peer to peer services since. RR also distributes Narcan which is used to reverse the effects of an opioid overdose. They reported that they have distributed 5463 Narcan kits and with 478 lives saved. RR also collaborates with many community agencies and stakeholders to include 211, the Health Care District, FoundCare, Drug and Early Childhood Courts. RR is also a certified education provider for the Florida Certification Board which includes training prospective peers using the Helping Others Heal curriculum. RR was also recently selected to receive funding to operate a Recovery Community Organization (RCO). An RCO organizes recovery-focused policy advocacy activities, carries out recovery-focused community education and outreach programs, and/or provides peer-based recovery support services.
- Jill Sorensen presented the Progress Exchange Form (PEF). This form was originally developed for use by the Substance Abuse Providers who participate in the Substance Abuse Call Center which provides SA Assessments and Treatment for individuals in the Child Welfare System. The form is to be completed and downloaded to the Florida Safe Families Network Data system to allow for easy exchange of information with CPI's and Dependency Case Manager on the individuals they are treating. The form is now going to be expanded across all providers working with Child Welfare families. There was discussion as to whether the actual evaluation provided more information. Participants were asked to provide any additional input to Jill as the Child Welfare Integration Workgroup is working to finalize the form.
- Sharyn Dodrill from Carisk Partners provided a presentation on the use of a Quality Assurance Validation Tool for LOCUS and CALOCUS. The purpose of the validation tool is to ensure that all providers are utilizing LOCUS and CALOCUS accurately. The tool is still in draft form and likely will be revised before it's use is implemented. It is anticipated that it will be rolled out FY 19/20. Sharyn Dodrill also provided a handout on proposed minimum qualification for staff who conduct assessments at our provider agencies. This generated a lot of discussion and participants were asked to submit their comments to Sharyn.
- Catherine Stormont and Andrea Wise provided a presentation on the StrongWell program which provides behavioral health support plus community resources to address the challenges of substance exposure and dependency during and after pregnancy. The services are free to Medicaid eligible women. If an individual does not have Medicaid – they will still provide some basic services and also assist the woman in applying for Medicaid.
- Claudia Roberts of Jeff Industries gave a presentation on the multi-faceted vocational training and supported employment services that they provide. Jeff Industries opened in 1985 as a result of a community effort to provide these services to persons with serious mental illness in effort to assist in their overall recovery. The program has continuously expanded offering peer services through a Drop-In Center and supported transitional housing. Claudia also shared that they will now be expanding their services to consumers who are recovering from Opioid addiction due to

additional funding being provided by SEFBHN. More information can be found on the Jeff Industries Website – www.jeffindustries.org

- A Power Point presentation was also provided regarding the results of the Zero Suicide Initiative Site Reviews conducted by SEFBHN at 10 of our network provider agencies during the 1st quarter - (an 11th review is scheduled for October 11). The Zero Suicide Initiative for Southeast Florida has focused on helping agencies develop best-practices and evidence-based suicide care for the youth, families and adults that they serve. This grant has been active throughout Circuits 15 and 19 from May to September 2019, and Southeast Florida Behavioral Health Network has made an ongoing commitment to ensuring that the Zero Suicide Initiative developed policies and practices are continued in the region, even after the end of the grant.

Providers completed a Self Study prior to the on-site review. The goal of this initiative was to determine the extent that evidence based practices are being used related to screening and then assessing for Suicide, treatment and safety planning. Our SEFBHN providers were incredibly receptive and open to the Zero Suicide Initiative Site Reviews and information on how to enhance suicide care.

Overall:

- Many agencies were acutely aware of the need to assess for suicide risk and are developing policies designed to support staff and clients.
 - There is planned adoption of many evidence-based tools at agencies within the network.
 - Supervision and guidance of staff regarding risk assessments was a strength seen at many agencies, which can be used as new policies are created and evidence-based tools are adopted.
- All CQI meeting agendas, power point presentations, and handouts are available on SEFBHN Board Docs at the following link:

<https://www.boarddocs.com/fl/sefbhn/Board.nsf/Public>

Reinvestment Grants

SEFBHN continues to provide Program Coordination for the Indian River Reinvestment Grant which has provided funding for the expansion of the Indian River Mental Health Court System, and the Okeechobee County Reinvestment Grant which has provided funding to expand the existing Drug Court and establish a Mental Health Court.

Indian River County

Mental Health Court has selected 18 clients to participate in our upcoming graduation scheduled for October 1. There was a graduation July 9 and we had 4 clients to graduate at that time.

We have had 9 clients previously enrolled in Rapid Rehousing become fully independent and are maintaining in the community well this quarter. We have had three clients approved for SSI this quarter. We continue to work with other clients in the application process and appeals.

The Transitional Houses continue to be a vital part of the program. The Men's house is full and the women's house has two client this quarter, with others being considered. Peer Support services are in the home at least once a week and this has proven to be a vital part of the stability and overall comradery in the homes.

The Mental Health Coordinator and case manager participated in the BHC Conference in Orlando and ORAS trainings in July were both became certified on the ORAS tools. We have begun to utilize these tools in the program.

We continue to work well with our community partners to include New Horizons working in partnership with case management, psychiatric and therapy services. As well as acute care services and the 28 day program. We continue to work with MHA for peer support services to include the Our House program where clients receive social support services. Legacy BHC for our indigent clients who access psychiatric, therapy and case management services. We also heavily utilize the McCabe Connections Center for resources and assistance in applying for financial resources. The TCSHC for assistance with the housing needs of our clients. As well, our housing providers continue to provide this most valuable and necessary service that assists the clients in community living.

Indian River County Sheriffs department has reported 39 officers have received Crisis Intervention Training to date.

We have begun analyzing cost avoidance with Indian River County Reinvestment grant program. This has been measured by calculating the daily cost of jail, multiplied by the average # of days for a jail sentence for individuals convicted of a misdemeanor and the average # of days for jail sentence for individuals convicted of a felony. The below cost avoidance is for the clients who have been in Mental Health Court since January 2017. Calculations as follows:

80 clients with Misdemeanor x average 40 days in jail x \$125.00 average cost per day =
\$400,000

158 clients with felony charges x average 98 days in jail x \$125.00 average cost per day =
\$1,935,500

*238 total clients x 18,684 jail bed days x \$125.00 per day = **\$2,335,500 Estimated Cost Avoidance***

Okeechobee County

Okeechobee Mental Health Court has had 48 clients to date. Thirteen clients which have graduated successfully, and 4 more scheduled to graduate in December. We have had 6 clients discharged due to non-compliance and 1 pass away due to medical complications. There has only been one re-arrest with those clients and the charges were dropped. The grant has assisted 13 clients with getting access to benefits from SSI/SSDI to Food stamps and Medicaid. We have assisted 12 clients with temporary housing until stable. We had 6 clients in assisted housing this quarter and 3 of which have taken over their own cost of rent and are living independently. We have had 4 clients enter a 28 day residential treatment program. We currently have 24 clients enrolled with 8 receiving targeted case management. We have one client in residential treatment, one client receiving intensive case management and living in an assisted living facility, and one client moved to a long term care facility.

The MH Court Case manager has created and implemented a participate handbook/resource guide for the Mental Health Court clients.

We have begun analyzing cost avoidance with Okeechobee Reinvestment grant program. This has been measured by calculating the daily cost of jail, multiplied by the average # of days for a jail sentence for individuals convicted of a misdemeanor and the average # of days for jail sentence for individuals convicted of a felony. Calculations as follows:

*19 clients with Misdemeanor x average 40 days in jail x \$125.00 average cost per day = **\$95,000***

*29 clients with felony charges x average 98 days in jail x \$125.00 average cost per day = **\$355,250***

*48 total clients x 3,602 days x \$125.00 per day = **\$450,250***

Consumer Satisfaction Surveys: SEFBHN staff submitted 1st quarter consumer satisfaction surveys. For the 1st quarter of this FY, providers submitted 943 adult surveys and 308 child surveys.

LOCUS-CALOCUS 1ST Quarter FY 20 Update

In the last quarter of FY 19, SEFBHN providers conducted 139 LOCUS assessments and 0 CALOCUS assessments. As shown in the following two tables, the number of LOCUS and CALOCUS assessments

performed by providers during the first quarter of this fiscal year was 1339 and 250, respectively. For LOCUS, this is an 863% increase in use of the tool. It, of course, is an infinite increase in CALOCUS assessments since there were none last quarter.

SEFBHN 1st Quarter FY 20 LOCUS Assessments by Provider	
Provider	# of LOCUS Assessments
Behavior Basics, Inc. (BB)	3
Henderson Behavioral Health (HBH)	10
JEFF INDUSTRIES INC	7
New Horizons of the Treasure Coast (NHTC)	343
South County Mental Health Center (SCMHC)	226
South Florida State Hospital (SFSH)	22
The Jerome Golden Center (JGC)	728
Grand Total	1339

SEFBHN 1st Quarter CALOCUS Assessments by Provider	
Provider	# of CALOCUS Assessments
NEW HORIZONS OF THE TREASURE COAST	201
SOUTH COUNTY MENTAL HEALTH CENTER	20
THE JEROME GOLDEN CENTER	29
Grand Total	250

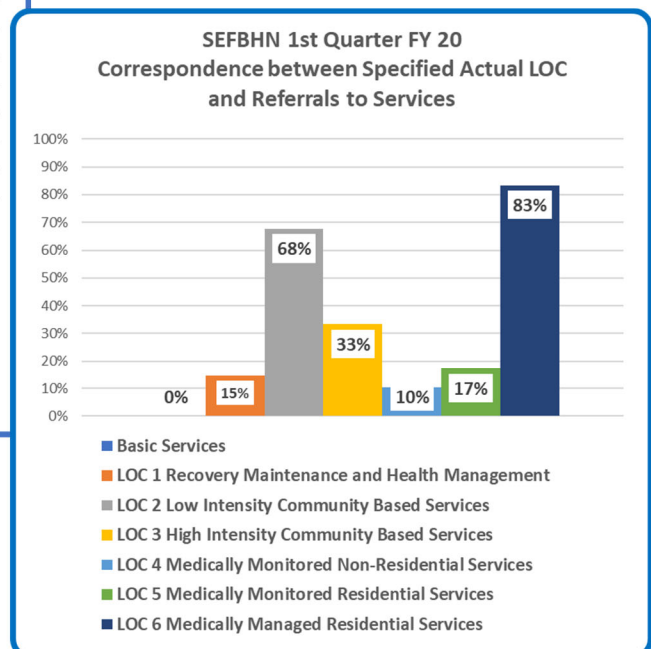
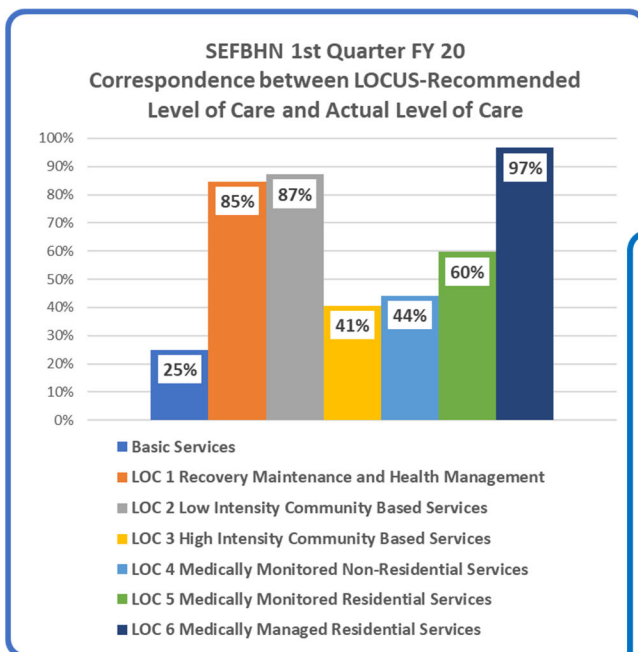
Three hundred fifty nine (359) LOCUS assessments, or 27% of the total, resulted in a recommended LOC 2 – Low Intensity Community Services. LOC 6 Medically Managed Residential Services was the recommended disposition of 292 (22%) of all assessments. The frequencies with which other LOCs were recommended are shown in the following table.

SEFBHN First Quarter FY 20 Frequency of LOCUS Recommended Levels of Care by Provider									
LOCUS Recommended LOC	Providers							Total	%
	BB	HBH	JEFF IND.	NHTC	SCMHC	SFSH	JGC		
Basic Services	1			1	4		30	36	3%
LOC 1 Recovery Maintenance and Health Management		3	3	5	15		59	85	6%
LOC 2 Low Intensity Community Based Services	1		4	12	182	5	155	359	27%
LOC 3 High Intensity Community Based Services	1	1		24	9	8	169	212	16%
LOC 4 Medically Monitored Non-Residential Services		1		14	11	4	72	102	8%
LOC 5 Medically Monitored Residential Services		3		62		5	183	253	19%
LOC 6 Medically Managed Residential Services		2		225	5		60	292	22%
Total	3	10	7	343	226	22	728	1339	100%

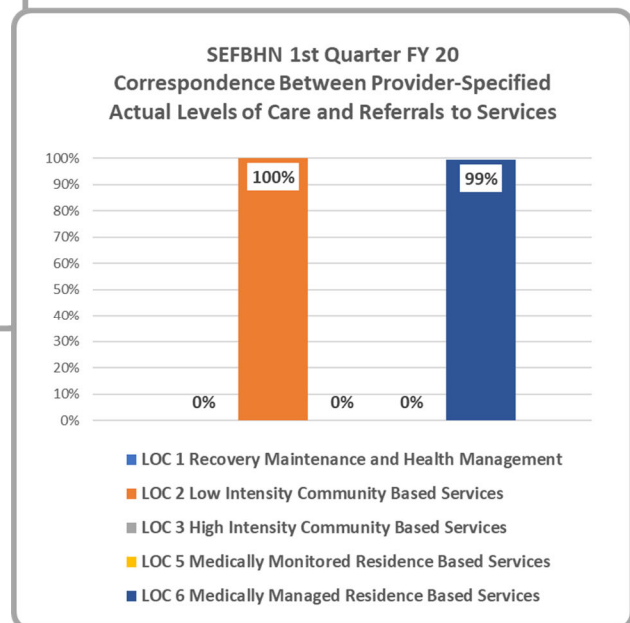
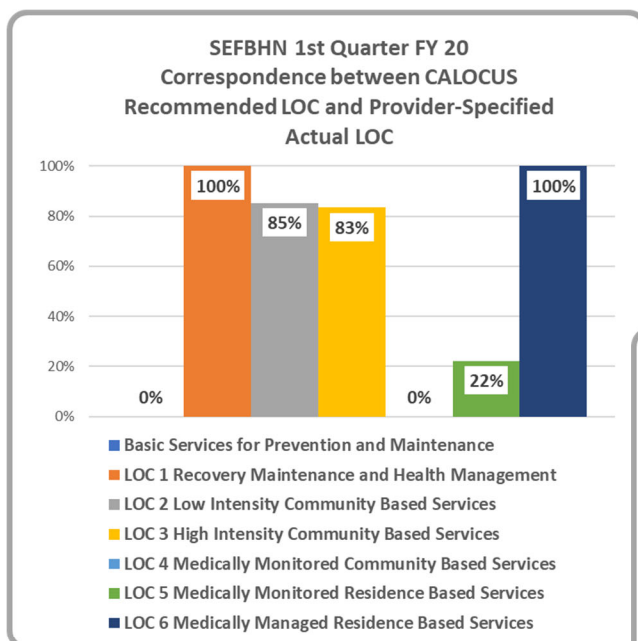
As shown in the next table, of the 250 CALOCUS assessments performed, 79%, or 198 resulted in a recommended LOC 6 – Medically Managed Residence Based Services. This result is unexpected, and Carisk will work with SEFBHN and providers to determine why this many children and adolescents ended up with a recommended disposition for the highest level of care available. Additional training will be implemented, if indicated, to assure that persons are not being referred for services of a higher intensity than warranted by their clinical presentation.

SEFBHN 1st Quarter FY 20 Frequency of CALOCUS Recommended Levels of Care by Provider					
CALOCUS Recommended Level of Care	Providers				%
	NHTC	SCMHC	JGC	Total	
Basic Services for Prevention and Maintenance			9	9	4%
LOC 1 LOC 1 Recovery Maintenance and Health Management			4	4	2%
LOC 2 Low Intensity Community Based Services		20	13	33	13%
LOC 3 High Intensity Community Based Services	1		2	3	1%
LOC 5 Medically Monitored Residence Based Services	2		1	3	1%
LOC 6 Medically Managed Residence Based Services	198			198	79%
Grand Total	201	20	29	250	100%

The figure on the left below presents the percentage correspondence between LOCUS-recommended levels of care and the provider-selected actual levels of care for the 1339 assessments performed during the 1st Quarter of this fiscal year. The figure on the right shows the percentage correspondence between the provider-selected actual levels of care and where the providers referred the clients. These graphics illustrate that, for LOCs 1, 3, 4 and 5, there is a significant discrepancy in the how providers are reporting the outcomes of their LOCUS assessments. Additional training and presentations at SEFBHN's Continuous Quality Work Group monthly meetings will address this issue.



Similarly, the figures below show the percentage correspondence between the CALOCUS-recommended levels of care and the provider-selected actual levels of care, as well as between the provider-selected actual levels of care and where the providers referred the clients. Note that LOCs 2 and 6, Low Intensity Community Based Services and Medically Managed Residence Based Services, respectively, achieve a high correspondence. While 3 of the other 5 categories of care, show virtually no correspondence, it is important to note that LOCs 2 and 6 capture over 92% of all the CALOCUS assessments performed during this quarter.



Provider justifications for selecting an actual level of care different from that recommended by the assessment instruments are shown in the following two tables. Of the 250 total CALOCUS assessments, only 15 (6%) included variances. Providers selected “clinical judgment” as the reason for these variances 100% of the time.

SEFBHN 1st Quarter FY 20 - Summary of CALOCUS Variances by Provider				
Reason for Variance	Providers			Total
	NHTC	SCMHC	JGC	
Clinical judgment	1		14	15
No Variance	200	20	15	235
Total Variances	1	0	14	15
Total CALOCUS Assessments	201	20	29	250
% of Assessments with Variance	0%	0%	48%	6%

Overall, 382 (28%) of the 1339 LOCUS assessments resulted in variances, which is a decrease of 28% from the percentage of variances last quarter. Providers conducting LOCUS assessments identified 15 different variance reasons with the most frequently cited (32% or 123 assessments) being “clinical judgment.”

SEFBHN 1st Quarter FY 20 - Summary of LOCUS Variances by Provider								
Variance Reason	Providers							Total
	BB	HBH	JEFF IND.	NHTC	SCMHC	SFSH	JGC	
Arrested from unit/incarcerated							1	1
Client chose a LOC other than the one recommended		1		2	3		34	40
Client denies SPMI; refuses to seek services							6	6
Client is court ordered to a higher level of care				1	1		7	9
Client is court ordered to a lower LOC							1	1
Client refuses recommended level		1		2			47	50
Client waitlisted for Recommended LOC							6	6
Client's finances/job deter treatment level							1	1
Client's priority is shelter at this time				2			16	18
Clinical Judgment		2		53	3		65	123
Eloped from facility							1	1
Initiation of Involuntary Examination				4				4
Involuntary Admission by Law Enforcement				1				1
No services/beds available at level of care				1			9	10
Services at recommended LOC not what client needs	1				2		107	110
No Variance	2	6	7	277	217	22	427	958
Total Variances	1	4	0	66	9	0	301	381
Total LOCUS Assessments	3	10	7	343	226	22	728	1339
% of Assessments with Variances	33%	40%	0%	19%	4%	0%	41%	28%
% of Assessments with Variances Q4 FY 19	14%	82%	NA	47%	31%	0%	25%	39%
% Δ	135% ↑	51% ↓	NA	60% ↓	87% ↓		60% -↑	28% ↓

Carisk and SEFBHN are working with providers toward an ultimate goal of maintaining variances within 10% of the assessments, however, this assumes a greater familiarity, experience and skill with these level of care instruments than SEFBHN providers currently have. This, of course, is the rationale for development of the LOCUS-CALOCUS Fidelity Monitoring and Quality Assurance Initiative which was discussed in a previous quarterly report. The goals of this initiative are to train, support and assist providers in increasing the quality of these level of care assessments, while expanding the use of the LOCUS and CALOCUS throughout the system of care.

Toward that end, SEFBHN and Carisk Partners are continuing provider and train-the-trainer trainings. A South County Mental Health Center in July and another at JFK Hospital, North Campus in September trained 36 new clinical and case management staff in the use of the LOCUS and CALOCUS. Going forward, trainings will also benefit from use of a finalized set of training tools, including:

- A SEFBHN procedure governing provider staff qualifications for performing various types of assessments, including the LOCUS-CALOCUS;
- Carisk Partners' Train-the-Trainer standards and process;
- A LOCUS-CALOCUS Post-test;
- Adult (LOCUS) and children's (CALOCUS) case studies for training and inter-rater reliability testing; and
- A LOCUS-CALOCUS Fidelity and Quality Validation Tool for use by SEFBHN and network providers.

As the training and fidelity monitoring initiative progress over time, improvement in the quality of conducted assessments can be expected to decrease provider reliance on using variances to deviate from the LOCUS-CALOCUS recommended levels of care.

(3) Overview of necessary adjustments to required plans, including justification for proposed changes, identification of barriers or anticipated barriers to achieving stated goals, and proposed strategies to mitigate the impact of said barriers on the Network.

The Annual Business Operations Plan was updated and submitted in the first quarter. The Business Operations Plan also include updates to the:

- State Mental Health Treatment Facility Discharge Reintegration Plan
- Care Coordination Plan
- Quality Assurance Plan
- Annual ALF-LMH Plan
- Annual Network Service Provider Monitoring Plan

The Enhancement Plan for FY 2019/20 was also submitted. Since the Triennial Needs Assessment was due after the Enhancement Plan – some revisions are expected.

(4) Network Management Activities:

(a) New subcontracts, or amendments to existing subcontracts with Network Service Providers;

Fourteen amendments; nine new subcontracts; and, four new agreements was completed during the first quarter. The documents can be found in the Provider E-Contracting System and are listed as follows:

Amendments

PDA47 – Ebb Tide Treatment, LLC

LTF10 – Henderson Behavioral Health, Inc. (Wraparound)

PDA54 – Access Recovery Solutions, LLC
ZDA14 – Counseling and Recovery Center, Inc.
PTF05 – Housing Partnership, Inc. d/b/a Community Partners
PNF25 – Federation of Families of Florida, Inc.
PDA56 – Rebel Recovery Florida, Inc.
PNA17-1619 – National Alliance on Mental Illness in Palm Beach County, Inc.
PNA16-1619 – Jeff Industries, Inc.
PNF20-1619 – Parent-Child Center, Inc.
PNC25 – Father Flanagan's Boys Town Florida, Inc.
PNA19-1619 – Palm Beach Habilitation Center, Inc.
LNC07-1619 – Drug Abuse Treatment Association, Inc.
AGR18 – School District of Okeechobee County
LTF09 – 211 of the Palm Beaches and Treasure Coast

New Subcontracts

PNA19 – Palm Beach Habilitation Center, Inc.
PNC26 – Sinfonia Family Services of Florida, Inc.
ZDA14 – Counseling and Recovery Center, Inc.
ZDA08 – Public Defenders Office, Nineteenth Judicial Circuit
PTF05 – Housing Partnership, Inc. d/b/a Community Partners
PNA36 – Henderson Behavioral Health, Inc. (FACT Team)
PDA59 – The Recovery Research Network Foundation, Inc.
PDA48 – Drug Abuse Foundation of Palm Beach County, Inc.
PTF03 – The Jerome Golden Center for Behavioral Health, Inc.

New Agreements

AGR31 – Ronik-Radlauer Group, Inc. (Consulting Agreement)
AGR33 – Face It TOGETHER, Inc.
AGR32 – Alternate Group Care, Inc.
AGR29 – Palm Healthcare Foundation

Termination

N/A

(b) Collaborative strategies and activities with the Department or Stakeholders

- SEFBHN and the FL LINC Project collaborated to create messages to reduce the stigma of suicide with education and training throughout the network. SEFBHN continues to enhance partnerships, networks, and advisory boards to engage, organize, and empower community leaders and its members to recognize Suicide Prevention, Intervention, and Post-vention. Care Coordination responsibilities for the Florida LINC program were transitioned to New Horizons of the Treasure Coast (NHTC) at the end of FY 16/17, with SEFBHN providing workspace and office supplies for the Florida LINC Regional Suicide Prevention Specialist through June 30, 2019. As result, SEFBHN provided funding to support the following services with our Care Coordination Team being available to lend additional technical

assistance as needed / requested. The contract was extended through September 30, 2019 and From July 1, 2019 – September 30, 2019, services continued with NHTC completing services at their site until the contract ended at the close of this first quarter of FY 19-20.

- The following services were rendered:
 - **31** children were provided Coordination of Care Services by NHTC during the first quarter of the 19/20 fiscal year.
 - **3** Suicide Prevention Trainings (Question, Persuade, Refer) were conducted in both Circuit 19 by Florida LINC during this 1st quarter providing skills and tools to **40** participants

Children's System of Care

- During the first quarter a total of 254 children and youth received prevention and treatment services through system of care. Twenty new referrals were received, and twenty-two children and youth were enrolled in treatment services while twelve children and youth were discharged. At the start of the quarter, 247 youth were being served and at the end of the quarter, 263 were being served. The following is a summary of activities that occurred during the first quarter.
- The Federation of Families (FoF) in partnership with Community Partners of South Florida offered SOC families in the Glades area (western Palm Beach County) completed an eight- week summer program. Most of the summer was spent on summer camp which included life skills, a little tutoring, art and crafts, field trips and youth leadership training. The Federation submitted grant applications to the Children's Services Council, Healthier Glades (2), and ACES, a new local youth organization. The youth were trained how to write the ACES grant, and also submitted a grant to Healthier Glades. The Federation is also working on a collaborative grant with the Palm Beach County Community Services Division.
- In Okeechobee, Drop-In centers were offered for all students. To increase utilization the System of Care Program Director called each child identified as high risk to inform them about the opportunity to come to the Drop-In Center along with children who are already receiving Wraparound Services. The CMH SOC participated in the annual Back to School Expo along with New Horizons of the Treasure Coast and many other mental health agencies who serve Okeechobee County. The event was held on August 3rd. There were nearly 2000 attendees (600 of them were children) who received mental health information, backpacks and supplies.
- The Coordinating Councils conducted 5 meetings during the 1st quarter – 3 in the Glades area and 2 in Okeechobee County.
- On August 9th, the CMHSOC hosted a Behavioral Health Provider Fair, with 99 people in attendance. The resource fair was sponsored by the Okeechobee System of Care at the local High School.
- Both of our SOC locations offer family and youth support services. In the Glades area, the youth participate in a weekly mentoring program for young men and "Girl Talk" is offered for young ladies. These services are also provided during weekly TUF talks and Strengthening Families classes. Fifty unduplicated youth participated in the Glades.
- The Okeechobee SOC has established Thursday afternoons for peer services for all grade levels. Additionally, there is now a new peer support group for youth from ages 18-

29. Their first meeting was on 09/30/19. They have proposed a Stress Relief day at the local community college for early December, during finals week.
- In Okeechobee, we hosted De Palazzo the State Director for Safe Schools from Equity Florida. We hosted three workshops for different audiences on one day. She spoke specifically about LGBTQ populations, needs and mental health for those who identify as LGBTQ.
 - Okeechobee also hosted Rufus Lott, a sought after speaker/trainer on Restorative Practices for students.
 - A racial equity workshop was planned in the Glades, but had to be rescheduled.
 - Federation of Families has partnered with the Palm Health Foundation to implement The Open Table in the Glades Area. The Open Table is a faith-based support model that is designed to support systems in rural communities to address their lack of resources and build capacity to address the behavioral health needs of the children and their families. It utilizes the resources within a congregation to support these families to develop a life plan. The Open Table is part of the sustainability plan for children, youth and families as they transition from Wraparound Services. Federation of Families facilitated monthly Open Table meetings.
 - Federation of Families held monthly system of care youth advisory meetings. They had 1 Social marketing sub-committee meeting. They attended Healthier Glades meetings and subcommittee meetings.

Prevention Activities

- The Network Prevention Manager continues to meet monthly with ME Prevention Managers and DCF state Prevention Clinical liaison. The team has confirmed the next face-to-face for October 24, 2019 in Tallahassee, FL.
Agenda items for this meeting are:
 - State Epidemiological Outcomes Workgroup (SEOW) initiative -What does the data say?
 - Performance Based Prevention System (PBPS) Crosswalk
 - Prevention Guidance Document 10
 - Block Grant Performance Indicators
 - First Lady, Casey DeSantis Hope for Healing Initiative
 - Training Needs
- The Network Prevention Manager continues to convene monthly phone-in meetings; for all Prevention SAMH funded agencies and coalitions to discuss Statewide Managing Entity Prevention news and updates within the ME and state. The calls allow for a monthly 2-way conversations between the ME and the Prevention funded. During the months of July - September 2019 conversations continued to center around updates to the
 - Fiscal Reporting and Data Collection systems,
 - Carisk Partners (formerly known as Concordia)
 - FASAMS (Financial And Services Accountability Management Systems)
 - Data Conversion Tool
 - Performance Based Prevention Systems (PBPS)

- Data Collection Upgrades
 - PBPS Invoicing Tool
- Substance Abuse Skills Prevention Training (SAPST)
- ACEs and their impact on Youth / Adult behavior
- FL LINC Zero Suicide Organizational Quality Self-Evaluation
- Discussions Continued surroundings
 - Validations / Monitorings
 - Prevention Monitoring Tool
 - Performance Measures Outcomes doc
 - Needs Assessment and Community Action Plan Upcoming reviews
 - Individual CARF Review Findings
- The Network Prevention Team additionally continued discussing around the development of resources and promising program initiative which address the emerging Vaping concerns expressed by Community leaders, parents and this ME's Counties' school officials.
 - Coalitions created Community conversation opportunities
 - School-based providers engaged parents in PTA, SAC and PTO events.
- This 19-20 FY, the Network Prevention Manager continues training and developing skills to assist in the writing of Prevention Contracts and Amendments. During this 1st quarter of FY 19-20, the Network Prevention Manager worked with the Compliance Administrator to complete the Contract Amendment for 211 of the Palm Beaches and Treasure Coast.
- Discussions were initiated during this 1st Quarter to amend other fund awards into new contracts with Hanley Foundation, Palm Beach County Substance Abuse Coalition and Substance Abuse Center of Indian River County for the next 19/20 Fiscal Year.
- This Network Prevention Manager also worked with the one of the three teams of SEFBHN staff to complete the FL LINC Zero Suicide Organizational Quality Self-Evaluation with 10 SEFBHN agencies. On a team, led by the Network Integrity Manager, the Network Prevention Manager assisted in the Agency Zero Suicide Self-Evaluations by reviewing the agencies' completion of their self-assessments and review of policies and procedures relevant to processes for staff to assist and provide safety to individuals expressing suicide ideations. The 3 agencies to whom this team provided review, guidance and recommendations were (1) Counseling and Recovery Center, Inc. (2) Drug Abuse Treatment and Association, Inc. (3) Wayside House, Inc. All 3 agencies stated the Technical Assistance visits were informative and provided them the resources, direction and guidance needed to development an agency-wide awareness and protocol to address individuals who express suicide ideations.
- All SEFBHN Prevention funded partners completed the yearly update of their Service Delivery Narratives (SDN). The Network Prevention Manager reviewed and returned the approved SDNs to each provider / coalition who uploaded the doc to the Performance Based Prevention System (PBPS). The state requested them

- During the months of July – September 2019, the Coalitions were fully engaged, continuing the implementation of Environmental Strategies and School-based Programming throughout the SEFBHN Network.
- Palm Beach County Substance Abuse Coalition (PBCSAC) completed beginning of school activities and began the year with the Teen Coalition-In-Action (CIA) hosting the first of four scheduled Teen Vaping sessions. PBCSAC also conducted the first #Teen Talk event for this 19/20 School Year. #Teen Talk is an interactive event where Teen CIA lead conversations with parents, community members, teachers and law enforcement regarding a solution focused approach to e-cigarette use, underage drinking and other drugs event for this 19/20 School Year.
 - PBCSAC plan to implement their first Youth Teen Summit. They will host the event at their location at the Children's Services Council Office in Boynton Beach, FL on October 12, 2019.
 - PBCSAC began planning for the PBC Schools poster contest. Last year's contest had as many as 750 entries, whereby the top 5 in Elementary, Middle and High School are recognized. A partnership with the South Florida Fair allowed the display of the top 75 entries. The contest is scheduled to begin October 23, 2019.
 - PBCSAC has begun its work on a Vaping Task Force. One of its goals is to create a Logic Model which will provide data and information to Palm Beach County surrounding these issues.
 - PBCSAC continues to the work to complete the implementation and execution of goals outlined in the Circuit 15 Heroin Task Force (HTF) Prevention Plan. Those identified initiatives in the HTF Prevention Plan are as follows:
 - Execution and roll-out of Opioid Prevention messaging to educate School and College age Youth, Parents and the general community.
 - Enhancement of current Opioid Prescription education components to Physicians and Medical service providers.
 - PBCSAC initiated this School Year's "Friday Night Rivals" where the Coalition on Wheels (COW) travels and sets-up tents with outreach tables, chairs and fun youth activities at the following locations and dates. PBCSAC, also, honors responsible teens with certificate at Halftime of the rival football games.
 - The 2019 Schedule
 - 8/29 Palm Beach Central High at Dwyer High School in Palm Beach Gardens, FL.
 - 9/27 American Heritage School at Benjamin High School in Palm Beach Gardens, FL.
 - 10/11 Clewiston High School at Cardinal Newman High School in West Palm Beach, FL.
 - Martin County Board of County Commissioners and PBCSAC continue to partner. They, too, completed beginning of school activities with their Teen Coalition-In-Action (CIA) who, too, began work on their Martin County Schools Youth Teen Summit. That group

continued their work started on an ordinance during the 4th quarter FY of 18/19, to present to the Commissioners to raise the smoking legal age to 21 in Martin County.

- Okeechobee Substance Abuse Coalition – started their Fall School events, holding Friday Night Done Right outings at sites partnered with community partners to create safe drug free places and activities for Okeechobee Schools and Community. They are continuing to work with the Okeechobee County System of Care initiative.
- Roundtable of St. Lucie County – Substance Abuse Prevention Network Committee - continues working closely with the St. Lucie County Behavioral Health Task Force.
 - Their Executive Director and the Network Prevention Manager co-chair the task force which has engaged representation by the St. Lucie County School, Children's Services Council, Treatment Centers, DJJ, DOH and other County Coalitions.
 - That Task Force meets monthly on the 4th Wednesday to connect Community Behavioral Health Resources.
 - The short- term goal is to continue to partner with Community partners to create a Needs Assessment, Logic Model and Community Action Plan to prioritize and direct the steps to meet the identified Community Behavioral Health needs.
 - Roundtable also worked with community partners within their county to provide safe and drug-free back to School events and activities.
- Substance Abuse Free Indian River (SAFIR) is working on and partnering with community partners to have a return engagement of the Marijuana forum held in Vero Beach on April 12th. Ed Shemelya from High Intensity Drug Trafficking Areas (HIDTA) will present at the fall Marijuana Forum which will be held October 22, 2019 at the Richardson Center at Indian River State College, Mueller Campus, Vero Beach from 8:00 am – 4:30 pm. They plan to provide Breakfast, lunch and 7.5 CEU's to attendees.
 - SAFIR worked with community partners within their county to provide safe and drug-free Back to School events and activities.
 - Substance Abuse Free Indian River (SAFIR) was also highlighted / featured in the Community Anti-Drug Coalitions of America (CADCA) Coalitions Online weekly newsletter for their partnership between the coalition and St. Lucie County law enforcement.
 - SAFIR is partnering with Substance Abuse Council of Indian River (SACIRC) to provide the "No One's House" environmental strategy.
 - SAFIR is partnering with Substance Abuse Council of Indian River (SACIRC) to re-institute the Coffee and Conversation parent-to-parent forum.
 -
- All SEFBHN Coalitions continue developing Youth Coalition Teams / Teen Coalitions In Action.
- SEFBHN Prevention Providers are celebrating their ability and successes had in implementing the state recommended Prevention School-based Programming in schools in each of our counties:

- Hanley Center Foundation (HCF) began their implementation of the Botvin LifeSkills Training school-based program in Palm Beach County's Coast and Western Communities. Like FY 18/19, HCF has begun their 8th, 9th and 11th grade program implementations in schools with whom they made agreements during the summer and beginning of FY 19/20. HCF plans to continue the transition of some of their schools from Allstars and Alcohol Literacy Challenge to Botvin LifeSkills Training.
- New Horizons of the Treasure Coast (NHTC) has, too, successfully begun its implementation of "Too Good For Drugs / Violence" in selected grades in all Elementary, Middle and High School students in St. Lucie County. They have been successful in developing and nurturing this partnership with St. Lucie County School District which has allowed this implementation for the last 4 years. This 19/20 FY, they have begun to transition some of their schools from "Too Good For Drugs / Violence" to Botvin LifeSkills Training.
- Tykes & Teens, has, also, successfully begun their implementation of Botvin LifeSkills Training school-based program in Martin County Elementary Schools. They plan to, again, implement the Elementary Program to all Martin County District Schools 4th and 5th graders.
- Substance Abuse Council of Indian River (SACIRC) has successfully begun implementation of Botvin LifeSkills Training in all Indian River County Elementary, Middle, and High Schools. They have been successful in developing and nurturing this partnership with Indian River County School District which has allowed this implementation for more than 5 years.
- SACIRC is partnering with Substance Abuse Free Indian River (SAFIR) to provide the "No One's House" environmental strategy.
- SACIRC is also partnering to re-institute the Coffee and Conversation parent-to-parent forum
- SACIRC has scheduled special Vaping Education and Facts Presentations:
 - November 6th with High School students
 - November 13th with Middle School students
 - Parents will be invited to attend presentations
- Because of SACIRC's success at implementing Botvin LifeSkills Training in Indian River County, Botvin LifeSkills Training has recognized SACIRC, featuring them on their Program tab. Please see the weblink to the article.
<https://www.lifeskillstraining.com/indian-river-county-florida-and-botvin-lifeskills-training-prevention-is-a-partnership/>
- The Network Prevention Manager has been selected as Co-Chair of the Circuit 15 Juvenile Justice Advisory Board, continuing work and partnerships with Community partners, committees and alliances. Meetings continue to address the goals and work for FY 19/20; and

the collaborative work of state agencies and integration of Behavioral Health recommendations by the State of Florida Marjorie Stoneman Douglas High School Public Safety Act.

- The Network Prevention Manager and SEFBHN Prevention Team work closely with Circuit 19's Opioid Task Force Prevention Team. The Network Prevention Manager and Representatives from our SEFBHN Prevention Team attend and volunteer their expertise to create and support Prevention processes and measures which deter or delay the introduction of the use and abuse of Opioid substances.
- During this 19/20 FY, The Network Prevention Manager continues the work to complete the implementation and execution of the goals outlined in the Circuit 15 Heroin Task Force (HTF) Prevention Plan.
 - SEFBHN Prevention Providers are celebrating successes in implementing initiatives recommended by Circuit 15 / Palm Beach County's collaborative efforts to respond to the county's Heroin epidemic. The Heroin Task Force (HTF) developed plans for many sectors of the community. Components of that HTF Prevention plan continue to be implemented / executed.
 - Drug Abuse Treatment Association (DATA) continues our SEFBHN work to complete the implementation and execution of goals outlined in the Circuit 15 Heroin Task Force (HTF) Prevention Plan; namely the addition of 15-minute Opioid Prevention Message to their existing Prevention programming.
 - Hanley Center Foundation (HCF), additionally, continues to the work to complete the implementation and execution of goals outlined in the Circuit 15 Heroin Task Force (HTF) Prevention Plan. Those identified initiatives in the HTF Prevention Plan are as follows:
 - Creation and Development of an Opioid Education and Support Group, which made possible after the acquisition of funding from Palm Beach County to initiate the Project C4OPE project with Hanley Center Foundation.
 - Implementation of Botvin LifeSkills Training curriculum in schools where there is no SAMH Prevention ~ or ~ the addition of 15-minute Opioid Prevention Message to existing Prevention programming.
- Hanley also earned the Health Resources and Services Administration (HRSA) grant which addresses the opioid crisis in rural counties. This initiative will build a consortium of stakeholders (law enforcement, hospitals, fqhc, treatment, schools) to identify the need in Okeechobee County.
 - Hanley will write the needs assessment and the plan to address the workforce and sustainability of the plan.
 - This plan will address the full spectrum of programming (Prevention, Treatment and Recovery) collecting information from -- *Prevention, System of Care, Mental Health Court services, and Substance Abuse Treatment and Recovery services* -- provided in Okeechobee and surrounding counties – since residents often travel outside of Okeechobee County to receive services.

- The Network Prevention Manager continues to work closely with the Florida Alcohol and Drug Abuse Association (FADAA) statewide Prevention team and Florida Substance Abuse Prevention Advisory Council (PAC). The PAC continues to meet quarterly by phone.
- The FADAA statewide prevention team continues to phone meet monthly. This 1st quarter's discussions centered around initiatives to address the Opioid crisis and emerging Marijuana Vaping and in selected districts / circuits; and the overall increase in Marijuana as reflected in data reports from last year. FADAA representatives sought to have agencies share programming and initiatives to educate and inform parents and youth of the dangers of mis-using these medications. Also, on the agenda, was the continued conversation surrounding having an effective "single message" going out from the Prevention Community. During the 1st Quarter, this information was shared with SEFBHN Network Prevention Providers and Coalitions to encourage discussions about next steps for the work we'll do regarding the stated areas.

Care Coordination

- The care coordination team continues to create opportunities for cross-system collaboration and communication between SEFBHN, community stakeholder, and the network service providers (NSP). Three NSPs: New Horizons of the Treasure Coast, Jerome Golden Center, and South County Mental Health Center, continue to maintain full-time care coordination staff that are responsible for implementing internal care coordination processes and collaborating with community stakeholders for the purposes of developing a recovery-oriented system of care.
 - The SEFBHN Coordination of Care Team conducts daily coordination of care activities in collaboration with our network providers and stakeholders. They assist through trouble shooting complex cases by identifying needed services and supports within the community for priority consumers. During the 1st quarter there were 85 consumers identified, approved and enrolled as candidates for care coordination services. An example of a case opened during this quarter involved a consumer with a history of multiple recent acute care admissions due to psychosis. Through care coordination involvement the consumer was enrolled in the First Episode of Psychosis program.
 - The CoC team continues to utilize the Transitional Voucher Program. It is designed to provide care coordination and vouchers to purchase treatment and support services for adults transitioning from Florida Assertive Community Treatment (FACT) teams, acute crisis services, and institutional settings to independent community living. This program is designed to bridge the gap for persons with behavioral health disorders to live independently in the community as they transition to lower levels of care while building a support system to sustain their independence, recovery, and overall well-being.. Various vouchers were used for housing subsidies, pharmaceuticals, clothing, and transportation.
 - In the 1st quarter, SEFBHN approved 78 transitional vouchers – 44 for substance use and 34 for mental health. This is compared to 46 transitional vouchers for the prior quarter. Vouchers were used for housing subsidies, pharmaceuticals,

clothing, and transportation. SEFBHN has streamlined the Voucher application and approval process by utilizing a fully electronic form system for submission and approval that obviates the need for paper and faxing. Furthermore, the form itself is more user friendly and typically takes less time to complete than the prior paper form. This process has been recognized as an Innovative Initiative by the 6 other Managing Entities and has been adopted by several of them.

- The Coordination of Care Module remains fully operational. Carisk Partners is working with MD Flow to explore the integration of telehealth technology into the module.
- SEFBHN Care Coordination staff continues to facilitate a regularly scheduled monthly interdisciplinary care coordination meeting with staff persons from Jerome Golden Center, South County Mental Health Center, New Horizons of the Treasure Coast and Okeechobee. The goal of the meetings is to facilitate the effective exchange of agency information that supports timely and efficient utilization of network resources through clearly defined actions. During this quarter, the participating provider staff discussed best practices for care coordination and trends relating to psychosocial barriers. Recent topics discussed included: the Service Prioritization Decision Assistance Tool (SPDAT) and the Homeless Management Information System (HMIS). These meetings continue to offer provider and SEFBHN staff an open forum to discuss service trends, systems gaps, community resources, and treatment barriers.
- The SEFBHN Network Integrity manager held a workgroup providing training and a forum for discussion and feedback regarding the newly implemented ASAM Continuum assessment system, it's implications for care coordination across the network of substance use disorder providers, and utilization of the waitlist system. Expanded biweekly care coordination calls were also established to include all providers across the network in order to facilitate improved connections and awareness across the network in help consumers that require a range of different services. Weekly calls continue to be held directly with Teds Place staff to ensure that the needs of each resident are being met and that individuals are being both matched to the proper level of care and admitted to treatment as quickly as possible. This often involves a collaborative care coordination effort between Ted's Place staff, provider staff and the Network Integrity Manager working together. 87% of individuals who arrived at Ted's Place this quarter have been successfully linked to treatment services within an average stay of 16 days.
- Family Systems Managers initiated a monthly System of Care, Care Coordination Meeting for the Network's Community based Children's Providers, Community Base Care Agencies (CBC), Children's Crisis Unit's, DCF, DJJ, and Managed Care representatives to meet and discuss ways to improve our care coordination efforts, make referrals to the Local Review Teams, utilize the Care Coordination Module, Address Challenges within the Network, and discuss relevant topics that affect our High Utilizers or complex cases. The first meeting was 8.12.19 and the

second was held 9.18.19. It will be held monthly via conference call with the next call scheduled for 10.16.19 to discuss the Network's implementation of Trauma Informed Care.

- On 8.26.19 CALOCUS training was provided by Family System Manager to Housing Partnership's Clinical Staff as a refresher. It was an applied training using a case example to assist the staff in going through the different dimensions to gain practice appropriately scoring and understanding the different rating options. The feedback received was positive from the participants and administration.

Housing Activities

- The SEFBHN Director of Network Integrity and Housing Specialist are very active attending and participating in attend the Continuum of Care (CoC) meetings in Circuits 15 & 19.
- Housing Specialist attends a weekly Acuity meeting with the Palm Beach County CoC staff and Providers.
- Housing Specialist attends a monthly Community Engagement Committee Meeting involving Engagement Teams throughout Palm Beach County.
- Director of Network Integrity attended the Supportive Housing Summit in Orlando, Sept. 23-24th, 2019 and participated in one of the workshops on the Managing Entity Panel. The workshop highlighted all the different programs, assistance and collaboration that take place with the ME Housing coordinators.
- Housing Specialist and Housing Program Director attended ME/CoC conference in Orlando to provide a summary of activities and services available for CoC team members.
- The Housing Specialist and Treasure Coast Homeless Coalition have established quarterly meetings and assistance with a SOAR Online Cohort.
- The Director of Network Integrity and the Housing Specialist continues to participate in the quarterly statewide Managing Entity Housing Calls.
- The Director of Network Integrity is a member of the Executive Committee of the HHA (Palm Beach County's CoC) and participates in monthly meetings. At the September HHA meetings, the committee's voted to change the makeup of the Executive board and as well as add 5 slots for people with lived experience. The Director of Network Integrity's position on Executive Board is up for rotation in October.
- The Housing Specialist is a member of the Palm Beach Continuum of Care Engagement Subcommittee, newly adapted and attends monthly, beginning March 2019.
- The Director of Network Integrity is member of the Homeless Advisory Board (HAB) of Palm Beach County and attends quarterly meetings. A new Housing Plan is due in 2019 – and additional workshop meetings are being held regularly to educate board members on options and ideas for the plan.
- Housing Specialist attends a monthly PBC CoC meeting, the Community Engagement Subcommittee in which Street Engagement Peers attend regularly to report success or

struggles in housing persons experiencing homelessness. Community includes, Palm Beach Sheriff's Office Community Officer, Palm Beach County Homeless Outreach Team, Vita Nova, The Lord's Place and Housing Partnership.

- Housing Specialist attends a Quarterly Government meeting which Social Security Administration, Homeland Security-Immigration and Citizenship, Palm Beach County Tax Collectors Office, Vital Statistics Office, Department of Children and Families, and Libraries.
- Housing Specialist has met with Oxford Housing staff to assist in developing relationships and provide referrals.
- Housing Specialist explained the lack of housing in Martin and St. Lucie Counties to Oxford Houses and they are looking to open 2 houses in Martin.
- Housing Specialist attends monthly seeking placement conference calls
- Housing Specialist completed 15 Assisted Living Facilities site visits.
- October 1, 2019 ALF annual meeting invitation where two ALF Owner Operators attended. ALF Owner and Chair of ALFA, Roshni Lakram and assistant. Housing Specialist has been invited to attend November 21, 2019 at 11:30am next Treasure Coast ALF meeting. The information provided during the meeting has been distributed by ALFA Chair to other ALF Owners.
- Monthly Housing coordinator calls to assist persons linked to substance use treatment and follow up with housing opportunities.
- SEFBHN in collaboration with Indian River Mental Health Court (MHC) received the CJMHSA Reinvestment Grant which runs from January 2017 through January 2020. The Housing Specialist continues to help coordinate housing options in Indian River County for MHC clients and work with the Treasure Coast Homeless Services Council (TCHSC) to place clients and oversee the 2 houses leased by TCHSC through an MOU with SEFBHN. The Indian River County Reinvestment grant Project Coordinator and Housing Specialist continue to work with TCHSC to find permanent housing options for clients graduating from Mental Health court.
- SEFBHN continues to collaborate with Treasure Coast Homeless Services Council on a HUD grant they received from Martin County to house consumers in Mental Health and Drug Courts that are experiencing homelessness. This grant will assist eligible individuals with housing for up to a year in Martin, St. Lucie and Indian River counties. To date we have housed 12 individuals.
- PATH Indian River County partnered with Treasure Coast Homeless Coalition for ongoing housing possibilities throughout the Treasure Coast.
- Continued SOAR Technical Assistance and revitalizing SOAR dedicated positions and programs.

- Participates in the statewide SOAR Work Group scheduled Qtrly. National & State Leads have been attending ongoing SOAR calls. This Work Group is making great strides in developing quality data, creating higher collaborative relationships with SSA.
- Housing Specialist participates in the monthly SOAR Regional Advisory conference calls.
- Housing Specialist presented SOAR National Webinar for OAT data information
- OAT data proving higher outcomes of approvals and time lines of decisions made by Social Security Administration.
- Housing Specialist working closely with SOAR State and National Team Leads to clean up OAT users, to ensure cleaner outcomes.
- SOAR/PATH monthly call with DCF attended regularly.
- ME, PATH and HMIS data teams are meeting regularly to identify glitches within HMIS to better control PATH data and services entered.
- SEFBHN continues to participate on the Circuits 15 and 19 Baker Act Task Force meetings. These meetings provide an opportunity to address case specific and systemic issues.
- SEFBHN and Carisk Partners continue to meet on a monthly basis. These meetings allow for robust information exchange about Data, Technology, Reporting, Billing and Financial Management and Care Coordination. A primary focus of these meetings in the last 6 months is the implementation of FASAMS and how the SEFBHN data portal has been adapted to align with FASAMS requirements.

Opioid Addiction Services/Medication Assisted Treatment/Substance Use Disorder

- The Network Integrity Manager continued to provide technical assistance and trainings on the WITS/ASAM Continuum. See Coordination of Care for further details.
- As previously reported, SEFBHN has been moving ahead with the Hospital Emergency Room Programs in Palm Beach and the Treasure Coast. These programs will utilize hospitals that agree to start a buprenorphine induction for overdose patients in their ER coupled with Peer Services. Peer Support will be available to the consumers in the ER and link them to continuing MAT and other required treatment services. The utilization of these programs has not been as high as had been anticipated. On August 29, 2019, SEFBHN CEO and Director of Network Integrity met with Tenet Hospitals Chief Medical Director and two of their ER Directors, along with a presentation by Dr. Wohl regarding the implementation of a buprenorphine induction. At the time, they were very interested, but we have not yet been able to schedule any follow up meetings. Palm Beach County government will be funding an addictions receiving facility through the Palm Beach County Health Care District and JFK Hospital which may impact hospital participation in any ER programs in Palm Beach County. Substance Awareness Center of Indian River County and Treasure Coast Community Health and Cleveland Clinic Indian River Medical Center in Vero Beach finalized their plans to begin a buprenorphine induction in the hospital. The program will include a connection to peers, continuing MAT at TCCH and substance abuse treatment at SACIRC. The program is scheduled to start on Oct. 7, 2019.

- Treasure Coast Opioid Task Force continues to meet every month and is actively involved in getting an ER/Peer program in place.
- The Network Integrity Manager has continued to oversee implementation of SOR grant data reporting requirements which has involved ongoing technical assistance to providers as early issues with the WITS data system have been worked out in cooperation with FEI and DCF staff. Technical challenges with the WITS data system continue to be reported and addressed.
- The Network Integrity Manager has continued to oversee the deployment of the ASAM Continuum system across the network of Substance Use Disorder treatment providers. This has involved a high level of support and technical assistance to help provider overcome the technical, logistical and clinical challenges involved in with this implementation. To this end, a SUD provider workgroup which included elements of care coordination relevant to the implementation of ASAM Continuum was held on September, 25, with particular emphasis on utilizing the referral process in WITS to transfer ASAM Continuum assessments across the network and avoid duplicate assessments.
- Southeast Florida Behavioral Health Network, Inc., in collaboration with the Palm Beach County Sheriff's Office (PBSO); The Recovery Research Network Foundation, Inc.; Rebel Recovery Florida, Inc.; and, Wellpath, LLC have designed a multi-pronged approach within the County Jail to expand access to substance use disorder (SUD) treatment, medication assisted treatment (MAT), clinical services and recovery support with continuing services in the community for any incarcerated individual with a substance use disorder. The goal of this MAT and Peer Services (MAPS) Program is to increase engagement in treatment and recovery services among the pretrial and posttrial populations with opioid use disorder (OUD) both within and when leaving the Jail. In July and August, TRRN, Wellpath and PBSO began preparing for a Oct. 1, 2019 start date for the MAPS program by creating policies and procedures, program design and schedules for treatment, education on medication assisted treatment, MAT protocols, background screenings and orientation, etc. In September, Wellpath and TRRN began evaluating potential program participants and fine-tuned to the program protocols. The MAPS program will begin with the male programs and then ramp up with the woman's program within 3-4 months.

(c) Adverse fiscal impact of proposed Network changes and recommendations for resolution.

SEFBHN works diligently to ensure our resources are contracted appropriately to meet the needs of the population to be served. As previously noted we have used some additional mental health funding to enhance the FACT Team budgets as FACT Teams had not been given a rate increase since 2010. We will be monitoring expenditures for both the FACT Teams to ensure full utilization and our other mental health providers in order to realign funding across the network as necessary. It is noted that the request for funding for an additional FACT Team was included in our annual Enhancement Plan for FY 2019/20.

(2) Network Service Provider performance including:

(a) Monitoring and review results, including reports and corrective action plans (CAP) or other necessary follow-up actions; and

- Contract Validation reports with any subsequent required corrective actions for the provider can be found in the newly implemented Provider E-Contracting System but copies of all reports completed thus far have also been submitted directly to the DCF.
- During the fourth quarter of FY 18/19, it was reported that the following agencies had open Performance Improvement Plans (PIPs). The current status is noted next to each agency. A few agencies were added to this list as a result of validations which occurred in the third quarter having PIPs submitted between the third and fourth quarters.
 - **Jerome Golden Center** -This PIP is now closed as the Jerome Golden Center is no longer in operation.
 - **The Lord's Place** – The PIP is still open. SEFBHN continues to provide technical assistance relating to SOAR and clinical use of evidence-based practices.
 - **JFK Medical Center** – The PIP is now closed.
 - **South County Mental Health Center** – The PIP for the NAVIGATE program was received and accepted. The PIP is still open while we await a status update on their PEER and Supported Employment Activities which was the focus of the needed improvements.
 - **Ebb Tide Treatment, LLC** – A PIP was due May 2nd and was not received however, technical assistance has continued to be offered to the agency to allow them the opportunity to properly complete contract negotiation documents timely as they are limited on administrative staff. A data review was done in both April and May, to confirm that their data issues had been resolved. Both reviews confirmed that they had made the needed changes. The PIP was received in June and was accepted in July. The final follow up review to confirm that they are adhering to their PIP will be done in October.
 - **211 Palm Beach/Treasure Coast, Inc.** – A PIP was opened regarding staff training and clearances are completed timely and maintained in the staff files, as appropriate. The agency is on track for this PIP. The PIP was submitted and accepted in April 2019. The completion dates for tasks are June through November/December and we will follow-up to confirm satisfactory completion.
 - **Father Flanagan's Boys Town Florida, Inc.** – PIPS were requested for clinical and administrative concerns. The administrative PIPS are now closed but we are still working with them on the clinical findings related to Suicide Care Services.

As has been reported SEFBHN has regularly scheduled meets with the leadership team of all three community mental health centers - Jerome Golden Center (JGC) (prior to their closure), New Horizons of the Treasure Coast (NHTC), and South County Mental Health Center (SCMHC) and our largest substance abuse treatment center - Drug Abuse Foundation (DAF)) on a monthly basis. During the 1st quarter, the meetings were not held monthly due to other scheduling demands such as Hurricane Dorian preparation and the annual Behavioral Health Conference. Other collaborative activities included a technical assistance visit on SOAR at NHTC by SEFBHN staff. The monthly MRT Collaborative meetings are held to troubleshoot any concerns related to meeting the contractual requirements for MRT service delivery. The SEFBHN CEO also has regular individual contact with these providers.

(b) Performance measures:

	Network Service Provider Outcome Measures	FY Target	YTD Performance
Adult Mental Health	Average annual days worked for pay for adults with severe and persistent mental illness	40	58.57
	Percent of adults with serious mental illness who are competitively employed	24%	62%
	Percent of adults with severe and persistent mental illnesses who live in stable housing environment	90%	87%
	Percent of adults in forensic involvement who live in stable housing environment	67%	100%
	Percent of adults in mental health crisis who live in stable housing environment	86%	74%
Adult Substance Abuse	Percentage change in clients who are employed from admission to discharge	10%	34%
	Percent change in the number of adults arrested 30 days prior to admission versus 30 days prior to discharge	15%	-32%
	Percent of adults who successfully complete substance abuse treatment services	51%	69%
	Percent of adults with substance abuse who live in a stable housing environment at the time of discharge	94%	96%
Children's Mental	Percent of school days seriously emotionally disturbed (SED) children attended	86%	99%
	Percent of children with emotional disturbances (ED) who improve their level of functioning	64%	N/A

	Percent of children with serious emotional disturbances (SED) who improve their level of functioning	65%	57%
	Percent of children with emotional disturbance (ED) who live in a stable housing environment	95%	98%
	Percent of children with serious emotional disturbance (SED) who live in a stable housing environment	93%	100%
	Percent of children at risk of emotional disturbance (ED) who live in a stable housing environment	96%	N/A
Children's Substance Abuse	Percent of children who successfully complete substance abuse treatment services	48%	70%
	Percent change in the number of children arrested 30 days prior to admission versus 30 days prior to discharge	20%	-68%
	Percent of children with substance abuse who live in a stable housing environment at the time of discharge	93%	98%

Two of the performance measures not met continue to be related to stable housing. Affordable housing has been and continues to be a challenge within our network and across the state. Carisk Partners also reported that there was insufficient data to measure the 2 metrics marked as N/A. We are working with the providers and Carisk Partners to determine if there may be data entry errors related to our data portal and FASAMS.

c. Implementation of specific appropriations or grant funds.

- Due to closure of operations by Jerome Golden Center (JGC)– the co-occurring unit that was funded through Specific Appropriation 372 has closed. (See section d. below for further information about the closure of JGC)
- Henderson Behavioral Health (HBH) continues to provide FIT Team services in Palm Beach County and Counseling and Recovery Center (CRC) continues to provide FIT Team Services on the Treasure Coast covering Indian River, Martin, Okeechobee and St. Lucie Counties through specific appropriation 370 for FY 19/20. FIT uses a team approach to provide substance abuse treatment services to parents of children who are involved in the child welfare system. During the 1st quarter of FY 19/20 51 adults and 138 children were served by these 2 FIT Teams. It was determined that without these services 34 of the adults would have needed residential treatment vs. outpatient treatment and 36 of the 50 children living with their parents would not be able to remain in the home with their parents and would need foster care or relative placements. The HBH FIT Team has been working to increase their numbers served – they did increase number of adults by 6 but the number of children served did not increase. The SEFBHN FIT Team liaison will continue to address

referrals and discharges with the HBH team. The CRC FIT Team has increased number of adults and children served during this first quarter.

- Specific Appropriation 367 provides a combined 1.5 million dollars in funding for 2 Community Action Teams (CAT) from the Department – one in Circuit 15/Palm beach County operated by Sinfonia and one in Circuit 19/Indian River, Martin, Okeechobee, and St. Lucie Counties and operated by New Horizons of the Treasure Coast. During the 1st quarter of FY 19/20 these teams served a total of 116 children and reported a total cost avoidance to the state of \$861,744.20 keeping children and youth out of deeper end child welfare, juvenile justice programs, and psychiatric in-patient programs.
- Specific Appropriation 367 funds the Transitional Housing program operated by New Horizons of the Treasure Coast. This program provides housing for individuals stepping down from the State Mental Health Treatment Facilities (SMHTF). During the first quarter the program served 21 clients stepping down from the state hospital. Six clients were successfully discharged from the program during the first quarter. The savings to the state was \$213,841.50 had these individuals had to remain in the SMHTF as opposed to having the availability of the Transitional Housing program.
- Specific Appropriation 373 provided \$300,000.00 to the University of Florida Health Center for Psychiatry in Indian River County. The center offers low cost behavioral health care in the community in addition to providing a learning environment for UF Medical School Psychiatry Residents to gain clinical experience. An additional benefit would be for the some of these Residents to return to the Treasure Coast to practice psychiatry upon completion of their education.
- Refer to section 2.h -Continuous Quality Improvement, of this report for information on the 2 Reinvestment Grants that SEFBHN received to enhance services to the Mental Health Court in Indian River county and to the Mental Health and Drug Courts in Okeechobee counties.
- Mobile Response Teams – Due to the closure of the Jerome Golden Center the MRT services they provides have been assumed by South County Mental Health Center. As previously reported however JGC did not receive any of the funding provided by the legislative appropriation from The Marjory Stoneman Douglas High School Public Safety Act, (SB7026). South County Mental Health Center and New Horizons of the Treasure Coast were selected to receive this funding. The MRT's responded to 764 calls in the first quarter and all reported an average response time of under an hour.

d. Any adverse finding or report against a Network Service Provider by any regulatory or law enforcement entity.

While no adverse findings or reports against a Network Service Provider by any regulatory or law enforcement entity have occurred, SEFBHN was informed in September by the Jerome Golden Center (JGC) (which in turn was reported to DCF) that they would have to close their doors and no longer be able to provide services due to severe financial distress. They had begun taking out loans and mortgages against their property and they could no longer sustain

operations due to insufficient incoming revenue. It was revealed that their billing submissions to Medicare and Medicaid were being rejected due to inadequate documentation. SEFBHN immediately mobilized our staff to work with JGC and their Board of Directors to determine how continuity of services could be maintained for the consumers they have been serving. Other SEFBHN providers including South County Mental Health Center and Legacy Behavioral Health joined this effort by assuming many of the services being provided by JGC.

SEFBHN also sponsored a Job Fair for JGC employees to assist them in finding employment. Sixteen (16) SEFBHN providers participated and over 100 JGC staff attended. Many of the providers conducted interviews on-site with 29 individuals were offered jobs at the Job Fair. SEFBHN continues to work with the remaining management staff at JGC during this transition and will provide regular status updates to the SER DCF SAMH Regional Director.