

Exhibit A: Federal Requirements

Continue to work with Carisk Partners to ensure data collected in the portal is complete and accurate.

Current Block Grant funds utilization through the 4th quarter (YTD):

- Substance Abuse Prevention Services – 98%
- HIV Early Intervention Services – 60%
- Substance Abuse Services for Pregnant Women – 92%
- Coordinated Specialty Care for Early Serious Mental Illness – 100%
- CMHBG Core Crisis Services Set-Aside – 100%

Exhibit B1 and Exhibit C Requirements

To demonstrate compliance with the requirements of the SAPT and CMHS block grants (Exhibit B1) and to submit a report detailing its activities and performance (Exhibit C), the Managing Entity shall, on a quarterly basis report on the following activities:

(A) - Training and Technical Assistance

Wraparound Training and Technical Assistance

| Date(s) of Activity | Type: Training Activity | Training Location | # Of Participants |
|---------------------|--------------------------------------|-------------------|-------------------|
| 4/4/2022 | Wraparound Natural Supports Training | Virtual | 34 |
| 5/2/2022 | Wraparound 101 Training | Virtual | 20 |
| 6/3/2022 | Introduction to Wraparound | Virtual | 31 |

The following chart represents technical assistance related to Wraparound during the 4th quarter.

| Date(s) of Technical Assistance | Agency / Provider | Technical Assistance Type | # Of Participants |
|---------------------------------|------------------------------------|---------------------------|-------------------|
| 4/20/2022 | New Horizons of the Treasure Coast | Coaching | 4 |
| 4/22/2022 | New Horizons of the Treasure Coast | Coaching | 4 |
| 4/25/2022 | New Horizons of the Treasure Coast | Coaching | 4 |
| 4/26/2022 | Helping People Succeed | Coaching | 4 |
| 4/28/2022 | Helping People Succeed | Coaching | 4 |
| 4/28/2022 | Helping People Succeed | Coaching | 6 |

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
 Submitted: August 15, 2022

| | | | |
|------------------|------------------------------------|----------------------|---|
| 4/28/2022 | PBC Legacy Behavioral Health | Coaching | 3 |
| 5/5/2022 | Helping People Succeed | Coaching | 4 |
| 5/13/2022 | Helping People Succeed | Coaching | 4 |
| 5/16/2022 | New Horizons of the Treasure Coast | Coaching | 4 |
| 5/19/2022 | PBC Legacy Behavioral Health | Coaching | 3 |
| 5/27/2022 | South County Mental Health Center | Technical Assistance | 2 |
| 5/27/2022 | Helping People Succeed | Coaching | 4 |
| 5/31/2022 | Helping People Succeed | Coaching | 4 |
| 6/2/2022 | Helping People Succeed | Coaching | 4 |
| 6/7/2022 | PBC Legacy Behavioral Health | Coaching | 2 |
| 6/14/2022 | Helping People Succeed | Coaching | 4 |
| 6/17/2022 | PBC Legacy Behavioral Health | Coaching | 3 |
| 6/17/2022 | SLC Legacy Behavioral Health | Coaching | 3 |
| 6/22/2022 | New Horizons of the Treasure Coast | Coaching | 4 |
| 6/23/2022 | PBC Legacy Behavioral Health | Coaching | 3 |
| 6/23/2022 | SLC Legacy Behavioral Health | Coaching | 3 |
| 6/28/2022 | PBC Legacy Behavioral Health | Coaching | 2 |
| 6/29/2022 | SLC Legacy Behavioral Health | Coaching | 3 |

We have been consistently providing Wraparound 101 Training for Youth and Families, Care Coordinators, (Intensive) Adult Case Managers, Peers, FIT, and FACT team members. We use one curriculum for all populations served.

SEFBHN staff continues to work with the following providers for coaching to Wraparound certification and/or helping with the prevention of drift of Wraparound facilitation and with family support partners (technical assistance).

- Henderson Behavioral Health (Palm Beach and Treasure Coast/Okeechobee): Provider attends the Wraparound Learning Community and has certified facilitators and coach staff.
- Housing Partnership d/b/a Community Partners of South Florida: Provider attends the Wraparound Learning Community and has certified facilitators and coaches on staff.
- Multilingual Psychotherapy Center: 4 supervisors and 4 staff members are currently certified; Staff attend the Wraparound Learning Community.
- Federation of Families: All family support partner staff certified; Staff attend the Wraparound Learning Community.
- Legacy Behavioral Health: They recently certified one coach who is also a facilitator and two facilitators. SEFBHN Coach is currently working with another supervisor and staff for certification. Staff are attending trainings and the learning community. They are currently working to have more facilitators on the treasure coast. The Treasure Coast branches are currently certifying staff with SEFBHN assistance.
- Helping People Succeed: They are currently in the coaching and certification process. Staff are attending trainings and the learning community. They are almost certified.
- Chrysalis Health (CAT): Staff attend the Wraparound Learning Community. They were able to certify 3 facilitators and 1 coach in June 2022. They are currently providing the Wraparound process to families.
- Tykes and Teens: 1 supervisor certified as coach and facilitator. They are in the process of certifying facilitators and another coach.
- South County Mental Health Center: 1 supervisor and 2 facilitators across programs have completed the coaching process and staff are represented at the Wraparound Learning Community. They are working to certify other staff as facilitators.
- New Horizons of the Treasure Coast (Care Coordinators/Adult Case Managers/Peers/Intensive Case Managers): Currently there are certified facilitators in ICM, Children's Outpatient and on the CAT team, however, the CAT team's supervisor is in the certification process to become a coach and another staff member is being certified as a facilitator. They are currently going through the coaching and certification process.
- Jeff Industries- Has expressed interest in learning about Wraparound but has no plan at this time to move forward.
- Suncoast Mental Health Center has expressed interest in learning about Wraparound but has no plan at this time to move forward.
- The Federation of Families has expressed the desire to have their Family Support Partners certified in Wraparound. We are currently in the process of learning how to certify a peer.

Coaching continues to occur within group Wraparound Learning Communities and at the individual level of coaching with providers. It may involve presentations, documentation review, role plays, behavioral rehearsals, and/or live/telephonic observations. Coaching also occurs through technical assistance and inter-rater reliability events. SEFBHN also coordinates Wraparound 101 trainings, so participants are provided with the roadmap they need to begin the coaching and certification process.

For Quarter 4, there were 3 trainings for Wraparound in the SE region (Circuits 15 & 19):

- SEFBHN arranged 1 Natural Supports Training in April with 34 participants, 1 Wraparound 101 training in May with 20 participants and 1 Introduction to Wraparound Training in June with 31

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

participants. During this quarter, the Wraparound Learning Community shared responsibility for the meetings and we had other agencies facilitate the meetings.

- By the end of the 4th Quarter, there were thirty-seven (37) certified facilitators and eleven (11) certified active coaches in our region.
- There were also 3 certified trainers in our region and access to an external trainer. Wraparound has been provided to over 900 families in this quarter.
- There were 4 facilitators and 1 coach certified this quarter.

For those providers using Wraparound with Care Coordination, the providers will receive continued or additional coaching to use a facilitation method. Additionally, this quarter, Wraparound Learning Communities were held on the following dates:

Circuit 15 – 4/13/2022, 5/25/2022

Circuit 19 – 4/21/2022, 5/26/2022

Combined Circuits 15 & 19 – 6/22/2022

Wraparound Learning Communities offered group coaching efforts and shared concerns regarding Wraparound implementation and opportunities to increase certification and prevent practice drift. Representation from providers that serve children and families, adults, and the SPMI populations are all represented at the meetings.

SEFBHN continues to monitor Wraparound fidelity throughout the network through data collection, satisfaction surveys, providing organizations with coaching and technical assistance, and participating in inter-rater reliability activities.

SEFBHN has also developed an online Wraparound Toolkit for regional and statewide access and use. The toolkit has a variety of resources to help support provider and system-level implementation of Wraparound and sustainability. It is available via our website at www.sefbhn.org under Wraparound Initiative. The toolkits were both monitored and updated for Quarter 4. This toolkit was updated during this quarter. Link to SEFBHN’s Toolkits: [Wraparound | Southeast Florida Behavioral Health Network](#)

Circuit-Specific Supervisors’ System Meetings

Supervisors’ System Meetings continue to be held in both Circuits with the goal to increase awareness and collaboration across providers and system partners. Barriers to services and efforts to eliminate waitlists are often the topic of conversation. Direct Supervisors at provider agencies and system partners discuss day-to-day integration efforts and share information about new resources.

This quarter, meetings were held on the following dates:

Circuit 15 – 4/14/2022, 5/12/2022, 6/9/2022

Circuit 19 – 5/19/2022. This group holds meetings bi-monthly.

Zero Suicide Training and Technical Assistance

The following chart represents training activities related to Zero Suicide and Suicide Prevention during the 4th quarter.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
 Submitted: August 15, 2022

| Date(s) of Activity | Type: Training Activity | Training Location | # Of Participants |
|---------------------|-------------------------|------------------------------------|-------------------|
| 4/7/2022 | QPR T | New Horizons of the Treasure Coast | 6 |
| 4/21/22 | QPRT | New Horizons of the Treasure Coast | 5 |
| 7/1/22 | QPRT | Housing Partnership | 10 |
| 7/21/22 | QPRT | Housing Partnership | 9 |
| 7/25/22 | QPRT | St. Lucie County School District | 12 |

- Question, Persuade, Refer and Treat “QPRT” training was provided by SEFBHN to the above providers for a total of 42 clinicians and Mobile Responders trained. on-site at Martin County School District for 11 school counselors. QPRT is advanced, clinical suicide risk assessment management, and this training is to be delivered to clinicians who can triage suicide risk.
- More trainings for South County Mental Health Center and the Lord’s Place are planned for Q1 in FY 22-23.

Crisis Intervention Trainings for Law Enforcement

- For Quarter 4 the SEFBHN SOC Project Coordinator for Project CRAVE Care continued to support the administration and training efforts of the Crisis Intervention Team for Circuit 19. This consisted of training for Law Enforcement Officers on de-escalation techniques, active listening, observation and use of body language, cultural diversity, tone of voice, and humor. Project Coordinator shared his family's mental health lived experience to create empathy within the officer as well as reduce stigma associated with mental illness. Training sessions were conducted on 4/4/2022 and 6/6/2022.
- Project Coordinator also sits as a member of the executive committee for Circuit 19 CIT. Responsibilities include reviewing previous training evaluations, adjusting CIT curriculum, setting future training sessions, and communicating with community stakeholders. Meetings were held on 4/14/2022, and 5/5/2022.

(B) - Forensic Services

(1) Continued Efforts with Network Service Providers and Systems

Recurring Activities Continued in Quarter 4 - FY 21-22

- Care Coordinators continue to assist with the Forensic Specialists, Civil Liaisons and FACT teams with discharge planning and placement from the civil and forensic SMHTF in Circuits 15 and 19.
- Technical assistance calls are held regularly with each Forensic Specialist and Civil Liaison to discuss state hospital visits, care coordination efforts and discharge planning barriers.
- Regular discussions about the submitted transitional vouchers are held. Training is ongoing with the network service providers who have forensic case managers. The use of vouchers for the recent FACT discharges to a lower level of care has been implemented.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- Training was held for the providers about the use of the Level of Care Utilization System (LOCUS) assessments.
- Separate Discharge Planning conference calls that include the SMHTF staff are set for each circuit to increase communication about any barriers to discharge. Other parties are invited to these meetings, as needed (example: when a Circuit Transfer is needed).
- When a consumer is on the Seeking Placement List for an extended period, due to extensive medical issues, SEFBHN has a separate conference call with the SMHTF staff, DCF (Department of Children and Families) Regional staff and the network service provider staff to address the barriers to discharge. There has been an increase in the collaboration calls due to the desire to increase individuals from the state facilities. Consumers with complex mental health, forensic and medical needs warranted more calls to assist with discharge planning. Transitional vouchers are utilized during this discharge planning process.
- Collaboration calls with DCF and the court personnel continue due to the waiting list for admission to civil and forensic SMHTFs. Three SEFBHN staff are dedicated to these calls. An increase in communication with the jails and court personnel happened about the pending admission dates to the forensic state hospitals. Input was given about which consumers may need to be higher priority on the SMHTF waiting list due to mental health acuity and behavioral concerns in the jail. SEFBHN staff collaborated with the DCF Regional Office attorney when the commitment packets had inconsistencies.
- SEFBHN continues to participate in monthly conference calls with DCF, SMHTF and ME staff for care coordination efforts.
- SEFBHN continues with participating in the court staffing regarding FACT and other consumers (Care Coordination consumers, SMHTF diversions, assistance with working with other MEs). Collaboration included involving DCF, Wellpath, court personnel, SEFBHN and other parties to assist consumers who have multiple needs: psychiatric, medical, and social needs.

New Activities for Quarter 4 - FY 21-22

- A new forensic specialist was hired in Circuit 19.
- A new forensic screener for the jail diversion program was hired in Circuit 15.
- Forensic specialists and SEFBHN forensic coordinator attended the forensic specialist/diversion training and competency restoration training provided by DCF.
- SEFBHN held discussions/negotiations with Providers to develop Forensic Multidisciplinary Teams in C19 and C15.
- SEFBHN met with multiple Providers and had discussions/negotiations to onboard Conditional Release Beds (Forensic RTF) for FY22-23.
- Providers for both FMT and CR beds were identified.
- Providers submitted Policy and Procedures for review for the CR beds.
- The referral process and Forensic RTF referral was developed.

(2) Florida Assertive Community Treatment (FACT) Team Updates & Activities

Recurring Activities Continued in Quarter 4 - FY 21-22

- SEFBHN continues to ensure that FACT teams are meeting the required level of care for all FACT consumers.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- SEFBHN continues to offer technical assistance to all FACT teams with ongoing training. Collaborative efforts between SEFBHN and Carisk have allowed for continued training on topics such as LOCUS/CALOCUS, FARS (Functional Assessment Rating Scale), waitlist, and concurrent reviews.
- Weekly Team meetings are conducted between SEFBHN, Carisk and all FACT team leads to increase communication, transparency, and collaboration across all FACT teams.

New Activities for Quarter 4 - FY 21-22

- All teams continue to fill vacant positions and increase staff census.
- All teams continue to screen new potential clients to increase client census.
- Negotiation was completed with Henderson Behavioral Health for FY22/23. Henderson will be adding a second FACT team in Palm Beach County. Team lead has completed some interviews and is in the process of hiring people for the new team. Henderson’s internal plan is to split the current team and place some people in positions on the new team so that there will be veteran staff on both teams.
- Additional training opportunities have been identified and will be scheduled during Q1 of FY22/23.

(3) Department of Corrections

Recurring Activities Continued in Quarter 4 - FY 21-22

- SEFBHN staff continue to have oversight regarding the securing of intake appointments at the local behavioral health providers prior to the end of sentence date for those persons sentenced to the Department of Corrections.
- The increase in the number of inmates who are released under a Baker Act has continued. The returning citizens are demonstrating a higher level of care coordination due to the length of time in the DOC system (i.e., 30 years +), complex medical and psychiatric needs as well as limited housing options due to the nature of the crimes they were convicted of (sexual nature).
- An increase in communication between the C15 Re-Entry providers has been noted through this past fiscal year. Next steps are continuing to be implemented and include more collaboration and clarity about how to better service the DOC inmate releases who do not get referred to the Palm Beach County portal.

(C) – Child and Family Related Interventions

(1) Keeping Families Connected (Lock-out) Committees

- Keeping Families Connected (Lock-out) Committees in Circuit 19 are attended by SEFBHN Children’s Care Coordination Manager and newly hired Children’s Care Coordinator to reduce the number of children who are “locked out” of their homes due to their parents refusing to allow them to return home, usually following a delinquent act or mental health crisis. SEFBHN Children’s Care Coordination Manager and Children’s Care Coordinator provide system-level care coordination services to youth and families and fosters collaboration among meeting participants, as often coordination is needed on calls where multiple providers and agencies are represented. The goal of the Keeping Families Connected Committee is to reduce the number of youths going into licensed care. Through the team’s interactions with families, more high-risk youth have been able to immediately access intensive services and crises are able to be addressed from a strength-based, recovery-oriented approach.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- This quarter SEFBHN participated in seven (7) C19 Keeping Families Connected Staffings on 4/7/22; 4/14/22; 4/18/22; 4/20/22; 5/10/22; 5/26/22; 6/8/22. Additionally, there were four (4) lockout staffings held in C15 with JPO Chief Starling facilitating held on 4/28/22; 6/3/22; 6/7/22; 6/30/22 that Children’s Care Coordination Manager and Children’s Care Coordinator attended.

(2) DCF Lock-out Protocols and SST Calls

- For the C15 Lock-out Protocol, SEFBHN and Children’s Care Coordination Manager, Children’s Care Coordinator and Family Systems Managers are also identified members. The C15 lockout staffings have been transitioned into the SST conference staffings, per the Service Coordinator at ChildNet. SST staffings allow the CBC, SEFBHN and other stakeholders to come together to brainstorm ways to divert youth from the child welfare system and to provide community supports and services (i.e., CAT and Wraparound Case Management) via Care Coordination efforts. The Children’s Care Coordination Manager are primary on child-specific cases with the Family System Managers as backup, as needed.
- In C19, SST staffings are only for safety determination and the Children’s Care Coordination Manager and Children’s Care Coordinator attend when needed. Usually, the cases attended will be at the request of the Department, for youth with high mental health needs, substance-exposed newborns, or if the need of the case determines system-level care coordination. Family System Managers attend as backup for the Children’s Care Coordination Manager, as needed.
- For this quarter, twenty-five (25) total SST calls were attended for both Circuits 15 & 19:
 - Circuit 15 -eighteen (18) SST calls were attended by a SEFBHN Children’s Care Coordination Manager and Family System Manager on 4/4/22; 4/12/22; 5/9/22; 5/10/22 x2; 5/11/22; 5/27/22; 5/31/22; 6/10/22; 6/14/22; 6/15/22; 6/17/22; 6/21/22x2; 6/23/22 x2; 6/29/22 x2.
 - Circuit 19 seven (7) SST calls were attended by a SEFBHN Children’s Care Coordination Manager and Children’s Care Coordinator and Family Systems Manager on 4/8/22; 4/11/22x2; 4/19/22; 4/25/22; 6/14/22; 6/22/22.
 - The Children’s Care Coordination Manager has also linked the new SEN/NAS Coordinator with SEFBHN to SST calls to help assist with CW integration linkage to provider supports when there are allegations of substance misuse.
- For the Circuit 19 Local Review Team, SEFBHN Children’s Care Coordination Manager and Children’s Care Coordinator attends monthly to review high-risk youth cases that are involved with multiple agencies. SEFBHN works collaboratively with Carisk Partners clinical staff to ensure that we are represented in the review teams scheduled for this quarter.
- SEFBHN C15 Family Systems Manager (FSM) and Children’s Care Coordinator continues to participate in monthly/as needed in Circuit 15 Interagency (Local Review Team) meetings hosted by ChildNet. The Interagency Review Team continues to function as a system-level overview of Circuit 15 and helps to bring together network partners from ChildNet, the Department of Juvenile Justice, Southeast Florida Behavioral Health Network, the Department of Children and Families, the School District of Palm Beach County and other behavioral health providers. Youth are staffed on a case-by-case basis with ChildNet, the Department of Juvenile Justice, and Southeast Florida Behavioral Health Network according to their involvement with each of these agencies.
- For this quarter, eleven (11) total Interagency, Local, Regional, or State Review Team meetings were attended for both Circuits 15 & 19:

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022

Submitted: August 15, 2022

- Circuit 15 – five (5) total between Local, Regional, State: 4/6/22; 5/1/22; 6/1/22 IRT C15; 5/24/22; 6/23/22 youth-specific Regional Review Team.
- Circuit 19 –six (6) total between Local, Regional, State Review Teams 4/26/22; 5/24/22; 6/28/22 LRT C19; 4/29/22; 6/6/22; 6/29/22 All State Review Teams held for one specific youth.

(4) Child Welfare and Behavioral Health Integration Efforts

- SEFBHN continues to participate in C15 and C19 Child Welfare and Behavioral Health Integration Meetings with DCF, CBCs, and community partners, as scheduled.
- This 4th quarter, SEFBHN staff attended and presented at Steering Committee meetings in C15 4/14/2022, 5/12/2022 and 6/9/2022. SEFBHN also participated in the Revisit of Charter and in identifying potential child specific data points. Circuit 19 meetings were attended on 4/12/2022, 5/10/2022 and 6/14/2022.
- The SACC line remains available to support child welfare to schedule appointments for assessments or request a SAFE mobile response for parents with a behavioral health issue. SEFBHN provides access to real-time progress exchange form data for the data workgroup. Additionally, the data subcommittee has been provided 2-1-1 SACC data monthly. The Progress Exchange Form continues to be utilized in both circuits and quarterly summary data is provided to the Steering Committee.
- S.A.F.E. Mobile response teams (MRT) remained available for Child Welfare Professionals to make referrals for specific outreach efforts that have been discussed and recommended with Mobile Response Teams to help build and maintain relationships with Child Welfare. Although it appears under-utilized via 211 data, direct referrals are being made from DCF to the MRTs.
- SEFBHN staff participated in several SEN/NAS prototype meetings to be aware of and assist with provider support of these new positions and processes to reduce the effects of parental substance use on newborns.
- The Children’s Care Coordination Manager attended and participated in SER training group which discussed SEN/NAS training PowerPoints on 6/17/2022.

(6) School System Collaborations

- The School and Community Safety Meetings have transitioned to being led from Judge Martz to Lt. Foley of the Palm Beach Sheriff’s in C15, which continued this quarter with a meeting on 4/11/2022 and 6/13/2022. In addition, SEFBHN Director of Children’s System of Care attended a Law Enforcement Planning Council meeting on 6/23/2022 in support of a presentation from the subcommittee.
- SEFBHN staff attended several School Health Advisory Committees, including the Mental Health Sub-committee in Palm Beach on 4/19/2022 and 5/17/2022. SEFBHN attended on 5/12/2022 for St. Lucie County in support of educating the school district on children’s care coordination and other SEFBHN funded programs. The Director of the Children’s System of Care has continued to present updates of House Bill 945 for all stakeholders. School Health Advisory Council (SHAC) Palm Beach Mental Health Committee has added House Bill 945 as a standing agenda item. South County Mental Health Center has continued to participate in presenting its MRT data monthly.
- Children’s Care Coordinator and Coordinator of Mental Health Services in St Lucie and Martin County School Systems collaborated to bring suicide prevention and risk assessment training to

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

their front-line personnel. The training was provided to Martin County School Board Social Services Personnel this quarter in QPRT advanced suicide risk assessment to better enhance the skills of their staff and align the evidence-based risk assessment tools with that of what the Mobile Response Teams use during a crisis.

- A newly established Policy 5.20 Stakeholder Workgroup was created by the School District of Palm Beach County (formerly known as the Adolescent Collaborative). SEFBHN participated on 4/21/2022 and 6/16/2022 providing information about data available for uninsured youth and mobile response teams.
- The Family Systems Manager and Director of Children’s System of Care facilitated a meeting with the School District of Palm Beach County on 4/04/2022 to facilitate open conversation and collaborations with SCMHC MRT. Ongoing meetings have been established for continued collaboration.

(7) Collective Impact Projects

- Although a BeWellPBC Stewardship Council was not held this quarter, SEFBHN participated in two Culture of Wellness events, a Palm Beach County Systems Exercise and a Thriving Together Theater lead by ReThink Health (Act 2) (respectively on 6/6/2022 and 6/21/2022). SEFBHN and BeWellPBC also met to engage and focus on the next steps for continuing growth in our system of care and focusing on psychiatry needs and pediatric integrated care opportunities as well as the workforce pipeline.
- SEFBHN also continued meetings with the Palm Beach County Pediatric Integrated Care Project, which added the Child Psychiatry workgroup members. Its purpose is to support a more integrated approach for Primary Care especially Pediatricians to include behavioral health staff or collaborations with behavioral health providers to increase the early identification of behavioral health needs for youth and adolescents. SEFBHN is proposing better collaborations with our system level independent care coordination program for youth and families as Palm Beach Pediatrics added provider level care coordination with the Center for Child Counseling. Additionally, this quarter (on 4/24/2022) we brainstormed some statewide policy considerations for improved Pediatric Integration with Behavioral Health with Palm Health, BeWellPBC, NAMI, and MHA PBC.

(8) System-level Children’s Care Coordination

- During the 4th quarter, the system’s level children’s care coordination expanded and SEFBHN was able to hire an additional children’s care coordinator to join the team. The Children’s Care Coordinator (CCC) is supervised by the Children’s Care Coordinator Manager and works collaboratively with the Children’s Care Coordination Manager (CCCM) to serve youth which specifically focuses on system level coordination for High Utilizer youth utilizers of behavioral health services and their families. Additionally, the CCC and CCCM work with the two Children’s Care Coordinators housed in Network Providers to provide training and technical assistance to those working directly with the youth identified as high utilizers. SEFBHN’s team is collaborating with providers to link, advocate, and work with those youth and families who have 3 or more admissions, 16 or more days inpatient stays, and looking to prevent youth with 2 inpatient hospitalizations from becoming high utilizers of more intensive services.
- Data reports continue to be run biweekly to identify families and youth who are high utilizers of acute care services and/or have child welfare involvement.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- Youth who are identified as high utilizers are added to the Care Coordination Module and Children’s Care Coordination Manager and Children’s Care Coordinator holds biweekly meetings with Network Crisis Units, JKFN and New Horizons of the Treasure Coast, along with the Network Care Coordinators to request relevant assessments and discharge plans to be uploaded into the Care Coordination Module.
- Data reports are reviewed to offer assistance/services that can bridge gaps that may be creating patterns of high utilization. Identified high-risk consumers are referred to the Coordination of Care Module for further monitoring and collaboration during transitional phases of treatment. These routine meetings held with JKFN, and New Horizons Children’s Crisis Unit staff identify high utilizers and those who meet the criteria of two Baker Acts to attempt to prevent them from becoming high utilizers by connecting them to services that will meet their needs. Brainstorming ways to connect with youth and families not engaging in services is also done during these meetings. Community Action Treatment Teams, Children’s Case Management agencies, Care Coordination, and Children’s Crisis Units within the SEFBHN Network are expected to update the Care Coordination Module for the children and families they serve that are receiving care coordination services. There were changes in Staff at JKFN and NHTC in later June and biweekly meetings were placed on hold until new staff were in place. Referrals for High Utilizers were sent to SEFBHN during the last two weeks of the quarter.
 - This quarter’s meetings with the Crisis Units JKFN and New Horizons were held: 4/11/22; 4/25/22; 5/9/22; 5/23/22; 6/6/22.
 - Navigate and Children’s Care Coordination meeting identify transitional age youth: monthly meetings were changed to accommodate SCMHC scheduling. Referrals were sent to Provider Care Coordinators Directly. Meetings will resume next quarter.
 - Monthly Meeting with all Provider Agencies for Children’s Care Coordination: 5/12/22; 6/9/22
 - Children’s Care Coordination Manager attended Regional Meetings for Care Coordinators with Tallahassee staff: 4/20/22; 5/18/22; 6/15/22
- Child welfare consumers who are on the Waitlist for services are also targeted for care coordination services as a priority population. Care coordination efforts at the system level are done to ensure interim services are provided to the consumers. New Horizons CAT families on the waitlist are provided care coordination and added support by Mobile Response Team’s Care Coordinator to ensure the crisis is managed and further family and youth deterioration can be avoided.
- During the 4th quarter, Child Specific Staffings are also attended by the Children’s Care Coordination Manager and Children’s Care Coordinator. At times SEFBHN will facilitate those staffings when the youth is not assigned a community provider case manager. These circumstances are rare but do occur. During the 4th quarter, there were seventeen (17) specific staffings from a variety of sources, DCF, CBC, MMA plans, DJJ, APD and behavioral health providers.
- Additionally, SEFBHN Children’s team engaged in outreach services in a variety of different settings. They reached out to community providers, primary care providers, mental health hospitals, schools in both the Treasure Coast and Palm Beach, SEDNET, Palm Beach Behavioral Health Collaborative, Children’s Home Society, Keiser University, Advisory Board for Mental Health services with DJJ in Palm Beach County, Department of Health PBC Child Abuse Death Review Committee Members, Palm Beach County and Treasure Coast Receiving Facilities Collaborative Meeting, ESE advisory council for IRC, Mental Health Courts, School Advisory Committees, FAU Center for Autism and Related Disabilities, the Mental Health Task Force in St

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

Lucie County, our Mobile Response Teams, and a vast number of our Network Providers to spread the word about eligibility for Care Coordination, access, providing referral and answer questions about services.

- A positive gain was made in reaching more high utilizer youth as a meeting was held with Coral Shores Behavioral Health Social Work Team to address establishing biweekly meetings and routine data reviews for the high utilizers. A discussion was had to work towards a Business Associates Agreement and MOU. SEFBHN is working on the development of a Business Associate Agreement with a Memorandum of Understanding for several of the receiving facilities within the Network. In the meantime, conversations were had with the clinical department of these hospitals regarding children in need of care coordination.

(9) Ongoing Behavioral Health Activities & Efforts for Children and Youth

- Direct Supervisors' System Meetings were held in Circuit 15 on 4/14/2022, 5/11/2022 and 6/10/2022 with topics covered such as working together across providers waitlist reduction, collaboration with system partners, Wraparound initiative, safety planning, accessing State Inpatient Psychiatric Placements, and Project Lift.
- A Direct Supervisors' System Meeting was held in Circuit 19 on 5/19/2022 with topics covered such as the new SAMHSA Children's System of Care grant in Martin and St Lucie counties, expansion of the Community Action Treatment Team with NHTC, COVID-19 related safety processes, and community agency updates.
- Children's Care Coordination Manager attended C15 Child Abuse Death Review Committee held 4/28/22; 5/26/22/6/30/22 to discuss systemic policy and community changes to prevent child fatalities.
- Children's Care Coordination Manager continues to attend Monthly Treatment Team Staffings held at Sandy Pines for children funded by SIPP/PRTS and those Care Coordination youth to review progress with their treatment and offer assistance with discharge planning. The Director of Children's System of Care and Children's Care Coordination Manager met with Sandy Pines Director of Marketing to discuss possible quarterly meetings with administration moving forward.
- Children's Care Coordination Manager continues as the Secretary of the St. Lucie County's Department of Juvenile Justice Advisory Council. The meetings were held monthly on 5/3/22; 6/7/22. Additionally, the Children's Care Coordination Manager is the backup co-chair for the Child Welfare Network Crossover Youth Network Meeting to discuss improvements to the DJJ Intake process for our cross-system youth. That meeting was held on 5/17/22; 6/30/22 and the Georgetown (crossover youth practice) model was approved for implementation of the first phase in St Lucie County.
- Children's Care Coordinator attended the Monthly Ignite Intervention Team meeting to explore care coordination connections and provide clinical team perspectives and feedback. This quarter the 4/27/22 meeting was attended and barriers to treatment were addressed and removed by collaborative efforts. Referrals to Adult and Children's Care Coordination were made to further assist youth and families. The meetings will be postponed during summer and resume once school begins again in August.
- Children's Care Coordination Manager continued to attend the ChildNet/DCF/PBCSO Human Trafficking Task Force staffings for high-risk Palm Beach County. CCCM attended to assist with coordination of care, brainstorming services, and removal of system level barriers to care for youth and families. Meetings were attended on: 5/5/22; 5/19/22; 6/1/22; 6/16/22; 6/29/22.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- In Circuit 15, Family Systems Manager provided monthly technical assistance and support to the Mobile Response Team at South County Mental Health Center on 4/20/2022, 5/25/2022, 6/28/2022.
- In Circuit 19, Family Systems Manager provided monthly technical assistance and support to the Mobile Response Team at New Horizons of the Treasure Coast on 4/29/2022, 5/24/2022, and 6/21/2022.
- The Family Systems Manager and Director of Children’s System of Care facilitated a meeting with the School District of Palm Beach County on 04/04/2022 to facilitate open conversation and collaborations with SCMHC MRT. Ongoing meetings have been established for continued collaboration.
- SEFBHN staff facilitate and participate in the Martin County Baker Act Task force and combined Mental Health Collaborative meetings. Martin County courts, law enforcement, school system, hospitals, New Horizons of the Treasure Coast and SEFBHN comprises a behavioral health collaborative to specifically identify and address needs and potential cross-system solutions. This quarter, 2 meetings were held on: 4/29/2022 and 6/24/2022.
- In Circuit 15, Family Systems Manager provided monthly technical assistance and support to the Community Action Team (CAT)/Chrysalis on 4/11/2022, 5/9/2022, and 6/13/2022. Additional meetings with the director of Chrysalis/CAT and the Family Systems Manager occurred on 4/11/2022, 4/20/2022, 4/21/2022, 4/28/2022, 5/3/2022, 5/10/2022, 5/13/2022, 5/20/2022, 5/26/2022, 6/9/2022, 6/15/2022, 6/22/2022, and 6/23/2022 relating to new team members, data requirements, person served related staffings and the additional CAT Team with early childhood components.
- Circuit 19, Family Systems Manager provided monthly technical assistance and support to CAT/New Horizons of the Treasure Coast (NHTC) on 4/8/2022, 5/13/2022, and 6/3/2022. Additional meetings with the director of CAT/NHTC and the Family Systems Manager occurred on 4/1/2022, 4/19/2022, 5/3/2022, 6/8/2022 relating to person served staffings, and the expansion of the current CAT Team.
- The Family Systems Manager and the Director of Children’s System of Care attended a Statewide MRT call with DCF on 4/27/22, 5/25/22 and 6/22/22.
- SEFBHN staff continued participation this quarter in Glades (4/13/2022, 5/11/2022 and 6/8/2022) System of Care governance meetings sharing information around closing out the grant, sustainability, children’s care coordination and House Bill 945. It was expanded to include adult providers, as well. SEFBHN participated in the Glades Wraparound Subcommittee on 4/13/2022, 5/11/2022 and 6/8/2022.

(D) - Access to Treatment for Priority Populations, Including Capacity Reports

(1) Centralized Electronic Waitlist 4th Quarter Update

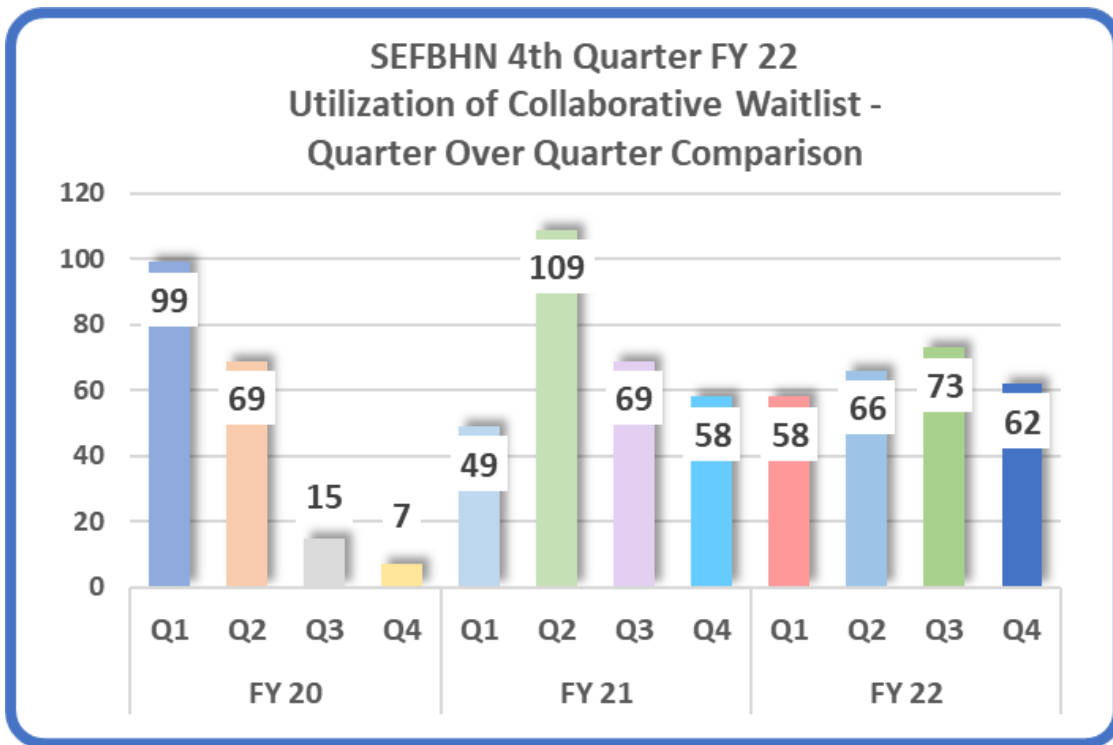
4th Quarter FY 22 Waitlist Update

During the 4th quarter FY 22, 6 providers added 62 persons to the Collaborative Waitlist, as shown in the following table:

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

| SEFBHN 4th Quarter FY 22 - Waitlist Update | | | | |
|---|------------|------------|------------|--------------|
| Persons Waitlisted by Provider and Month | | | | |
| Provider | Apr | May | Jun | Total |
| 20-1966531 - The Chrysalis Center Inc. | 3 | 3 | 1 | 7 |
| 59-1519622 - South County Mental Health Center | | 3 | | 3 |
| 59-2704597 - Housing Partnership Inc. | | | 1 | 1 |
| 59-6153749 - New Horizons of The Treasure Coast | 12 | 12 | 6 | 30 |
| 65-0202835 - Substance Abuse Council of Indian River County | 1 | | 15 | 16 |
| 65-0988051 - Counseling and Recovery Center | 2 | 1 | 2 | 5 |
| Total | 18 | 19 | 25 | 62 |

The ongoing quarter over quarter comparison of waitlisted persons is shown in the following graphic. It visually displays the data showing that the Waitlist has stabilized over the last 1½ years after the volatility experienced during the Covid quarters.



Of the 62 persons waitlisted during the 4th quarter, 11 were priority population clients. The following table shows that 2 persons were Homeless, 4 persons used IV drugs, 4 were involved with Child Welfare, and 1 person was both Pregnant and Homeless. Note that the pregnant woman who also was homeless was the only person to meet the criteria for inclusion in more than one priority population during the last quarter.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
 Submitted: August 15, 2022

| SEFBHN 4th Quarter FY 22 - Waitlist Update | | | | |
|---|------------|------------|------------|--------------|
| Priority Populations Waitlisted by Provider and Month | | | | |
| Provider | Apr | May | Jun | Total |
| Homeless Persons Waitlisted for Services | | | | |
| 59-6153749 - New Horizons of The Treasure Coast | 0 | 1 | 0 | 1 |
| 65-0988051 - Counseling and Recovery Center | 1 | | | 1 |
| Subtotal | 1 | 1 | 0 | 2 |
| Intravenous Drug Users Waitlisted for Services | | | | |
| 59-6153749 - New Horizons of The Treasure Coast | 1 | 0 | 0 | 1 |
| 65-0202835 - Substance Abuse Council of Indian River Cou | 0 | 0 | 2 | 2 |
| 65-0988051 - Counseling and Recovery Center | 0 | 1 | 0 | 1 |
| Subtotal | 1 | 1 | 2 | 4 |
| Child Welfare Involved Persons Waitlisted for Services | | | | |
| 59-6153749 - New Horizons of The Treasure Coast | 1 | 1 | 0 | 2 |
| 65-0988051 - Counseling and Recovery Center | 1 | 0 | 1 | 2 |
| Subtotal | 2 | 1 | 1 | 4 |
| Pregnant and Homeless Women Waitlisted for Services | | | | |
| 65-0988051 - Counseling and Recovery Center | 1 | 0 | 0 | 1 |
| Subtotal | 1 | 0 | 0 | 1 |
| Grand Total | 5 | 3 | 3 | 11 |

SEFBHN CAT teams were the most frequently waitlisted service/project with 30 of the 62 persons, or 48%, waiting for CAT placement. Nineteen (19) persons were waitlisted for Individual Outpatient services. Interestingly, only 3 persons were waitlisted for Residential placement.

| SEFBHN 4th Quarter FY 22 - Waitlist Update | | | | |
|--|------------|------------|------------|--------------|
| Most Frequently Waitlisted Projects and Services by Month | | | | |
| Projects | Apr | May | Jun | Total |
| B4 - CAT Team | 10 | 13 | 7 | 30 |
| B5 - FACT Team | | 2 | | 2 |
| Services | | | | |
| 14 - Outpatient - Individual | 6 | | 13 | 19 |
| 11 - Intervention - Individual | 2 | 1 | 2 | 5 |
| 13 - Medication Assisted Treatment | | | 3 | 3 |
| 19 - Residential Level II | | 3 | | 3 |
| Total | 18 | 19 | 25 | 62 |

Twenty-four (24) clients waitlisted during the 4th quarter were discharged within the quarter; 38 persons remained on the waitlist. The outcomes of those removed from the waitlist are shown in the next table. Sixty-three percent (63%) or 15 of the 24 discharges were removed because they began receiving services at the listing provider. One was removed when services were obtained from another provider, and 7 declined services when offered.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

| SEFBHN 4th Quarter FY 22 - Waitlist Update | | | | |
|---|-----------|-----------|-----------|-------------|
| Outcomes - Reasons Removed from Waitlist | | | | |
| Outcome | Apr | May | Jun | Grand Total |
| 1 - Receiving Services at this Provider | 5 | 4 | 6 | 15 |
| 4 - Declined | 1 | | 6 | 7 |
| 6 - Evaluation determined that service is no longer appropriate | 1 | | | 1 |
| 7 - Receiving Services at another Provider | | | 1 | 1 |
| Not Yet Removed from Waitlist | 11 | 15 | 12 | 38 |
| Grand Total | 18 | 19 | 25 | 62 |

The average length of stay (ALOS) on the waitlist for the 4th quarter was 29 days – up from 24 days in the 4th Quarter. The number of days a person waited for services varied by provider, ranging from 19 days at the Substance Abuse Council of Indian River County to 53 days at New Horizons of the Treasure Coast, as shown in the following table:

| SEFBHN 4th Quarter FY 22 - Waitlist Update | |
|---|----------------|
| Average Length of Stay (ALOS) on Waitlist by Provider | |
| Provider | ALOS (in days) |
| 20-1966531 - The Chrysalis Center Inc. | * |
| 59-1519622 - South County Mental Health Center | 33 |
| 59-2704597 - Housing Partnership Inc. | * |
| 59-6153749 - New Horizons of The Treasure Coast | 53 |
| 65-0202835 - Substance Abuse Council of Indian River County | 19 |
| 65-0988051 - Counseling and Recovery Center | 30 |
| Total | 29 |

* No discharges within the quarter

ALOS by service is shown in the next table. The longest wait was for Outpatient-Individual at 34 days, followed closely by the 33 day wait for Residential Level II and the 30 day wait for Individual Intervention services:

| SEFBHN 4th Quarter FY 22 - Waitlist Update | |
|--|----------------|
| Average Length of Stay by Service | |
| Service/Project | ALOS (in days) |
| 14 - Outpatient - Individual | 34 |
| 19 - Residential Level II | 33 |
| 11 - Intervention - Individual | 30 |
| 13 - Medication Assisted Treatment | 11 |
| Total | 29 |

Note that those waiting for FACT or CAT team placements are not included above because none of these clients were discharged during the quarter.

The final table below presents the ALOS for each of the priority population clients who were listed and discharged during the 4th quarter:

| SEFBHN 4th Quarter FY 22 - Waitlist Update | |
|---|-----------------------|
| ALOS by Priority Population | |
| Priority Population | ALOS (in days) |
| Homeless Pregnant Woman | 35 |
| IV Drug Users | 30 |

The ALOS for the one homeless, pregnant woman waitlisted during the 4th quarter was 35 days – a 52% increase from the 23-day ALOS for this population last quarter. Similarly, the ALOS for IV Drug Users has increased 30% from last quarter, i.e., from 23 to 30 days. These wait times exceed SAPTBG standards, and follow-up with the listing provider(s) is needed. Additional trainings should occur in the new fiscal year to assure that all providers understand and are complying with the applicable standards for waitlisting priority population individuals.

(E) Provider Peer Activities

The following information represents Peer Activities conducted by SEFBHN during the 4th quarter:

(1) Peer Support Activities for Quarter 4

For the final quarter of the year, April-June 2022, Rebel engaged an average of 166 participants per month. An average of 183 participants were engaged in treatment services with a behavioral health organization, an increase from 172. In June, 121 received Medication Assisted Treatment and 14 received abstinence-based treatment services. 41 engaged with peer services while attending abstinence-based recovery support groups. Rebel Recovery continues to surpass the performance measure of percentage of persons served who are engaged in behavioral health services by averaging 92% per month (target measure percentage is 75% a month).

Rebel Recovery Florida continues to be a Hub in the community evidenced by strong community and consumer relationships and providing individualized services. They continue to maintain strong ties with community-based behavioral health providers and refer consumers based on their individualized needs. Some of those needs include but are not limited to peer support, case management, housing (recovery residence or independent housing), treatment, and mental health. Majority of the referrals are made to our Network providers to include Center for Family Services, Wayside House, and Drug Abuse Foundation. They continue to successfully link participants with Medicated Assisted Treatment (MAT) providers such as The Recovery Research Network, Community Partners’ Village for Change, Drug Abuse Foundation of Palm Beach, and Wayside House.

Through their Recovery Community Organization, Rebel Recovery Florida continues to promote recovery through education. For this past quarter, Rebel hosted or engaged in numerous trainings, groups, and activities. Some meetings/groups held include but are not limited to Heart of Recovery/ Shambala, a Meditation Meeting, Wellness & Recovery as well as Harm Reduction- all of which are held weekly. They hosted Helping Others Heal (HOH) in May as well as RADD Overdose Prevention and Response, including Narcan administration Training. Additionally, they held an outreach event in West Palm Beach, took part in Pride on the Block and have expanded informational engagements and navigation for COVID vaccines. Rebel Recovery have also dealt with some barriers during the last quarter. They have been impacted by staffing shortages; they are outgrowing their office and are having difficulty in identifying affordable

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

housing for consumers. As they welcome new staff, they will continue to find ways to navigate those barriers so that service deliver is not interrupted.

Rebel Recovery's services and programs remain steady and continue to expand. Their partnership with HCSEF is going well. In April, Rebel was able to screen and provide education weekly. They will continue to collaborate with community partners.

RiteLife promotes recovery through Education and Training, Recovery Support Services and Housing Support Services in their RCO in Okeechobee. During this last quarter they attended many community meetings and events to increase their presence in the community. The hosted 2 trainings, Wellness Recovery Action Plan (WRAP) and Helping Others Heal (HOH). The number of consumers that they have been serving has grown and continues to grow as they deliver targeted services to their consumers. RiteLife was able to distribute Narcan throughout the community and was able to secure a pill disposal lock box and a sharps container where consumers can dispose of unwanted or unused medications. They continue to provide case management, recovery support, outreach, incidentals for mental health and substance use program area. RiteLife remains linked with Medicated Assisted Treatment (MAT) providers for consumers classified as indigent that are struggling with Opioid use.

During the month of May, RiteLife did not attend or host any meetings or trainings as the spent much of their time preparing to open a new Recovery Community Organization in Port Saint Lucie. Time was ordering supplies, preparing the office, and laying floors. There will be more to report next quarter as they prepare to start receiving consumers!

RiteLife is continuing to serve consumers with a Mental Health diagnosis in their respite program in Port Saint Lucie. Each member is receiving services tailored to their individualized need which includes but is not limited to case management, recovery support for individual and group, life skills and supported employment, to name a few. They continue to build relationships with landlords in Saint Lucie County and is exhausting all their efforts in trying to identify independent housing for consumers who are transitioning out. While RiteLife does not provide clinical services, they do link members to community providers to ensure that their mental health needs are being addressed as needed. They are continuing to work collaboratively with Mental Health Court in Okeechobee, Drug Court in Okeechobee and DCF in Okeechobee and Martin Counties.

Our Village Okeechobee peer support specialists support and coach children and transitional-aged youth in Okeechobee County, including helping to improve the child's overall skill set. Our Village serves all youth, to include LGBTQ+, transitional aged youth, teen parents, children, and young adults transitioning from the New Horizons crisis unit, or another inpatient facility. Additionally, they serve youth who may be involved in juvenile justice, child welfare, drug, or mental health court. Their support involves the use of evidence-informed practices like the use of Wellness Recovery Action Planning, Motivational Interviewing, Wraparound coaching, and SOAR. This can help to have them develop skills that are transferable through living, working, and receiving an education. Services often include tobacco use reduction and education, general substance use or mental health education or connection to other services, helping the youth to have coordinated services and understand the role that each person on their team plays. Referrals are largely received from partners in the school district, family and friends, physicians/primary care, outreach efforts, and outpatient providers. In this 4th quarter, they engaged about 50 youth plus family members.

(F) Priority Access to Treatment for Pregnant Women

(1) Pregnant and Post-Partum Women Updates & Activities

Pregnant IV drug users and pregnant drug/alcohol users continue to be prioritized for services. SEFBHN continues to work with providers to ensure that pregnant women do not go on the waitlist. The programs specific to pregnant and post-partum women diagnosed with substance use disorders are designed to assist mothers, children, and families in reaching a long-term, sustainable recovery. These programs empower women by providing not only substance use treatment services to achieve a successful recovery, but also parenting interventions and support to maintain family unity and stability.

In FY21/22, Southeast Florida Behavioral Health Network (SEFBHN) expanded Care Coordination services to mothers and babies with Neonatal Abstinence Syndrome (NAS) or Substance Exposed Newborn (SEN) conditions. The purpose of this expansion is to establish Care Coordination, housing and employment, and peer support programs for women with babies with NAS or SEN. Drug Abuse Foundation received all three positions and during the 4th quarter, the care coordinator and housing & employment position were both filled. Drug Abuse Foundation of the Palm Beaches (DAF) opened its newly remodeled Pavilion, a 22-bed residential treatment facility offering substance use treatment, including Medication Assisted Treatment (MAT), for pregnant and post-partum women who can reside with their babies. The program also offers enhanced supervised visitations of up to 8 consecutive hours between the residents and their children residing in licensed care with the Department of Children and Families or with relatives. Drug Abuse Foundation’s pavilion opened during the 4th quarter of FY21/22. The program is currently serving nine (9) pregnant/post-partum mothers and their five (5) babies with a total of 14 currently residing on the unit.

During 4th quarter, SEFBHN Network Providers (Drug Abuse Foundation of Palm Beach, Counseling and Recovery Center, Housing Partnership and Wayside House) served 102 individuals with treatment services specific to the pregnant and post-partum women struggling with substance use disorders. Out of those 102 women being served in these specialty programs, 81% were parenting children between the ages zero (0) to six (6) years of age. Moreover, 13 of the 102 women being served were pregnant.

(2) Success Story for Pregnant / Post-Partum Women in the SE Region

During the 4th quarter, the Clinical Supervisor at Counseling and Recovery, shared the following success story:

“This client is a 24-year-old, single, pregnant woman who completed an intervention screening to determine level of care and entered CRC’s residential program on. Unfortunately, she left AMA three days after the initial screening however, due to a Drug Court order she return a month later to start receiving services with CRC residential program. She has an extensive history of abuse (trauma), legal and mental health issues, and polysubstance misuse, which includes IV use. We offered and encouraged MAT services; yet the client had declined. While she was in CRC’s residential program, she participated in evidenced-based programs to address her past trauma, parenting classes and completed a Psychiatric Evaluation for medication management. On 6/11/2022 about 5 months after entering the residential program, she gave birth to her beautiful and healthy baby boy, whom she named Greyson. She returned to CRC where she could be monitored with her newborn son. During the transition planning process, client completed an interview at Oxford House and was accepted upon her graduating from CRC’s residential program. She successfully graduated residential on 8/3/2022, and now is residing at Oxford House for mothers and children. She is currently attending Day Treatment Phase II for continuum

of care, or “step down” services, and mom and baby appear to be thriving. She is currently seeking employment and has an appointment with our Peer Support to complete the application for the transitional voucher. Upon obtaining employment, she will be transferred to CRC's Aftercare Program where she will continue sharpening her relapse prevention skills.”

(G) Wait list management for non-pregnant injecting drug users and all others

- SEFBHN staff monitor the waitlist to ensure that these priority populations are being put on the waitlist and that our providers are utilizing the waitlist appropriately. We are also encouraging providers to utilize peer services for individuals on the waitlist to keep them engaged as part of the delivery of interim services while they await placement in the appropriate level of care.
- Additional information about waitlist management is under Access to treatment for Priority populations, including capacity reports.

(H) Compliance with charitable choice provision

- There were no issues related to Charitable Choice in Quarter 4.

(I) Monitoring for FY 21/22

As noted in the previous quarterly report SEFBHN has made some revisions to our monitoring processes using a Tiered approach that involves desk review and on-site validations. We believe this approach, is both comprehensive and an improvement over previous approaches to validations and monitoring.

As a reminder of our new process, agencies who receive a Tier 2 (Desk Review) Validation will only receive a stand-alone validation report if no Tier 3 (On-Site) Validation is needed. In the instance an agency receives a Tier 3 Validation, the report will include observations from both Tier 2 and Tier 3 reviews.

Tier 1 – The following represents the status of Tier 1 validations as of Quarter 4: Tier 1 validations have been completed on all contracted providers in the first quarter; there were none completed in the 4th quarter.

Tier 2 and Tier 3 - The following represents the status of Tier 2 and Tier 3 validations as of Quarter 4, April – June 2022:

| Agency | Contract(s) | Date Tier 2 Begun | Date Tier3 Begun | Current Status |
|---|-------------|-------------------|------------------|------------------------------|
| New Horizons of the Treasure Coast, Inc. | ZNA38 | 2/11/2022 | 3/2/2022 | Tier 3 Report Date: 4/5/2022 |
| JFK Medical Center Limited Partnership d/b/a JFK Medical Center North Campus | PNF23 | 1/31/2022 | N/A | Tier 2 Report Date: 4/6/2022 |
| Brighter Family Center, Inc. | PNA37 | 1/21/2022 | N/A | Tier 2 Report Date: 4/7/2022 |
| Drug Abuse Foundation of Palm Beach County, Inc. | PDA48 | 2/4/2022 | N/A | Tier 2 Report Date: 4/8/2022 |

| | | | | |
|--|-------|-----------|-----------|----------------------------------|
| RiteLife Services, Inc. | ZDA24 | 2/21/2022 | 2/28/2022 | Tier 3 Report Date: 5/9/2022 |
| Pinnacle Wellness Group, LLC | ZDA23 | 3/21/2022 | 4/22/22 | Tier 3 Report Date: 6/2/2022 |
| The Center for Family Services of Palm Beach County, Inc. | PTF06 | 3/29/2022 | 4/25/2022 | Tier 3 Report Date: 6/10/2022 |

(J) Continuous Quality Improvement

The following information was presented during the 4th Quarter CQI meetings which were conducted through a Virtual Platform, Microsoft Teams.

- **Lindsay Slattery-Cerny** presented regarding the 988 Suicide and Crisis Lifeline and Self-Care for Network Staff (Preventing Burnout).
- **Susan Foley** from Palm Beach Behavioral Health Coalition presented the new CRAFT program for individuals with loved ones with substance use.
- **Daniel Oria** presented regarding the SEFBHN Electronic Waitlist and provided technical assistance to the network.
- **Allison Jimenez** presented regarding the Zero Suicide Initiative for SEFBHN Network Providers.
- **Sharyn Dodrill** reviewed more important information regarding changes to FASAMS v14 and ensuring data integrity.

(K) Reinvestment Grants

SEFBHN continues to provide Program Coordination for the Indian River and Okeechobee Reinvestment Grants which has provided funding for the expansion of the Indian River Mental Health Court System, and the Okeechobee County Mental Health and Drug Courts. SEFBHN received a three-year expansion grant effective July 1, 2020, in the amount of \$1,200,000.00 for Indian River and a three-year expansion grant for Okeechobee in September 2021 in the amount of \$1,193,789.

(1) Indian River County

The Indian River Criminal Justice, Mental Health and Substance Abuse Reinvestment Grant is entering its seventh quarter of the current CJMHSR Reinvestment Grant. There were 26 clients who were enrolled for Quarter 4. All high utilizers were referred to the Wraparound case managers for a more intensive approach. Already, a total of 81 persons were served YTD ad 234 for the life of the grant. SEFBHN is already seeing a reduction in high utilizers, with less reported hospital admissions and greater stabilization in housing. For the first seven quarters of the grant, 127 clients were discharged and 91 of those clients were successfully discharged. This means that 85% of clients who left Mental health Court, did so having meet all expectations. This quarter, operations have successfully continued, despite challenges with staffing. Clients continue to find employment opportunities, with many open and hiring positions currently, and several are doing very well at maintaining those positions. There is a current partnership with Vocational Rehabilitation and UP to assist clients in finding employment.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
 Submitted: August 15, 2022

Mental Health Association is providing therapy and psychiatric services. MHAIRC received a special provision of funds and will be filling in the gaps for clients who need immediate psychiatric services and medication management. These services have allowed for clients to avoid deterioration in their mental health needs until a more stable provider can be established, or receive psychiatric medications right away once released from jail without a break in receiving medications. This is proving to have a great effect on the continued stability of mental health courts clients entering the community and staying in the community with less hospitalizations and less new crimes committed.

Wraparound case management with New Horizons is working very well in conjunction with court case management for our high utilizers. Addition of wraparound is proving very effective in keeping these clients engaged in treatment and avoiding costly hospital visits and re-offending.

Two transitional houses have been maintained, and the clients residing in them are working towards independent living. The clients in these homes are provided peer support services who meet at least weekly for group/house meetings to provide additional support and supervision. Housing continues to be a challenge, so we continue to utilize boarding housing opportunities and other assistance to ensure no one is homeless. Treasure Coast Homeless Services Council continues to be vital partner in this effort.

The mental health court program routinely completes a cost avoidance analysis as a return-on-investment measure. The data has been measured by calculating the daily cost of jail, multiplied by the average # of days for a jail sentence for individuals convicted of a misdemeanor and the average # of days for jail sentence for individuals convicted of a felony. The below cost avoidance is for the clients who have been in Mental Health Court. Calculations as follows:

- *76 clients with Misdemeanor x average 40 days in jail x \$125.00 average cost per day = \$380,000*
- *154 clients with felony charges x average 98 days in jail x \$125.00 average cost per day = \$1,886,500*
- *230 total clients = 18,132 jail bed days x \$125.00 per day = \$ 2,266,500 Estimated Cost Avoidance*

(2) Okeechobee County

Okeechobee Mental Health Court began a new reinvestment expansion grant in September 2021. Since then, the program registered 58 adult and juvenile clients. 15 clients have had misdemeanors and 22 clients with Felony charges. To date, there were 21 successful graduations and 3 unsuccessful discharges. The MHC is successfully discharging clients at 80%. Through this grant, the expansion will include continued targeted case management, therapy, psychiatric services, and medication management with Legacy Behavioral Health Center. Peer Specialist working with a new provider in the area at Rite life will be assisting with SOAR applications and everyday needs and connections to set them up for a successful diversion from the criminal justice system.

Mental Health Court has assisted clients in obtaining housing when homeless, jobs when they were unemployed, benefits to assist the clients, and other much needed gaps in their lifestyles. Last quarter the team assisted two clients in getting their driver’s license reinstated. As well, another client was assisted in getting dentures which he has never had, greatly affecting the client’s demeanor and

optimism. This quarter, 3 clients with co-occurring disorders received a variety of services like residential treatment, Intensive outpatient treatment, and outpatient substance use treatment through the grant.

In addition to the Mental Health Court, this reinvestment grant will allow for an expansion of services in the juvenile drug court. This addition is still in the development phases but will include therapy and case management for substance use disorder. Along with connections to service providers in our network for family support and needs found during assessments.

The Cost avoidance during the life of this grant is calculated below. We analyzed cost avoidance with Okeechobee Reinvestment grant program through its entirety. This has been measured by calculating the daily cost of jail, multiplied by the average # of days for a jail sentence for individuals convicted of a misdemeanor and the average # of days for jail sentence for individuals convicted of a felony. Calculations as follows:

- 15 clients with Misdemeanor x average 40 days in jail x \$125.00 average cost per day = \$75,000
- 22 clients with felony charges x average 98 days in jail x \$125.00 average cost per day = \$269,500
- 37 total clients with 2,756 days x \$125.00 per day = \$344,500

(L) Consumer Satisfaction Surveys

SEFBHN continues to collect consumer satisfaction survey data using the previous format published by DCF. Year-to-date, over 3,500 surveys have been collected. SEFBHN utilizes this vital data to help evaluate opportunities for improvement both at individual providers and at a system level. SEFBHN is prepared to implement use of the new survey questions which were recently finalized as soon as it is published and released.

(M) SEFBHN 4th Quarter FY 21-22 LOCUS and CALOCUS Update

SEFBHN network providers performed 1,595 LOCUS and 704 CALOCUS evaluations during the 4th quarter of the fiscal year. This represents a 36% increase in LOCUS assessments and a 6% decrease in CALOCUS evaluations from the totals performed in the 3rd Quarter. As shown in the first table below, 13 network providers conducted adult level of care assessments using the LOCUS instrument. Brighter Family Center conducted 41% of the total, followed by New Horizons of the Treasure Coast (38%), Housing Partnership (12%), South County Mental Health Center (5%) and Henderson Behavioral Health (3%). These 5 providers accounted for 99% of the evaluations performed, with the other 8 providers combined making up the remaining 1%.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

| SEFBHN 4th Quarter FY 22 LOCUS Update | | | | | | |
|--|------------|------------|------------|-------------|-------------|--|
| LOCUS Evaluations by Provider and Month | | | | | | |
| Provider | Apr | May | Jun | Total | % | |
| Brighter Family Center, Inc. | 258 | 178 | 225 | 661 | 41% | |
| NEW HORIZONS OF THE TREASURE CO - SEFBHN | 165 | 218 | 226 | 609 | 38% | |
| Housing Partnership | 62 | 68 | 60 | 190 | 12% | |
| SOUTH COUNTY MENTAL HEALTH CENTER | 18 | 31 | 24 | 73 | 5% | |
| HENDERSON BEHAVIORAL HEALTH - SEFBHN | 24 | 13 | 3 | 40 | 3% | |
| Helping People Succeed Inc. | | 2 | 4 | 6 | 0% | |
| JFK MEDICAL CENTER-NORTH CAMPUS | | 4 | 1 | 5 | 0% | |
| THE LORD'S PLACE INC. | 1 | 1 | 1 | 3 | 0% | |
| The Chrysalis Center Inc. - SEFBHN | 1 | | 1 | 2 | 0% | |
| BOYS TOWN SOUTH FLORIDA, INC. | 1 | | 1 | 2 | 0% | |
| JEFF INDUSTRIES INC | 2 | | | 2 | 0% | |
| Behavior Basics, Inc. | | | 1 | 1 | 0% | |
| Center for Family Services | | | 1 | 1 | 0% | |
| Grand Total | 532 | 516 | 547 | 1595 | 100% | |

The next table shows the 9 SEFBHN network providers who conducted the 704 children’s level of care (CALOCUS) evaluations during the 4th quarter. New Horizons of the Treasure Coast performed 259 or 37% of the total, Housing Partnership 183 or 26% and Helping People Succeed 97 or 14%. The other 6 providers accounted for the remaining 23%.

| SEFBHN 4th Quarter FY 22 CALOCUS Update | | | | | | |
|---|------------|------------|------------|------------|-------------|--|
| CALOCUS Evaluations by Provider and Month | | | | | | |
| Provider | Apr | May | Jun | Total | % | |
| NEW HORIZONS OF THE TREASURE COAST | 104 | 85 | 70 | 259 | 37% | |
| Housing Partnership | 51 | 70 | 62 | 183 | 26% | |
| HPS HELPING PEOPLE SUCCEED INC. | 16 | 30 | 51 | 97 | 14% | |
| FATHER FLANAGAN'S BOYS TOWN | 24 | 18 | 18 | 60 | 9% | |
| The Chrysalis Center Inc. - SEFBHN | 15 | 12 | 13 | 40 | 6% | |
| Brighter Family Center, Inc. | 17 | 9 | 9 | 35 | 5% | |
| Our Village Okeechobee, Inc. | 1 | 13 | 1 | 15 | 2% | |
| JFK MEDICAL CENTER-NORTH CAMPUS | | 9 | 2 | 11 | 2% | |
| SOUTH COUNTY MENTAL HEALTH CENTER | 2 | 1 | 1 | 4 | 1% | |
| Grand Total | 230 | 247 | 227 | 704 | 100% | |

When a clinician completes a LOCUS or a CALOCUS assessment, the result is an instrument-recommended LOC for an individual’s placement. The next two tables show the LOCUS and CALOCUS Recommended Levels of Care by provider. LOC 2 – Low Intensity Community Based Services continued to be the most recommended level of care for both LOCUS (36% of the total) and CALOCUS (also 36%). LOC 1 – Recovery Maintenance and Health Management was recommended in 18% and LOC 5 – Medically Monitored Residential Services in 17% of the LOCUS evaluations. LOC 5 – Medically Monitored Residence Based Services was recommended in 16% and Basic Services in 12% of CALOCUS assessments.

| SEFBHN 4th Quarter FY 22 LOCUS Update | | | | | | | | | | | | | | | |
|--|------------|------------|------------|-----------|-----------|----------|----------|----------|----------|----------|----------|----------|----------|-------------|-------------|
| LOCUS-Recommended Level of Care (LOC) by Provider | | | | | | | | | | | | | | | |
| Recommended Level of Care | BFC | NHTC | HP | SCMHC | HBH | HPS | JFK | TLP | TCC | BTSF | JI | BB | CFS | Total | % |
| Basic Services | 74 | 12 | 24 | 5 | 1 | 1 | | | | 1 | | | | 118 | 7% |
| LOC 1 - Recovery Maintenance and Health Management | 228 | 26 | 24 | 8 | 2 | | | 2 | | | | | | 290 | 18% |
| LOC 2 - Low Intensity Community Based Services | 233 | 241 | 65 | 19 | 11 | | | | 1 | | 2 | | | 572 | 36% |
| LOC 3 - High Intensity Community Based Services | 79 | 32 | 50 | 12 | 9 | 4 | | | | | | 1 | | 187 | 12% |
| LOC 4 - Medically Monitored Non-Residential Services | 13 | 9 | 9 | 7 | 4 | 1 | | | | | | | | 43 | 3% |
| LOC 5 - Medically Monitored Residential Services | 31 | 194 | 15 | 16 | 12 | | 1 | 1 | | 1 | | | 1 | 272 | 17% |
| LOC 6 - Medically Managed Residential Services | 3 | 95 | 3 | 6 | 1 | | 4 | | 1 | | | | | 113 | 7% |
| Grand Total | 661 | 609 | 190 | 73 | 40 | 6 | 5 | 3 | 2 | 2 | 2 | 1 | 1 | 1595 | 100% |

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

| SEFBHN 4th Quarter FY 22 CALOCUS Update | | | | | | | | | | | |
|--|-----------|-----------|------------|-----------|-----------|------------|-----------|----------|-----------|------------|-------------|
| LOCUS-Recommended Level of Care (LOC) by Provider | | | | | | | | | | | |
| Recommended Level of Care | BFC | BTSF | HP | HPS | JFK | NHTC | OVO | SCMHC | TCC | Total | % |
| Basic Services for Prevention and Maintenance | 6 | 6 | 40 | 13 | | 11 | 6 | | | 82 | 12% |
| LOC 1 - Recovery Maintenance and Health Management | 13 | 14 | 31 | 10 | | 4 | 2 | | 2 | 76 | 11% |
| LOC 2 - Low Intensity Community Based Services | 11 | 16 | 72 | 57 | | 85 | 6 | 1 | 7 | 255 | 36% |
| LOC 3 - High Intensity Community Based Services | 1 | 13 | 16 | 8 | 1 | 10 | | 1 | 14 | 64 | 9% |
| LOC 4 - Medically Monitored Community Based Services | | 1 | 4 | 1 | 1 | 52 | 1 | | 6 | 66 | 9% |
| LOC 5 - Medically Monitored Residence Based Services | 3 | 9 | 18 | 7 | 5 | 60 | | 1 | 7 | 110 | 16% |
| LOC 6 - Medically Managed Residence Based Services | 1 | 1 | 2 | 1 | 4 | 37 | | 1 | 4 | 51 | 7% |
| Grand Total | 35 | 60 | 183 | 97 | 11 | 259 | 15 | 4 | 40 | 704 | 100% |

Both the LOCUS and CALOCUS instruments allow a clinician to override the Recommended LOC with a clinician-selected Actual LOC, but a clinician must specify the reason for this variance. LOCUS variance reasons, by provider, are shown in the next table. Clinical judgment continues to be cited overwhelmingly as the reason for the LOCUS variances, with 284 out of the 350 variances, or 81%, citing this reason.

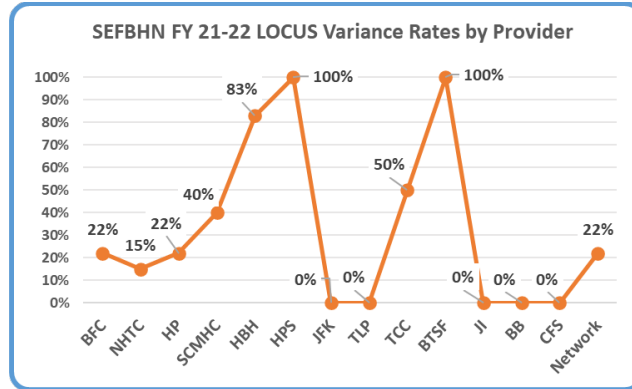
| SEFBHN 4th Quarter FY 22 LOCUS Update | | | | | | | | | | | | | | |
|---|------------|------------|------------|------------|------------|-------------|-----------|-----------|------------|-------------|-----------|-----------|-----------|-------------|
| Variance Reasons and Rates by Provider | | | | | | | | | | | | | | |
| Variance Reasons | BFC | NHTC | HP | SCMHC | HBH | HPS | JFK | TLP | TCC | BTSF | JI | BB | CFS | Total |
| Arrested from unit/incarcerated | | | | | 1 | 1 | | | | | | | | 2 |
| Client chose a LOC other than the one recommended | 2 | 3 | | | 1 | 5 | | | | | | | | 11 |
| Client dropped out of treatment | | | 5 | | | | | | | | | | | 5 |
| Client is court ordered to a higher level of care | | | | 1 | | | | | | | | | | 1 |
| Client is court ordered to a lower LOC | 1 | | | | | | | | | | | | | 1 |
| Client refuses recommended level | 2 | | | | | 6 | | | | | | | | 8 |
| Client's finances/job deter treatment level | | | 1 | | | 5 | 1 | | | | | | | 7 |
| Clinical Judgment | 131 | 75 | 33 | 25 | 14 | 5 | | | 1 | | | | | 284 |
| No services/beds available at level of care | | | 1 | | 1 | | | | | | | | | 2 |
| Patient has safe housing with family | 1 | | | 1 | | | | | | 1 | | | | 3 |
| Services at recommended LOC not what client needs | 8 | 14 | 2 | | 1 | | | | | 1 | | | | 26 |
| Total Variances | 145 | 93 | 41 | 29 | 33 | 6 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 350 |
| No Variance | 516 | 516 | 149 | 44 | 7 | | 5 | 3 | 1 | | 2 | 1 | 1 | 1245 |
| Grand Total | 661 | 609 | 190 | 73 | 40 | 6 | 5 | 3 | 2 | 2 | 1 | 1 | 1 | 1595 |
| Variance Rate | 22% | 15% | 22% | 40% | 83% | 100% | 0% | 0% | 50% | 100% | 0% | 0% | 0% | 22% |

Similarly, 62%, or 98 out of 158, of CALOCUS variances cited clinical judgement as the reason. The second most frequently cited variance reason, at 16%, was that the Client was Waitlisted for Recommended LOC. The CALOCUS variance reason detail is shown in the next table.

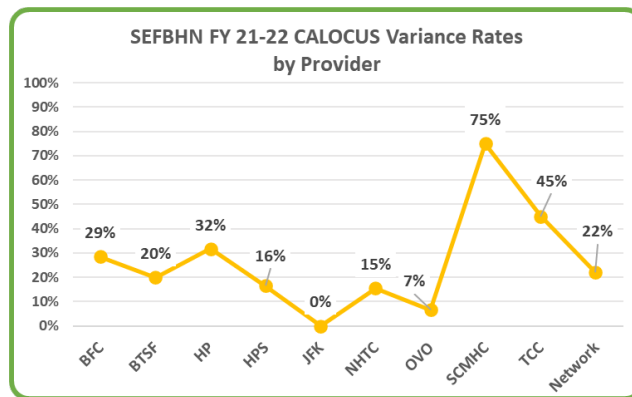
| SEFBHN 4th Quarter FY 22 CALOCUS Update | | | | | | | | | | |
|---|------------|------------|------------|------------|-----------|------------|-----------|------------|------------|------------|
| Variance Reasons and Rates by Provider | | | | | | | | | | |
| Variance Reason | BFC | BTSF | HP | HPS | JFK | NHTC | OVO | SCMHC | TCC | Total |
| Benefits from CCT | | 1 | | 8 | | | | | 1 | 10 |
| Client is still depressed | 1 | | | | | | | | | 1 |
| Client refuses recommended level of care | | | 1 | | | | | | | 1 |
| Client waitlisted for recommended LOC | | 1 | | 1 | | 24 | | | | 26 |
| Clinical judgment | 8 | 7 | 56 | 3 | | 4 | 1 | 3 | 16 | 98 |
| Family/guardian refuses level of care | | 2 | 1 | 1 | | 1 | | | 1 | 6 |
| Lower LOC not yet completed or provided | | 1 | | 3 | | 11 | | | | 15 |
| Parents' finances/job deter treatment level | 1 | | | | | | | | | 1 |
| Total Variances | 10 | 12 | 58 | 16 | 0 | 40 | 1 | 3 | 18 | 158 |
| No Variance | 25 | 48 | 125 | 81 | 11 | 219 | 14 | 1 | 22 | 546 |
| Grand Total | 35 | 60 | 183 | 97 | 11 | 259 | 15 | 4 | 40 | 704 |
| Variance Rate | 29% | 20% | 32% | 16% | 0% | 15% | 7% | 75% | 45% | 22% |

As graphically displayed in the next two charts, the network variance rate was 22% for both LOCUS and CALOCUS assessments in the 4th quarter of FY 21-22 - a 47% increase from the 15% variance rate achieved in the 3rd Quarter and more than twice the 10% target set by SEFBHN.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022



The range of variance rates among providers, however, is quite different. As shown in the graphic above, 5 of the 13 LOCUS providers had variance rates at or above 50% with 2 at 100% and 1 at 83%. Out of the 9 providers using the CALOCUS, only South County Mental Health Center at 75% had a variance rate higher than 50% as shown in the chart below. Remedial LOCUS and CALOCUS trainings are needed for, and will be conducted with, each of these providers as these variance rates demonstrate that they are not using the instruments correctly and/or they are not rating their clients accurately.



(N) Adjustments to Required Plans and Network Management Activities

(1) Overview of necessary adjustments to Required Plans

There following SEFBHN Required Plans were adjusted in preparation for the new FY 22-23 during the 4th quarter:

- IH611-SEFBHN Plan for Reintegrating Discharge Ready Individuals FY 22-23
- IH611-SEFBHN Coordination of Care Plan FY 22-23
- IH611-SEFBHN Network Service Provider Monitoring Plan FY 22-23
- IH611-SEFBHN Quality Assurance Plan FY 22-23

These were submitted to the Department of Children and Families in April 2022, along with the required Annual Business Operations Plan for FY 22-23.

(2) Network Management Activities

14 amendments; 20 new subcontracts; 3 new agreements; and no terminations were completed during the 4th quarter. The documents can be found in the Provider E-Contracting System and are listed as follows:

Amendments

ZDF05 – Substance Abuse Council of Indian River County, Inc.

LTF10 – Henderson Behavioral Health, Inc.

PNA37 – Brighter Family Center, Inc.

PNF23 – JFK Medical Center Limited Partnership d/b/a JFK Medical Center North Campus

ZDA24 – RiteLife Services, Inc.

AGR48 – Palm Healthcare Foundation, Inc.

AGR54 – Collectively – A Radlauer Venture, LLC

AGR52 – Daniel Memorial, Inc.

ZNA30 – Mental Health Association in Indian River County, Inc.

PNA17 – NAMI Palm Beach County, Inc.

AGR53 – Managed Care Consultants of Florida, Inc.

PNA19 – Palm Beach Habilitation Center, Inc.

AGR34 – University of Florida Board of Trustees, for the benefit of the Department of Psychiatry, College of Medicine, University of Florida

PDA59 – The Recovery Research Network Foundation, Inc.

New Subcontracts

ZDA25 – Indian River County Healthy Start Coalition, Inc.

PNF23 – JFK Medical Center Limited Partnership d/b/a JFK Medical Center North Campus

ZNA37 – NAMI Martin County, Inc.

PNA16 – Jeff Industries, Inc.

LNF01 – Catholic Charities of the Diocese of Palm Beach, Inc.

PDA47 – Ebb Tide Treatment, LLC

PNA38 – Carrfour Supportive Housing, Inc.

ZDA23 – Pinnacle Wellness Group, LLC

PDA57 – The Recovery Research Network Foundation, Inc.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

PNA22 – The Lord’s Place, Inc.

PDA54 – Access Recovery Solutions, LLC

PDA61 – Alternatives in Treatment, LLC d/b/a Mandala Healing Center

ZTF15 – Our Village Okeechobee, Inc.

ZNC16 – HPS, Helping People Succeed, Inc.

ZDA24 – RiteLife Services, Inc.

LDC07 – Drug Abuse Treatment Association, Inc.

PTA03 – The Lord’s Place, Inc.

ZDF04 – Counseling and Recovery Center, Inc.

PDA59 – The Recovery Research Network Foundation, Inc.

PNC26 – The Chrysalis Center, Inc.

New Agreements

AGR56 – Ruth & Norman Rales Jewish Family Services, Inc.

AGR58 – Elizabeth H. Faulk Foundation, Inc. d/b/a Faulk Center for Counseling

AGR55 – Ferd and Gladys Alpert Jewish Family and Children’s Service of Palm Beach County, Inc.

Termination

None

(b) – Collaborative strategies and activities with the Department or Stakeholders

Recurring Activities Continued in Quarter 4 - FY 21-22

- Continuation of the DCF and SEFBHN Collaboration calls to discuss the DCF 4DX Goals. Current focus is diversion from the SMHTF waiting lists due to the COVID-19 pandemic.
- SEFBHN continues to participate on the Circuits 15 and 19 Baker Act Task Force meetings. These meetings provide an opportunity to address case specific and systemic issues.
- SEFBHN also works in partnership with Palm Beach Sheriff’s Office to provide substance use disorder treatment and peer services for the Medication Assisted & Peer Services (MAPS) program in West Detention Center in Belle Glade. More details on this program can be found under the MAT section.
- SEFBHN and Carisk Partners continue to meet monthly. Due to the COVID-19 pandemic, these meetings were held virtually (Microsoft Teams). These meetings allow for robust information exchange about Data, Technology, Reporting, Billing and Financial Management and Care Coordination.
- SEFBHN works closely with Palm Beach County Community Services department on several grants related to substance use disorder and housing.
 - The Comprehensive Opioid Stimulant and Substance Abuse Program (COSSAP) is a housing and recovery support grant for individuals with criminal justice involvement, substance use disorder and housing instability. COSSAP is a collaboration with SEFBHN, PBC Community

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

Services Department, Florida Atlantic University and Rebel Recovery that started in July 2021. More details in this program can be found under the housing section.

- Emergency Shelter Grant – COVID (ESG-CV) is a rapid re-housing program for individuals identified through the homeless continuum of care with mental health and/or substance use disorders. Community Partners of South Florida dba/ Housing Partnership (CP/HP) started their program in December 2020. In July 2021, SEFBHN contracted with Rebel Recovery to also provide rapid re-housing and peer services to the same target population. This contract runs through September 2022. More details in this program can be found under the housing section.
- SEFBHN also collaborates with the Specialty Courts in Palm Beach County as follows:
 - Marchman Act Court to provide independent assessments and care coordination services.
 - Early Childhood Court, and Family Drug Court in Palm Beach County to provide recovery support services to participants in each court program.

New Activities for Quarter 4 - FY 21-22

- In the 4th quarter of FY 21/22, 21 new referrals were received. Of these new referrals received during this quarter –17 adults and 4 adolescents. We continue to utilize the method of engaging a 3-way conference call between PBSO Staff, Care Coordinator and Program Participant to facilitate communication between Care Coordinator and Program Participant when linking Program Participants to community providers and have found this to be successful. SEFBHN sends a weekly Excel spreadsheet to PBSO depicting status update of all program participants referred within the community. We continue to refer to in-network and out-of-network providers for therapeutic, psychiatric, housing, and emotional support services.
- Furthermore, to facilitate stronger communication between SEFBHN and PBSO, we have begun to schedule Zoom meetings as needed. SEFBHN Care Coordinator will schedule zoom meetings at 3:30pm daily on the days PBSO Behavioral Services Department Therapist forward a referral to discuss case file, recommendations and to schedule the 3-way conference call between SEFBHN, PBSO and Program Participant. Furthermore, Care Coordinator will now begin attending PBSO Case Staffing every Thursday at 10:30am via zoom to discuss new case files, barriers and/or issues to with the team to work on case files that present with barriers to facilitate proper linkage within the community.
 - During this quarter SEFBHN successfully linked a participant to an out of network provider, Aspen Behavioral Health, and his Case Manager has shared program participant engages well, is attending his individual and group sessions as well as attending psychiatric services and being med compliant. Also, Participant has called Care Coordinator several times to check-in to provide status update and to share his gratitude for being in the LINC program which is providing him a second chance to stay sober and work through his mental health barriers.
- Following last quarter there have been 12 file closures. Of those file closures, three were successful, one participant left the facility against medical advice, one was rearrested, one declined service, two did not engage in services, four no longer participated in services, therefore, files were closed. Moreover, of the 56 active cases, 16 are being monitored monthly due to having a positive connection within community and doing well as evidenced by keeping scheduled appointments, taking medications, having gainful employment, and being connected to housing. Lastly, we

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
 Submitted: August 15, 2022

continue to refer adolescents to Boys Town for further support to the family through the Children’s Care Coordination.

- SEFBHN began a new grant with PBSO Violent Crimes Division during last quarter to assist with connecting victims or secondary victims with providers within the community or provide transportation to and from Court hearings. To date, SEFBHN has received 42 referrals. Of which referrals have been linked to outpatient counseling services and/or provided with transportation to and from the courthouse and/or a medical appointment related to injuries from a crime against them.
- SEFBHN provided a virtual training on Monday April 4 at 9:00am – 12:00pm on substance use disorder, effective treatment, relapse prevention and long-term recovery to all the Family Court Judges and administration in Palm Beach County
- SEFBHN has been meeting bi-weekly during the 4th quarter with Rebel Recovery and the Criminal Justice Center in Palm Beach County establish a new pilot program for frequent utilizers with behavioral health needs that are cycling through the jail. The program would intercept individuals at First Appearance who are sentenced to 10 days or less in jail and connect with a Certified Peer Navigator and continuing peer services in the community. The program is slated to start in September 2022.

(3) Further Collaborations and Activities with DCF, Stakeholders and Network Service Providers

(a) Children’s System of Care SAMHSA Grant in Martin and St. Lucie Counties

In the 4th quarter, the final provider contract amendment was completed. The project evaluator has been selected and contract negotiations with FAU for project evaluation deliverables have begun.

Ten children were enrolled in CRAVE Care during the quarter. Helping People Succeed submitted NOMs for 6 children and Brighter Families submitted NOMs for 4. Six children live in Martin and four live in St. Lucie County.

During the quarter we completed the research, planning and recruitment for the governance board and held our introductory meeting where we covered the responsibilities and commitment required for board members. We are pleased with the composition of the board and realize we will need to continue to recruit additional members for subcommittees and broader representation of the community on the board. As part of envisioning the future of peer’s roles in the system of care the Family Coordinator is researching and planning to establish a group for peers who can meet as colleagues to support each other, recruit individuals with lived experience to become certified peer specialist, seek professional development and new employment opportunities. The Peer group will be called the P.L.E.A.S.E. Council—Peer Leadership, Empathy, Advocacy, Support for Everyone--

SEFBHN staff and DCF System of Care Project Director have had monthly meetings discussing SPARs, IPP, outreach, social media, achievements, and governance board. As part of the previous DCF/SEFBHN discussions concerning social media the Project Coordinator attended two events for Mental Health Awareness Month. During participation of Martin County NAMI Walk the Project Coordinator met a youth with lived experience and began conversations with her and her parent about joining the CRAVE governance board. Although the mother declined the offer the youth did join the governance board. Project and Family Coordinator will work with the youth to support her involvement. A SEFBHN Instagram account was created, and positive mental health messages were posted in celebration of Mental Health

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

Awareness month. As part of the team’s review of the May social media post we have determined to have maximum impact we will need to increase followers. We will continue to develop a social media plan with this as part of the plan.

Additional DCF SAMHSA meetings are listed below:

- April 13, 2022, Group 2 CMHI Office Hours meeting with SAMHSA
- April 18, 2022, participated in ROQI/SEFBHN monthly meeting to discuss Project CRAVE Care.
- April 19, 2022, had monthly SAMHSA meeting
- May 16, 2022, DCF/SEFBHN SOC monthly meeting
- May 17, 2022, Monthly SAMHSA meeting.
- June 8, 2022, Group 2 CMHI Office Hours meeting with SAMHSA

SEFBHN SOC team’s outreach activities for Quarter 4:

During this quarter Project Coordinator, Family Coordinator, and Helping People Succeed spoke to 334 individuals in the community about Project CRAVE Care.

- Project Coordinator presented about SOC and de-escalation skills with law enforcement at Circuit 19 CIT training on April 4, 2022.
- Helping People Succeed discussed Project CRAVE Care with Florida Department of Corrections on April 5, 2022.
- Helping People Succeed discussed Project CRAVE Care with Martin County Parks and Recreation on April 6, 2022.
- Project Coordinator presented and spoke to IGNITE staff about Project CRAVE Care and possible partnerships and joining the governance committee on April 14, 2022.
- Family Coordinator had a meeting concerning PLEASE Council peer support group with Angela Gates-Gonzales of New Horizons of the Treasure Coast on May 19, 2022.
- Family Coordinator discussed project CRAVE Care and PLEASE Council new peer support group with Barbara Moody of RiteLife on May 19, 2022.
- Family Coordinator discussed Project CRAVE Care and PLEASE Council new support group with supervisor, Leah Suarez of Our Village on May 19, 2022.
- Family Coordinator discussed Project CRAVE Care and PLEASE Council with Jill Arnold of Counseling and Recovery on May 19, 2022.
- Family Coordinator discussed Project CRAVE Care and PLEASE Council peer support group with Kai Bigelow of TRRN on May 19, 2022.
- Family Coordinator discussed Project CRAVE Care and PLEASE Council peer support group with Yvette Gregory of LAHIA on May 19, 2022.
- Project Coordinator completed Project CRAVE Care presentation to the CQI committee on April 22, 2022.
- Project Coordinator was recognized as Crisis Intervention Team Instructor of the year for 2022 and made contact during the event with local NAMI stakeholders to discuss Project CRAVE Care on April 26, 2022.
- Project Coordinator discussed Project Crave Care with community stakeholders at the St. Lucie Department of Health Volunteer and Partner luncheon on April 29, 2022.
- Project Coordinator participated in the Martin NAMI walk and met with potential family and youth peers for governance board on April 30, 2022.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022

Submitted: August 15, 2022

- Project Coordinator met with United Against Poverty to discuss potential partnership on May 6, 2022.
- Project Coordinator presented Project CRAVE Care at the monthly Supervisor System Meeting on May 19, 2022.
- Project Coordinator and Family Coordinator met with potential youth peer and mother for governance board membership on May 19, 2022.
- Helping People Succeed discussed Project CRAVE Care with Martin County Equity Task Force on May 24, 2022.
- Helping People Succeed discussed Project CRAVE Care with Treasure Coast Kidcare Coalition on May 24, 2022.
- Helping People Succeed discussed Project CRAVE Care with FAU CARD project on May 25, 2022.
- Project Coordinator met with Sequel Care to discuss Project CRAVE Care on June 1, 2022
- Helping People Succeed discussed Project CRAVE Care with Martin County Community Health Advisory Committee on June 2, 2022.
- Helping People Succeed discussed Project CRAVE Care with Banner Lake BLAST Program on June 3, 2022.
- Project Coordinator Presented about System of Care Grant and de-escalation skills with law enforcement at Circuit 19 CIT on June 6, 2022.
- SEFBHN team conducted an introductory meeting of the governance board for Project CRAVE Care on June 7, 2022.
- Helping People Succeed discussed Project CRAVE Care with Safe Space on June 8, 2022.
- Project Coordinator had a meeting with community stakeholder Inner Truth Project on June 10, 2022.
- Project Coordinator spoke with a member of The Children Services Council of Martin County to discuss outreach to Indiantown on June 14, 2022.
- Family Coordinator discussed Project CRAVE Care and outreach to faith community families with Daphne Pierre, NAMI Diversity and Inclusion Coordinator on June 15, 2022.
- Family Coordinator discuss Project CRAVE Care with Pastor Williams of Kingdom of God Church in Ft. Pierce on June 15, 2022. We talked about community families coming together to build a peer group of people to weigh in on and improve access to mental healthcare.
- Helping People Succeed discussed Project CRAVE Care with Martin County Inter-Agency Coalition on June 8, 2022.
- Helping People Succeed discussed Project CRAVE Care with Operation Together on June 10, 2022.
- Helping People Succeed discussed Project CRAVE Care with Steps to Success I'm June 28, 2022.
- Helping people Succeed discussed Project CRAVE Care with Children Emergency Services on June 30, 2022.
- Helping People Succeed completed open house in Martin County on June 30, 2022.

Equitable Advancement of Support for Everyone (EASE) is an evidence-informed model designed to work with multi-system professionals to increase service utilization and engagement with African American and migrant communities. This was a highlighted training in SEFBHN SOC Project Narrative. Offerings this quarter included:

- April 12-13, 2022, E.A.S.E In person training/coaching for direct care staff, supervisors, and community stakeholders.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- Project C.R.A.V.E. Care and E.A.S.E. staff presented an overview and current outcomes of EASE training for the National Training and Technical Assistance Center (NTTAC) Virtual System of Care Strategy Summit on May 11, 2022. Many local stakeholders attended the EASE presentation, and all CRAVE Care providers had a representative who attended the summit.

To help build up the system of care, SEFBHN Project (PC) and Family Coordinator (FC) attended the following trainings during this 4th quarter:

- April 7, 2022, NTTAC Best Practice for Continuity of Care Before, During, and After Stabilization Services. PC
- April 11, 2022, CalTrin training Helping Parents get past their ACES. PC
- April 25, 2022, NTTAC Expanding Your Table: Building Bridges to Effective Engagement of Underrepresented groups. PC
- April 27, 2022, NTTAC Peer Networking for Family Leaders Who Foster and Support Family Engagement. PC
- May 2-4, 2022, Wraparound 101. PC
- May 9-11, 2022, NTTAC SAMHSA System of Care Virtual Summit. PC and FC
- May 19, 2022, Peer Coalition of Florida Supervisor Development Training. FC
- May 19, 2022, NAMI De-escalation Training. PC
- May 23, 2022, NTTAC Supporting the Children’s Behavioral Network Through Trying Times. FC
- May 25, 2022, NTTAC Peer Networking for Family Leaders Who Foster and Support Family Engagement. FC
- June 1, 2022, NTTAC Supervisory Affinity Group. FC
- June 15, 2022, NTTAC Youth Racial Trauma Assessment and Therapy Training. PC
- June 21, 2022, FADDA Florida’s Early Childhood Courts. PC
- June 27, 2022, National Council Structural and Systemic Inequities in Mental Wellbeing. PC

(b) Prevention

The following is the summary of Prevention activities and updates for the 4th Quarter:

- The Network Prevention Manager continues oversight of prevention contracts and amendments, risk assessments and agency validations. During this 4th quarter, the Network Prevention Manager completed contract renewals for Palm Beach County Substance Abuse Coalition and The Public Defender’s Office, 19th Judicial Circuit. A new agency contract was also completed for a new agency, The Parent Academy, contracted to provide Prevention services in Martin County.
- SEFBHN Prevention Team meetings continue via Virtual Microsoft Teams formats, between the ME and all network prevention funded agencies and coalitions.
 - April – June 2022 meeting discussion centered around:
 - The New Enhancements for the data collection Performance Based Prevention System (PBPS).
 - End of Year Required Program Close out processes.
 - End of Year Contract Required Reports
 - Delay of completion of Needs Assessments and Community Action Plans due to lack of YRBSS and FYSAS results.
 - Other sources/ resources to acquire data for Needs Assessments and Community Action Plans.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- The PBPS transition from Version 2 to Version 3
 - Finalizing data in the PBPS to prepare for the new Version 3
 - Collection of Prevention data during months of July and August 2022, while Collaborative Planning Group (CPG) migrate data from PBPS Version 2 to Version 3.
- During this 4th Quarter, Prevention Activities continue to be offered via Hybrid in person/ online formats. Prevention Sessions continued this Fiscal Year to be offered in person partnerships with individual Classroom teachers and via virtual formats, offered to County schools and communities at large.
- Principals in all 5 ME Counties continued to work closely with the network agencies in Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie Counties to provide Substance Abuse and Mental Health Prevention messaging and programming, which schools provide as options to in-classroom instruction, via Google Classroom, ZOOM, and Microsoft Teams formats.
- During the 4th quarter, SEFBHN Prevention Providers continued implementing the following:
 - o Drug Abuse Treatment Association (DATA):
 - “Project Success” school-based and Parenting support programs in Palm Beach, St. Lucie, Okeechobee, and Martin Counties. The “Project Success” programs were offered in Middle Schools in those counties.
 - o Hanley Center Foundation (HCF):
 - “Botvin LifeSkills Training” school-based program in Palm Beach County’s Coastal and Western Communities. In person classes and the online format were offered to 8th, 9th, and 11th grade students in partnering schools with whom HCF had agreements for FY 21/22.
 - HCF continued to offer the “Active Parenting” series in-person and, also via online Virtual formats, made available to community parents.
 - o New Horizons of the Treasure Coast (NHTC):
 - “Too Good for Drugs / Violence” and “Botvin LifeSkills Training” school-based programs were implemented in selected grades in all Elementary, Middle and High School students in St. Lucie County.
 -
 - o Substance Abuse Council of Indian River (SACIRC):
 - “Botvin LifeSkills Training”, “Erika’s Lighthouse” and “Ever-Fi” school-based programs were offered and implemented in all Indian River County Elementary Schools
 - “Teen Intervene” Evidenced Based Program (EBP), was completed with selected Indicated students.
 - Started the process of the implementation of the Communities That Care initiative. They plan a community meeting/ training during the next quarter, in August 2022.
 - o Tykes & Teens:
 - “Botvin LifeSkills Training” school-based programs was completed in Martin County Elementary Schools to 4th and 5th grade students. Positive Action EBP was completed with selected youth in the County’s Suspension Prevention Program.
- Additionally, all County Coalitions continued their work providing environmental community and school substance use alternative activities, both in person and online Virtual formats.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- o PBCSAC continued Coalition Community meetings that encouraged community partner engagement. During this 4th quarter, they continued to address substance use disorder (SUD) Prevention, HIV Prevention, and Alcohol-free Alternative Youth Activities.
 - Their Middle School After-School Drug Prevention program continued to meet both in-person and virtually, addressing topics such as Alcohol and Marijuana misuse, Vaping, Over the Counter Medicine safety, 7 Habits for the Highly Effective Teen, and the National Drug IQ Challenge.
 - Their Teen Coalition-In-Action (CIA) continued for youth in both the Palm Beach and Martin Counties they serve; to provide in-person and online meetings and opportunities for trainings of youth in the facilitation of Substance Use youth-led Prevention programming. The sessions led by PBCSAC Teen CIA, serve the community's youth. Recruitment of new participants to replace 21/22 graduating seniors is currently in process.
 -
- o PBCSAC continued their work on Opioid Prevention initiatives recommended as result of the 2019 Community Conversations convened by PBCSAC
 - The recommended Opioid Education and Support Group, continues to be facilitated by Hanley Center Foundation. The Project C4OPE Program continued to be implemented in the 4 Palm Beach County quadrants.
 - PBCSAC added and now continues to convene a monthly session of Community Reinforcement And Family Training (CRAFT) for Friends and Family members of a loved one with an addiction.
- Substance Abuse Council Indian River County's (SACIRC) Substance Abuse Free Indian River (SAFIR) Coalition continued their monthly implementation of the Coffee and Conversation parent-to-parent forum and the environmental strategy, "No One's House".
 - o SAFIR continued their youth training with their new Coalition Youth leaders through CADCA's training program.
 - o Began work with the Communities That Care initiative. SACIRC / SAFIR plan a community meeting/ training during the next quarter, in August 2022.
- Roundtable of St. Lucie County – Substance Abuse Prevention Network Committee – Continued their work with schools, facilitating the implementation of "Kids at Hope" programming in St. Lucie County schools.
 - o Roundtable reported that the "Kids at Hope" training has been completed with educators and other community sectors within the county, including first responders and members of the business and health communities.
 - o The Executive Director of the Roundtable of St. Lucie County facilitated the Behavioral Health Task Force which continued their work with the St. Lucie County School Board, Children's Services Council, Treatment Centers, DJJ, DOH, SEFBHN and other County Coalitions.
 - o This collaborative's short-term outcome is almost realized with the soon to be completed Needs Assessment, Logic Model and Community Action Plan which will identify and focus to the Community Behavioral Health needs/ priorities.
- The Federation of Families of Florida chapter in Palm Beach County receives funds from SEFBHN to implement two Prevention programs in the Western Communities of Palm Beach County:
 - o TUF Talk
 - o Program allows youth to proceed at their pace through SAMH sessions on computers at the Federation site. The facilitator continued to convene group sessions for discussions of Life Skill matters covered in the TUF talk sessions. Arise Life Skills Program

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- Structured sessions continued to convene which educate youth on ways to attain positive comprehensive Behavioral Health skills.
 - This 4th quarter Middle and High School youth additionally continued work on the “Finding your Superhero” project. When asked how they will use their Superhero power, youth shared they would assist their family and/or change their community.
 - o Strengthening Families
 - This Program brings youth and their family members together to discuss various topics over a Family Dinner.
 - Parents were brought together to complete sessions on matters concerning building strong family dynamics and relationships.
- Hanley Center Foundation, too, continued their work on the Health Resources and Services Administration (HRSA) grant Needs Assessment and Sustainability Plan as directed in their award guidance.
 - o The HRSA Grant focused on resources needed to address the opioid crisis in rural counties via the collaboration between stakeholders (law enforcement, hospitals, FQHC, treatment, schools). The Grant allows Hanley to facilitate those partnerships in Okeechobee to identify needs in and engage resources to Okeechobee County.
 - Because residents often travel outside of Okeechobee County to receive services, Hanley’s plan will address the full spectrum of programming available (Prevention, Treatment and Recovery) to Okeechobee residents.
 - They are currently in the process of completing gathering information from Prevention, System of Care, Mental Health Court services, Behavioral Health and Substance Abuse Treatment and Recovery service providers in Okeechobee and surrounding counties.
- The FADAA/ FBHA statewide prevention team monthly brings together DCF State Representatives, Managing Entity Prevention Coordinators and Agency and Coalition leaders.
 - o Conversations continued to address matters surrounding the Substance Abuse Prevention license/ waiver mandate and ways to develop an effective “single message” going out from the Florida statewide Prevention Community.
 - o Discussions continue around the Prevention Training of all agencies and coalitions to achieve professional quality. At this writing, the Substance Abuse Prevention Skills Training (SAPST) is being strongly recommended by the state. The Network Prevention Manager is a SAPST trainer and is working with the state to provide this training for the SEFBHN Prevention providers and coalitions.
- The Network Prevention Manager continued this Fiscal Year to serve as Co-Chair of the Circuit 15 Juvenile Justice Advisory Board. She continues co-facilitating meetings and working on committees and alliances alongside Community partners. Virtual Meetings continued throughout this Fiscal Year, which allowed Community partners to safely come together each month to address goals and work for FY 21/22. Collaborating partners include state agency representatives, county, school, and community leaders.

(c) Care Coordination

The Care Coordination team continued, during the 4th quarter, to create opportunities for cross-system collaboration and communication between SEFBHN, community stakeholders, and the Network Service Providers (NSP). Five Network Service Providers (New Horizons of the Treasure Coast, Boys Town of South Florida, South County Mental Health Center, JFK Medical Center, and Drug Abuse Foundation) maintain full time, Children and Adult Care Coordinators. Care Coordinators are responsible for

implementing internal care coordination processes and collaborating with community stakeholders for the purposes of developing a recovery-oriented system of care.

To further expand care coordination services within the Provider Network, SEFBHN, has hired four (4) new Care Coordinators at the Managing Entity level. This expansion includes two Children’s Care Coordinators, one Adult Mental Health Care Coordinator, and one Adult Substance Use Care Coordinator. The purpose and goals of this expansion is to further enhance the delivery of treatment services and recovery supports, and to improve outcomes among priority populations.

Success Story for SEFBHN Care Coordination

An example of a success story is being presented this Quarter 4 is by Boys Town children’s Care Coordination. The Care Coordination team successfully linked a youth to LGBTQ support groups at Compass and art therapy at Armory Art Center, as well as to a targeted case manager who is ensuring the youth’s behavioral health, educational and social needs are being met effectively. The youth had 5 baker acts prior to enrollment in Care Coordination. However, since receiving the supports needed, he has had no Baker Act admissions, nor has he experienced any self-harm behaviors. The young consumer has continued stability by taking his medication and attending therapeutic treatment. Overall, this youth, as well as his entire family dynamics, have shown significant improvement.

In addition, The South County Mental Health Care Coordination team reported that a frequent High utilizer consumer went from being homeless and responding to internal stimuli, to successfully discharging from Care Coordination services by obtaining stable, permanent housing at a supervised group home. The client is financially stable and able to pay his monthly bills due to being linked to community supports that provides needed behavioral health services. With the assistance of the care coordination team who made the necessary linkages, this consumer obtained both SSDI payments and SNAP benefits. The client is able and is performing all his adult daily living tasks and has a positive outlook on life stating to the Care Coordinator, “it’s been a long time since I’ve been this happy.”

Neonatal Abstinence Syndrome (NAS) or Substance Exposed Newborn (SEN) Care Coordination

Additionally, and subject to CFDA 21.019 - Coronavirus Relief Fund, funding derived from CARES ACT has allowed for the expansion of Care Coordination services to families and babies with Neonatal Abstinence Syndrome (NAS) or Substance Exposed Newborn (SEN) conditions. The main purpose of this expansion is to establish Care Coordination, housing and employment, and peer support programs for women with babies with NAS or SEN. Drug Abuse Foundation of the Palm Beaches, Inc., which features the Pavilion, a residential treatment program for mothers and their babies up to 6 months of age, has been designated the three new Care Coordination positions. On October 4, DCF launched this initiative with all stakeholders involved and weekly workgroup meetings have been held to ensure a smooth process from referral to coordination of services. The Care Coordination team at Drug Abuse Foundation (DAF) in collaboration with DCF Regional Program Director, received 7 referrals of mothers with babies with NAS/SEN conditions; 7 of those mothers have successfully been engaged and are currently participating in the Pavilion residential program. SEFBHN and Rebel Recovery engaged in preliminary discussions in relation to providing dedicated Recovery Support services specific to the NAS/SEN program.

Civil State Mental Health Treatment Facility Diversions

In Quarter 4, despite the engagement from the Care Coordination teams, there were zero (0) diversions from SMHTF. The number of petitions has decreased across the five counties there were 2 individuals from a contracted Baker Act receiving facility and 3 individuals from out of network receiving facilities. These high utilizers were linked to Care Coordination. There were Individuals in both C15 and C19 on extensive Baker Acts needing a higher level of care have been admitted to the SRT in C15 before commitment to a SMHTF was needed.

Transitional Vouchers

SEFBHN staff and Network Service Providers continue to utilize the Transitional Voucher Program. It is designed to provide care coordination and vouchers to purchase treatment and support services for adults transitioning from Florida Assertive Community Treatment (FACT) teams, acute crisis services, and institutional settings to independent community living.

In the 4th quarter, SEFBHN approved 86 transitional vouchers – 45 for substance use and 41 for mental health, representing an increase in substance use vouchers and a decrease in mental health vouchers. The transitional voucher program continues to play a critical role in the system of care in helping people receiving services obtain true sustainability and self-sufficiency in the community.

Additional Care Coordination Activities for Quarter 4

Recurring Activities Continued in Quarter 4 - FY 21-22

- SEFBHN staff have been receiving an influx of community calls reaching out for services for themselves and loved ones. SEFBHN staff gather as much collateral information as possible and schedules a staffing or discuss during bi-weekly meetings to make the referrals to the Care Coordinators.
- SEFBHN is committed to improving accountability in managing substance abuse and mental health funding and managing systems of care; SEFBHN has expanded Program Innovations to include a dedicated care coordinator, Dominique Patterson who joined the team in the 4th quarter.
- Children’s Care Coordinator collaborates with Adult Care Coordinators on all teams to ensure a family’s needs are met. A parent must be able to maintain stability to provide for their child. It is imperative cases are viewed from a systemic lens and all barriers are removed for our families.
- SEFBHN Care Coordination staff continues to facilitate a regularly scheduled bi-weekly conference calls to offer technical assistance, make referrals, and discuss those recognized as high utilizers. Additional care coordination collaborative calls have been added to discuss direct referrals to the care coordination teams other NSP have been invited to ensure streamlined warm handoffs.
 - SEFBHN Care Coordination Staff have also met with the behavioral health teams for further collaboration, resource sharing, and to develop a referral process for High Utilizers at receiving facilities to make referrals to the Care Coordination Teams. The Care Coordination Universal form has been shared. The NSP Care Coordinators are prepared to receive these referrals and conduct staffing meetings for appropriate discharge planning.
 - SEFBHN has implemented collaborative partnerships with community based and intermediary organizations to help our providers develop additional skills for effectiveness which increase/improve understanding of the core competencies necessary to do Care Coordination work. In addition to expanding referral bases for ongoing therapeutic care I.e (Craft 101 platform with Susan Foley from Palm Beach County Behavioral Health Coalition & Palm Beach Atlantic University Health & Wellness)

New Activities for Quarter 4 - FY 21-22

- In the 4th quarter, the Network Integrity team added a Care Coordinator to help with the adult substance use system of care. This position will identify and track priority populations that are individuals eligible for care coordination, coordinate care across systems, assess and address both quality of care issues and service gaps. The Network Integrity team Care Coordinator has initiated weekly meetings with substance use, network service provider (NSP) care coordination teams to provide technical assistance regarding care coordination standards and best practices, and data sharing processes.

(d) Mobile Response Teams (MRTs) for C15 and C19

SEFBHN provides funding for C15 and C19 Mobile Response Teams (MRTs): South County Mental Health Center operates 3 Mobile Response Teams serving Palm Beach County and New Horizons of the Treasure Coast operates 1 Mobile Response Team serving Indian River, Martin, Okeechobee, and St. Lucie Counties.

SEFBHN MRTs provide on-demand crisis intervention services in any setting in which a behavioral health crisis is occurring, including homes, schools, and emergency rooms. Mobile response services are available 24 hours a day, 7 days a week, 365 days a year by a team of professionals and paraprofessionals (including peer support providers), who are trained in crisis intervention skills to ensure timely access to supports and services. In addition to helping resolve a crisis, teams work with individuals and their families to identify and develop strategies for effectively dealing with potential future crises. The primary goals for Mobile Response Teams are to lessen trauma, divert from emergency departments and/or criminal justice agencies and prevent unnecessary psychiatric hospitalizations

Mobile Response Team Data

- During the 4th Quarter, New Horizons of the Treasure Coast received 542 MRT calls, and South County Mental Health Center received 310 calls, for a total of 852 calls.
- For both teams combined, 693 calls required an acute response with an average response time of 36.7 minutes.
- The average diversion rate from crisis and inpatient admissions for both MRTs was 92%.
 - New Horizon of the Treasure Coast’s diversion rate was 91%.
 - South County Mental Health Center’s diversion rate was 93%.

(e) Housing Activities

Recurring Activities Continued in Quarter 4 - FY 21-22

- The Network Housing Specialist is continuing to work on engaging new FARR certified Recovery Houses to be a part of COSSAP. Currently, there are 11 approved Recovery Residences, plus all Oxford Houses.
- The SEFBHN Director of Network Integrity, and/or Network Housing Specialist, attended all Continuum of Care (CoC) meetings for Circuits 15 & 19, with exceptions to those that were canceled.
- The Director of Network Integrity and Network Housing Specialist attended and participated in the bi-monthly statewide Managing Entity Housing calls with DCF.
- The Director of Network Integrity is a member of the Executive Committee of the Homeless and Housing Alliance (HHA), Palm Beach County’s CoC and participates in monthly virtual meetings.
- The Director of Network Integrity is the Chair of the Healthcare Pillar and is responsible for holding meetings. Due to scheduling conflict, only 1 meeting was held for the quarter. Both the Director and Housing Specialist attended. The goal of the Healthcare Pillar is to create strategic partnerships and collaborations with the medical, behavior health, and homeless systems of care. Announcements have been made during the past 3 CoC meetings inviting members and community members to join this committee.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- The Network Housing Specialist is a member of the HMIS subcommittee of the HHA and participates in this subcommittee and the General HHA monthly virtual meetings.
- The Director of Network Integrity is a member of the Homeless Advisory Board (HAB) of Palm Beach County and attends quarterly meetings.
- The Network Housing Manager and Director of Network Integrity participated in several workshops and state calls with Florida Housing Finance Corporation regarding an upcoming RFA that requires Managing Entity participation. SEFBHN has also had several conversations with possible services providers and developers that are interested in applying for the RFA when release in May/June.

New Activities for Quarter 4 - FY 21-22

- **Village 1 Transitional Housing-** The Network Housing Specialist joined and engaged in weekly housing meetings with Village 1 staff. Participant cases and programmatic updates were discussed. The Network Housing Specialist assisted with referral sources for housing needs. Programmatic, they struggled with staff shortages. For a couple months, they were unable to secure enough therapist to work onsite, thus having to refer the consumers out. They are continually working on ways to solicit new therapist to come aboard and join their team. Village 1 is almost at capacity. They are repairing 3 apartments and should be at capacity by next quarter. The staff at Village are Narcan trained! A training was also offered to residents and some residents got trained how to utilize Narcan as well!
- **Village 2 ESG Rapid Rehousing-** The Network Housing Specialist and Housing Partnership met throughout the quarter for participant and program updates, as well as for technical assistance. The Network Housing Specialist and Supportive Housing Manager program continue to discuss ways to increase participant engagement in their housing plans, groups and gaining income. A few individuals successfully transitioned from Village 2 Rapid Rehousing Program. 1 participant moved in with his brother who lives out of town, another moved in with his daughter locally as he waits to obtain housing through Section 8, another one transitioned to independent housing, and the final one moved to Village 1 so she can continue to receive supported services.
- SEFBHN was informed by the county that the ESG funding would be extended for an additional 12 months! This means that current participants can stay beyond the initial 12 months to work on their housing stability plans, obtain income, and hopefully transition to independent housing.
- The Network Housing Specialist provided technical assistance to assist Housing Partnership with upcoming county monitoring for ESG funding. HMIS data are reviewed monthly and was again reviewed, invoices and documentation were also reviewed. Information on results of the monitoring will be shared next quarter.
- Housing Partnership attended all required HMIS subcommittee and HHA General Meetings.
- **Carrfour Supportive Housing (CSH)-** Throughout the quarter, the Network Housing Specialist extensively met with Carrfour throughout the final quarter of the year. Technical assistance was provided for the following: Invoices, training onboarding staff on how to complete and submit Transitional Voucher Requests, providing direction on how to assist a participant with zero income that is experiencing immigration issues, reviewing documents, and providing feedback during their Contract Negotiation and Budget that took place in May. For the better part of last quarter, Carrfour struggled with staff shortage. The Program Director, Director of Clinical Services and Director of Special Projects came together as a team and devised a plan that ensured that all participant needs got met.
- **Rebel Recovery Rapid Rehousing-** The Network Housing Specialist met with Rebel Recovery Florida throughout the last quarter to discuss participants, housing, and landlords. Rebel is working diligently to engage participants in services as most of them have expressed disinterest. Despite the difficulties, 2 participants have successfully transitioned. One moved to another state with family while the other moved into independent housing. Identifying affordable housing remains a barrier to serving more

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

participants. It is difficult to engage landlords with the limitations on ESG funding as landlords are more interested in maximizing their income by renting to individuals in the community. Rebel will continue to search out new landlords so that more participants can be housed.

- The Network Housing Specialist provided technical assistance to assist Rebel with upcoming county monitoring for ESG funding. HMIS data are reviewed monthly and was again reviewed, invoices and documentation were also reviewed. Information on results of the monitoring will be shared next quarter.
- As mentioned before, SEFBHN was informed by the county that the ESG funding would be extended for an additional 12 months which will allow current participants more time, to address needs, obtain income and transition to independent housing.
- Rebel Recovery attended all required HMIS subcommittee and HHA General Meetings.
- COSSAP- The Network Housing Specialist and Rebel Recovery met throughout the final quarter to discuss participants, lack of recovery residences and ways to engage more owners to become FARR certified. Unfortunately, SEFBHN might be losing 2 of the 7 approved recovery residences due to the owner's plan to sell the houses. Identifying independent housing for individuals once it is time to transition remains a constant barrier due to the housing market. Efforts will continue to be made to engage more landlords who is willing to rent at an affordable cost. SEFBHN and Rebel staff attended monthly workgroup meetings with Palm Beach County as well as the quarterly COSSAP call. There has been a slight decrease in referrals. SEFBHN, Palm Beach County and Rebel have discussed ways to increase referrals so that more individuals can benefit from this pilot program. The participants will continue to be offered recovery support housing, recovery support incidental funds, assistance with developing resumes, assistance with job search, etc. to help them in becoming independent.

(f) [Opioid Addiction Services/Medication Assisted Treatment/Substance Use Disorder](#)

Recurring Activities Continued in Quarter 4 - FY 21-22

- SEFBHN continues to pursue Hospital Emergency Room Programs that initiate a buprenorphine induction for overdose patients in their ER coupled with Peer Services in Palm Beach and the Treasure Coast. We currently fund peers at Rebel Recovery, SACIR, Rite Life Services and NHTC to be available for hospitals to request for Peer Support for consumers in the ER and link them to continuing MAT and other required treatment services. The utilization of these programs has not been as high as had been anticipated, and with COVID restrictions access to hospitals is still very limited. Substance Awareness Center of Indian River County (SACIRC), Treasure Coast Community Health (TCCH) and Cleveland Clinic Indian River Medical Center in Vero Beach collaborate to offer a buprenorphine induction in the hospital to opioid overdose patients with linkage to a peer and treatment services at SACIRC and continuing MAT services TCCH.
- SEFBHN continues to meet monthly with Martin County Sheriff's Office, Fire Rescue, and other community providers to discuss diversion options, including MAT services for opioid overdoses and OUD inmates. New Horizons of the Treasure Coast MAT clinic in Stuart continues to address the need for these services in Martin County. They are working closely with MCSO, Rite Life Services and Fire Rescue on referrals.
- The Director of Systems Integration continues to oversee and provide ongoing technical support to providers using the WITS system for SOR grant data reporting. With SOR 1 completed, focus is now fully on SOR 2 compliance. Validations being conducted by SEFBHN are including GPRA compliance as a monitoring component to further ensure that data collection requirements for the SOR grant are followed and that providers have the information and understanding necessary to succeed in this.
- **Medication Assisted and Peer Support program (MAPS) in Palm Beach County Jail:** During 4th quarter, SEFBHN continues to meet monthly with PBSO, Rebel Recovery and The Recovery Research

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
 Submitted: August 15, 2022

Network to discuss program census, game night status and staffing status. During the 4th quarter, 22 participants completed the MAPS program. During the 4th quarter, the Recovery Research Network shared the following success story:

- “After a period of homelessness, DS admitted to TRRN through the MAPS program in May of 2020. After successful completion and release from jail, he admitted to TRRN Atlantis outpatient MAT program in June. DS continued participating in outpatient clinical services and Suboxone medication management, individual therapy, and doctor visits. Over the next two years, DS displayed significant personal and professional growth.
 - DS began working within a family business, contributing to finances, and paying off legal fees. Eventually, with family support, he was able to get his driver’s license reinstated and now owns his own vehicle. He has also found a pastime he is passionate about, positively filling his free time. He now has a bigger role in the family company, is saving money, and has maintained two years of sobriety”.

New Activities for Quarter 4 - FY 21-22

- In the 4th Quarter, SEFBHN’s Director of Network Integrity continued finalized contract language with Wellpath to fund Sublocade in PBSO MAPS program as well as St. Lucie County in the future. SEFBHN is currently waiting for required contract documentation such as signatory, liability insurance, etc.
- In the 4th quarter, the Director of Network Integrity finalized the agreement for a discounted rate for Sublocade with Indivior. The agreement was signed in June and gives our Network Service Providers a 15% discount for Sublocade. This agreement will be used as a template for all the Managing Entities in Florida that are interested and extend the discounted rate to their Network Service Providers.
- During the 4th quarter, a total of 2 individuals were served in the Hospital Bridge Program, additionally, 5 individuals were linked to treatment.

(4) Adverse fiscal impact of proposed Network changes and recommendations for resolution.

As previously reported: SEFBHN is continuing to monitor for any fiscal impacts and any reduction of revenues. There were no concerns regarding adverse fiscal impacts for the last quarter of FY 21-22; however, SEFBHN is engaged in routine monitoring to be able to proactively identify concerns or issues as they arise.

(O) Network Service Provider (NSP) Performance

(1) Monitoring and Review Results, Including Reports, Corrective Action Plans (CAP) or Other Necessary Follow-up Actions

Contract Validation reports with any subsequent required corrective actions for the provider can be found in the newly implemented Provider E-Contracting System but copies of all reports completed thus far have previously been submitted or are submitted with the quarterly report directly to the DCF.

The following is a summary of currently open Performance Improvement Plans (PIPs) and Corrective Action items:

- **The Chrysalis Center** – All PIPs were generated and submitted by the provider on 4/29/2022. All PIPs are successfully closed, and all corrective action items have been addressed and completed as well. Data submission continues to be satisfactory, timely, and accurate.
- **JFK Medical Center Limited Partnership d/b/a JFK Medical Center North Campus** – SEFBHN completed a validation of JFK Medical Center Limited Partnership d/b/a JFK Medical Center

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

North Campus on 4/6/2022. Corrective action plans were requested to address the following: 1) Submittal of requested documentation to complete validation of services; 2) Revision of Provider's Grievance Reporting policies, and procedures contain all necessary elements of grievance reporting standards. Performance Improvement Plans were requested to address the following concerns: 1) To address appropriate incident reporting, both internally and into the IRAS system; 2) Identification of action steps that will include: the revision of Level of Care Assessment Policy and Procedure; the implementation and monitoring of LOC assessments; and, staff training on revised policy and procedures; 3) Identification of action steps on the implementation of discharge planning by Care Coordination Manager that demonstrates effective transitions and warm handoffs; 4) Identification of action steps that will ensure timely submission of data into the Carisk portal for completion of missing performance outcome measures and discharges. These PIPS were reviewed, accepted, and closed on June 6th, 2022. SEFBHN will continue to monitor performance improvement plans.

- **Drug Abuse Foundation of the Palm Beaches-** A Tier 2 validation was conducted between February 4, 2022, and March 31, 2022. The Contract Validation Review Report (CVRR) was sent out on April 8, 2022. There were 8 findings requiring 5 corrective actions and 3 Performance Improvement Plans. Corrective actions include 1) removal of 20 case management services events from the Portal that had no documentation. 2) removal of 18 assessment service events from the Portal that had no documentation. 3) Review all assessments and case management services listed under Education Level not Compatible with Service in the Data Quality Analysis section of the Portal. 4) Review and revise the Care Coordination Policy and Procedures to incorporate the utilization of the CoC Module as required by contract. 5) Provider needs to ensure that every Care Coordinator has access to the CoC Module. The Provider was also required to complete the following PIPS: 1) review and revise policies and procedures for quality assurance, data entry and proper documentation of covered services to include all requirements of Chapter 65E-14.02. 2) Provider needs to identify steps by which it will ensure the provision and adequate monitoring of Care Coordination services, according to contract requirements. 3) Provider will ensure utilization of the CoC Module by Care Coordination staff and monitoring of data entry into the CoC Module, according to contract requirements. SEFBHN has been providing technical assistance for completion of corrective action plans and PIPs.
- **New Horizons of the Treasure Coast, Inc. –** A PIP relating to the agency's internal process for SOAR training and quality assurance remains open as the Provider is currently not on track to submit the required FY number of SOAR application. Additional technical assistance will be provided by SEFBHN to the Provider's new SOAR dedicated staff person that will begin employment on April 25th. The three Performance Improvement Plan were closed during the fourth quarter as the Provider hired a new SOAR dedicated specialist and initiated technical assistance sessions the regional SOAR lead. A PIP relating to the agency's data entry was accepted in June 2022. The Provider was required to identify action steps to ensure the timely submission and monitoring of data, performance outcomes and discharges into the Carisk portal. Technical assistance is continuously provided by SEFBHN to continue monitoring of completion of this PIP.
- **Access Recovery Solutions (ARS) –** Corrective Action for service validation has been resolved as the provider removed ineligible services units in April's invoice cycle. Additionally, the Performance Improvement Plan (PIP) for performance measures M0754 and M0755 has been satisfied and closed. Financial eligibility PIP was accepted and closed.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- **Housing Partnership** – SEFBHN completed a validation on Housing Partnership and a report was sent on March 10, 2022. The report included three PIPs to update policies and procedures for service validation, performance outcome measures and GPRA compliance which are all due in April 2022. The three Performance Improvement Plans were closed during the fourth quarter as the Provider updated policies and procedures, and processes relating to service validation and performance outcome measures.
- **Public Defenders Office, Nineteenth Circuit (PD19)** - SEFBHN provider technical assistance regarding the submission into IIRAS. The agency's submission of reports is on target and in compliance. The PIP for this agency's validation was considered completed and closed on May 13, 2022.
- **The Recovery Research Network Foundation (TRRNF)** -. Performance Improvement Plan for timely submission of required reports was submitted on time, SEFBHN provided feedback and requested corrections. Revised required reports were submitted and accepted. The required report PIP has been satisfied and closed. The Corrective Action for the missing discharges was completed on time.
- **Ebb Tide Treatment Center** - SEFBHN completed a validation on TRRNF, and a report was sent on March 31, 2022, that included six corrective actions and two PIPs due in April 2022. The six corrective actions were resolved, and the two Performance Improvement Plans were closed during the fourth quarter.
- **Wayside House, Inc.** – The PIPs for Incidence and Grievances and GPRA were reviewed, accepted, and closed on March 4, 2022.
- **Mandala Healing Center** – The administrative portion of this validation is resolved/closed. We have not yet received their final Memorandum of Understanding with a Federally Qualified Health Center however the delay is on the side of the FQHC and Mandala has shown appropriate progress in keeping the process moving along.
- **Palm Beach Habilitation** – These administrative PIPs and corrective actions have been resolved/closed except for their financial audit still not being received (even after their extension due date which was filed with the IRS).
- **Jeff Industries** – These administrative PIPs and corrective actions have been resolved/closed.
- **NAMI Palm Beach County**- The administrative corrective action was resolved.
- **Mental Health Association in Indian River County** - These administrative PIPs and corrective actions have been resolved/closed
- **South County Mental Health:** SEFBHN completed a Tier 3 validation for South County Mental Health on January 18, 2022. This validation focused on Adult/Children Mental Health services. Multiple PIPs and Corrective Actions were required from the Provider to address deficiencies in the following areas: Attestations and Administrative Review; Service Invoice Validation; Quality Assurance/Quality Improvement Work Products; Recovery Oriented System of Care; and Performance Outcomes Measure Validation. SEFBHN will continue to provide continuous technical assistance to South County Mental Health regarding compliance and completion of all Corrective actions and PIPs as required. Additionally, PIPs for the Mobile Response Team remained open for the quarter as they continued to be completed. PIPs that were being completed for this quarter pertained to policies and procedures specific to clinical record reviews, staff supervision, quality improvement activities, safety planning, data security, staff qualifications, care coordination, and an outreach plan inclusive of developing MOUs. Technical assistance has been provided to ensure successful completion.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

- **Our Village Okeechobee** – A Tier 3 validation completed in a prior quarter led to required corrective action. SEFBHN has continued to work with OVO to ensure improvement of their score card and data submission and monitoring is still necessary, so it remains open.
- **Tykes and Teens** – Last quarter corrective actions were identified for missing reports, financial eligibility policies, duplicative staff IDs, and a collaborative waitlist policy. PIPs are under review to help ensure timely submission of required reports, submission of incident reporting, submission of persons served satisfaction surveys, data affecting provider and level of functioning assessment (CFARs). Technical assistance was provided to ensure successful completion of the Correction Actions and PIPS.
- **Henderson Behavioral Health (LTF10)**- Henderson Behavioral Health, Inc. for LTF10 received a Tier 2 and a Tier 3 validation last quarter. A report was sent that included 2 corrective actions for Henderson Behavioral Health, Inc. as they needed to complete and upload all missing Performance Outcome Measures (POMs) and discharges. They also received 2 performance improvement (PIP) findings for Submission of data and uploading missing records in the Carisk Portal. This is a repeat finding. The PIP remained open as of this quarter.
- **Brighter Family Center, Inc.** – SEFBHN completed a validation of Brighter Family Center, Inc on April 07, 2022. Corrective action plans were requested to address the following concerns: 1) Submittal of Missing Reports that include Local Match Calculation Form (with Annual Match Plan), Memorandum of Understanding with a Federally Qualified Health Center, Revised Sliding Fee Scale; and the subcontracts between Brighter Family Center, Inc. and Legacy Behavioral Health Center, Inc. and Multilingual Psychotherapy Center, Inc.; 2) Revision of Wait List Policy and Procedures for Multilingual Psychotherapy Centers, Inc. to identify details about the utilization (including data entry) and monitoring of the collaborative wait list in the Carisk portal. Performance improvement plans were requested to address the following concerns: 1) Identification of action steps to ensure the timely submission of required reports and deliverables; 2) Identification of action steps to complete the number of satisfaction surveys required per fiscal year; 3) Identification of action steps for appropriate and timely submission of incident reports to the Department of Children and Families' IRAS System; 4) Identification of action steps to ensure monitoring of compliance with quality and fidelity to LOCUS/CALOCUS model; 5) Identification of action steps to implement the collaborative wait list; 6) Identification of action steps to improve the consistency and quality of data submitted to SEFBHN via the Carisk portal, with the goal of achieving timely submission of 90-day performance outcome measures data and discharge data. These PIPs are due May 19, 2022. TA Assistance was provided by the Family Systems Manager on 5/11/2022, 5/13/2022, 6/13/2022, 6/20/2022, and 6/30/2022. An additional template was generated by the Family Systems Manager to assist with successful completion of the PIP templates on 6/15/2022. Corrective action items are still actively being processed with the subcontracts being completed.

SEFBHN has always been committed to maintaining open communication with our providers and understands the importance of maintaining open communication with providers. We continue to meet virtually with our large community mental health agencies and our largest substance abuse treatment providers to address both their concerns and SEFBHN's concern in effort to troubleshoot and problem solve.

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
 Submitted: August 15, 2022

(2) Performance Measures

| | Network Service Provider Outcome Measures | FY Target | YTD Performance |
|----------------------------|--|-----------|-----------------|
| Adult Mental Health | Average annual days worked for pay for adults with severe and persistent mental illness | 40 | 74.50 |
| | Percent of adults with serious mental illness who are competitively employed | 24% | 69.00% |
| | Percent of adults with severe and persistent mental illnesses who live in stable housing environment | 90% | 90.00% |
| | Percent of adults in forensic involvement who live in stable housing environment | 67% | 86.00% |
| | Percent of adults in mental health crisis who live in stable housing environment | 86% | 86.00% |
| Adult Substance Abuse | Percentage change in clients who are employed from admission to discharge | 10% | 12.00% |
| | Percent change in the number of adults arrested 30 days prior to admission versus 30 days prior to discharge | 15% | -55.00% |
| | Percent of adults who successfully complete substance abuse treatment services | 51% | 54.00% |
| | Percent of adults with substance abuse who live in a stable housing environment at the time of discharge | 94% | 81.00% |
| Children's Mental Health | Percent of school days seriously emotionally disturbed (SED) children attended | 86% | 88.00% |
| | Percent of children with emotional disturbances (ED) who improve their level of functioning | 64% | 64.00% |
| | Percent of children with serious emotional disturbances (SED) who improve their level of | 65% | 72.00% |
| | Percent of children with emotional disturbance (ED) who live in a stable housing environment | 95% | 100.00% |
| | Percent of children with serious emotional disturbance (SED) who live in a stable housing environment | 93% | 100.00% |
| | Percent of children at risk of emotional disturbance (ED) who live in a stable housing environment | 96% | 98.00% |
| Children's Substance Abuse | Percent of children who successfully complete substance abuse treatment services | 48% | 75.00% |
| | Percent change in the number of children arrested 30 days prior to admission versus 30 days prior to | 20% | -88.00% |
| | Percent of children with substance abuse who live in a stable housing environment at the time of discharge | 93% | 100.00% |

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
 Submitted: August 15, 2022

Guidance Document 24 is still in version 12 and needs to be updated for version 14 data reporting.

The percent of adults with substance abuse who live in a stable housing environment at the time of discharge SEFBHN, as a network, is just below the outcome by 13%. SEFBHN has two Providers that work directly in the jail to provide the necessary treatment services using a person-centered approach. With the rising cost of rent in South Florida many sober homes and recovery homes are full. SEFBHN and worked to expand discharge planning from detoxes, jails and CSUs. SEFBHN will continue to work with providers and provide technical assistance to make sure they are appropriately discharging individuals.

(P) Implementation of Specific Appropriations or Grant Funds

(1) Family Intensive Treatment Teams (FITT)

Henderson Behavioral Health (HBH) continues to provide FIT Team services in Palm Beach County and Counseling and Recovery Center (CRC) continues to provide FIT Team Services on the Treasure Coast covering Indian River, Martin, Okeechobee, and St. Lucie Counties.

FIT uses a team approach to provide substance abuse treatment services to parents of children who are involved in the child welfare system. The intensive family services being provided by the FIT Teams to child welfare involved families continue to demonstrate cost avoidance by diverting individuals and families served from higher levels of care and longer-term child welfare involvement, including foster care. A total of 114 families have been served this fiscal year by both FIT Teams. Through June 2022, the percentage of families served who have successfully completed treatment with FIT Team services is 63% (48 successful discharges out of a total 77 discharges to date). During this quarter HBH, and CRC received funds for an expansion to their FIT Teams. This expansion is effective on July 1, 2022 and will add one (1) additional full team to each provider in efforts to service more families in the community. The expectation is for both agencies to have the additional team fully staffed and operating by next quarter.

As indicated in the tables below, both FIT Teams are performing well within expectations in relation to the outcome measures for stable housing and stable employment for all families served who successfully completed treatment during the first quarter of Fiscal Year 21-22.

| Provider | Episodes With Stable Housing | Total Number of Episodes | Percentage |
|--|------------------------------|--------------------------|----------------|
| Counseling and Recovery Center | 31 | 31 | 100.00% |
| Henderson Behavioral Health - Palm Beach | 12 | 12 | 100.00% |
| Total | 43 | 43 | 100.00% |

| Provider | Episodes With Stable Employment | Total Number of Episodes | Percentage |
|--|---------------------------------|--------------------------|------------|
| Counseling and Recovery Center | 31 | 31 | 100.00% |
| Henderson Behavioral Health - Palm Beach | 12 | 12 | 100.00% |

| | | | |
|-------|----|----|---------|
| Total | 43 | 43 | 100.00% |
|-------|----|----|---------|

(2) Return-on-Investment Reporting

The following is a summary of ROI Reporting for the 4th quarter:

- Specific Appropriation 367 provides a combined 1.5 million dollars in funding for 2 Community Action Teams (CAT) from the Department – one in Circuit 15/Palm beach County operated Chrysalis Health and one in Circuit 19/Indian River, Martin, Okeechobee, and St. Lucie Counties and operated by New Horizons of the Treasure Coast. During the 4th quarter of FY 21/22, these teams served a total of 81 children and reported a total cost avoidance less total costs YTD to the state of \$ 971,346.00. This return on investment is in keeping children and youth out of deeper end child welfare, juvenile justice programs, and psychiatric in-patient programs.
- Specific Appropriation 368 funds the Transitional Housing program operated by New Horizons of the Treasure Coast. This program provides housing for individuals stepping down from the State Mental Health Treatment Facilities (SMHTF). 14 persons were served in the 4th quarter. The savings to the state was \$12,650.33 had these individuals had to remain in the SMHTF as opposed to having the availability of the Transitional Housing program.
- Specific Appropriation 376 provides \$250,000.00 to the University of Florida Health Center for Psychiatry in Indian River County. The center offers low-cost behavioral health care in the community in addition to providing a learning environment for UF Medical School Psychiatry Residents to gain clinical experience. During the 4th quarter, the center served 1713 individuals. The center can provide lower cost services using physician trainees. As a result, the cost avoidance to the state this quarter was \$201,980.00 had the services been rendered by psychiatrists only.
- During the 4th quarter, the walk-in center has served 671 unduplicated individuals and has prevented up to 1170 baker acts for clients in crisis over the 4 quarters. During this quarter alone, they have completed 93 Safety Plans; 87 Risk Assessments, 54 with current thoughts of suicide at time of screening; 257 New Admissions; 198 Resource Consultations; 39 Psychiatric Evaluations; 297 Medication Management Appointments; and 1592 Therapy Appointments. The center can provide lower cost services using physician trainees. The have hired 3 Bachelors Interns from Indian River State College, 2 Masters level Interns from various colleges and 1 Psychiatric Nurse Practitioner Intern. As a result, the cost avoidance to the state this quarter was \$960,000.00 with a YTD Cost Avoidance of \$3,480,000.00.

(Q) Any Adverse Finding or Report against a Network Service Provider

There were no adverse findings or reports against a Network Service Provider by any regulatory or law enforcement entity in the 4th quarter.

(R) Additional Network Activities to support the System of Care

(1) Triennial Needs Assessment

SEFBHN, in partnership with the Health Council of Southeast Florida (HCSEF) has been a part of a statewide workgroup to create and develop both the Triennial Needs Assessment Report and the Cultural Health Disparities Survey. This Needs Assessment is intended to find gaps, barriers, strengths, and opportunities of improvement for our system of care. To develop the Needs Assessment, four (4)

Quarterly Report for Q4 FY 21-22: April 1, 2022 to June 30, 2022
Submitted: August 15, 2022

surveys were developed through collaboration from the seven (7) Managing Entities, which were distributed in Q3. The surveys were collected at the end of February 2022 with the following response rate:

1. **Cultural Health Disparity Survey:** 224 surveys taken by individuals living in socially vulnerable areas, as identified by the CDC's Vulnerability Index.
2. **Peer Recovery Community/Support Specialist's Survey:** 85 surveys taken by Peer Support Specialists working within Provider Agencies.
3. **Stakeholder Survey:** 325 surveys taken by community stakeholders from Provider Agencies, system partners such as the Department of Juvenile Justice, School Districts, Community Based Care, Law Enforcement, and many others.
4. **Individuals Served Survey:** 321 surveys taken by individuals served within agencies of the SEFBHN Provider Network.

Triennial Needs Assessment Activities in Quarter 4

- Analysis of all data was completed in May 2022.
- A draft report was generated in May 2022 and reviewed by SEFBHN.
- The final report was submitted to DCF in July 2022.

(2) Planning and Implementation of House Bill 945

The following is a summary of House Bill 945 related activities for the 4th quarter:

- SEFBHN and FAME continued to meet this quarter re: the status of our Opportunities for Improvement (OFIs) identified as part of the statewide HB 945 plans and how best to plan for continued implementation with current resources. In addition, SEFBHN met with the DCF Assistant Secretary to provide an update of activities.
- FAME annotated the statewide OFIs and SEFBHN will assist with an infographic to help show resources for children that support HB945 and needs that continue to exist.
- SEFBHN has held off on additional Steering Committee meetings until a plan forward could be solidified.