

Child Welfare Specialty Plan

Keeping Florida's Children Healthy When It Matters Most

Our Integrated Approach

Children in the child welfare system have been through life-altering trauma. Many have never been to a pediatrician for a well-child visit or received the care they need to keep them healthy. Their physical and behavioral healthcare needs are varied and complex. These children deserve personalized care.

At Sunshine Health, we understand the needs of children in the child welfare system. We bring together healthcare and child welfare providers as one team to create a care plan that is unique to each child.

Our Experience & Understanding

Our coordinated care approach involves working closely with Community Based Care Integrated Health (CBCIH) to fully integrate physical and behavioral health into the child welfare system to improve the quality of care for every child we serve.

CBCIH coordinates care among the 19 Community Based Care agencies that manage child protective services for the state of Florida. CBCIH enables Sunshine Health and the lead child welfare agencies to share critical health and child welfare information to ensure every person is making decisions for a child with the right information.

Our integrated behavioral health benefits help ensure that a child's emotional well-being is cared for along with his/her physical health. We also provide training for foster parents, physicians and child welfare employees on trauma informed care, human trafficking, bullying and other topics related to the special needs of children in state care.

Children who are eligible for the Child Welfare Specialty Plan include:

- » All children with an open child welfare case, regardless of placement;
- » Children in extended foster care through age 21; and
- » All children who have been adopted through the child welfare system and who are receiving an adoption subsidy through age 18.

Making a Difference

42,000+

Children in the Child Welfare System served by Sunshine Health

98%
12-24
months

90%
25 months-
6 years

87%
7-11
years

1,800+

Children who visit a primary care physician each year

Training sessions given to more than

30,000

providers, case managers and foster parents on trauma informed care and more



5-star rated health plan on state report card for behavioral health and pregnancy related care for services in 2019

About Sunshine Health

Sunshine Health offers the only statewide specialty plan for children currently in or adopted from Florida's child welfare system. Headquartered in Broward County, Fla., Sunshine Health is among the largest healthcare plans in Florida and is a wholly-owned subsidiary of Centene Corporation. Offering coordinated care and a network of support, Sunshine Health is transforming the health of our communities, one person at a time.

Source: Sunshine Health training records and AHCA FloridaHealthFinder.gov 2019 Quality of Care Indicators for Sunshine Health's Child Welfare Specialty Plan.



Sunshine Health is a managed care plan with a Florida Medicaid contract. The benefit information provided is a brief summary, not a complete description of benefits. Limitations, co-payments and restrictions may apply. Benefits, formulary, pharmacy network, premium and/or copayments/co-insurance may change. For more information, contact the Managed Care Plan. Sunshine Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

This information is available for free in other languages and formats. Contact Member Services at 1-855-463-4100, TTY 1-800-955-8770 Monday-Friday, 8 a.m. to 8 p.m.

Esta información está disponible en otros idiomas y formatos. Contáctese con Servicios al Afiliado llamando al 1-855-463-4100, TTY 1-800-955-8770, de lunes a viernes de 8 a.m. a 8 p.m.

Enfòmasyon sa yo disponib nan lòt lang ak fòm. Kontakte Sèvis Manm yo nan 1-855-463-4100, TTY (pou moun ki soud) nan 1-800-955-8770 sòti lendi rive vandredi, de 8è nan maten jiska 8è nan aswè.

Thông tin này được cung cấp miễn phí bằng những ngôn ngữ và định dạng khác. Hãy liên hệ Dịch vụ Thành viên theo số 1-855-463-4100, TTY 1-800-955-8770 từ Thứ Hai-Thứ Sáu, 8 giờ sáng đến 8 giờ tối.

ENROLL IN SUNSHINE HEALTH

OPTION 1: Call a Choice Counselor toll-free at **1-877-711-3662** (TTY 1-866-467-4970)

OPTION 2: Enroll online at **FLMedicaidManagedCare.com**

To enroll, you must have the Florida Medicaid number or Social Security number and date of birth for each person you wish to enroll.



Member Services

Monday-Friday: 8 a.m. to 8 p.m., 1-855-463-4100 (TTY 1-800-955-8770).
After hours, calls are sent to our 24-hour Nurse Advice Line.

SunshineHealth.com

  @SunHealthFL

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REMAINING PAGES ARE SOURCING FOR AHCA INFORMATION ONLY

Cumulative training data 2012 to present (Training topics, attendee groups, number of events and number of attendees.)

Please note - sourcing for 42,000+ children in Child Welfare being served by Sunshine Health was sent earlier this month in a spreadsheet with SUN2104MSCCWPDEK sent by Warren Moore on 7/14/21.

Month/Provider Host/Course/Trainer/Location	Events	Attendee A
ACE Study	42	637
Caregiver	6	68
CASA/GAL	4	42
CBC Contracted Agency	11	175
CBC Staff	10	174
Community Groups	1	18
Other (specify in the notes)	4	106
Provider	6	54
Adv TIP	23	351
Caregiver	10	123
CASA/GAL	2	25
CBC Contracted Agency	5	136
Other (specify in the notes)	4	50
Provider	2	17
Advanced Trauma Informed Parenting - TIC Part 3	11	46
Caregiver	10	37
CBC Contracted Agency	1	9
Building Relationship Skills in Child Welfare Youth	2	6
Caregiver	2	6
Bullying Prevention and Response	1	23
Caregiver	1	23
Bullying Prevention and Response Base Training Module	1	11
Caregiver	1	11
Bullying Prevention and Response Training for Florida	17	158
Bullying Prevention and Response Training for Florida	17	158
Caregiver	5	29
CASA/GAL	4	16
CBC Contracted Agency	3	44
CBC Staff	4	53
Provider	1	16
Cultural Competency - 1 hour	1	44
CASA/GAL	1	44
Culturally Competent Care and the LGBT Community	1	18
Provider	1	18
CWSP Orientation	2	48
CBC Staff	2	48
CWSP Orientation Caregiver	120	403
Caregiver	94	180
CASA/GAL	14	168
CBC Contracted Agency	2	2
CBC Staff	2	2
Internal – Full	1	21
Other (specify in the notes)	1	0
Provider	6	30
CWSP Orientation Provider	106	267
CASA/GAL	1	0
CBC Contracted Agency	1	20
CBC Staff	2	16
Other (specify in the notes)	1	68

Provider	99	161
School Personnel	2	2
De-escalation Techniques	26	406
Caregiver	9	214
CASA/GAL	1	27
CBC Contracted Agency	6	73
CBC Staff	5	72
Provider	5	20
Grief	1	35
CPA Foster Parent	1	35
Guiding Youth Toward Healthy Relationships	11	213
CASA/GAL	3	118
CBC Contracted Agency	2	25
CBC Staff	3	36
Community Groups	1	10
Provider	1	6
School Personnel	1	18
Helping Kids Cope with Bullying	3	23
Caregiver	1	15
CBC Contracted Agency	1	0
Provider	1	8
Helping the Helper	10	138
Caregiver	4	23
CBC Staff	1	50
Community Groups	2	0
Provider	3	65
Helping the Helper - Improving Your Professional Quality of Life	18	228
Caregiver	7	141
CBC Contracted Agency	5	47
CBC Staff	3	24
Conference	1	8
Provider	2	8
Hooked on a Feeling- Helping Children Understand Emotions	2	46
Conference	2	46
Hope for Healing Part 1	10	117
Caregiver	7	62
CBC Contracted Agency	1	23
CBC Staff	1	9
Provider	1	23
Hope for Healing Part 1 - Attachment and Relationship Blueprint	10	146
Caregiver	1	16
CASA/GAL	1	21
CBC Contracted Agency	3	38
CBC Staff	2	27
Provider	1	8
School Personnel	2	36
Hope for Healing Part 2	7	100
Caregiver	4	45
CBC Contracted Agency	1	23
CBC Staff	1	9
Provider	1	23
Hope for Healing Part 2 - Attachment Trauma and the Brain	7	113
Caregiver	1	16
CASA/GAL	1	21
CBC Contracted Agency	1	25
CBC Staff	2	27
Provider	1	8
School Personnel	1	16
Hope for Healing Part 3	2	12
Caregiver	1	8
CBC Staff	1	4

Hope for Healing Part 3 - Coping with Loss and Managing Behavior	4	59
Caregiver	1	16
CASA/GAL	1	21
CBC Staff	2	22
Hope for Healing Part 4	2	11
Caregiver	1	7
CBC Staff	1	4
Hope for Healing Part 4 - Therapeutic Parenting	3	38
Caregiver	1	16
CBC Staff	2	22
Hope for Healing Part 5	1	4
CBC Staff	1	4
Hope for Healing Part 5 - Off To School We Go	3	38
Caregiver	1	16
CBC Staff	2	22
Human Trafficking	88	1475
Caregiver	8	222
CASA/GAL	2	17
CBC Contracted Agency	17	214
CBC Staff	19	376
Community Groups	4	61
Conference	1	50
Internal – Full	3	25
Other (specify in the notes)	3	65
Provider	25	309
Provider - PH	1	10
School Personnel	4	119
Transitioning Youth	1	7
Impact of Trauma	1	0
Provider	1	0
Intro to TF-CBT (Provider)	1	81
Provider	1	81
Intro to Trauma	73	1278
Caregiver	26	459
CASA/GAL	5	99
CBC Contracted Agency	10	184
CBC Staff	1	15
Community Groups	2	65
Internal – Full	1	11
Internal – Refresher	1	34
Other (specify in the notes)	4	74
Provider	22	300
School Personnel	1	37

Introduction to Trauma Informed Parenting - TIC Part 2	19	183
Caregiver	7	76
CASA/GAL	2	48
CBC Contracted Agency	1	44
Community Groups	1	12
Provider - PH	8	3
LGBYQ Youth in Care	13	188
Caregiver	2	14
CBC Contracted Agency	5	69
CBC Staff	1	15
Community Groups	1	29
Provider	4	61
Normalcy for Children in Foster Care	5	98
Caregiver	1	33
CBC Contracted Agency	4	65
Other FC EDU Topic (FC EDU)	2	31
Caregiver	2	31
Other Trauma Training	3	84
CBC Staff	1	30
Provider	2	54
Provider Orientation	4	3
Provider - BH	4	3
Providing Culturally Affirming Care	9	73
Caregiver	3	11
CBC Staff	1	8
Provider	5	54
Providing Services to Lesbian Gay Bisexual and Transgender Youth In C	20	264
Caregiver	1	36
CASA/GAL	5	68
CBC Contracted Agency	10	113
CBC Staff	2	27
Community Groups	1	0
School Personnel	1	20
Psychotropic Medications	12	290
CBC Staff	2	12
Provider	8	179
School Personnel	2	99
Signs and Symptoms of Sexual Abuse and Suicide	1	60
CASA/GAL	1	60
Staying Power: Reducing Staff Turnover in Caregiving Environments	1	10
Provider	1	10
Sunshine Health Child Welfare Specialty Plan	34	866
Caregiver	6	177
CASA/GAL	8	253
CBC Contracted Agency	4	34
CBC Staff	7	124
Community Groups	1	35
Conference	2	55
Provider	4	38
Transitioning Youth	2	150
TF-CBT	16	881
Provider	16	881

☐ The Adverse Childhood Experiences (ACE) Study	10	143
Caregiver	2	10
CASA/GAL	1	50
CBC Contracted Agency	4	64
CBC Staff	1	7
Conference	1	8
Provider	1	4
☐ The Effects of Toxic Stress on Brain Development	22	554
Caregiver	7	76
CASA/GAL	3	141
CBC Contracted Agency	2	23
CBC Staff	3	0
Conference	3	233
CPA Foster Parent	1	4
Provider	2	18
School Personnel	1	59
☐ The Impact of Trauma	31	804
Caregiver	4	209
CASA/GAL	3	119
CBC Contracted Agency	10	77
CBC Staff	1	20
Community Groups	1	33
Conference	4	225
Provider	6	87
School Personnel	2	34
☐ TIP	32	436
Caregiver	12	164
CASA/GAL	4	86
CBC Contracted Agency	6	92
CBC Staff	1	17
Other (specify in the notes)	4	32
Provider	5	45
☐ Toolkit 2 1 of 5 Basics and Effects of Childhood Trauma	1	40
Provider	1	40
☐ Toolkit 2 2 of 5 Enhancing the Wellbeing of Children and Families	1	0
Provider	1	0
☐ Trauma Informed Care	3	67
Caregiver	1	15
Provider	2	52
☐ Trauma Informed Care for Caregivers Part 1	2	38
Caregiver	2	38
☐ Trauma Informed Care for Caregivers Part 2	2	37
Caregiver	2	37
☐ Trauma Informed Care for Caregivers Part 3	2	21
Caregiver	2	21
☐ Trauma Informed Care for Human Trafficking Survivors	2	33
CBC Contracted Agency	2	33
☐ Trauma Informed Interventions	13	295
CBC Contracted Agency	3	94
CBC Staff	4	115
Provider	5	72
School Personnel	1	14

☒ Trauma Informed Interventions for Trauma Reminders	30	767
Caregiver	12	141
CASA/GAL	1	31
CBC Contracted Agency	10	142
CBC Staff	1	0
Community Groups	1	25
Conference	4	409
Provider	1	19
☒ Trauma Toolkit 2 Part 1 of 5 - Basics of Childhood Trauma and Effects of	2	9
Caregiver	2	9
☒ Trauma Toolkit 2 Part 2 of 5 - Enhancing the Well-Being and Resilience	3	40
Caregiver	2	11
Provider	1	29
☒ Trauma Toolkit 2 Part 3 of 5 - Enhancing the Well-Being and Resilience	4	89
Caregiver	2	31
CBC Staff	1	26
Provider	1	32
☒ Trauma Toolkit 2 Part 4 of 5 - Maximizing Safety and Identifying Trauma	1	22
CBC Staff	1	22
☒ Trauma Toolkit 2 Part 5 of 5 - Partnering with Youth Families and Agenc	2	26
Caregiver	1	0
CBC Staff	1	26
☒ Trauma Training for Caregivers - TIC Part 1	7	145
Caregiver	5	79
CBC Staff	2	66
☒ Trauma Training for Child Welfare Professionals	174	3106
Caregiver	9	116
CASA/GAL	9	194
CBC Contracted Agency	43	837
CBC Staff	16	312
Community Groups	13	220
Conference	2	53
Judicial	11	114
Other (specify in the notes)	6	180
Provider	58	824
Provider - PH	1	0
School Personnel	6	256
☒ Trauma-Focused Cognitive Behavioral Therapy	1	40
Provider	1	40
☒ Whole Brained Parenting	2	140
CPA Foster Parent	2	140
☒ Working with Birth Parents	2	55
Caregiver	2	55
☒ YouthCWSP	8	237
Transitioning Youth	8	237
Grand Total	1106	16748

Below is the link to the Health Plan Report cards with star ratings and underlying HEDIS scores:

[Quality of Care Indicators - Ratings | FloridaHealthFinder.gov](https://www.floridahealthfinder.gov/Quality-of-Care-Indicators-Ratings)

Screenshots below:

Statewide Information for Plans Currently Operating in Florida Counties

Plan Name	Chlamydia Screening in Women, Ages 16-20 years	Childhood Immunization Status - Combo 3	Immunizations for Adolescents - Combo 1	Lead Screening in Children	Well-Child Visits, First 15 Months, 6+ Visits	Well-Child Visits, Ages 3-6 years	Adolescent Well-Care Visits	Children & Adolescents Access to PCPs - 12-24 months	Children & Adolescents Access to PCPs - 25 months - 6 years	Children & Adolescents Access to PCPs - 7-11 years	Children & Adolescents Access to PCPs - 12-19 years
Sunshine Health Child Welfare Specialty Plan *	71%	78%	78%	75%	62%	86%	66%	98%	90%	87%	83%

Statewide Information for Plans Currently Operating in Florida Counties

Plan Name	Pregnancy-related Care	Keeping Kids Healthy	Children's Dental Care	Keeping Adults Healthy	Living with Illness	Behavioral Health Care
Aetna Better Health of Florida	★★★★★	★★★★☆	N/A	★★★★☆	★★★★☆	★★★★☆
Children's Medical Services *	★★★★★	★★★★☆	N/A	N/A	★★☆☆☆	★★★★★
Clear Health Alliance *	★★★☆☆	N/A	N/A	★★★★☆	★★★★☆	★★★☆☆
Community Care Plan	★★★★★	★★★★☆	N/A	★★★★☆	★★★★★	★★★★☆
Florida Community Care †	N/A	N/A	N/A	N/A	N/A	★★★☆☆
Humana Medical Plan, Inc.	★★★★★	★★★★☆	N/A	★★★★☆	★★★★★	★★★★☆
Lighthouse Health Plan, LLC †	★★★★★	★★★☆☆	N/A	★★☆☆☆	★★★★☆	★★★☆☆
Magellan Complete Care *	★★☆☆☆	N/A	N/A	★★☆☆☆	★★★★☆	★★☆☆☆
Miami Children's Health Plan, LLC †	★★★★☆	★★★★☆	N/A	★★☆☆☆	★★★★☆	★★★★☆
Molina Healthcare of Florida, Inc.	★★★★★	★★★★☆	N/A	★★★★☆	★★★★★	★★★★★
Prestige Health Choice	★★★★★	★★★★☆	N/A	★★★☆☆	★★★★☆	★★★★☆
Simply Healthcare Plans, Inc. *	★★★★★	★★★★☆	N/A	★★★★☆	★★★★★	★★★★☆
Staywell Health Plan	★★★★★	★★★★☆	N/A	★★★★☆	★★★★☆	★★★★☆
Staywell Health Plan of Florida - SMI * †	★★★★★	★★★★☆	N/A	★★★☆☆	★★★★☆	★★★★☆
Sunshine Health Child Welfare Specialty Plan *	★★★★★	★★★★☆	N/A	N/A	N/A	★★★★★
Sunshine State Health Plan, Inc. *	★★★★★	★★★★☆	N/A	★★★☆☆	★★★★☆	★★★★☆
United Healthcare of Florida, Inc.	★★★★★	★★★★☆	N/A	★★★★☆	★★★★★	★★★★☆
Vivida Health †	★★★☆☆	★★★★☆	N/A	N/A	★★★★☆	★★★☆☆