

ADULT CARE COORDINATION



WHAT IS CARE COORDINATION?

Southeast Florida Behavioral Health Network (SEFBHN) believes strongly that the behavioral health needs of individuals are best met by collaborating with stakeholders to implement community-based solutions. Care coordinators connect individuals across systems, depending on individual needs, including behavioral health, primary care, housing, education, child welfare, juvenile justice system, and social (or natural) supports (i.e., peers, faith-based, coaches or mentors). Care coordination is time-limited, with the care coordinator as a single point of contact until individual is sufficiently connected to care that meets their need. It is a collaborative effort to connect providers offering a diverse array of services to ensure shared information, joint planning efforts and, coordinated and collaborative treatment and supports.

Meet the Care Coordinators:

New Horizons of the Treasure Coast, Inc.
4500 W. Midway Road, Ft Pierce, FL 34981
Adult Care Coordinator: Charnetta Washington
Office: 772-241-9335 Ext: 8688
Cwashington@nhtcinc.org

South County Mental Health Center, Inc.
16158 S Military Trail Delray Beach, FL 33484
Supervisor of Adult Care Coordination: Kristina Lance
(561) 637-2195 LANCEK@SCMHCINC.ORG
Care Coordination Assistant: Melody (Rin) Gaines
(561) 637-2169 gainesm@scmhcinc.org
Care Coordinator: Chris Moreno
(561) 637-2189, MorenoC@SCMHCINC.ORG Substance Abuse Care Coordinator: Camille Cancia
(561)-637-1044, CanciaC@SCMHCINC.ORG
Care Coordinator: Rae'Shawn Wiggles
(561) 637-2173, WigglesR@SCMHCINC.ORG

HCA Florida JFK Hospital North
2201 45th Street West Palm Beach, Florida 33407
Care Coordination: Leah Rac-Maan
(561) 863-2146, Leah.Rollins@hcahealthcare.com

Coral Shores Behavioral Health
5995 SE Community Drive, Stuart, FL 34997
Care Coordinator: Keysha Rodriguez
(772) 403-4024, Keysha.Rodriguez@uhsinc.com

Neurobehavioral Hospitals of the Palm Beaches
Care Coordinator: Grace Verb
(561) 257-3348 EXT: 15118
Gverb@nbhospitals.com

Drug Abuse Foundation
400 S Swinton Ave, Delray Beach, FL 33444
SUD Care Coordinator: Marie Dupree
(561)278-0000 coordination@dafpbci.org

Counseling & Recovery Center
4753 Orange Avenue, Fort Pierce, FL 34947
Adult Care Coordinator: Anastasia Brinkerhoff
(772) 359-5050, Anastasiabrinkerhoff@crccenter.org

Priority Populations Served:

- Adult acute care high utilizers:**
 - Adults with three (3) or more acute care admissions within 180 days;
 - Adults with acute care admissions that last 16 days or longer;
 - Adults with three (3) or more evaluations at an acute care facility within 180 days, regardless of admission
- Individuals discharged from a SMHTF:**
 - Adults with a SMI awaiting discharge from a SMHTF back to the community
- Individual awaiting placement in a SMHTF:**
- Adults with a SMI awaiting placement in a SMHTF**
 - Persons involved with the criminal justice system:
 - Persons with a SED, SMI, SUD, or co-occurring disorders who are involved with the criminal justice system, including:
 - A history of multiple arrests,
 - Involuntary placements, or
 - Violations of parole leading to institutionalization or incarceration
- Families involved in the child welfare system with behavioral health needs:**
 - Children and parents or caretakers in the child welfare system with behavioral health needs, including adolescents, as defined in s. 394.492, who require assistance in transitioning to services provided in 4 the adult system of care.
- Families with infants experiencing or at risk for NAS or SEN:**
 - Families with infants experiencing or at risk for Neonatal Abstinence Syndrome or Substance Exposed Newborn.
- Caretakers and parents considered AT RISK for involvement with child welfare**
 - Caretakers and parents with an SMI, SUD, or co-occurring disorders considered at risk for involvement with child welfare.
- Adolescents, as defined in s. 394.492, who require assistance in transitioning to services provided in the adult system of care (does not meet the criteria as a high utilizer).**
- Other as approved by the Department (SPECIFY):**
 - Individuals identified by the Department, Managing Entities, or Network Service Providers as potentially high risk due to concerns that warrant Care Coordination.

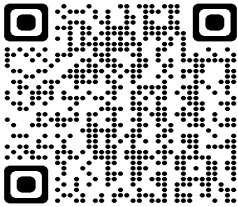


Southeast Florida Behavioral Health Network
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Care Coordination Contacts:

Director of Network Integrity Manager: Amanda Busbin
561-484-5150
amanda.busbin@sefbhn.org
Adult Mental Health & Substance Use Care Coordinator: Marielu Santiago
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Marielu.Santiago@sefbhn.org

Director Program Innovation Manager: Alicia
561-484-5149
Alicia.reno@sefbhn.org

Click here to make a Referral for Adult Care Coordination
<https://www.cognitofrms.com/SoutheastFloridaBehavioralHealthNetwork/UniversalAdultCareCoordinationReferralForm>
or scan the QR code.



- Short-Term Goals of CC Services**
- Increase length of time in between acute care episodes.
 - Reduce readmissions
 - Improve time of linkage to next treatment appointments to within 7 days.
 - Reduce admissions to SMHTFs
 - Reduced wait time for persons awaiting SMHTF.
 - Increase sage, permanent housing for those who are homeless.
 - Diversions from SMHTFs.

- Long-Term Goals of CC Services**
- Develop improve care coordination for all populations.
 - Link data and finance together to assess the cost of behavioral health services per person.
 - Decrease frequency of persons entering or returning to acute care, child welfare, forensic systems, or SMHTFs.